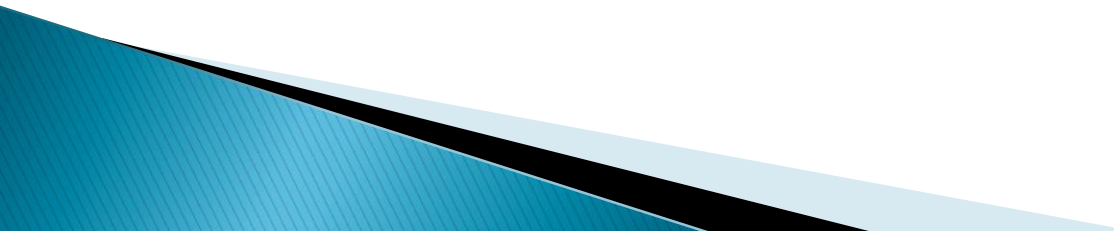


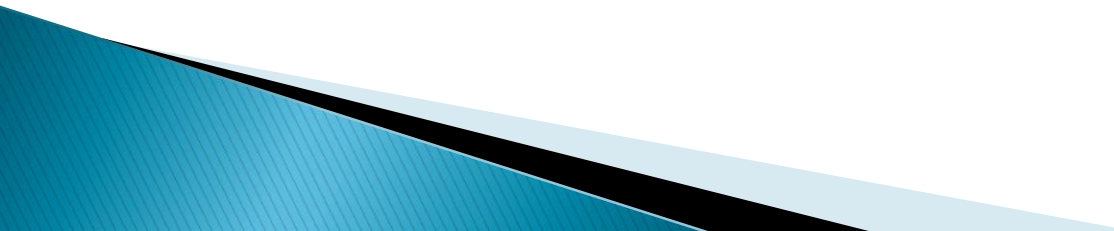
# Updates on ISO 14001:2015

Philippine MSTQ  
Coffee Empire, Quezon City  
May 9, 2015

# Contents

- ▶ Background
  - ▶ Benefits
  - ▶ History of ISO 14001
  - ▶ Review: ISO 14001:2004
  - ▶ Updates: Purpose, Timeline and Changes
  - ▶ Recommendation
- 

# Background

- ▶ Provides the necessary requirements on managing environment issues and management tools for performance improvement
  - ▶ Applies to all types and sizes of an organization
  - ▶ Enhance environmental performance
- 

# Environmental Performance

Energy  
Consumption

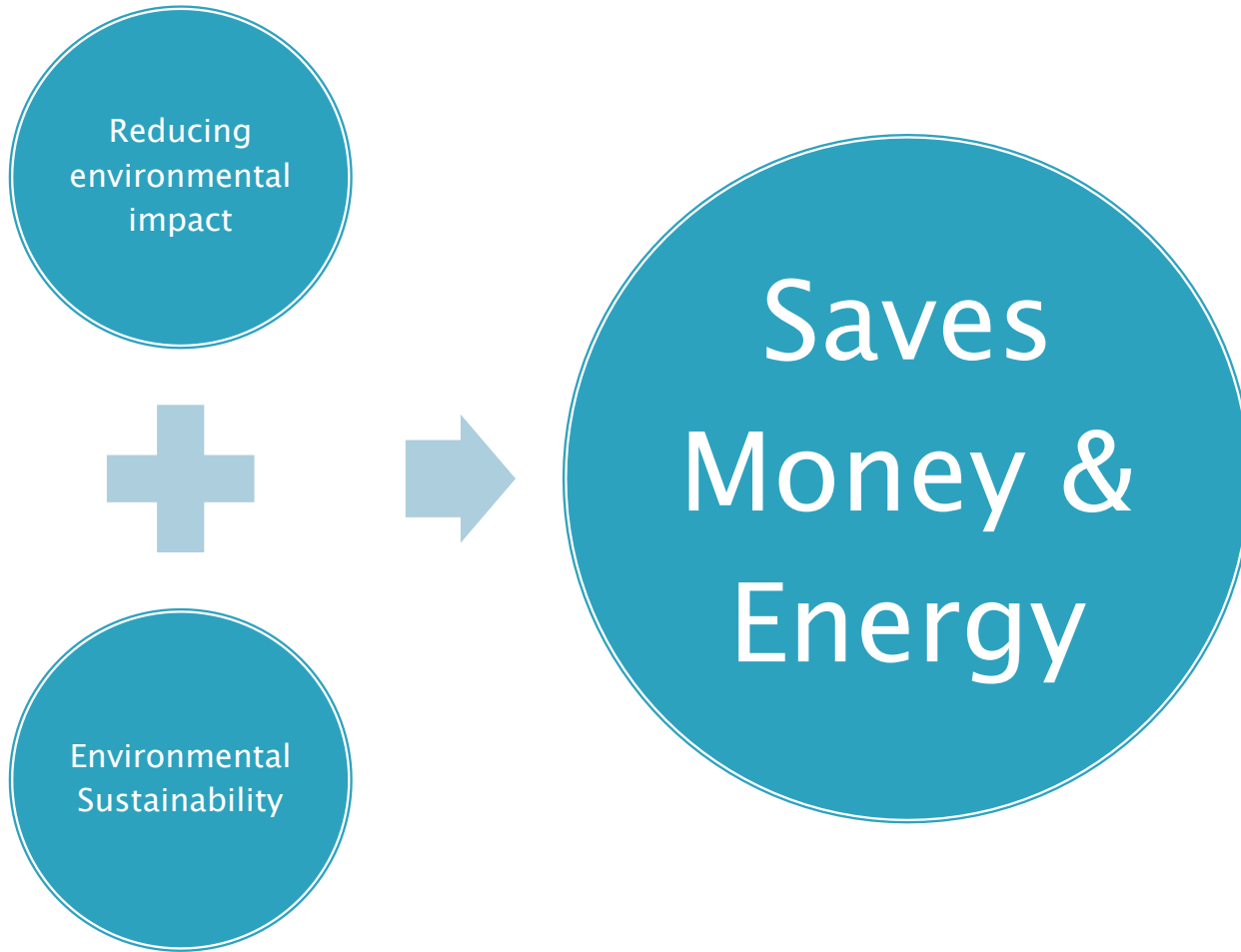
Waste  
Management

Regulatory  
Compliance

Supply Chain  
Requests

Resource  
Planning

# Benefits



# Benefits


Compliance with  
Legal and other  
requirements



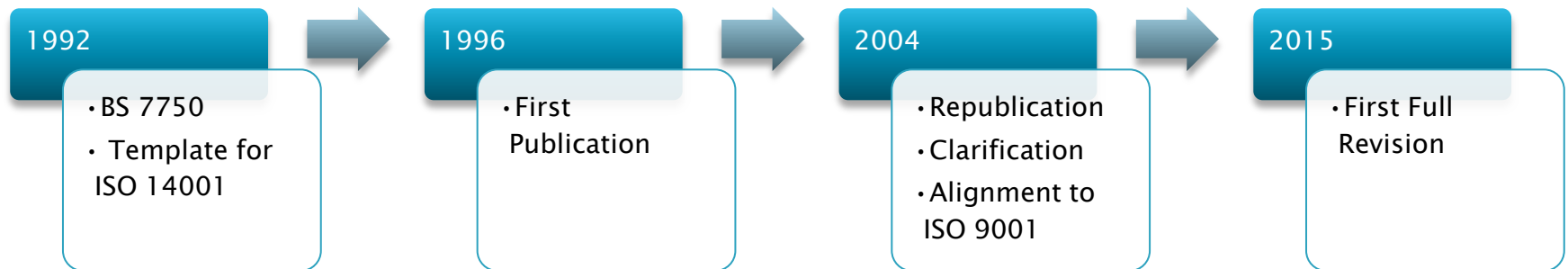
↓  
Fines

↓  
Clean up  
Cost

# Benefits

- ▶ assuring customers of commitment
  - ▶ maintaining good public/community and industry–government relations
  - ▶ satisfying investor criteria and improving access to capital
  - ▶ obtaining insurance at reasonable cost
  - ▶ enhancing image and market share
  - ▶ improving cost control
  - ▶ reducing incidents that result in liability
  - ▶ conserving input materials and energy
  - ▶ facilitating the attainment of permits and authorizations and meeting their requirements
  - ▶ promoting environmental awareness among suppliers, contractors and all persons working
  - ▶ fostering development and sharing of solutions to environmental problems
- 

# History of ISO 14001



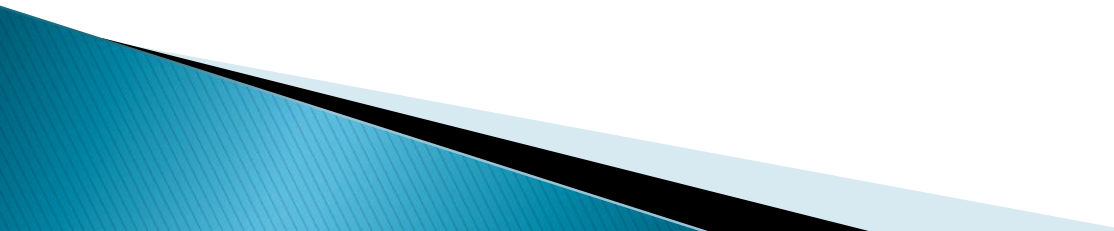


# ISO 14001:2004

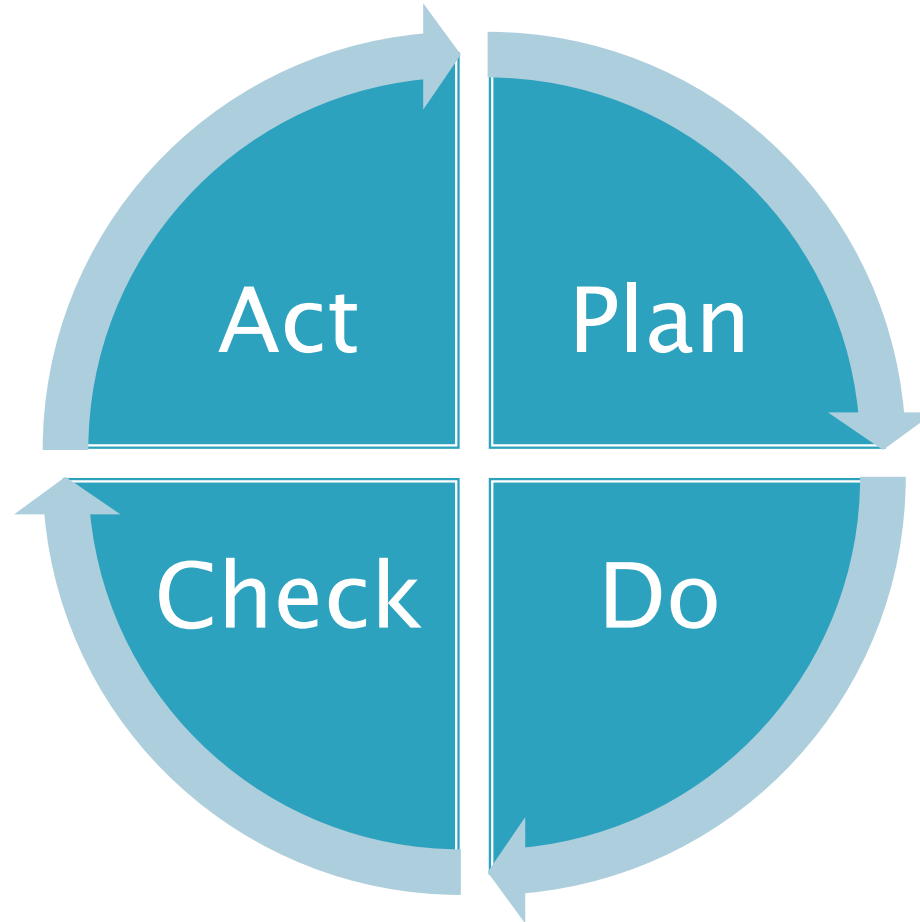
»» Requirements, Highlights &  
Practices

# ISO 14001:2004

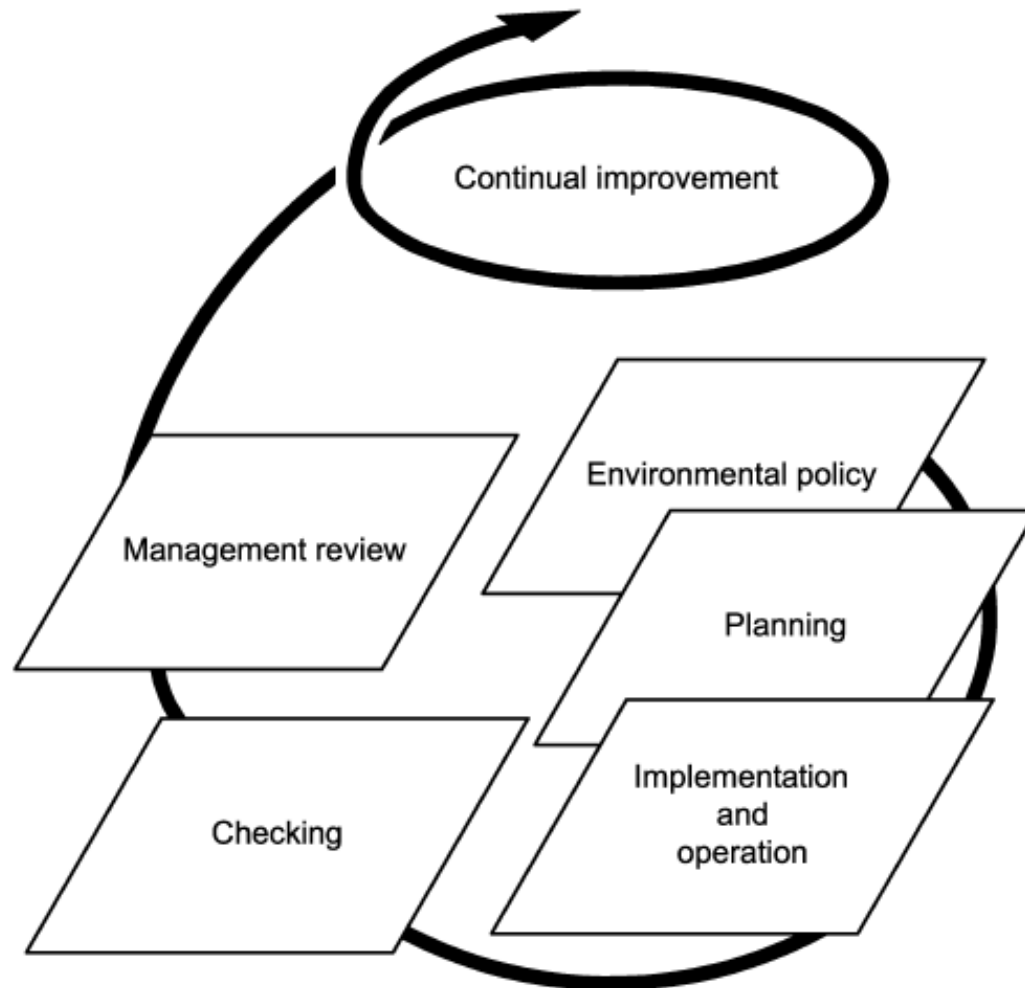
## Contents

- 1 Scope
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  - 3 Terms and Definition
  - 4 Environment Management System Requirements
    - 4.1 General requirements
    - 4.2 Environmental policy
    - 4.3 Planning
    - 4.4 Implementation and Operation
    - 4.5 Checking
    - 4.6 Management Review
- 

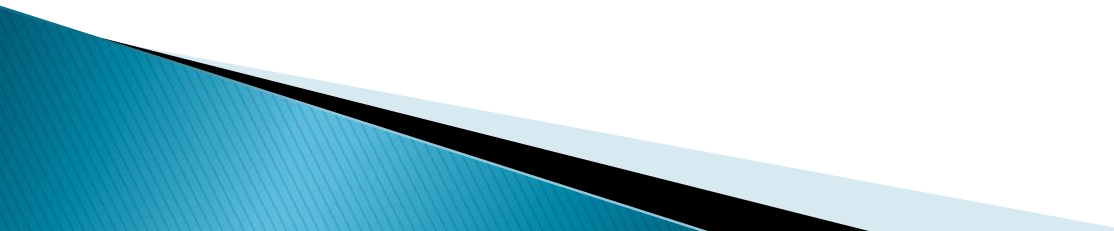
# Summary



# Environmental Management System Model



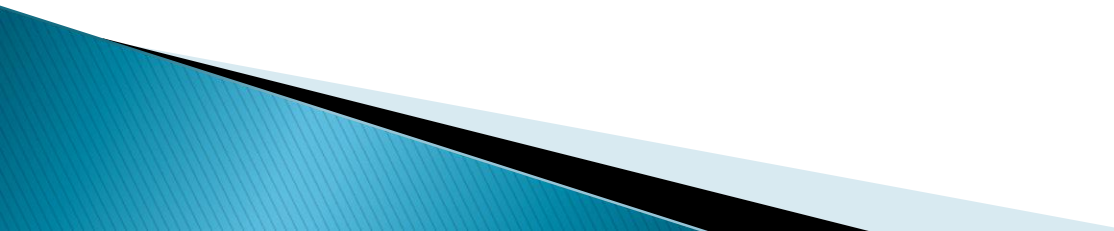
# 4.1 General requirements

- ▶ Establish, document, implement, maintain and continually improve an environmental management system
  - ▶ Determine how it will fulfil these requirements.
- 

# 4.2 Environmental policy

- ▶ Top management
  - define the organization's environmental policy
  - ensure that, within the defined scope

## 4.2 Environmental policy

- ▶ Appropriate to the nature, scale and environmental impacts of its activities, products and services
  - ▶ Commitment to continual improvement and prevention of pollution
  - ▶ Commitment to comply with applicable legal requirements and with other requirements
  - ▶ Environmental aspects
  - ▶ Framework for setting and reviewing environmental objectives and targets
  - ▶ Documented, implemented and maintained
  - ▶ Communicated to all persons working for or on behalf of the organization, and
  - ▶ Available to the public
- 

# 4.3 Planning

- ▶ **4.3.1 Environmental aspects**
- ▶ Establish, implement and maintain a procedure(s)
  - To identify the environmental aspects
    - activities, products and services within the defined scope of the environmental management system
  - To control and influence
    - taking into account planned or new developments, or new or modified activities, products and services



# 4.3 Planning

## ▶ 4.3.1 Environmental aspects

- Establish, implement and maintain a procedure(s)
- Determine those aspects that have or can have significant impact(s) on the environment (i.e. significant environmental aspects).

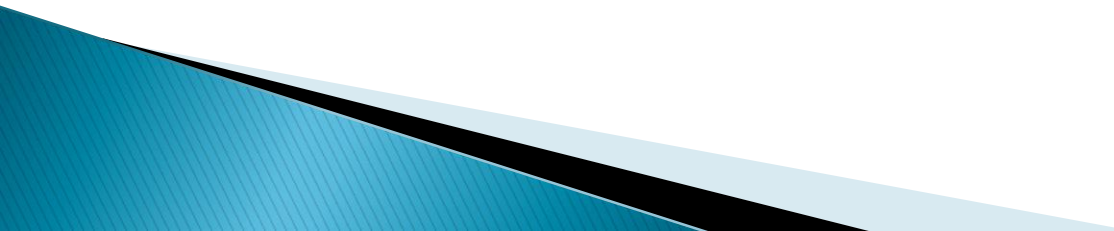
## 4.3.2 Legal and other requirements

- ▶ Establish, implement and maintain a procedure(s)
  - identify and have access to the applicable legal requirements and other requirements
  - determine how these requirements apply to its environmental aspects.

## 4.3.3 Objectives, targets and programme(s)

- ▶ Establish, implement and maintain documented environmental objectives and targets
  - relevant functions and levels within the organization.
- ▶ Objectives and targets
  - measurable, where practicable, and consistent
    - environmental policy
    - commitments to prevention of pollution
    - compliance with applicable legal requirements and with other requirements
    - continual improvement.

## 4.3.3 Objectives, targets and programme(s)

- ▶ Programme(s) shall include
    - designation of responsibility for achieving objectives and targets at relevant functions and levels of the organization
    - means and time-frame
- 

# 4.4 Implementation and operation

- ▶ **4.4.1 Resources, roles, responsibility and authority**
- ▶ Ensure the availability of resources
  - establish, implement, maintain and improve the environmental management system.
    - human resources
    - specialized skills
    - organizational infrastructure
    - technology
    - financial resources

# 4.4 Implementation and operation

- ▶ **4.4.1 Resources, roles, responsibility and authority**
- ▶ Roles, responsibilities and authorities
  - defined, documented and communicated in order to facilitate effective environmental management.

