

## NYGÅRD, THE PHENOMENON

AN INSIDE LOOK AT 50 YEARS OF UNPARALLELED SUCCESS

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#### Published by NYGÅRD

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## Nygård, The Phenomenon

An inside look at 50 years of unparalleled success

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### INTRODUCTION

There are a number of factors that shape our lives, that help to determine our individual paths. The path of Peter John Nygard seemed preordained with early experiences that led to a life of monumental achievements..

It is not often that we reflect on our lives & look at the antecedents that have shaped who we've become & have determined the goals we've set for ourselves. Dissecting the life of Peter Nygård has led to some astounding discoveries — looking at his childhood experiences & seeing the evolution of his life is like seeing a picture form in front of our eyes.

It is fascinating to start at Peter's birth & watch his life take form with stepping stone after stepping stone showing us his path to 50 years of success.

One cannot say that he has had extraordinary opportunities that many didn't have. In actuality, there was nothing unusual about them. Yet, Peter Nygård was to take those opportunities & accomplish extraordinary things.

What he did was born out of who he is as a person, the way he thought about himself, & the way he thought about life, & as astonishing as his achievements are, he will tell you that it wasn't necessarily what he set out to do. He also couldn't necessarily tell you how he did it, which is why such an external review of his life is so revealing.

Peter Nygård had a few core principles operating in his life that impacted everything he ever did: his competitive nature, his perfectionism, & his convictions that everything can be improved & nothing is impossible. Those core principles were born out of his upbringing, his birth country's culture, & his formative life experiences. These were the factors that allowed him to achieve the level of success that he has.

The rare combination of factors & experiences that shape who Peter Nygård is cannot likely be found in any other individual. It is what makes him unique, just as all of our individual characteristics make us unique. That is not to say that his unprecedented levels of success are inimitable. They are. You simply won't find any other individual arriving at success from the same place as Peter Nygård has.

Just as the influencers in his life have shaped his success, they also affected how he feels about it & what he has done with it. Nygård's generosity appears to know no bounds, as reflected in the \$22 million given to breast cancer research as well as his insistence on giving breast cancer survivors the amazing experience of strutting their stuff on stage in his fashions in celebration of their womanhood & survival.

The awards & international acclaim Nygård has received are not surprising — it was a natural progression given his personal & business achievements.

Pekka Juhani Nygård's life & business success truly are phenomenal & unprecedented. His journey unfolds in the pages before us.

May you find inspiration as you experience Pekka's journey on the road to his 50 years of personal & business success!

By Cathy Archer



Peter's Parents Eeli & Hilkka Nygård June 24, 1940



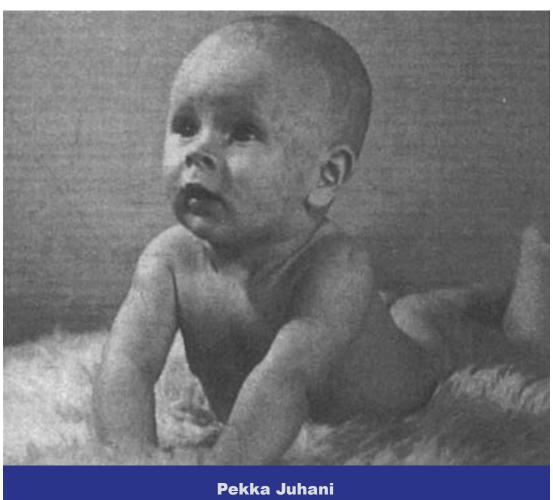
# THE MAKING OF A PHENOMENON

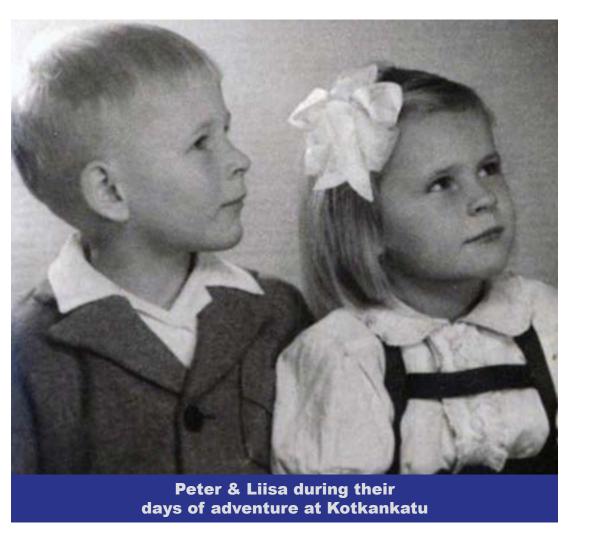
"Dad always said she was a good boss. He said "She's a good boss because she never makes me do anything I don't want to do."

– PETER NYGÅRD

## AN EXTRAORDINARY BEGINNING

His was a life of humble beginnings set upon by a collision of genius and culture propelling him to unimaginable heights.





#### A TUMULTUOUS EVENT

The early days of Pekka Juhani, as Peter was named, were filled with the realities of war as he had entered the world on July 24th of 1941 in Helsinki, Finland. As the sirens were blaring on the way home from the hospital, Pekka's father, Eeli, had to take his young family directly into a bomb shelter. It was a new mother's worse nightmare. Yet, despite being born in the midst of the turmoil of World War II with constant blasting of sirens & dashing to bomb shelters, Pekka Juhani knew a sense of security & protection. His mother Hilkka whispered loving words in his ear as they waited.

The war raged on around him as he grew. When he was three, a bomb blast shook the family's apartment, covering him & his father with shattered glass while they were trying to make their way out the door to the bomb

Following that incident Pekka & his twoyear-old sister Liisa were whisked off to the Nygård family farm away from the frightful noises & scenes of war. Hilkka stayed with the children on the farm while Eeli remained working in Helsinki.

The war raged on around him as he grew. When he was three, a bomb blast shook the family's apartment, covering him & his father with shattered glass while they were trying to make their way out the door to the bomb shelter.

#### A QUINTESSENTIAL FINN

Grampa Nygård was an amputee, who didn't recognize that he was a courageous & inspiring man. When gangrene caused by diabetes had attacked his leg many years before, his legs had been amputated, one just above the knee & the other slightly higher. He had custom made leather covers that served as shoes for his stumps, & he shuffled about on these holding canes in each hand.

When gangrene later attacked his fingers he was without medical help nearby; but knowing what had to be done to prevent the spread of the gangrene & save his life, he performed his own amputation, cutting off his finger as deftly as any surgeon. Eventually most of one whole arm was affected & its final complete amputation, was performed in a hospital.

Grampa Nygård was a bear of a man. Disabled? Not in his opinion. Complain? Not that anyone ever heard. With his one good arm & leather pads on the stumps of his legs, he walked, climbed stairs, drove horses & did his work. In partnership with each other, the Nygårds had begun a small informal garment industry. They didn't think of it as a garment industry of course. They just were doing whatever they could do to make ends meet, but they were, in fact, true entrepreneurs, seeking to generate income to sustain themselves by providing useful goods to paying customers. Gramma Nygård, as designer & seamstress, would obtain discarded cloth from used military uniforms & prepare it for recycling. She would then make assorted garments, aprons & other household items from it. Grampa, as marketer, would fill a trunk with her homemade articles & place it on a horse-drawn flat board trailer. He would climb on to his buggy seat at the front of the flatbed with

agility & speed (and without any help), & travel to nearby communities to sell his wife's creations. He would frequently let Liisa & Peter sit up there with him in the second buggy seat behind the horse, & when he got to his destinations he would let them stay at his side while he sold things, as if the children were important allies in any transaction he made. (The Child Of Lamposaari: The Inspiring Story of Hilkka *Nygård*, 2015. Pages 82-83)

Watching Grampa Nygård from the age of three was the lesson Peter received every day while living on the Nygård family farm. 'Nothing is impossible' & 'perseverance' was always the order of the day.

Grampa Nygård was was a bear of a man. Disabled? Not in his opinion. Complain? Not that anyone ever heard. With his one good arm & leather pads on the stumps of his legs, he walked, climbed stairs, drove horses & did his work.

See picture below: Even though Grampa Nygård lost both his legs, he still managed to run the



Grampa Nygård (Perkkiön Vaari) with his daughter Ellen (Eeli's sister), son-in-law & grandchildren



#### THE DRIVING FORCE

love had entered his life — competition.

Finland prided itself on its sporting abilities. With the upcoming 1952 Summer Olympics taking place in Finland, special attention was placed on training & preparations.

Given the Finnish culture's emphasis on place was paramount. sports, it should be of no surprise that growing up in Finland meant engaging in various the size of Finland's population, Finland rise in the new world.

The end of the war signaled a new begining would consistently end up in the top five for Peter. Upon returning to Helsinki, a new of the medal standings at various Olympic games. Clearly, Finland's focus on competition was paying off.

> For Peter, a new passion was born — a new love to which he was determined to prove his merit. He gladly participated in school sporting events as a young kid & earning first

That competitive spirit became ingrained in sporting activities & competing on different his character & a driving force in his life. It levels. It was a wonder to many that, despite was to become the catalyst that spurred his

For Peter, a new passion was born — a new love to which he was determined to prove his merit. Competition!

That competitive spirit became ingrained in his character & a driving force in his life. It was to become the catalyst that spurred his rise in the new world.



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Hilkka walking with her children near the Helsinki Railway Station after the war

#### A LIFE-CHANGING DECISION

As it had done throughout its history with Finland, Russia continued its attempts to control Finland & force its communist ideals on this free land. After refusing to join the communist party, & plagued by fears of a possible communist Finland, Eeli sought to escape with his family. It was time to leave.

Though Eeli & Hilkka had begun their married life with very little means, both had worked their way up to management positions

by 1952 — Eeli at the bakery where he worked for many years & Hilkka at a dairy store. A few years prior, they had financed the purchase of a suburban condominium located near a 'green' park & across the street from a beach, which was symbolic of the success they had achieved. However, they now needed to sell everything to be able to purchase travel tickets & finance their emigration. That, they did.

For many, the hope of gaining a life of true freedom is worth giving up a life of relative comfort even when it requires plunging into the unknown. For Eeli & Hilkka, Canada was that unknown & became the target for creating a more secure future for the family that them, made their way out of war-ravaged Hilkka, Liisa & Peter Nygård. Europe.

From the joys of sailing through the vast ocean, to the unavoidable sickness caused by an upheaving vessel, & from the thrilling train ride through curious scenery, to the discomfort of days spent on hard wooden benches, the journey to their new land was both exwould be free from communist rule. Thus in citing & difficult. Even the journey's end did 1952, the Nygård family, like many before not signal the cessation of challenges for Eeli,

#### **POVERTY**

It is common for many migrating families to have little but their work ethic left, having sold everything they had to trek halfway across the world in hopes of attaining that often-elusive, North American dream.

Far from the North American Dream, the Nygårds found a life of hardship & poverty that was too often the reality of new beginnings for many immigrant families. Why? It is common for many migrating families to have little but their work ethic left, having sold everything they had to trek halfway across the world in hopes of attaining that often-elusive North American dream.

For the Nygård family, life in the new world began in Deloraine, a small community in the Canadian province of Manitoba. Eeli was able to find a job in a bakery where he worked twelve hours a day for six days a week & for which he received a pay of \$35.

With so little income, the family moved into a former coal bin storage unit that was thirteen by fifteen feet. There was a coal stove in the centre of the back wall that was used for cooking & staying warm. It had a rusty barrel full of melting snow next to it. That water was boiled & used for washing & bathing in a galvanised tub.

The Nygårds had to make do with an outdoor toilet, which Canadians called a "biffy." An early morning trek to the biffy in the middle of winter was no picnic.

After settling in, Hilkka took on odd cleaning jobs to supplement the family income. Even Peter got to work collecting Coke bottles out

of ditches everyday. Each bottle brought in 2 cents. That was used to buy the family's drinking water on an ongoing basis.

The train station at Deloraine

Nevertheless, Hilkka was sure the family could weather the rough times & told Peter & Liisa, "We'll be all right. As long as the four of us stick together, we'll make it."

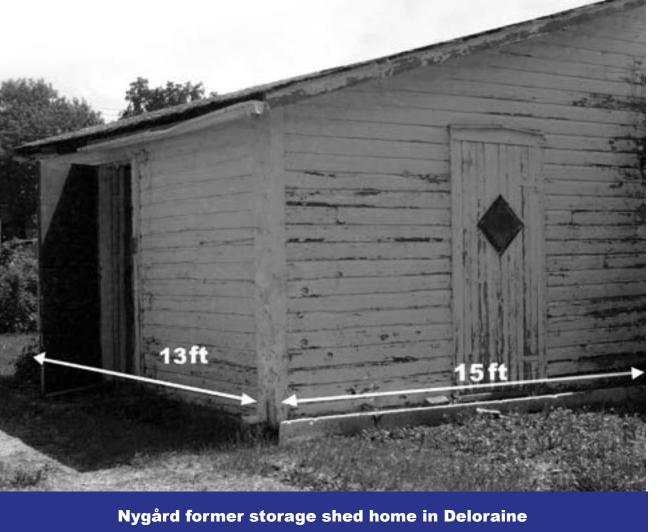
> One highlight Peter fondly recalls from their early days is the lessons from the kind Reverend Ian Harvey, the United Church minister in town who offered to help the Nygård family learn to speak English. The minister would teach Peter & Liisa the names of specific foods like carrot or apple. They got to eat the item when they got the English pronunciation right, which also helped to assuage their hunger.

> There were many more Reverend Harveys in the Deloraine community. Its members embraced their new residents delivering loads of homemade goodies & other gifts to the Nygård family. One such gift was a quilted blanket, which the Nygårds used to help ward off the chill. Hilkka once shared that the generosity of the Deloraine people was such a warm welcome & a great introduction to their new home making the initial hardship that much more bearable.

> Despite these very challenging times in his life, Peter Nygård would later say, "Even though we were poor, I never felt deprived. I always felt we were lucky, actually, to have the kind of parents we did. I don't remember there ever being arguments or anything like that — just always love & support."

> It wasn't long after their start in Deloraine that life became even more difficult. What started off as a great find, in terms of Eeli's first job in their new country, was fast turning into a nightmare.

> The owner of the bakery had a drinking problem. As is usually the case, he was considered a fine man once he was sober but most difficult to deal with when he wasn't. If Eeli didn't collect his pay envelope as soon as it arrived on Saturdays, the bakery owner would go to the bar with it. Though increasingly difficult, this weekly challenge became impossible to withstand the day the baker threw a cake at Eeli. That signaled a most unpleasant end to their working relationship.



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## SISU

"The Finnish principle of 'Sisu' spurs a Finn on to be brave, resolute and determined to fight to the end against all odds."

In 1939, before Peter Nygård was even born, a significant event in Finnish history demonstrated a most powerful Finnish ethos a way of being that permeates its culture & determines the fate of so many of its people.

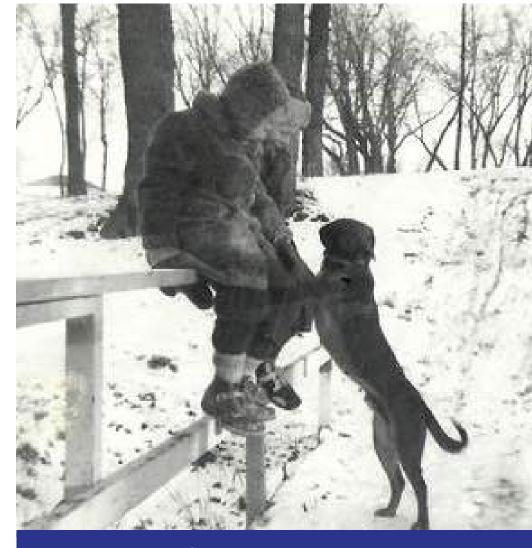
It was the depths of an especially cold winter. World War II had just begun & presented the ideal pretext for Russia: Forever covetous of Finland's land, Russia seized upon the opportunity to possess it. With one million soldiers & thousands of aircraft & tanks, the Russians launched their attack.

Finland had no tanks & only 200,000 soldiers. However, the Finnish soldiers possessed ingenuity. In one battle, the Finns used bold tactics, skis & the terrain to their advantage, demolishing the Russians soldiers. Two hundred thousand Russians soldiers were killed in that war.

Toward the end of the war, the Russians tried again to subjugate Finland. This time they brought 150,000 soldiers to fight Finland's 50,000. Once again, the Finnish soldiers routed the Russians. The Russians finally gave up trying to conquer Finland's territory by aggression.

At the end of the day, Finland lost the war. Nevertheless, what's remembered most are the decisive Finnish victories. Despite the fact that the Russians always had far superior forces in terms of the number of soldiers & equipment, the Finnish victories over them during various battles have come to represent the Finnish people's resolve & determination.

That ability to withstand far superior forces, a great disadvantage, & yet overcome through sheer determination is 'sisu'! Sisu is described as representing the Finns' national character. Sisu spurs a Finn on to be brave, resolute & determined to fight to the end against all odds.



Liisa & Peter with their dog Lortti

This sisu spirit continues on in the Finnish people no matter where they end up in the world & is often demonstrated by their acts & way of being in their environment.

The assimilation of cultures in a new land does not cause the displacement of old identities & values; on the contrary, those abiding values lend themselves to the achievement of a new world dream.

#### **CHASING A TRUCK**

Before leaving Deloraine, Eeli's former employer berated him during their final argument telling him that his bakery was the only place Eeli could find work as a baker. Eeli had to prove him wrong. Finding himself unemployed with a family to feed, he became determined to find a new opportunity as a baker.

Eeli made his way to Winnipeg to seek new work. It was 302 kilometres, or 180 miles, from Deloraine. While walking down the street looking for work in Winnipeg, Eeli spotted a bakery truck making deliveries. Without hesitation, Eeli took off after the truck running as fast as he could to keep up. Naturally, he was unsuccessful. Nevertheless, Eeli made a note of the last street he saw the truck on & the time the truck had passed.

The next day, Eeli returned to that street & waited for the bakery truck making its deliveries to show up at that spot. Once again he took off after the bakery truck until he lost it. In true sisu fashion, this action was repeated each day until Eeli successfully ended up in front of the bakery. He then walked into the bakery, & with his broken English declared, "Me strong. Me want work."

With the help of a reference letter from the ever-helpful Reverend Harvey, Eeli was able to land a job at the bakery working evenings. It was a three-month job that turned into a fifteen-year job.

Now that's sisu!

What better lesson for a boy can there be to learn the principle of never quitting than hearing of his father chasing down a truck?

#### A SIGN OF THINGS TO COME

Living in poverty in their new land, survival was the order of the day. So, Peter went from collecting Coke bottles out of ditches to starting his own paper route at the age of twelve, after the family moved to Winnipeg. For Peter, it was only natural to always work hard. He'd watched his parents do it all of his young life. So, it wasn't long before one paper route turned into three. He hired two neighbourhood boys & his sister Liisa to help deliver the newspapers while he focused on collections.

At a young age, Peter was thinking as a businessman. Liisa had borrowed twenty-five cents from him, went to the neighbourhood shop & bought candy. When she returned, she broke it in half & gave him half. However, they had an agreement to always keep business as business. Despite Liisa's sharing her candy with him she had to pay him back with interest.

In his business efforts as a kid it wasn't enough for Peter to do what everyone else was doing. He had learned at a very early age from the Finnish culture what it was to compete. Before the age of ten, he was competing in 'Mini Olympic' events back in Finland. And, it wasn't just about competing. He had seen his parents win awards at community sporting events — his father for track & field & his mother consistently won swimming competitions. Therefore, in Peter's mind, you not only had to compete, you had to win!

His competitive spirit was always present, & even in delivering papers, he wanted to be

At age fourteen, the Winnipeg Free Press Company Ltd. presented Peter with a 1955 Carrier's Certificate of Honor:

The newspaper mandated the following stan-

The delivery of the FREE PRESS to its subscribers, promptly, faithfully, carefully, & on time each & every day is a service which demands a high standard of performance from the boys of its carrier staff.

at his depot or corner on time, in order that the subscriber's paper may be found clean, straight & whole when it is expected. He must be punctual.

He must not be deterred by rain of storm, or snow, or the blast of northern blizzard. He must be faithful

The newspaper must not only be delivered, but must be placed where it is safe, secure, accessible. He must be

The carrier is his own merchant, obtaining credit from his newspaper & extending it to his customer, the subscriber. He must exercise judgment, be trustworthy, prompt & accurate in settlement.

The faithful performance of these exacting duties stamps the boy who is entrusted with their discharge as a lad of character. The performance of his duties, coupled with the general handling of his route & the coming into frequent personal contact with his numerous customers, is an invaluable discipline & training to a boy, & many former carrier lads of the FREE PRESS who have since achieved success in profession or business are proud to acknowledge that their success was influenced by this training.

No doubt, this was an indication of Peter Nygård's commitment & determination to always perform any assigned tasks to perfection. It was certainly a sign of the success to come in his life.

against him."

Peter's bike from first paper route earnings



**Liisa & Aunt Irene** 



Every FREE PRESS carrier must be

#### MR. PERFECTIONIST

For the consummate competitor, doing what it takes to win is instinctive. Being a perfectionist about it is simply what is required from Peter's perspective.

When he was playing basketball in high school, naturally he wanted to be the best. So every day after basketball practice, Peter would stay behind in the gym to practice his free throws.

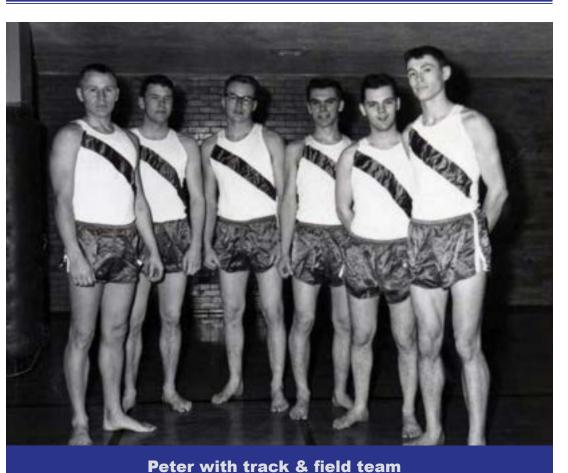
would. He put serious pressure on himself. He had to successfully make ten free throw shots in a row before he could go home for dinner. Even if he got to nine & missed the tenth shot, he would have to start over again. There were times when he had to throw more

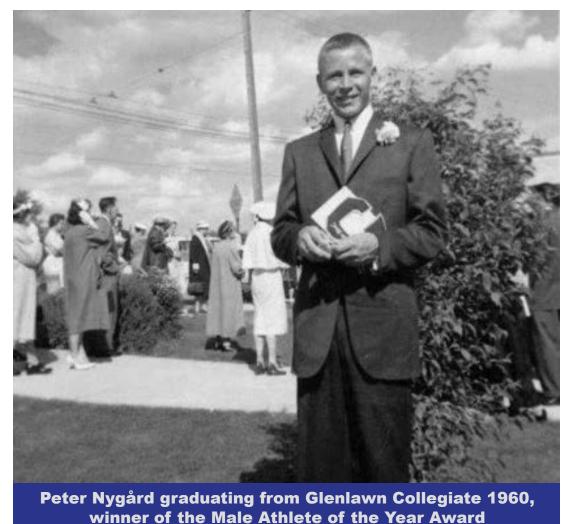
than 100 free throw shots to achieve ten in a row. When asked why he did this, Peter replied, "I wanted to place the same pressure on myself as I would have if I was playing in an actual basketball game."

Peter's work ethic, competitive nature & drive to always be the best paid off. In high school he was a top athlete on every sports team, which included basketball, volleyball & track & field as well as curling, badminton & But, he didn't practice the way anyone else tennis. Peter's mom, Hilkka, attended every one of his sporting events rain or shine.

> With such dedication & perfectionism, it was a no-brainer for the school to name Peter Nygård Male Athlete of the Year.

In high school he was a top athlete on every sports team, which included basketball, volleyball & track & field as well as curling, badminton & tennis.







basketball team, Peter - number 21

#### A SEEMING MAGIC TOUCH

There were early signs of a seeming magic One of Peter's summer jobs involved worktouch that Peter Nygård had that always resulted in success.

Yet, that magic touch can be defined as the following factors at work in his life:

- The need to survive
- The willingness to work hard
- The drive to always be the best
- & that enduring Finnish principle sisu

Imagine the limitless achievements possible from such a combination of factors. These were the drivers of Peter Nygård's success starting from a very early age.

Every summer Peter found jobs to make the money he needed to help take care of him self. It was standard practice in the Nygård household for the kids to find summer jobs, while neighbourhood friends got to spend their summers having fun. Even Liisa, fifteen months younger than Peter, would take on summer jobs to have money to purchase her back-to-school items.

ing for a carnival guessing ages & weights. It wasn't as easy as that though. Workers were on the road constantly setting up & pulling down. They would work the carnival until 11p.m., tear down until about 3a.m., & set up in the next town the next day. The men would allow Peter to drive the three-ton truck in the middle of the night while they slept. They were always afraid they would get caught letting Peter drive underage. Yet they did it because they wanted to sleep & Peter wanted the adventure.

The nature of the work didn't matter to Peter. He took on all sorts of summer jobs because the tougher the job the more he was able to

There were early signs of a seeming magic touch that

Peter Nygård had. It was a magic touch that always

resulted in success.

Peter worked with a construction crew on a pipeline, which was arduous with long hours. Another time he worked as a lifeguard. He he would 'get it' if he didn't stop painting so had lifesaving certifications & taught swim- fast & making the rest of them look bad. This

He in fact learned an interesting lesson during life-guarding.

The life-guarding job usually started before the beaches opened. Lifeguards had to spend time cleaning up the beaches & painting

Being a perpetual competitor, it didn't matter every aspect of his life — work hard & get what job Peter had. He always had to do it better than the next guy. Painting benches as a lifeguard, he had to work the hardest & Peter's parents' great example of the right

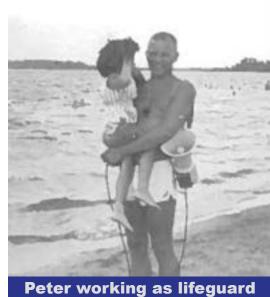
had to be the fastest; that is until a group of burly lifeguards came over & threatened him: was quite a shock to Peter.

While the North American standard was "don't work too hard" & "be home in time for dinner," Peter grew up hearing his mother say every time he left the house "make sure you work hard & be sure to finish your work."

No matter what others were doing around him, that became the Nygård standard for

work ethic, that Finnish sisu principle, & the enduring Finnish cultural push toward building a competitive spirit set the trajectory for Peter's life. His rise to the top of whatever endeavours he pursued, from his teenage years to adulthood, was inevitable.

#### A CLOSE CALL



poses with his swimming student

Peter worked many long days as a lifeguard. He started his days teaching swimming early in the morning, life-guarding all day, then teaching swimming in the evenings. He taught disabled kids who were afraid of the water & even taught the grandmother of one of the kids, who had a challenge with her leg from polio. Despite that, she had insisted on learning how to swim alongside her grandchild. It took all summer but she did learn.

One experience as a lifeguard was not a pleasant memory for him. There was a large diving platform in the water that was much further away than it looked. Kids would swim out to it to be able to dive off.

One day, the waves were huge & there was a swimmer trying to reach the dive platform. He was still about 100 yards away when Peter recognised that he was in trouble.

Peter jumped into the water & swam out to him. He tried to put the swimmer on his back, but it wasn't working. The guy was about six feet & six inches tall & very heavy. His legs went straight down into the water. It was impossible for Peter to get him parallel.

It didn't help that the wakes got bigger every time a boat went by. As he struggled with the swimmer, he kept being pushed under

There were about sixty people watching from the shore. Peter shouted for a lifesaver ring. It was thrown into the water, but fell five feet in front of the dock because someone was accidentally standing on the rope.

As Peter grappled with the situation, he thought he might drown. He continued to fight to get the swimmer back to shore. By the time he got him back, Peter could barely feel his legs. They were so wobbly, he couldn't climb up the stairs.

When Peter was asked about the experience, he shared these thoughts:

It was interesting to see that. It was a lesson in life that when things can go wrong they will go wrong at the worst possible time.

The negligence of people became

striking. That mistake could have cost me my life. Instead of doing it right it was done wrong & the carelessness of that action stayed in my memory forever.

Throughout my life I continued to stay focused on how much damage recklessness can cause to human beings, to businesses, & to lives. It made me place a huge emphasis on people doing the job right, on being careful not to cause damage.

It also made me notice people who were appreciative of anything I've done for them because that swimmer just walked away & didn't say thanks. When somebody really appreciates anything I've done for them it's like a blessing to me.

That experience stays with me forever & had a major impact on my life in

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#### **EARLY ACCOMPLISHMENTS**

Peter continued to excel & stand out as a His experience in various levels of the job paid teenager. At fifteen, he started working as a off. He was eventually tasked with helping to 'grocery bagger' for Loblaws, which were the open new stores. go-to grocery stores back in the 1950s. He soon moved up to stocking shelves, working in produce, the meat department & cash-

Even in stocking shelves Peter was competitive; the others would put one or two cans on the shelf at a time while Peter would put

It wasn't long before that work ethic & drive in school or else return home. to be the best got noticed. Still in his teens, Peter became one of the youngest store managers they ever had. He was made a relieving manager & spent one summer going from store to store relieving store managers.

Becoming a manager of a Loblaws store as a teenager was another early accomplishment.

Peter made intuitive decisions about what experiences ought to be a part of his life. One of those decisions was attending university. When he discussed the idea of going to live with his aunt so he could attend a college, his father, Eeli had one stipulation: do well

Peter went to live with his cousins in Hibbing, Minnesota to attend a junior college there. He would eventually go on to attend the University of North Dakota.



their dream. Those funds were used as the down payment on the bakery

When his parents were ready to fulfill their lifelong

dream of owning their own bakery, & were short

on funds, Peter sold his car to help them achieve



#### **IMPACTFUL DECISIONS**

The Nygård family had been making steady progress with everyone always working & contributing financially to the family's well-being. They had been able to move into a small home on Hindley Avenue that Peter's parents had purchased. Now it was time to sell their home to achieve other goals. They moved into an apartment & used money from the sale to help Peter with his university expenses.

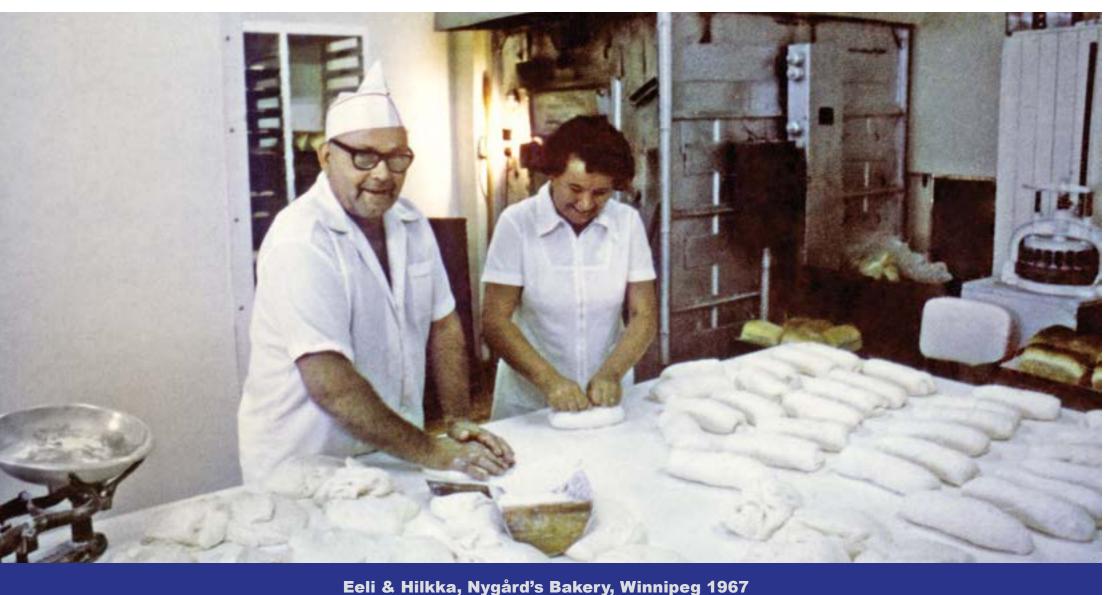
When it was Liisa's turn to attend university, Peter chipped in as well. & when his parents were ready to fulfill their lifelong dream of owning their own bakery, & were short on funds, Peter sold his car to help them achieve their dream. Those funds were used as the down payment on the bakery.

Support each other — it's what the Nygård family always did.

Peter's parents' great example of the right work ethic, that Finnish sisu principle, & the enduring Finnish cultural push toward building a competitive spirit set the trajectory for Peter's life. His rise to the top of whatever endeavours he pursued, from his teenage years to adulthood, was inevitable.



Peter & Liisa with the car he sold to help their parents buy their bakery



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## PHENOMENAL GROWTH

"In Canada, you may start with very little, but you have the privilege of soaring to any height imaginable if you have a plan & if you are prepared to work hard & pay the price."

– PETER NYGÅRD

## PRESIDENT MATERIAL

"Congratulations Peter, you are the next President of Eaton's!"

The Recruiter



While attending Hibbing Junior College, Peter continued to participate in sports & was a top player on the school's curling team. He did not have the luxury of just curling on the team -- to earn money to cover his school expenses, he took a job preparing the curling ice.

However, once he got to the University of North Dakota, he made a painful, but what he considered necessary, decision. His love of sports would have to be sacrificed for his greater good.

He also didn't join any social fraternities. Instead, he decided to focus all of his attention on his studies & joined the business fraternity at the University.

In 1964, Peter became the president of Delta Sigma Pi. Competing against fifty-six other National Chapters, he led his chapter to win the Efficiency Contest with the highest distinction honours in the country.

He graduated in 1964 with a Bachelor of Science from the University of North Dakota with a major in Business Administration

After graduating, Peter went to a psychological testing consulting firm where they conducted hours of aptitude tests. It was to establish his suitability for various jobs & to review his potential for certain kinds of jobs.

He got a call two weeks later. The gentleman said, "Congratulations Peter, you are the next president of Eaton's." Eaton's at the time was one of Canada's premier department stores. It was quite large with locations all over Canada & was a coveted place to work.

The consulting firm had been conducting the same tests on more than 200 of Eaton's executives & staff. The Eaton candidates were assigned numbers so that the results would be genderless, ageless, & job-title-less.

Somehow Peter's scores had gotten mixed in with the Eaton results. In looking for who was president material, the company's criteria showed it was Peter Nygård. His scores reflected that he was best qualified & best suited above all of the other participants to be the next president of Eaton's.



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Naturally, Peter was hired by the top executive of Eaton's as a management protégé as a result of his testing.

Except, they gave him the worst job to start off — from Peter's perspective anyway.

#### **EARLY SUCCESSES**

Naturally, Peter was hired by the top executive of Eaton's as management protégé as a result of his testing. Except, they gave him the worst job to start off — from Peter's perspective anyway.

He believed that because he had experience with groceries from his Loblaws days, they stuck him in the basement with the grocery discount items. He felt it was the lowest one could go as a manager. He once explained that he wore a smock as his attire & mopped the floors in the basement while "those other guys" — the other managers — wore bowties on the other levels of the Eaton establishment.

Peter was also responsible for the seeds department, which was set up outdoors. One strategy he employed to increase sales for the company was to set up a case lot sale.

They sold canned goods by the case at a huge bargain & sold seeds & fertilisers at the same time. It was a major success. The only challenge was that Peter couldn't get his workers to carry certain items — no one wanted to carry the fertiliser because it stunk.

Even at that time Peter would never ask his workers to do anything he wasn't prepared to do himself. So, he was often stuck carrying bags of fertiliser to customers' cars. On those days, when he went home, his mother wouldn't let him in the door. She would hose him down with disinfectant before he was allowed in the house.

As a reward for Peter's success with his first management trainee position, he was moved to work in Eaton's catalogue division dealing with returns. Millions of dollars in returns

were coming in. He set up a 'piece-work rate' for the workers to keep the department productive, & every Monday morning he would list the top five workers & give them a bonus. He also had a list of the lowest five. No one wanted to be on that list.

Peter's effectiveness got him more promotions within the catalogue division. Eventually, he was promoted to run the heavy goods stores. Despite his success, he wasn't getting much respect from the other managers, who were twice his age. He knew he had to do something for them in order to earn his way into their club.

When budgeting time came around, he made himself available to the other managers. Considering that he was a math whiz, he thought he might be able to assist them. They took him up on it, but they wanted him to come to their houses to help them with the budget because they didn't want the boss to know. Peter agreed & kept this secret. He felt that this made a difference. They finally began seeing him in a favourable light.

There came a time when top executives asked these senior managers their opinion about Peter. They sang his praises & he continued moving up the ladder. Peter always believed it was because of what he did for the other managers. He was certain that had he revealed their secret, they would never have held him in high regard.

From this experience, Peter Nygård developed an important principle at work. As he states, "It's important to take care of your partner; make sure you make your partner look good 'cause they will ultimately make you look good; don't go sabotaging them or stabbing them in the back."

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## THE TAN JAY STORY

He walked a path filled with monumental synchronicities as if the outcomes were all preordained.

#### A PREDESTINED FLUKE?

It was a Saturday morning in 1967. In the days leading up to that fateful day, Peter had been playing host to Miss Finland, Miss Sweden, & Miss Norway beauty queens as their interpreter. These Miss Universe pageant contestants were on tour in Canada.

had plans to spend the entire day with her before she was to leave. In his mind, he was already in love & was thinking of her as his future wife. But there was one hitch in his

so well on his aptitude tests meant he was ions.

constantly getting offered job interviews. He received a call that morning from his recruiter with whom he had become good friends. Nathan Jacobs wanted to meet with this impressive young fellow.

He had been following Peter's achievements Having hit it off well with Miss Sweden, he & was anxious to have him onboard in his

Despite being happy with his job at Eaton's, Peter Nygård made a fortuitous decision. With great reluctance, he put his Saturday plans on pause to attend an interview with Peter Nygård was a recruiters, dream. Doing Nathan Jacob at what was then Jacob Fash-

It was a Saturday morning. In the days leading up to that fateful moment in time, Peter had been playing host to Miss Finland, Miss Sweden, & Miss Norway beauty queens as their interpreter. These Miss Universe pageant contestants were on tour in Canada.

Having hit it off well with Miss Sweden, he had plans to spend the entire day with her before she was to leave. In his mind, he was already in love & was thinking of her as his future wife. But, there was a hitch.



Jacob wasted no time in offering Peter a job as sales manager for a new jeans line he wanted to launch. In Peter's mind, this was a demotion since he was already handling millions in goods for Eaton's as a regional manager for heavy goods stores.

He declined. Jacob asked Peter what job he would want. With a secure job back at Eaton's, he felt he had nothing to lose. He boldly stated, "I want your job."

He found himself in front of Nathan Jacob at just the right time. Having four daughters & no sons, Jacob was looking for a protégé. Jacob loved the bold & brash attitude of this young man. Jacob simply replied "okay."

When it came time to discuss salary, Peter sensed that this brashness was working for him. He insisted on equity. Jacob agreed. They worked out a deal for a six-month trial in which Peter would get equity if he performed as expected.

He took a cut in salary for the opportunity at ownership, but he didn't stop there. He also insisted on having Jacob's beautiful office. Jacob acquiesced. He said he was looking for someone to take over the business & wanted to spend more time in Florida. Jacob saw in Peter the potential for Peter to be the son he never had.





This was the bold start for Peter Nygård in the fashion industry. Sadly he never saw Miss Sweden again.

He began with the new company on De- tailor shop for their personal wardrobing, & cember 1, 1967 & was sent out of town to visit salesmen in three locations. In January, he got a call from Nathan Jacob. Jacob had three months to live.

A few weeks later, Nathan Jacob, seeing the potential in Peter Nygård, amended the timeframe in the agreement between him & his protégé. Peter gathered up \$8,000 in savings, borrowed the rest of what he needed, & Nathan Jacob made him a partner.

The first year in the business was sheer madness, as Peter described it. Nathan Jacob had passed before he had time to give Peter any training. In operating the business, Peter relied on his past experience & business training, but

above all else, he relied on his instinct.

The Jacob daughters were his new partners. They were treating the business as the family they tried injecting their husbands into the business. The disagreements between Peter & his new partners led to them firing him. When the company was near collapse, they sold it to Peter.

In honour of Nathan Jacob, Peter renamed the company Tan Jay like the clothing line — Tan for the first three letters of Nathan spelled backwards, & Jay for Jacob. Fifty years later, Nygård still offers a Tan Jay fashion line that appeals to the original Jacob Fashions'

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# A RETAIL GENIUS AT AGE TWENTY-SIX

"An apparel manufacturer must be a colour merchant. He must conform to high business ethics; he must establish an identity; he must occasionally dip into the retailer's merchandising bag; he must be a promoter... Play a fair game & promise only what you definitely can deliver... Timing is unquestionably a key issue; a store has to be reached at precisely the right time, not too early or too late, or a manufacturer will find himself on the outside."

- PETER NYGÅRD

#### NYGÅRD'S APPROACH

At age twenty-six, with no training or experience in the garment business, this was Peter Nygård's perspective of what would turn around this business he had just bought into.

An apparel manufacturer must be a colour merchant. He must conform to high business ethics; he must establish an identity; he must occasionally dip into the retailer's merchandising bag; he must be a promoter... Play a fair game & promise only what you definitely can deliver... Timing is unquestionably a key issue; a store has to be reached at precisely the right time, not too early or too late, or a manufacturer will find himself on the outside. (1967 Interview with Bill Martynuik, Winnipeg, MB Canada)

#### In terms of marketing Nygård said the following:

A promotion campaign consisting of trade & co-op advertising, direct mail, point of sale materials, catalogues, fashion shows & a marketing survey to determine soft spots in the market. We want to know exactly what the consumer is now looking for in a garment. Establishment of a critical path to set deadlines, knowing how long it will take to sample material, order yardage, manufacture the garment, & ship it; & sophisticated sales recording & reporting to be able to analyze sales immediately. (1967 Interview with Bill Martynuik, Winnipeg, MB Canada)

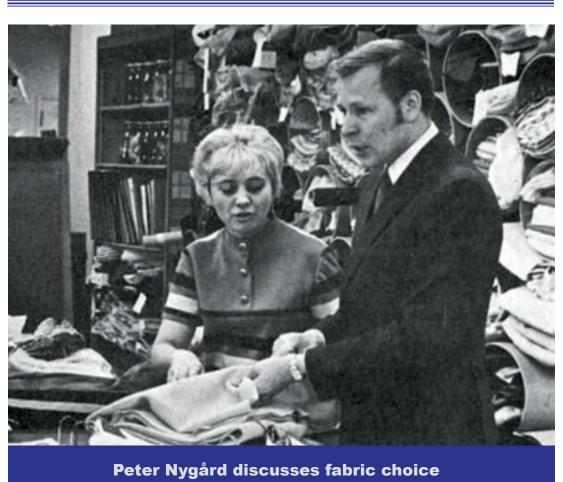


With respect to the use of computers in the business, Peter Nygård explained the following to the interviewer:

It is used to itemize units sold as a percentage of units bought related to time. In this situation it can be more harmful than advantageous for the manufacturer to be in an overstocked position. & where items are rated fast or slow, the smart salesman will put the right amount of his fastest moving items in a department at the peak of the selling season... It isn't enough to simply have the right merchandise at the right price. The key is to have the merchandise on the shelf when it is needed. (Manitoba Business Journal, October-November 1967)

He got to work implementing his ideas, which set him on a trajectory toward exponential

"Where items are rated fast or slow, the smart salesman will put the right amount of his fastest moving items in a department at the peak of the selling season... It isn't enough to simply have the right merchandise at the right price. The key is to have the merchandise on the shelf when it is needed."



## AN INSTANT MILLIONAIRE

"I don't think about becoming a millionaire. I just think about doing a better job the next day."

PETER NYGÅRD

#### FROM RAGS TO RICHES



Peter Nygård surveys his Inkster facility

Do you want to be a millionaire?'

In a 1969 Tribune Business (in Manitoba) Profile article, Peter Nygård was asked if he wanted to be a millionaire. He told the reporter that, everyday, he just thought in the industry, brought them into the about doing a better job the next day. The business & they dedicated countless hours reporter, George Froehlich, angling for his on improvements. Together they shaped the predetermined headline, insisted that Peter company into a proficient machine. must be thinking of trying to make a million dollars at some point. Peter acquiesced & The thing is, by the time Nygård completely said, "Yes, I suppose, other people do but that's not my driving focus." The reporter had his headline, "Young EXEC shooting for millionaire status." The article opened with, "Peter Nygård hopes to be a millionaire by The Reporter was right about one thing the time he is 30. & anyone who knows the 28-year-old women's fashion executive would have to say his chances are pretty good."

When Nygård saw the headline, he was stunned by what the reporter had written. Becoming a millionaire was the last thing success. he thought about. Driven to always strive for excellence, Nygård's only focus was on making the company the industry leader. For Peter Nygård, it was still about being the best at everything he did.

It was no longer about being the best at painting benches or at stocking shelves at Loblaws. Now, he had an entire company to turn into number one. He knew what he had do. He sought out the best talent

took over the business, at age 26 he was already a millionaire. He had achieved that without focusing on trying to make millions but by focusing on "beating the competition". though: Nygård's "chances were pretty good" at achieving millionaire status - his level of skill, his instinct & his approach to the business with his strategic decision-making led to him immediately achieving millions for the business, which resulted in his personal

After twenty-five years of success, Peter Nygård was interviewed for the "Sunday Life" section of the Winnipeg Free Press (1993) & asked the question, "Are you surprised by your success?" This was his response:

By the time Nygård completely took over the business, he was already a millionaire. He achieved that without focusing on trying to make millions but by simply focusing on "doing a better job everyday".

- 26 -- 27 -

Yeah, that's a question that goes through my mind many times. How is it that it happens to some people & not to other people? Where are those crossroads? What's that little extra that you do? What's the break in life you get? Am I ever lucky that I was born in Finland instead of Estonia, that I was born on the right side of the Iron Curtain, & that I was lucky enough to come to Canada, the land of opportunity, & to be able to put all my energy to work & be repaid & rewarded for it. To come from being a poor boy of nothing to this, it's a constant reminder. It's shocking.

When Peter Nygård took over Jacob Fashions Ltd., it had 100 employees & was doing approximately \$800,000 a year in sales. Fifty years later, he has taken the former manufacturing company with 100 employees from \$800,000 in sales to an internationally renowned fashion house called NYGÅRD with thousands of employees around the world. The company's exponential growth has resulted in a value in the hundreds of millions.

Peter didn't focus on trying to make millions. However, with his work ethic, instincts, & focus on doing a better job every day, he achieved phenomenal success that resulted in millions.



## **HOW DID HE DO IT?**

"I'm going to find the guy who knows the most about it, who is the best at it, & be better than him."

PETER NYGÅRD

#### WITH THESE STRATEGIC MEASURES

Nathan Jacob had planned to train his protege for a year. However, Peter Nygård didn't get a single day with Jacob before he passed away. It turned out to be a mixed blessing. Nygård didn't learn the bad habits of the industry. Instead, he relied on his instinct & made some moves that turned out to be critical for setting a solid foundation for the company's growth:

#### NYGÅRD CONDUCTED A **MARKETING SURVEY**

Nygård wanted to find out what clothing the business should even be making before launching into making clothes each year. If he had gotten this answer from those in the business, he would have gotten the habitual answer, as they knew it. Instead, he went & asked the customers. He did this because he believes, "Unless we pragmatically analyse the sportswear market from the consumer's point-of-view, we are only shooting dice. We must glean our manufacturing direction from the ultimate buyer & not from our production facilities."

Back in 1967, it was unheard of, but Peter Nygård printed a quiz on the back of the hang tags (the price & logo tags attached to a garment) with the added note that customers would receive a gift (a nice pen) if they would kindly consent to being given a full questionnaire.

The most amazing discovery was the response Holding his breath in the process, Nygård

naires came back from the customers that filled an entire room. It took two weeks to go through bags & bags of responses & write their wishes down.

The biggest fashion discovery was that their customers wanted a skirt that covered their

At that time in the industry, it was all about 'Juniors' & short skirts. The thinking was that nobody would buy a skirt that was too long. Retailers wanted a young look in their stores. From Nygård's perspective, some retailers were failing because they were selling to the customers they wanted & not the customers they had.

So he got to work making a skirt that was twenty-three & a half inches long instead of the standard eighteen inches. This presented a conundrum — how do you sell this idea to an industry that was against it?

When they invited the buyers to the showroom to view the upcoming line, Nygård was told, "That skirt is too long; we are not going to buy it; if you are not going to make that skirt eighteen inches, I don't want it."

Nygård did something that was very painful for him to do. He agreed to make the skirt eighteen inches to get the order, but the issue did not go away. He was torn between listening to the customer & pleasing the buyer.

from many of the customers: "Thank you for shipped out the longer skirt, choosing to lisasking my opinion." Thousands of question- ten to his customer & going against the buyer

"Unless we pragmatically analyse the sportswear market from the consumer's point-of-view, we are only shooting dice. We must glean our manufacturing direction from the ultimate buyer & not from our production facilities."

Peter Nygård

in the process. It wasn't long before the calls

Complaints were hurled at him left, right, & centre about the length of the skirt. With each caller he begged, "Please, please put it on the floor. If it doesn't sell I'll pay the cost." A strong advocate of nonsmoking atmos-

Two weeks later he started getting calls again. "It's my hottest item!" Another, "It's flying out the stores; how did you ever figure this out?"

It established his credibility with buyers that this young kid knew more than they did about what the customers wanted. They kept asking pollute the ear & the mind, & that's ear polhim how he knew.

It's now a core principle of the NYGÅRD business: as Peter says, "Nike says, 'Just do it'. My philosophy is 'Just ask."

While it is a lot easier to 'ask' in the twentyfirst century with the advent of the Internet, the other ingredient to knowing what the customer wants is testing. Testing is an integral part of the NYGÅRD business process.

#### NYGÅRD ASKED THE **'RIGHT' PEOPLE**

For Nygård, it is not just about asking, but asking the right people. Not just anyone is allowed to express an opinion in his meetings. pheres, he used this example to describe his perspective:

"You don't have a right to just give an opinion. You don't have a right to smoke in the room either. If you smoke in this room, you pollute the whole air. If you give bad opinions, you lution. I don't want any ear pollution."

This becomes crystal clear through this experience he once described:

Nygård & a group of associates were walking about with all sorts of blue samples. They were trying to decide their colour story for the upcoming line. They encountered a former associate who had suffered a stroke & experienced brain damage. Even though he

- 28 -- 29 - was no longer able to function, Nygård didn't have the heart to let him go & this gentleman spent his time operating the elevator. When the group entered the elevator with all the blue samples, the gentleman picked one blue out of the bunch & expressed that it was a very, very beautiful colour.

About ten hours later when Nygård & his associates were in a room struggling unsuccessfully to pick the right colour blue to use for their colour story, one associate pointed at the same blue that was identified by the associate operating the elevator, & stated that he heard somewhere that that was the best colour. They strained trying to remember the 'somewhere'. Nygård finally remembered that it was the associate operating the elevator.

It was a big lesson for them. He realised that it was very dangerous to have opinions floating around because they stay in your mind & you don't remember the source. Nygård instilled in his staff that you have to be very careful where you get your information. If you make decisions based on uninformed opinions, that can be detrimental to the business.

In keeping with the idea of asking the 'right' people, one of the first things Nygård did was to invite sales people into his design meetings. He was considered the first to ever do that.

It is a prime example of him not following the industry's habits. From his point of view, it was only logical to ask the people who worked with the customers daily. They had knowledge based on the feedback customers gave them during the sales process.

Nygård wanted the sales people's perspective & insights based on what they heard the customers saying. The process of inviting in the sales people to participate in design meetings became a standard for all design meetings not just at NYGÅRD International, but eventually throughout the industry.

#### NYGÅRD MOVED UP THE LINE SCHEDULE

Another step that Nygård took at the very beginning was to move up the design process & planning for his clothing lines. This move gave his company several advantages. It allowed him to get to fabric choices first. It

allowed him to secure the best prices because no one else was buying at the time he was. & it allowed him to be first to market.

This move & others created a foundation for the advancement of his business. Within two years Tan Jay had taken off & was headed towards astounding success.

#### NYGÅRD ESTABLISHED **BONA FIDES AS AN HONEST**

The industry was known to be lacking in integrity. It had a culture of cheating. Having the background that he did, Nygård couldn't imagine operating in any other way but in honesty. It was the way he was brought up. The two biggest principles emphasised in the Nygård home when Peter & Liisa were growing up were honesty & hard work. Eeli Nygård would have his children behave in no other way. Once again, their parents were the perfect examples. A story is told that after their parents had their bakery, a customer forgot his five cents change & their mother, Hilkka, ran down the street after the gentleman to give him his five cents change.

An incident at the company early on established Nygård's reputation in the industry. He had received an order from Eaton's of Canada for Tan Jay pants at \$10.25 for each one. Two months later, he sold to a new company & calculated a price that ended up being \$10 different buyers, it's now illegal. for each one.

Nygård spent a few sleepless nights trying businessman with another experience. to figure out how he had charged Eaton's twenty-five cents more. He woke up one morning, figured out how many pants Eaton's had bought, & wrote a cheque to Eaton's. He presented the cheque for \$2,856 to them himself. When he was asked why he was giving them a cheque, he said, "I overcharged you. I didn't mean to." They thought he was "nuts."

This story spread like wildfire throughout the industry. One of the merchants called Nygård & told him, "You don't give money back. You are making us look bad."

It was the norm to compare prices to see what others got the same products for with each company, but following that incident, no buyers ever questioned Nygård's prices again.



This story spread like wild fire throughout the industry. One of the merchants called Nygård & told him, "You don't give money back." You are making us look bad."

While it was an understood principle at that time that you didn't sell at different prices to

Nygård solidified his reputation as a 'good'

One of the most important principles in the industry is maintaining retail prices of the products across the board. Buyers would have to be guaranteed that nobody else would undersell them. He received an order from a new account that he had been anxious to have as a buyer for a very long time. They placed

The next day the goods were shipped to but they were still prepared to do business them in Alberta, Canada. Immediately, they dropped the retail price of the products. They had a sale going on for a third off everything clothing. All of Nygård buyers were calling him very upset & he had to find a way to honour his word that the retail prices on his prod-

ucts would be maintained across the board.

Nygård gave one of his employees \$56,000 to travel to Alberta & buy back all of his goods off the floor. Even on sale, he paid more for the products than he had sold them for. At the end of the day, that store had no Tan Jay inventory left. All of Nygård's other buyers were very pleased. In a show of support, to help him out for what he did, the other buyers placed orders for the products he had bought

Meanwhile, Nygård expected to lose the new account. He had ruined their sale. But he didn't. They thought it was a bold move,

In this industry with questionable ethics at in the store including brand new Tan Jay that time, Nygård established a very strong reputation for honesty.

#### NYGÅRD ACHIEVED FLAWLESS EXECUTION

Nygård? The makers of Levi Jeans quickly found out.

In 1980, the Levi Strauss company decided they wanted to play in Nygård's backyard & they were cocky with it. They spread the word that they were going to take over Canada & put NYGÅRD out of business.

considered the 'king of polyester', & as such, dominated the Canadian market in women's

Levi's had reason to be cocky though. This giant of a company had a formidable history & was considered one of the top brands for blue jeans around that time. Their intent was to take over the Canadian market with a ladies pant they had created called the 'Bend Over' pant that was doing well in the US market.

In challenging Peter Nygård, however, they made two mistakes: one, they didn't take into account that their expertise in blue jeans didn't necessarily make them superior with women's polyester pants; & two, they didn't know Peter Nygård. He loved nothing more than to be challenged, especially by such a Bend Over. distinguished giant.

NYGÅRD owned the polyester business in Canada. The very core of the business was being threatened. Nygård would not risk losing his business to such a serious attack from Levi's. As David did with Goliath, he took them on. He held strategic planning sessions with all of the executives. Nothing was left to chance with the strategic plan they implemented.

Peter Nygård is a man driven not just to win but to always achieve perfection. Having studied Levi's Bend Over pant, Nygård knew that he could do far better. As NYGÅRD Associate Gordon Stein stated, "Based on the pant that Levi's produced, they didn't know how to work with polyester as well as we did." The first thing Nygård did was to hire an executive just to be in charge of launching the new pant he planned to create. Then he got to work on his new creation.

So what happens when you challenge Peter Nygård's perfectionism makes him very detail oriented. So he focused on every aspect of the pant. He was reported to have spent three days just on the waistband of the pant alone. While it is standard to go up on the size of a clothing sample being made by using the 'grading rule' using mathematical calculations, — the grading rule wasn't good enough for Nygård. He didn't want to calculate what it should be. He always wanted to see what it looked like Why NYGARD? Because Peter Nygard was on a real person — on a live size 10 individual, on a live size 12 & on a live size 14.

> He didn't just stop there. The models were asked to sit, bend, & move in ways that they normally would in their lives. Nygård checked & rechecked the way the pants sat on the hip; he tested its stretch, & went through fabric after fabric making constant adjustments along the way. Peter Nygård was the king of polyester because he kept perfecting polyester. He had created a new polyester stretch woven fabric that was considered the best in the in-

> Named after his daughter Åliå, the ALIA pant was made to perfection. It provided amazing comfort & his careful calculations resulted in a far superior fit than the Levi's

Peter Nygård epitomises the expression 'go big or go home'. He launched his exceptional product with a massive campaign dominating the market with an all out media blitz that was uncommon in the fashion industry back then. As a part of their sales promotion, they showed how well made & cleanly finished the ALIA pant was compared to Levis by The ALIA pant revolutionised the company.

presenting ALIA inside out. Sales associates wore the ALIA pant as a part of the demonstration. Nygård had a washing machine & a dryer bought into one store to demonstrate how good it looked after washing & drying with no need for ironing.

Nygård also launched an impressive television campaign as well as had billboards created. Advertisements with a huge picture of a model wearing ALIA were placed on the outside of buses. He also took out full page newspaper ads with major Department Stores to launch the new revolutionary ALIA pant.

Nygård created a better fabric, created a better fit, made a better quality pant, set a better price that offered better value & beat the San Francisco giant. According to Gordon Stein, "Beating Levi's was like taking candy from a baby." Levi Strauss folded their tent in short order & left Canada.

So how did Peter Nygård beat such a company as Levi's?

Nygård's motto is 'nothing is ever perfect'. This leads to constant perfecting in every single area. One company associate — & all the other associates in a meeting for that matter — found out exactly what 'perfectionism' looks like to Peter Nygard. The associate said in a product development meeting, "If it's not broken, don't fix it." Nygård's response was, "What do you mean you can't fix it? Nothing's ever perfect. Of course you can fix it because you can always improve something."

Forty years later, ALIA is still one of the most recognised ladies apparel brands in Canada. It has a complete in-stock repeat program — a store never has to be out of stock with ALIA.

Vice-Chairman Jim Bennett said of the Levi's experience, "The strategic decision making & the attention to every detail was not missed in our efforts. The overwhelming success of ALIA was the turning point for the Company. This was brilliantly executed & could well have been a Harvard Business School

The experience with the San Francisco giant, while unwelcome, set the stage for Nygård to always be known as the best maker of pants. & the more he perfected it, the more his repu-

The attention to detail & the perfectionism with which Nygård approaches not just his designs, but every project he undertakes is legendary in his business & personal life.

PETER NYGÅRD was considered THE KING OF POLYESTER. NYGÅRD dominated the market with the new ALIA pant.



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### NYGÅRD INSISTED ON FASHION SENSIBILITIES

needs, Nygård expanded to create additional fashion pieces. Initially, it was just tops to go with the pants. He started offering 'coordinates' that allowed the customer to mix

Then came jackets. Then came other lines with different tastes & price points for different demographics. Soon, Nygård was selldaywear but weekend wear as well.

Over the last fifty years, the lines have grown into the following:

Tan Jay – Professional & formal wear for the ironing or dry cleaning. more conservative woman

Peter Nygård Signature – For the classic contemporary market

Bianca Nygård – Ajunior casual line with edgier active & weekend wear

NYGÅRD SLIMS - The patented revolutionary slimming pant & jeans

Peter Nygård Jeans – Nygård signature jeans

These lines represent completely different

In a desire to meet more of the customer's product mixes, pricing strategies, & target ed. The material was softened & made to keep market profiles.

Having no preconceived notions about what should be done at the start, Nygård researched & came up with what made sense to meet the customer's needs. As a result, he achieved many 'firsts' in the industry. At a time when NYGÅRD also carries an array of fine liwomen didn't generally wear pants to work, he focussed on designing pull-on pants, that ing a lifestyle with whole outfits for not just became very popular for women and his company became known for offering amazing furnishings. pants with a perfect fit.

> He designed pants based on comfort & ease of fit; they were washable, & had no need for

Besides using knit, he perfected a polyester He gained this reputation by taking a number ALIA – A casual side of the Tan Jay woman's fabric to make it do everything he wanted it to do. The disadvantages of the fabric being hard & not absorbing moisture was eliminat-

one cool. These changes had turned it into a

Nygård didn't implement strategies in isolation. The effects of his entire approach to everything he did compounded the results. censed products including outerwear, swimwear, dresses, footwear, handbags, jewelry, accessories, eyewear, luggage & soft home

When Nygård took over Jacob Fashion, it was a struggling pant factory. Being the overachiever that he was, in a very short space of time, his business expanded & became known as one of the best fashion houses in Canada. of strategic measures that expanded the company & caused it to grow to unimaginable

Having no preconceived notions about what should be done at the start, Nygård researched & came up with what made sense to meet the customer's needs. As a result, he achieved many 'firsts' in the industry.

NYGÅRD LUXE SL/M5

NYGÅRD **LUXE** DENIM SLIMS

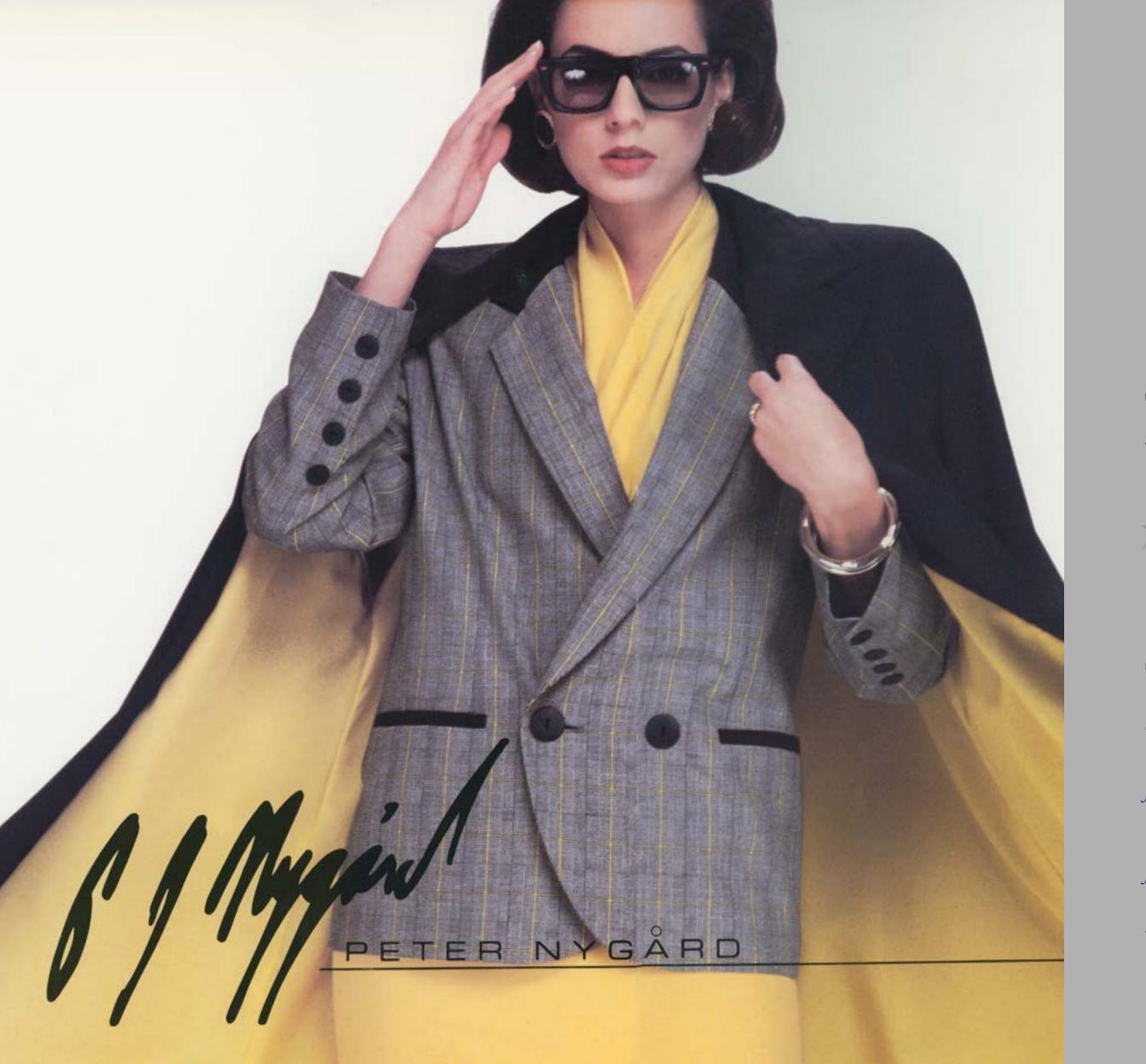
PETER NYGÅRD

Bianca Nygård

PETER NYGÅRD JEANS

TANJAY







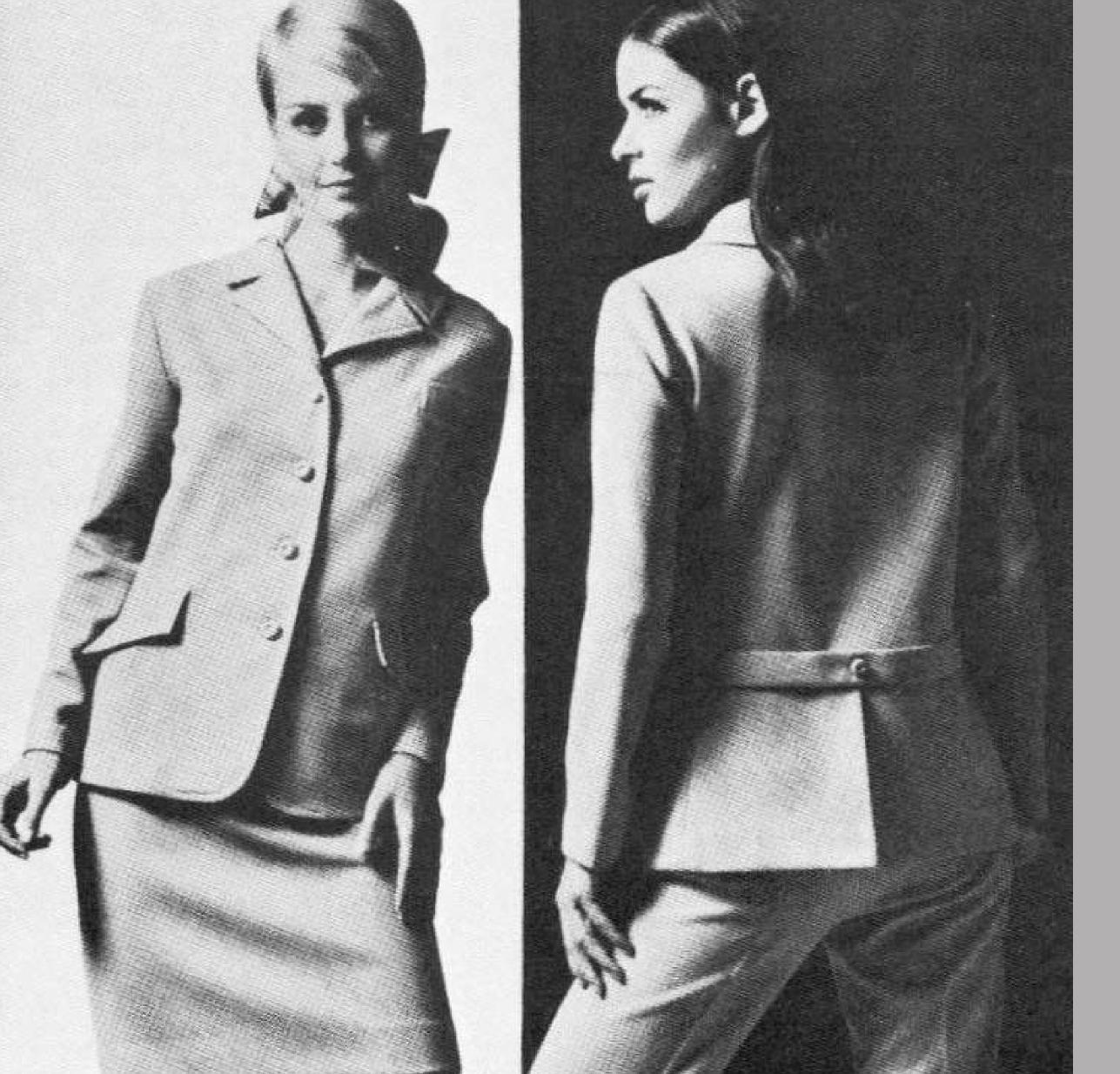
## FASHIONS THROUGH THE DECADES

Through the decades, Peter Nygård's styles have brought innovation to the fashion industry. His unique designs, luxe fabrics, trendsetting silhouettes, vivid colours & attention to details have made him a master of design & garnered him worldwide respect. His journey started in 1967, when he broke through fashion barriers. Fast forward to 2015, & he's revolutionised the industry with his innovation of Slimcurve Technology. Peter Nygård is a designer, a trendsetter, and an architect. He designs for real women of all sizes, which is key to his 50 years of success. Here's a glimpse of the evolution of his 50 years of fashions:

While the world was caught up in the Vietnam War, peace rallies & Woodstock, Peter Nygård was gathering together his life savings & convincing investors to have faith in an earnest young man who had great vision. The Canadian consumer quickly embraced the Tan Jay label as she came to appreciate the fashion, quality & attention to detail that went into each & every garment.









Described as the craziest decade since the roaring 20s, hairstyles, fashion, music, dance experienced a liberating consiousness & white suits & platform shoes became the in style of the day. Back in Winnipeg, Peter Nygård was busy founding the Manitoba Fashion Institute & making plans to take his very successful Tan Jay product across the border into the United States.





# Beginning in the early 1980s, Nygård was among the pioneers to embark on a serious business relationship with China. This partnership built on mutual respect & trust has had a tremendous impact on Nygård's success. Sandwash Silk was not only of the most memorable but one of the most successful business ventures the company has embarked upon... always ahead of the times Nygård was one of the first fashion companies to offer luxurious sandwash silk sportswear.



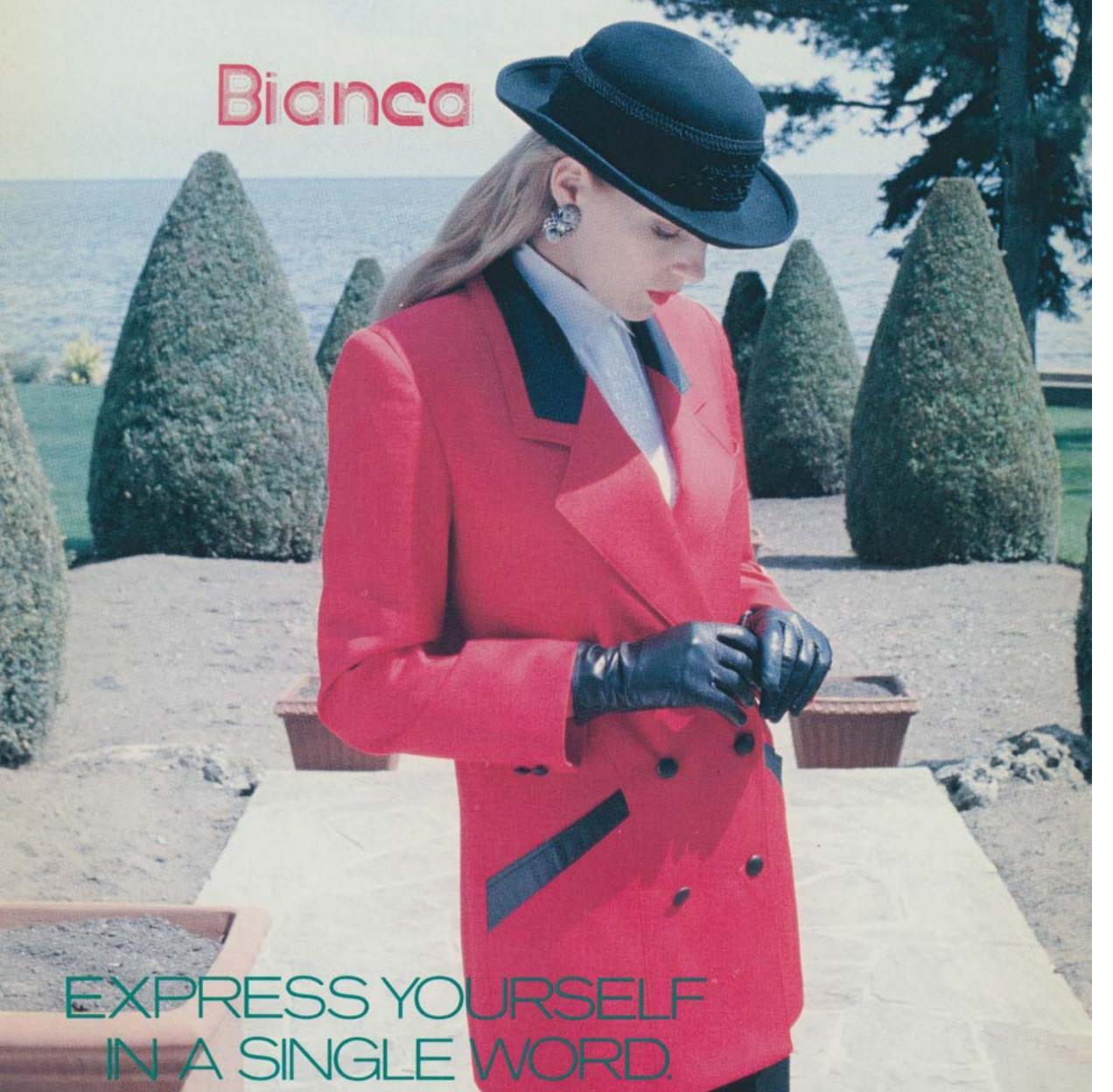










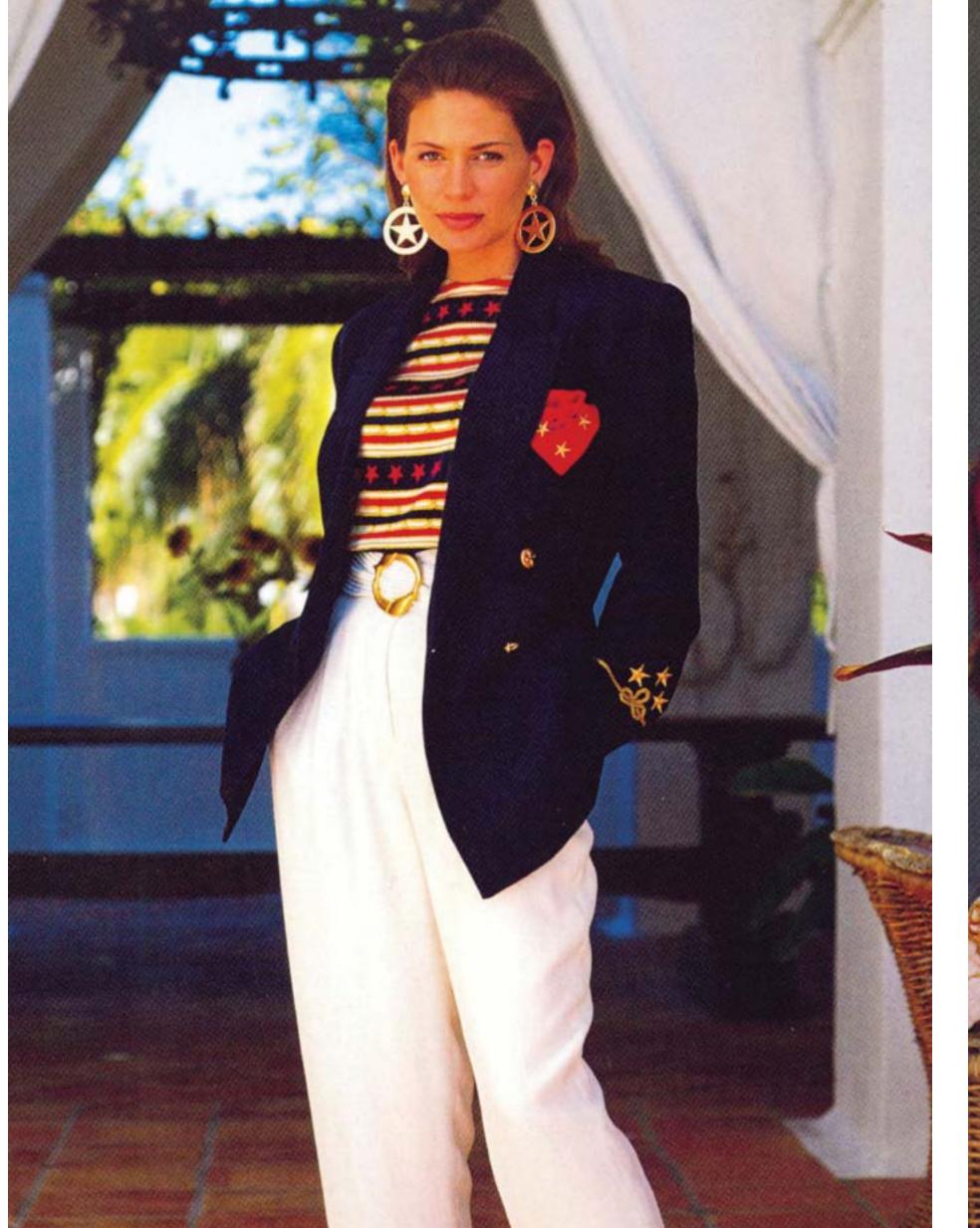




The 90s hearalded the arrival of the Digital Age, an event that Peter Nygård warmly embraced. NS2000 was born, the paperless agenda became a mandate & all NYGÅRD offices worldwide became instantly connected through the internet & email. NYGÅRD, along with daughter Bianca, web chief of Nygård.com, celebrated the official launch of the site NYGÅRD.COM in Beverly Hills & continued the tour throughout Canada with 3D fashion events — a first in North America.













As the world entered into the new millennium, Nygård soared to new heights becoming one of the most recognised brands in North America.

Peter Nygård Signature Collection having debuted two years earlier in 75 U.S.A Specialty stores had quickly expanded to 200 as thousands of women instantaneously fell in love with the collection. Peter Nygård Signature is about luxury, flattering silhouettes, easy sophistication & classic pieces that a woman can keep in her closet forever.

It was a time of a stronger relationship with his United States partners. Peter Nygård was presented the Distinguished Patriot award as people from around the world supported the 'We Stand United with America' campaign — the rallying cry heard around the world after the horrific nine-eleven event.

Through his efforts, Peter Nygård got the attention of many including the Heartbeat of America television show. In his introduction of an episode, William Shatner stated, "This is Heartbeat of America. Our show focuses on Corporate America—its stories, its drama, its breakthrough. We'll be going out today to report on an organization [NYGÅRD] that is impacting our lives & shaping our future. An organization that truly is the heartbeat of America."











Bianca Nygård

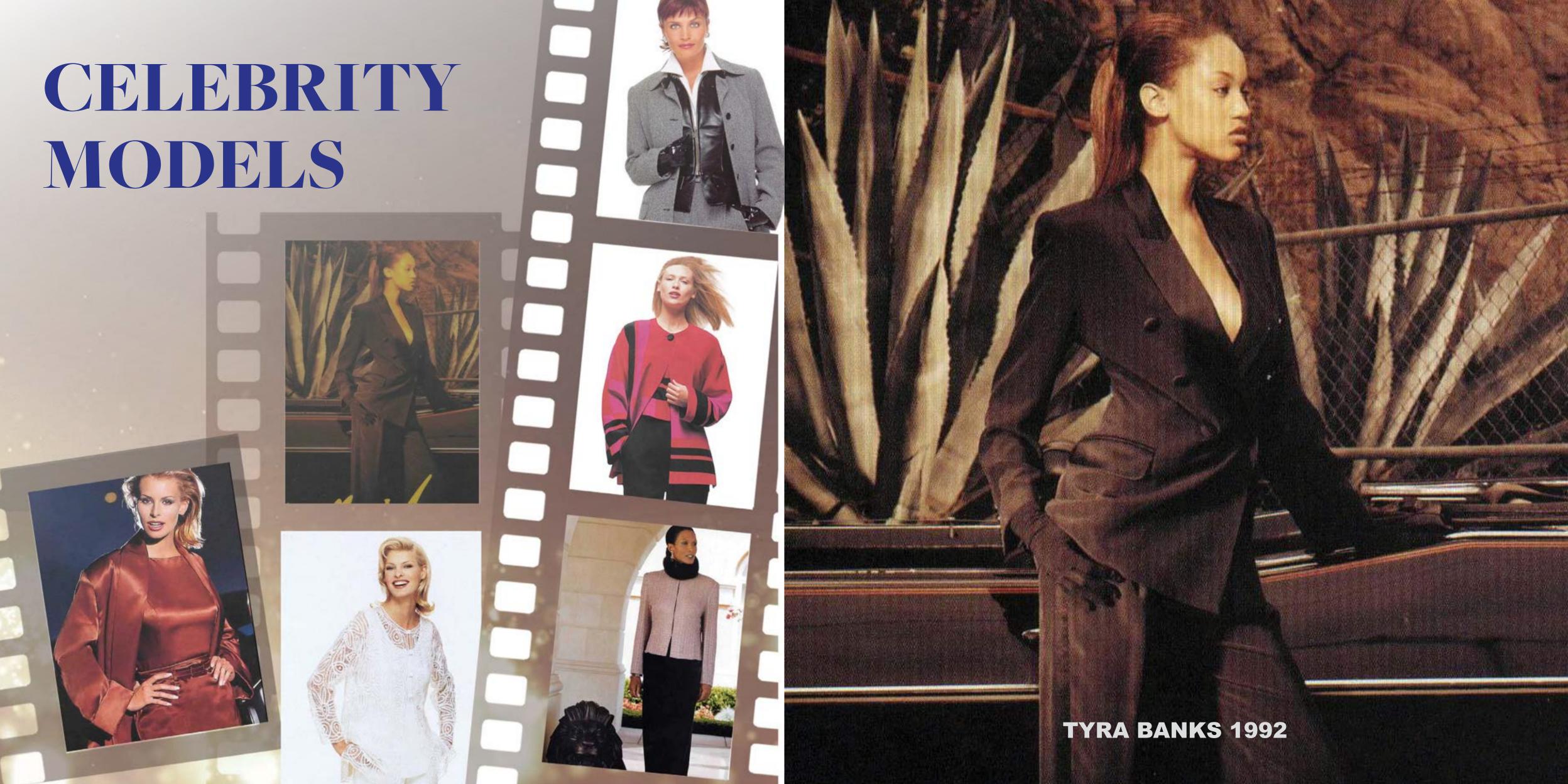


























## THE ROAD TO SUCCESS

"The first 50 years was easy. It's the next 50 years that's going to be the hardest."

- PETER NYGÅRD

## NYGÅRD'S MULTI-PRONG APPROACH

Turning an \$800,000 company into a mega-million-dollar empire is no easy feat. Yet, the inexperienced but brilliant twenty-six-year-old, managed to do it.

At the time Peter Nygård started out, the idea of organisational alignment as a business theory was not an en-vogue discussion point & wasn't to be for years to come. Yet, when

It shouldn't be surprising that the perfectionist, who always wants to be the best, who is extremely detail oriented, & who believes that nothing is impossible, will seek to develop every aspect of his organisation to be able to function in a way that achieves all of his business objectives.

At the time Peter Nygard started out, the idea of organisational alignment as a business theory was not an en-vogue discussion point & wasn't to be for years to come. Yet, when you look at the steps he took & the strategies he employed in his business, that's exactly what he set out to do — align every part of his organisation with the business goals.

He used a multi-prong approach: Nygård consistently developed strategies over the years centred on four core areas that took his company to the heights it is today.

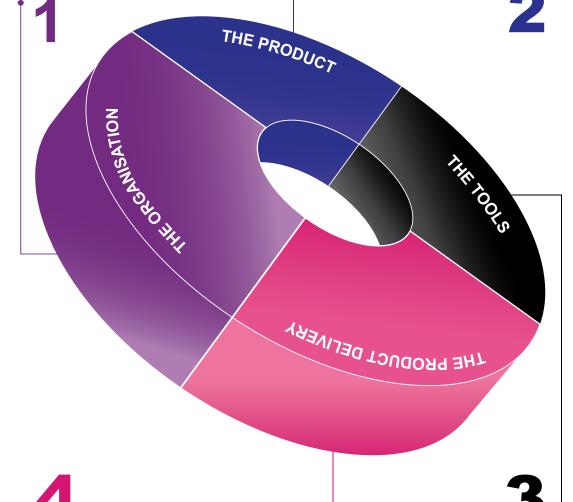
Nygård consistently developed strategies over the years centred on four core areas that took his company to the heights it is at today.

#### THE ORGANISATION

Within his organisation, Nygård set up structures & processes that are not just aligned with each other from an administrative perspective but that are also aligned with & supporting product development & all of its components. He worked to ensure that all structures & processes that he sought to implement, including workspace design, communication systems, & continuous improvement processes, were geared toward achieving overall business objectives.

#### THE PRODUCT DELIVERY

What good is a stellar product without the right delivery systems to get the product to the market? What good is an exceptional product if nobody knows about its existence? What good is an incredible product if the individuals who wish to purchase it cannot access it? Product delivery was also an important focus for Peter Nygård. He put just as much emphasis on ensuring this area received the attention it needed by developing action plans to align with the other core areas.



#### THE PRODUCT

Walking into a field he had never worked in before & without the knowledge of industry practices, the needs of the customer became the focal point. The question he always asked himself was 'how do we determine the customers' wants & continuously satisfy their needs?' In order to achieve this objective, Nygård got to work implementing systems to be able to discover customers' desires, & he studied all areas of product development to be able to fully address their needs. He targeted style, functionality, practicality, fabric choices, & sourcing & implemented his discoveries.

#### THE TOOLS

One thing Peter Nygård realised early on was that none of his business objectives would be achievable without the right tools. Being the forward thinker that he is, he knew the key was a technological path. The fact that nobody else in the industry had such a focus made it the perfect opportunity for him. However, in true Nygård form, he didn't just incorporate it; it became the company's foundation that put it on the leading edge & helped it achieve many firsts in the industry.

# ORGANISATIONAL STRUCTURE & PROCESSES

#### ORGANISATIONAL STRUCTURE

#### **TALENT TARGET & TEAMS**

Having realised success early on from doing things his way, Nygård continued to approach everything in his business using a plan that made the most sense to him. While he was knowledgeable about traditional business approaches & began to better understand industry practices, that was never good enough.

Becoming the best required more. Within the organisation itself, Nygård focused on several key elements: First, it was his priority to recruit the best people to help him achieve his business goals. That is always at the forefront.

In addition, promotions are always based upon demonstrated ability & more than credentials. This encourages longevity among as- Nygård did not have the mentality that he sociates who see lots of potential for moving up the corporate ladder.

Next, he set up the organisation in a way that would bring about the best results. He used a basic hierarchical structure, but he also created work teams. In keeping with his thinking, it made sense to bring together the perspective of individuals from all of the areas that would impact each other to produce the best results.

The organisation had a 'flatarchy' before 'flatarchies' existed — the company structure had both a hierarchical structure & a flat structure. Teams were created centred on the business objectives that had both the purpose of ensuring all of the related individuals were communicating with each other, as well as cultivating, among the associates, that sense

of 'feeling a part' of the company's mission

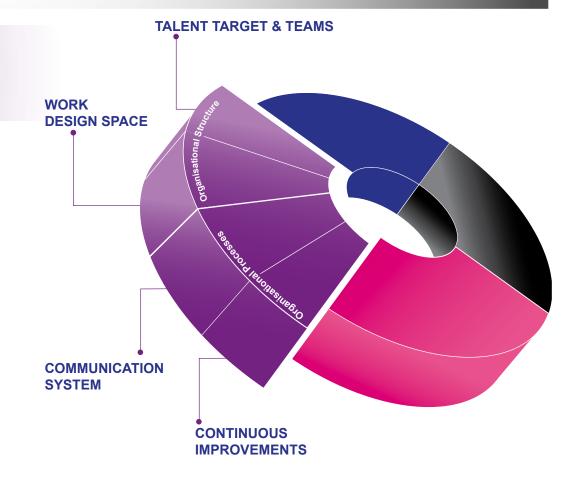
Despite it being an unusual practice for chairmen of large companies, Nygård's practice of working with individuals at various levels of the company expanded the idea of associates feeling included. For Nygård, it didn't matter that he was the chairman; if he needed to work with the maintenance department, he did; if he needed to work with the store clerks he did; if he needed to work on the factory floor with the sewers, he did. He feels you should always do whatever it takes to achieve your objectives.

was too 'high & mighty' to 'mix' with the staff. In fact, he never developed a status prejudice. Instead, he has always remained humble & grateful to the people who were helping to make everything happen.

#### **WORK SPACE DESIGN**

When Nygård was fourteen years old he spent the summer working at the same garment factory as his mom. Workers were given salt tablets so that they wouldn't faint from the heat. After witnessing that, he swore he would never let his mom work that way again.

In 1974, Peter Nygård was the first to institute air-conditioned sewing rooms in his Winnipeg facilities. These air-conditioned factories



became the coveted place to work for factory workers. The Nygård Winnipeg facilities were models that the Canadian Government held up for manufacturing companies to follow in the set-up of their factories.

The NYGÅRD Winnipeg facilities were also the first to go from cutting fabric manually to using a computerised cutting machine. Gerber cutting machines were purchased for both its Inkster & Notre Dame facilities. This

Gerber cutting machine is calibrated to use 100% of the fabric by inputting information into a computer, which identifies the best way to use the fabric before cutting.

For Nygård, it's always about marrying the need for effectiveness, achieving efficiencies through technological advancements, & ensuring a comfortable & conducive work environment for his associates.

Despite it being an unusual practice for chairmen of large companies, Nygård's practice of working with individuals at various levels of the company made the associates feel included.

#### ORGANISATIONAL PROCESSES

#### **COMMUNICATION SYSTEM**

Nygård considers communication within his company to be an important element to ensuring his company's success. He wanted communication among associates to be widespread & to engender openness, supportiveness, & task effectiveness. Very early on, he took the company paperless. They became one of the first to do so in the 80s.

They didn't just train everyone on the basics of using its intranet. The company set up an internal communication system with it's own agreed upon defined terms. It included access to a reference guide, so associates could have a better understanding of all the terms in use companywide. It had a complete list of every associate with title, department, location

around the world & contact info. & it had policies on the intranet's use.

These policies that all associates have to adhere to include the following:

- Associates must respond to emails within 24 hours of receipt.
- 2. Associates must address the request made in the email promptly with the NYGÅRD philosophy being "If you wait, it's too late."
- The email must be structured in the NYGÅRD way & following the NYGÅRD guidelines. Email responses have their own set of guidelines.

The policies aim to save time, be efficient & effective, & ensure the inclusivity of all associates. If individuals were promoted because they demonstrated an ability to their jobs, they are not disadvantaged with a communication system designed only for the highly

While management training is made available to any & all who need it, the organisational communication focus is on functionality, practicality, & the ability to effectively get the The detailed guidelines & uniformity of such message across within teams & across teams.

The communication system is not limited to admin staff but is set up across the board. Abbreviations are used so that nobody feels uncomfortable with the inability to spell properly or even speak grammatically correct

A great deal of emphasis is placed on the communication system & adhering to its practices. New hires spend a significant amount of time in training on its use before beginning their work responsibilities.

a system allows for effective communications across NYGÅRD's large network of associates in countries all around the world.

#### **CONTINUOUS IMPROVEMENT**

Lean, Total Quality Management or other such models. They use specific suggested processes for practicing this principle. For Peter Nygård's President of Retail, Sajjad Hudda, Nygård, continuous improvement is a way of thinking, his practicing modus operandi, his philosophical approach to everything. As he has stated, "Nothing's ever perfect. You can always improve something."

ness theory on continuous improvement but for Nygård, it was simple. If he saw something that made sense to him, he made use of it.

In the 1980s, Nygård visited a Toyota Factory & saw the way they made cars. They did it in cells. Each cell had a number assigned to it & they performed multiple tasks, which allowed them to move around as they work. Nygård said to one of his executives, "Why don't we make pants like this?"

Nygård built an entire factory designed for this new approach & he staffed it with volunteers. It involved the 'team piece work' concept of getting paid based on the amount that the team produced. Everyone on the team PDCs are a two week-long affair & involve was cross trained - 12 machines were operated by the 4 people. Though it seemed to fail in

it's through the Deming Cycle, Six Sigma, day, instead of traditional 2 weeks. It was a PDC - takes part in product development. self-motivating system.

> said, "Nygård has a healthy discontent with the way things are. He is not satisfied with the status quo. His mantra is 'It's got to be better. It's got to be better."

With this philosophy, the company is always He may not follow the specific steps of a busi- in 'improvement mode'. While most companies started out conducting strategic planning once every three years to five years, Nygård has always conducted strategic planning

> His strategic planning sessions involve both annual strategic planning summits & semi annual PDCs — Product Development Committee meetings.

Even though most people would describe these as typical industry planning meetings that companies conduct for product development, for Nygård's company, it's more than that & always has been.

all four components of the organisation administrative processes related to product the very beginning, Nygård never gave up. It design & development, specifically finance,

Many companies practice the business prine eventually became the most productive factor the various product development teams like merchandising, design & production teams, the ciple of continuous improvement whether tory in the world: it produced a pants in one IT department & sales & marketing teams. Every division within the company takes part in





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#### JIM BENNETT, NYGÅRD'S STRATEGIC PARTNER

#### A NEW SALES & MARKETING TEAM

Jim Bennett started with Peter Nygård in 1977.

Nygård's goal from the very beginning was to quadruple the business. He saw Bennett as a strategic partner in continuing the trajectory & enlisted his expertise.

In the industry at that time, sales agents represented a number of different lines for several companies. Nygård wanted a change in that structure. His vision was to have their own sales people focused solely on selling his products. Jim Bennett was tasked with managing that change & ensuring it achieved their goals.

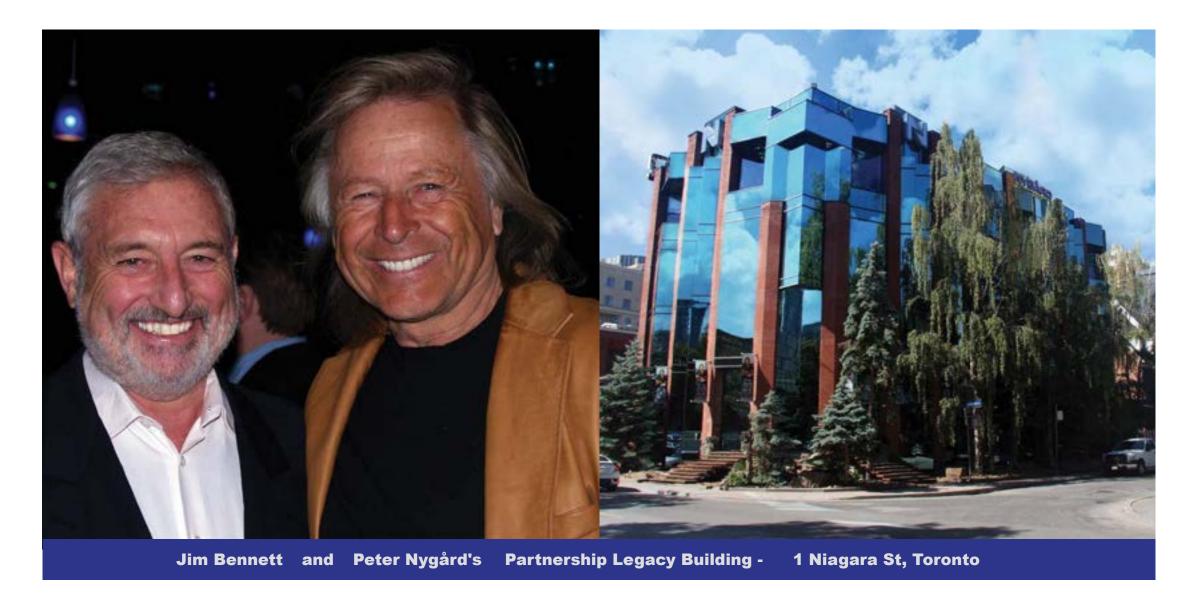
This new system they created resulted in, in-house sales people focused 100% on selling presented to the market.

NYGÅRD products. Sales people were eager to work with the company because they already felt like a part of the company. For the first time ever, they were invited into PDC meetings to give their valuable input from the customers perspective.

This move revolutionised the industry. Instead of hearing from sales people, "that's not going to sell," after the fact, sales people now had an input into the design, merchandising, & promotion of the line. They hit the ground running two months ahead of the industry.

Inviting sales people into the product development process allowed them to help shape the product. Being heavily involved in this process increased their confidence in the product they presented to the market.

The genius of the Nygård-Bennett strategic partnership is evident in their evolving organisational structure, their unique strategic planning sessions, & their having achieved a continuously well-oiled machine that supports product sales that has taken the company from the \$800,000 in sales fifty years ago to the [\$800-million] enterprise.



#### 1 NIAGARA BECOMES SHOWCASE FOR CANADA FASHION INDUSTRY

1 Niagara, the NYGÅRD new Head Office opened in 1987 with a week long grand opening that included 'who is who' of high society, politics, & fashion. It was a Jim Bennett show & it was stunning - the building & opening set a new high standard for not only the fashion industry but for all industries, a standard that has not been equalled & will likely never be.

Jim Bennett in partnership with Peter Nygård purchased the run down fur coat factory for \$400,000 in 1983 & Peter with Jim designed & built an architectural masterpiece which has now became the heart of Toronto.

Inside is spectacular - it brings nature inside with a five story birch tree with



Although renovated, the original brick & wood floors were preserved. New floor to ceiling glass windows added everywhere providing stunning views of the historic Victoria Memorial Square Park on one side & the CN tower on another.



hundreds of live hanging plants - waterfalls that start on the 5<sup>th</sup> floor & flow all the way to the 1<sup>st</sup> floor with open fireplaces that fill the environment with a woodsy-aroma.

The 5<sup>th</sup> fashion show floor was added with a 30ft high ceiling that featured the first retractable roof in Toronto.

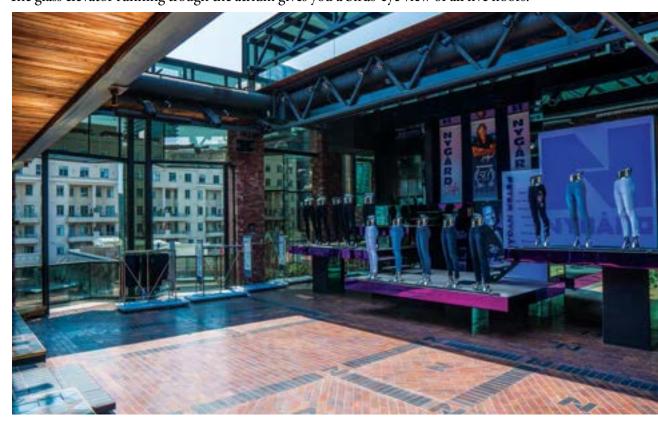


The CN tower vie

Within the Berlin Room is a historical actual piece of the Berlin Wall picked out by Nygård as it came down between East & West Berlin. To Peter, it became a constant reminder of how lucky he was to have been born on the right side of that wall. Each time he walks past the Berlin Table he quietly thanks those brave young Finnish soldiers for gaining his freedom by winning the war with Russia in 1939 & again in 1945.



The glass elevator running trough the atrium gives you a birds-eye view of all five floors.



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#### **NYGÅRD PDCs**

In order to make PDCs (Product Develop- Meetings are set up among all divisions. ment Committee) effective in producing the best results, there are several key components PDC is the start of the product development integrated into the process. Bennett oversees

Preplanning takes place for the set up of PDC of the workday. Associates are flown in to the Winnipeg offices from every location around

process. The week begins with a message from the chairman, Nygård himself, & with a discussion of the vision for that period.

with a complete agenda covering every hour All of the divisions are scheduled for breakout While PDC is a week of meetings with in- deal & everyone is pulled in to prepare for the

competition & trends. Product development a poker tournament for the courageous late sessions include design consultations & pres- owls. The week always culminates in a dinner entations of fabrics & sourcing, production & a large fashion show for all of the associates action plans, budgeting forecasts & market- & guests. ing strategy planning.

sessions that involve presentations & discustense focus, dinners are planned to ensure event, as associates from all across the globe sions on research, past season highlights of relaxation with activities like weigh-ins — converge on that spot for that period's PDC. the world to participate in the PDC process. bestsellers & low sellers, presentations from where they place wagers on who could lose

sales on their discoveries, analysis of the the most weight from PDC to PDC — &

PDCs are known among associates to be a big









**PDC Weigh-in Competition** 



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#### NYGÅRD SUMMITS

their one-on-one time with the chairman. Though the meetings are also preplanned with core areas of focus & major discussion points that are quite impactful on the year ahead, it is a casual affair in terms of attire & location. The meetings with each division entail every- The top executives also engage in an annual

On the other hand, NYGÅRD Summits hap- NYGÅRD owns several luxury cabins for imports planning, reviewing & improving pen on weekends with each division getting hosting its associates. & while the morning product delivery mechanisms to productivmeetings are productive, afternoons are ity objectives. They engage in a full review & be improved or fixed, & what changes would focused on team building & activities for planning of improvements & setting object-

thing from a technological review of systems review at NYGÅRD Summits to ascertain For Peter Nygård, continuous improvement

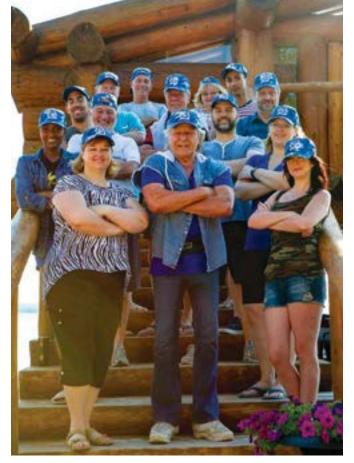
It is held each year at Falcon Lake, where related to product development, sourcing & what worked in the previous year in helping is quintessential to his business.

them achieve their business objectives, what policies & aspects of the organisation need to be needed for the new goals that have been ives for their individual areas for the next year. set. They would then make those organisational changes accordingly.



**Poker Tournament Winners** 













NYGÅRD Summit Team Building Exercises: Top centre - Ecommerce, Top right - Nygård Retail, Bottom left - Nygård Construction, Bottom centre - Nygård Services & Bottom right - Merchandising

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## PRODUCT DESIGN & **DESIGN & DEVELOPMENT**

#### WHAT PRODUCT

#### **PRODUCT REVIEWS**

Conducting the initial survey of women's preferences was an important strategic step After that crucial discovery of ladies' desire for a longer skirt, he felt it was important to always get feedback from his customers. It was essential to keeping the customers happy & to ensuring that the products would be saleable.

tem was created & instituted to always guide contribute to their designing processes.

the design teams in their processes. Another critical element of the design process involves for Nygård when he took over the company. a full review of the products on an ongoing basis. They carefully study the trends as well as look at their best & worst sellers to make decisions for the upcoming season. What makes them a stand-out from others in the industry is the fact that Nygård developed a tailored system with visual representations of As a result, a formal customer feedback sys- all of the data designers need in real time to

#### **SOURCING & PRODUCTION**

#### **FABRIC FABRIC FABRIC**

years, sourcing became more challenging as an entire department just focused on fabric. more & more fabric mills in North America The fabrics they use have to have the right were closing down. That led Nygård to East stretch, the right feel, the right touch & the Asia but it also led to increased opportunities to purchase more customised options.

Nygård's signature approach that makes him stand out from the competition is his focus on fabric. He starts long before the design process begins by going abroad himself to find the best fabric for what he wants to cre- can begin work on a garment. ate. He attends the fabric fairs & if he doesn't find exactly what would work for his vision, he works with the fabric mills to create exactly what he wants.

Early on, Nygård went straight to the source & learned what makes a good yarn & what yarn makes a good fabric. He wanted to learn everything there was to learn about creating

As the company's clothing lines grew over the the absolute best fabric. The company has right weight so that it feels good on the body.

> In everything, Nygård is the perfectionist. One associate tells the story when he went through about 200 samples for a garment to make sure he got the right one because he insists on getting the fabric right before they

#### **PRODUCTION**

At one point, the company had seven factories & was the largest manufacturer of women's apparel in Canada. As the industry evolved, in Canada. One by one, Nygård closed those

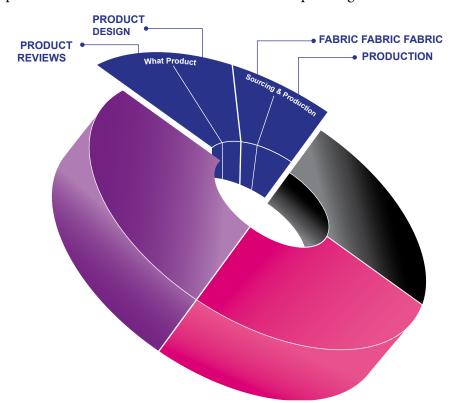
#### **PRODUCT DESIGN**

In designing, NYGÅRD takes the data that they are gathering in real time & uses it in their design pathways to come up with his fashion innovations. They start with what worked before & improve it & use a com- Design Think Tanks to achieve this with varibination of history, trend & competition data to build collections.

ous departments work in their silos & then for the upcoming season.

report their conclusions & decisions to each other. But Nygård wants all the relevant input from the various teams that will be impacted by each other's decisions. He created formal ous levels of collaboration.

As a part of the process, Nygård instituted The design team processes involve the meet- the PDCs to include bringing teams together ing of minds between sales, marketing, merto share information & market studies. The chandising, designing, & production. It is team discussions would involve the market standard in business practices that these vari- research & an in-depth analysis on each line



factories & found more cost-effective ways to manufacture while keeping price points down it became cost prohibitive to manufacture on all of his products. He was much admired for not laying off many of his factory workers

but instead incorporating them into other areas of his company. To this day, Nygård International remains one of the largest private employers in Winnipeg, Canada.

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#### DENIS LAPOINTE, NYGÅRD'S ASTUTE PARTNER

One of Peter Nygård's secret weapons in the Far East was Denis LaPointe. He was in charge of operations, handling sourcing & production in Asia for more than ten years.

Modest in nature, Denis describes himself as starting out as 'the luggage carrier'. He explained that his initial role in Asia had great value & served him well as an understudy to Peter Nygård so he could learn about sourcing, production & design. He explains: "The genius of Peter Nygård was that it was a way of me learning those countries. I was organising taxis, schedules & appointments, which allowed me to learn the town, understand how to maneuver in that culture, get to know the companies & build a strong foundation for successfully operating in those locations."

However, Denis' contribution grew much beyond that. He learned the economy of the business. He learned how to operate strategically to the point of making money for both the company & the suppliers, which caused them to continue to do business with NYGÅRD. Denis says one of his biggest lessons from Peter Nygård was learned the day Nygård told him "Whenever you can help a supplier, & it doesn't hurt you, help them."

As a result, NYGÅRD ended up having great relationships with their suppliers for many years: suppliers gave the company quality products, continuously raised their standards & held their prices because NYGÅRD representatives taught them how to be more efficient as their labour costs increased. Nygård became #1 with all of his key vendors thru consistency loyalty & trust. As #1 he expected & got the best prices, the best service & exclusivity.

Eventually, Denis moved to managing product development & design teams & ensuring that designs were properly sourced & well executed. The bottom line is Denis was the consummate analyst who studied everything from design to sourcing to production to the retailers & then the customers. Working from the beginning to the end of the product cycle allows him to connect the dots between design, production & even the consumer.

The major contributions that Denis was able to make were due to his ability to think strategically & his sourcing agility. He got to know sourcing economies so well that he was able to sense upcoming changes in the markets & anticipate the increase in production costs. He would then be forced to react quickly & identify new sources in new countries when it became cost prohibitive to continue to do business in the present countries.

He would conduct analysis, observe where other companies were moving to & understand where the next generation of factories were going to be located.

Denis learned how to anticipate & adapt to change in these various countries around the world. As he puts it, "I had to see change coming & get ahead of the bus before the bus would hit. I learned not to be afraid of change but to expect change. That way, it doesn't take you down. Instead, you use the inside track to make the shifts before the change becomes obvious to everyone else." This contribution has been invaluable to NYGÅRD.

"I had to see change coming & get ahead of the bus before the bus would hit. I learned not to be afraid of change but to expect change."

> DENIS LAPOINTE President NYGÅRD





Peter Nygård & Denis LaPointe Partnership Legacy Building 1771 Inkster BLVD, Winnipeg Bought 1977 Opening 1979

The building became a new Canadian standard - the Garment Industry graduated from "sweat shops" to the Fashion Industry

## PETER CHOOSES DENIS AS A LEAD FOR NYGÅRD QUADRUPLE EXPANSION

Denis LaPointe succeeded beyond expectations setting his path to become the Company President.

The Canadian Government had established an investment fund called DREE to upgrade the industry to prepare for future Free Trade which was inevitable. The Inkster Facility which was partly DREE financed was their model.

Peter Nygård became the Chairman of the Advisory Board for the Canadian Government to develop the Canadian Industry Strategy, which evolved into NAFTA & Free Trade with China.

At 14, Peter worked in the summer as a bundle boy in a "sweat shop" where his mother was also working as a sewing machine operator. His job was to provide Salt Pills for the people who were about to faint from the excess heat. He promised himself he would never subject anyone to inhumane working conditions. The NYGÅRD Winnipeg facilities were the first fully air-conditioned buildings in the Garment Industry in Canada.







Government Officials view the first automative Gerber Spreading & Cutting Machine with Murray Batte, Peter's first partner

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#### **SOURCING USING AN OX CART**

What started out as an interesting experience was slowly turning into a growing discomfort as the ox cart plowed through the mud paths on the way to the northern villages of Tianjin. The pitching & jolting caused by the cart's efforts were dangerously close to dislodging Peter's breakfast.

On this day in the early 70s, Peter found himself in this wooden cart that was, essentially, a few pieces of board nailed together with wheels attached. This was the way the villagers — who could afford what was considered a bit of a luxury — got around. While Peter's form of transportation throughout China was usually motorised, in these northern villages the dirt roads turned to mud after a heavy rain & were only usable by ox carts.

So Peter had no choice but to proverbially 'do as the Romans do' or in this case, as the Chinese do, to get to the village where the factory was located that he needed to visit.

On this sourcing trip to China, government officials directed his interest to their factories located in underdeveloped farmlands in order to infuse needed capital into the villages.

Still, this was advantageous to Peter Nygård, a Canadian, who was ahead of the curve not just in business strategies but in sourcing advantages as well since Americans were not allowed to do business with China during that time.

Factories were built in rural villages with brick structures & metal roofs & looked more like a warehouse than anything else. With no air-conditioning, they were hot in the summers & cold in the winters. With limited oil supplies, the factories had intermittent electricity. They would work three days on & three days off or two days on & one day off during the really cold periods.

The villagers lived in small modest homes that shared a courtyard. They had no indoor plumbing. Their water supply was a central well located in the courtyard & the villagers used outdoor toilets.

Nygård developed longterm relationships with these factories, training the workers to help improve the quality of the products & providing needed tools & resources. NYGÅRD company associates worked on the factory floors training the factory workers & helping the factories to become profitable. Some relationships lasted as long as twentyfive to thirty years. However, the more the country developed & villagers left for better paying jobs in the city, the more the factories struggled to find workers & remain open.

Even though it had become more expensive to do business as this happened, Nygård still maintained relationships with these factories while at the same time being forced to add additional factories to keep up with demand.

He would then begin the cycle in a new country, offering training & development to increase quality, improve efficiencies & help villages increase their personal income, which increased their standard of living.

taining long-term relationships resulted in a high level of loyalty from the villagers who were very grateful to Mr. Nygård.

This pattern of working in this way with villages & their fabric mills & garment fac-

tories to help improve their lives happened not just in the rural areas of China but everywhere Nygård & his team went. This was the NYGÅRD company way & was repeated everywhere including Japan, Taiwan, Korea, Hong Kong, Indonesia, Bangladesh, the Middle East, Jordan, & Kenya.

As these countries' economies grew & textile All of the assistance & the focus on main- & garment workers moved to other jobs like electronics, for example, the workforce was no longer available to fulfill the manufacturing requirements, which forced companies to seek manufacturing services elsewhere.



#### **MEET THE MAKERS**

In the early 90s during the time of the technological boom Nygård was determined to go paperless on every level within & outside of his organisation. He explains: "We had to develop our own systems because they didn't exist in the industry. So we developed a communication system with our makers with reference to our specifications, even in thread count & what threads to use. We were the most advanced company in ecommerce."

a team of about twenty of our associates & trained the makers on our PDM system. That system has received lots of accolades & is still

in use today. We didn't just demand things of our makers like other companies. We taught them & trained them on our expectations & high quality."

"In fact, we became famous for our fit because of Rene Law & because she spent the time teaching them our standards." (Rene Law is the NYGÅRD VP of Technical Design who worked in the Far East for four years ensuring quality control with the various factories.

"During our meet the makers tour, we took"

She has been with the company for 40 years. At eighty-six years, