SILEX

Compatibility versus Native compatibility. What is the difference?

How many times have you heard saying that System A is compatible with system B or that System A is natively compatible with system B. Have you wondered what is the difference between the two and what are the implications?

Every system whether it's an appliance or a software client, runs on a specific Operating System (OS) in the background.

Many appliances run a vendor proprietary OS or a special closed Linux OS versionwhereas others run a standard Operating Systems like Microsoft Windows for example.

Two systems A and B from different vendors are compatible when an effort is made to allow their respective software to communicate by exchanging commands and responses they can both understand.
When system A gets upgraded with new features by Vendor A, system B may not be able to understand it fully anymore until the appropriate updates are developed by Vendor B.

Most of the times, this process is not straight forward for the following reasons:
• Different vendors have different priorities and strategies
• It could take several months, to establish and test the new features' compatibility
  During this testing period, the systems would not be 100% compatible!

Two systems A and B from 2 different vendors are considered natively compatible, when they both use the same OS, and when system B runs system A's software client on its hardware platform. In this case when Vendor A upgrades its software, this same software will be instantly and automatically upgraded on system B without any special effort from Vendor B.

At SilexPro, we chose to be *natively* compatible with most (if not all) UC&C and VC vendors, rather than compete with them. This allows us to upgrade the overall VC experience for business groups who already use these vendors' solutions. Our systems run on Win10 OS, therefore any VC soft client that runs on Win10, runs smoothly and seamlessly on our system. This means that whenever an upgrade is done on the VC client, our system remains fully compatible with it. This native compatibility ensures that our systems are always 100% compatible and up to date! Our customers don't have to worry nor waste time and money on compatibility issues.