# 4.4 Implementation and operation

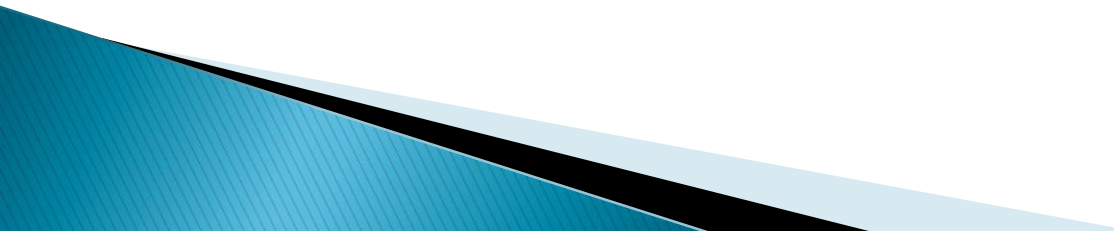
- ▶ **4.4.1 Resources, roles, responsibility and authority**
- ▶ **Management Representative**
  - ensuring that an environmental management system is established, implemented and maintained
  - reporting to top management on the performance
    - for review, including recommendations for improvement.

## 4.4.2 Competence, training and awareness

- ▶ Ensure that any person(s) performing tasks for it or on its behalf that have the potential to cause a significant environmental impact(s)
  - competent
    - Education
    - training
    - Experience
  - retain associated records.



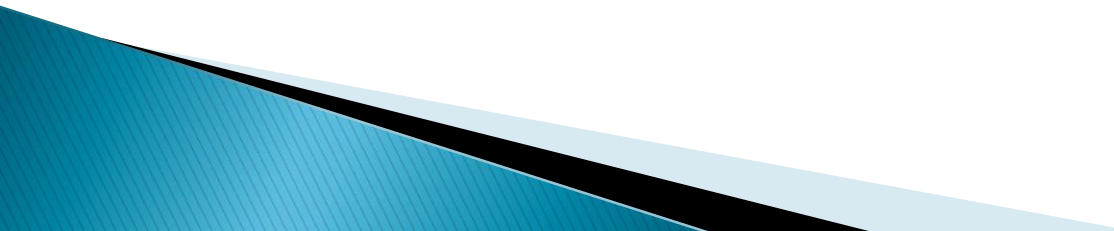
## 4.4.2 Competence, training and awareness

- ▶ Identify training needs associated with its environmental aspects and its environmental management system
  - ▶ Provide training or take other action to meet these needs
  - ▶ Retain associated records.
- 

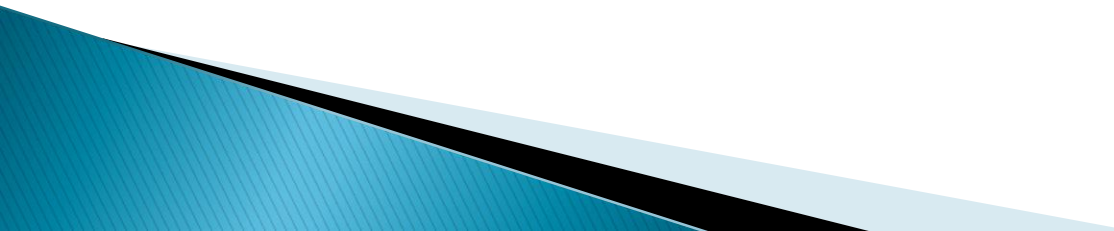
## 4.4.2 Competence, training and awareness

- ▶ Establish, implement and maintain a procedure(s)
  - the importance of conformity with the environmental policy and procedures and with its requirements
  - significant environmental aspects and related actual or potential impacts associated with their work, and the environmental benefits of improved personal performance
  - roles and responsibilities in achieving conformity
  - Potential consequences of departure from specified procedures

## 4.4.3 Communication

- ▶ Establish, implement and maintain a procedure(s) for
    - internal communication among the various levels and functions of the organization,
    - receiving, documenting and responding to relevant communication from external interested parties.
- 

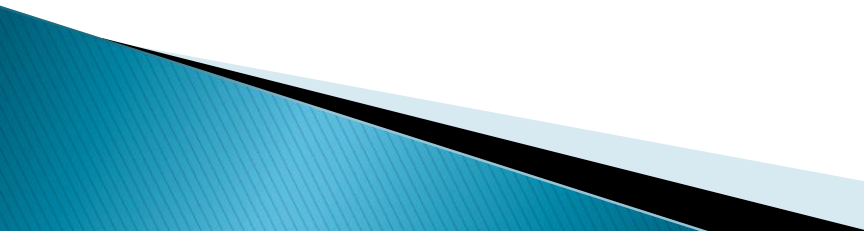
# 4.4.4 Documentation

- ▶ Environmental policy, objectives and targets
  - ▶ Scope of the environmental management system
  - ▶ Main elements of the environmental management system and their interaction
  - ▶ Documents, including records
  - ▶ Documents, including records
    - to ensure the effective planning, operation and control of processes that relate to its significant environmental aspects
- 

# 4.4.5 Control of documents

- ▶ Establish, implement and maintain a procedure(s) to
  - approve documents for adequacy prior to issue
  - review and update as necessary and re-approve documents
  - ensure that changes and the current revision status of documents are identified
  - ensure that relevant versions of applicable documents are available at points of use
  - ensure that documents remain legible and readily identifiable

# 4.4.5 Control of documents

- ▶ Establish, implement and maintain a procedure(s) to
    - ensure that documents of external origin determined necessary for the planning and operation are identified and their distribution controlled
    - prevent the unintended use of obsolete documents
    - apply suitable identification to them if they are retained for any purpose
- 

## 4.4.6 Operational control

- ▶ Identify and plan those operations associated with the identified significant environmental aspects consistent with its
  - environmental policy, objectives and targets
- ▶ Establishing, implementing and maintaining a documented procedure(s)
  - to control situations where their absence could lead to deviation from the environmental policy, objectives and targets

## 4.4.6 Operational control

- ▶ Stipulating the operating criteria in the procedure(s)
- ▶ Establishing, implementing and maintaining procedures
  - identified significant environmental aspects of goods and services
  - communicating applicable procedures and requirements to suppliers, including contractors



## 4.4.7 Emergency preparedness and response

- ▶ Establish, implement and maintain a procedure(s)
  - to identify potential emergency situations and potential accidents
  - respond to actual emergency situations and accidents
  - prevent or mitigate associated adverse environmental impacts
- ▶ Periodically review and revise its emergency preparedness and response procedures,
  - after the occurrence of accidents or emergency situations
- ▶ Periodically test such procedures where practicable

# 4.5 Checking

- ▶ **4.5.1 Monitoring and measurement**
- ▶ Establish, implement and maintain a procedure(s)
  - to monitor and measure, on a regular basis
  - key characteristics of its operations that can have a significant environmental impact

# 4.5 Checking

- ▶ **4.5.1 Monitoring and measurement**
- ▶ Documenting of information
  - to monitor performance, applicable operational controls and conformity with the organization's environmental objectives and targets.

# 4.5 Checking

- ▶ **4.5.1 Monitoring and measurement**
- ▶ Ensure that calibrated or verified monitoring and measurement equipment is used and maintained and shall retain associated records.

# 4.5.2 Evaluation of compliance

- ▶ 4.5.2.1 Consistent with its commitment to compliance
  - Establish, implement and maintain a procedure(s) for periodically evaluating compliance with applicable legal requirements.
  - Records of the results for periodic evaluation

# 4.5.2 Evaluation of compliance

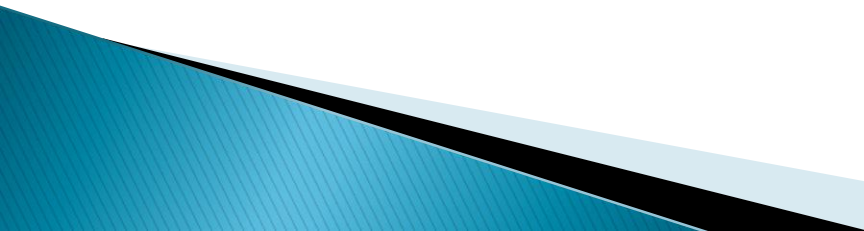
- ▶ 4.5.2.2 Evaluate compliance with other requirements to which it subscribes
  - Combine this evaluation with the evaluation of legal compliance referred to in 4.5.2.1 or to establish a separate procedure(s).
- ▶ Records of the results

## 4.5.3 Nonconformity, corrective action and preventive action

- ▶ Establish, implement and maintain a procedure(s)
  - dealing with actual and potential nonconformity(ies)
  - taking corrective action and preventive action. The procedure(s)

# 4.5.3 Nonconformity, corrective action and preventive action

## ▶ Requirements

- identifying and correcting nonconformity(ies) and taking action(s) to mitigate their environmental impacts
  - investigating nonconformity(ies)
  - determining their cause(s) and taking actions in order to avoid their recurrence
  - evaluating the need for action(s) to prevent nonconformity(ies) and implementing appropriate actions designed to avoid their occurrence,
  - recording the results of corrective action(s) and preventive action(s) taken
  - reviewing the effectiveness of corrective action(s) and preventive action(s) taken.
- 



## 4.5.3 Nonconformity, corrective action and preventive action

- ▶ Appropriate recommended action
  - Magnitude of the problems
  - environmental impacts encountered
- ▶ Ensure that any necessary changes are made to environmental management system documentation

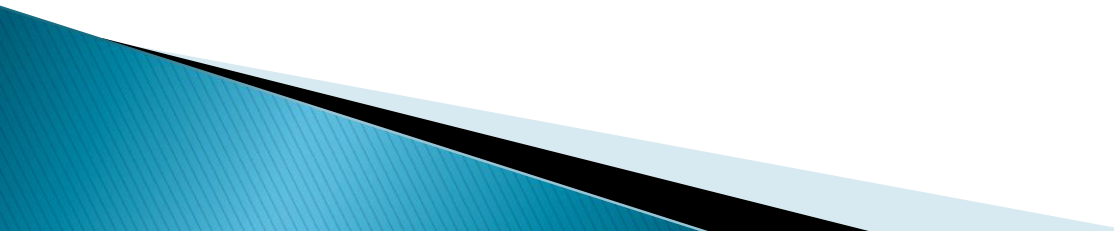
# 4.5.4 Control of records

- ▶ Establish and maintain records as necessary
  - to demonstrate conformity to the requirements of its environmental management system
  - results achieved

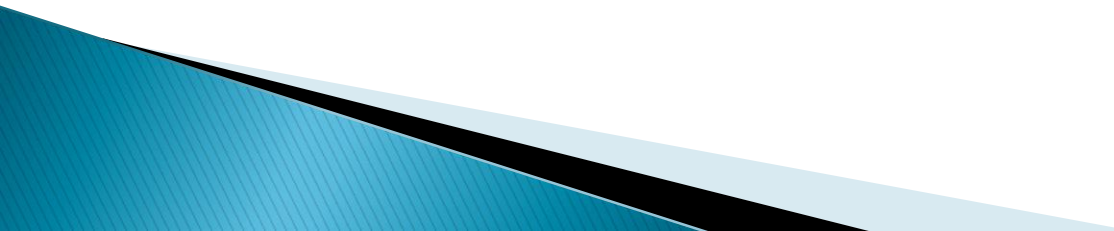
# 4.5.4 Control of records

- ▶ Establish, implement and maintain a procedure(s)
  - Identification
  - Storage
  - Protection
  - Retrieval
  - retention
  - Disposal of records
- ▶ Records shall be and remain legible, identifiable and traceable

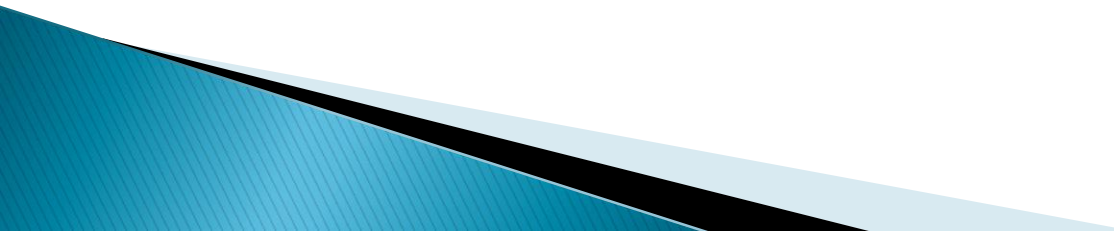
## 4.5.5 Internal audit

- ▶ Ensure that internal audits are conducted at planned intervals
    - conforms to planned arrangements for environmental management
    - properly implemented
    - maintained
    - provide information on the results of audits to management
- 

## 4.5.5 Internal audit

- ▶ Audit programme(s) shall be planned, established, implemented and maintained taking into consideration
    - environmental importance of the operation(s) concerned
    - results of previous audits
- 

## 4.5.5 Internal audit

- ▶ Audit procedure(s) shall be established, implemented and maintained that address:
    - Responsibilities and requirements for planning and conducting audits, reporting results and retaining associated records
    - Determination of audit criteria, scope, frequency and methods
- 

# 4.5.5 Internal audit

- ▶ Selection of auditors and conduct of audits
  - objectivity
  - impartiality

# 4.6 Management review

- ▶ Top management
  - Review the organization's environmental management system
    - planned intervals
  - Ensure its continuing suitability, adequacy and effectiveness



# 4.6 Management review

- ▶ Inclusion of the review
  - assessing opportunities for improvement
  - need for changes
    - environmental policy
    - environmental objectives and targets.
- ▶ Records of the management reviews

# 4.6 Management review

## ▶ Input

- results of internal audits
- evaluations of compliance with legal requirements and with other requirements communication(s) from external interested parties including complaints
- environmental performance
- extent to which objectives and targets have been met
- status of corrective and preventive actions
- follow-up actions from previous management reviews
- changing circumstances
  - developments in legal and other requirements related to its environmental aspects
- recommendations for improvement.

# 4.6 Management review

- ▶ Outputs from management reviews
  - any decisions and actions possible changes
    - Environmental policy
    - Objectives
    - Targets
    - Elements of the environmental management system, consistent with the commitment to continual improvement.

# ISO 14001:2015

»» Purpose, Timeline, Changes

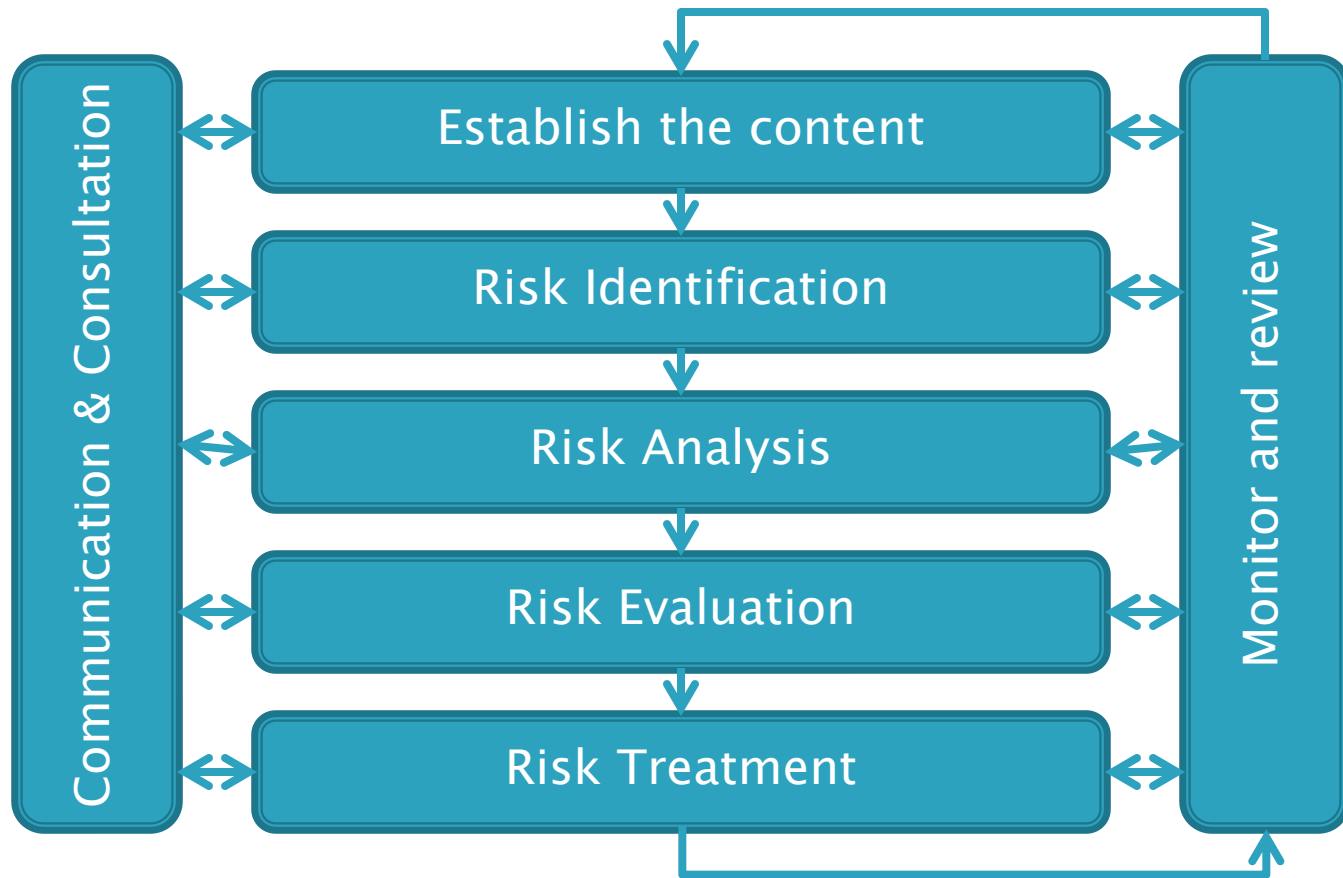
# ISO 14001:2015 Timeline



# Core Concepts

- ▶ Process approach
- ▶ Plan–Do–Check–Act Cycle
- ▶ Risk–based thinking
  - Risk
    - Effect of uncertainty of an anticipated/expected result

# Risk Management Process

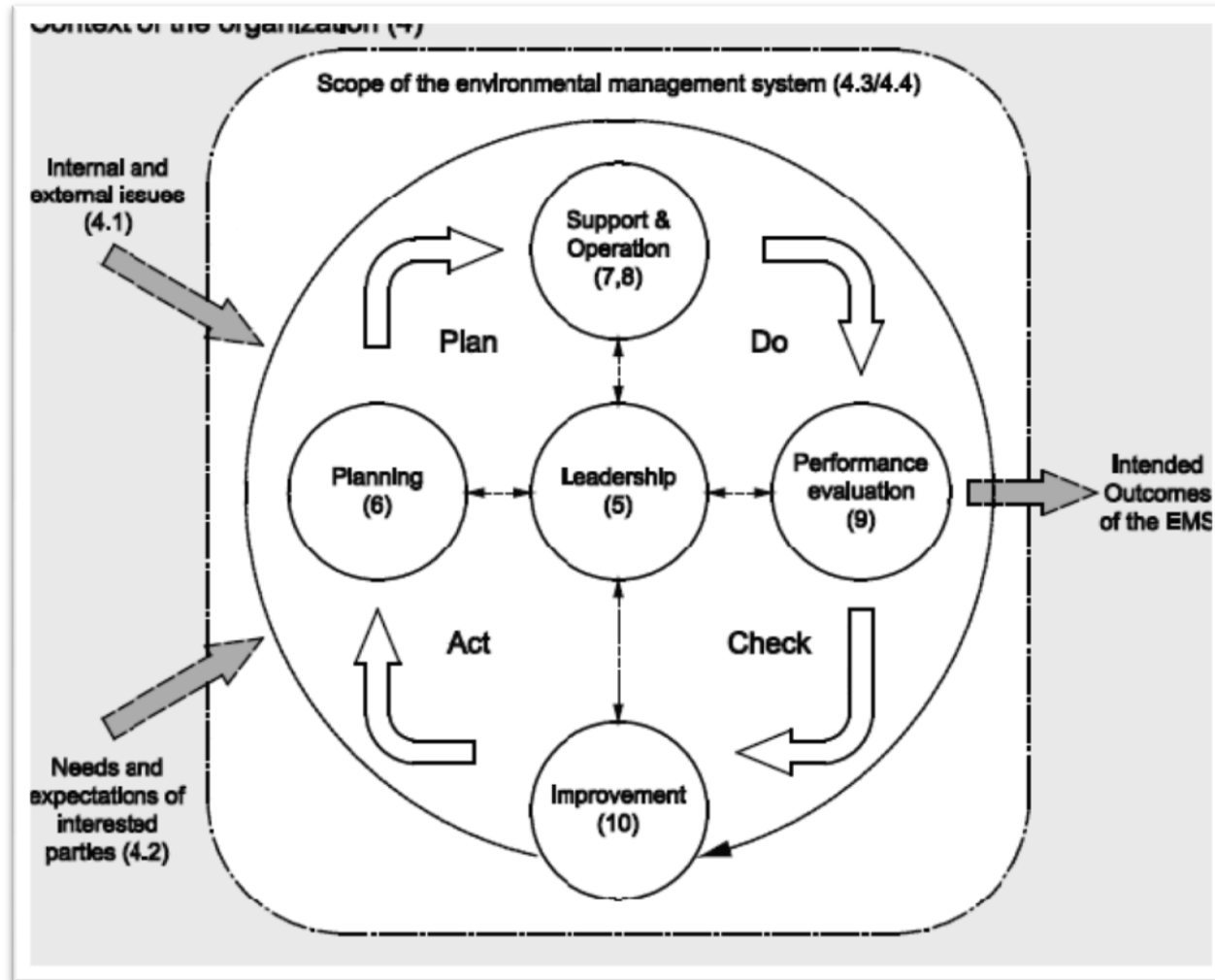


# Changes

»» Clauses



# Content of the Organization



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- 1 Scope
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- 0 Introduction
- 1 Scope
- 2 Normative Reference
- 3 Terms and Definition
- 4 Context of the Organization
- 5 Leadership
- 6 Planning
- 7 Support
- 8 Operation
- 9 Performance Evaluation
- 10 Improvement

ISO 14001:2004

ISO 14001:2015

# Clause 4: Context of the Organization

- ▶ Consider external issues and impacts
- ▶ Needs and Expectations of interested parties
  - Align to the requirements

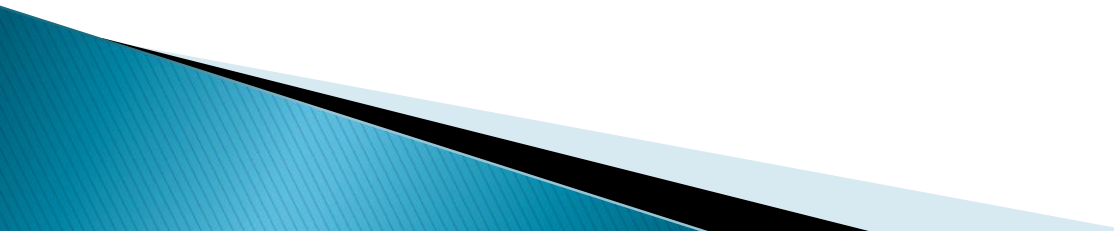
# Clause 5: Leadership

- ▶ **Top Management**
  - Accountable on the effectiveness of environmental management system and its integration on business process
- ▶ **Environmental Policy**
  - Commitment to protect the environment on a larger scale
  - Proactive initiatives
  - Climate change, preservation of ecosystem, eco-restoration
- ▶ **Management Representative**
  - Not explicitly requested
  - Ensures adequate responsibility and authorities

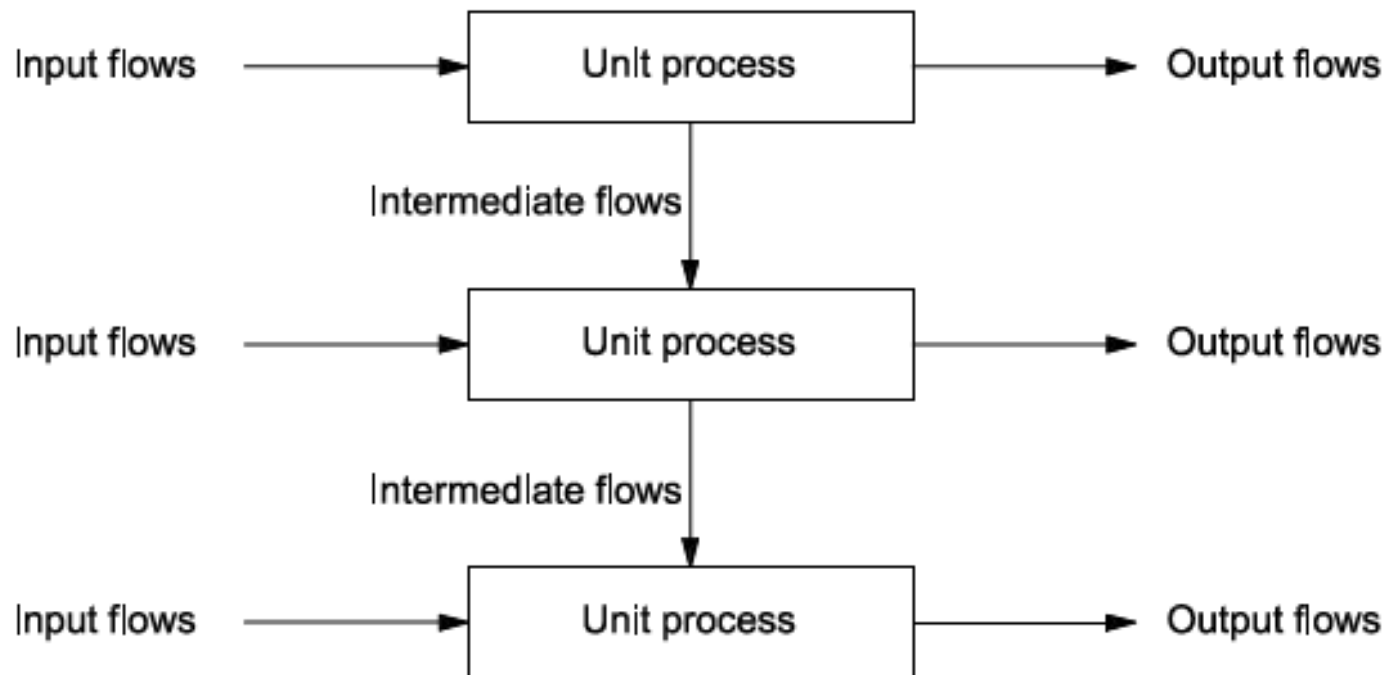
# Clause 6: Planning

## ▶ Planning process

### ◦ Life-cycle perspective

- Consider environmental impacts of activities, products and services
  - Assess the significant environmental aspects in all required commitments
  - Legal, customer-specific requirements, risks associated with possible hazards
- 

# Life-Cycle Assessment



# Life-Cycle Assessment

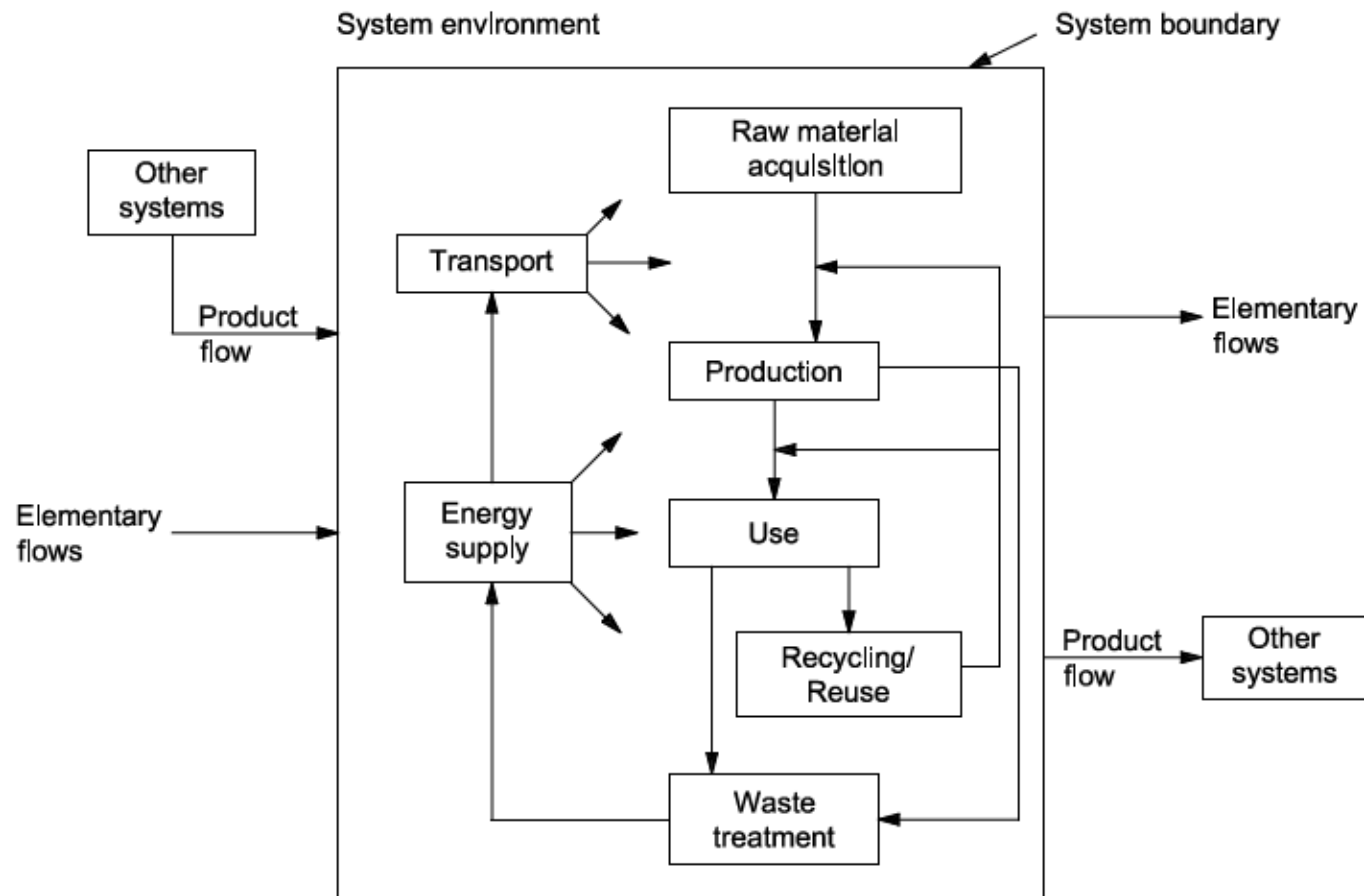


Figure 2 — Example of a product system for LCA

# Clause 7: Support

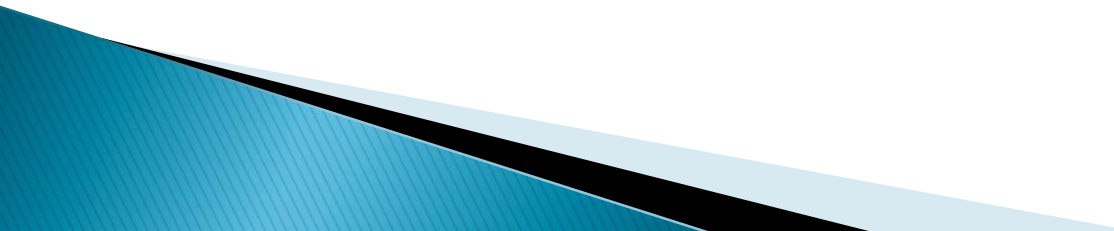
- ▶ **Communication**
  - more transparent, appropriate, reliable and credible
    - What it will communicate?
    - When it will communicate?
    - With Whom it will communicate?
    - How it will communicate?
  - Document information
    - May consider modern (electronic) recording media
- ▶ **External representation and reporting must be regulated**



# Clause 8: Operation

- ▶ Operational scheduling and control
  - Analyze its “rise” and “fall”
  - Outsource processes
- ▶ Environmental impacts on products and services at the end of utilization

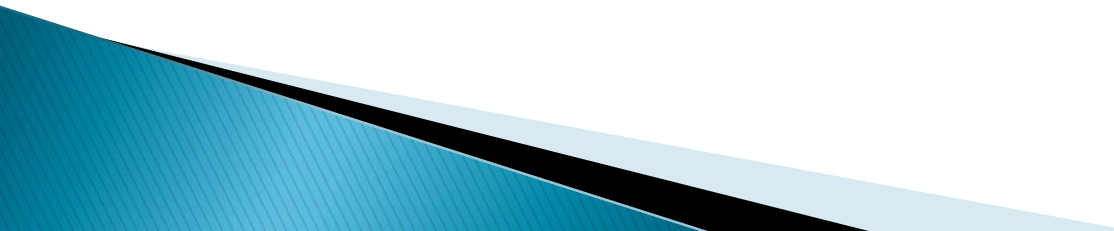
# Clause 9: Performance Evaluation

- ▶ Monitoring and Measurement of environmental performance shall be evident
    - corporate commitment
    - risks involved
  - ▶ Align with environmental objectives
- 

# Clause 10: Improvement

- ▶ Focus on organization surroundings and improvement of environmental performance

# Recommendations

- ▶ Coordinate with your certifying bodies on the update
  - ▶ Make a gap analysis by identifying the necessary changes
  - ▶ Assess the environmental impacts
    - Value chain of products, processes and services
    - Raw materials, suppliers, customers, interested parties, waste management
  - ▶ Get involve in activities and events related to the revision
- 

# References

- ▶ ISO 14001, 2<sup>nd</sup> ed., Environmental management systems — Requirements with guidance for use
  - ▶ Transition Planning Guidance for ISO 14001:2015, International Accreditation Forum Inc.
  - ▶ ISO 14001:2015 Draft International Standard: Standard Proposed revisions to the environmental management and its progression towards final publication, SAI Global Assurance Services
  - ▶ Revision of DIN EN ISO 14001 – Changes and Implications, TÜV Rheinland Cert GmbH
  - ▶ Background and update to the 2015 revision: Approaching change, BSI Group
- 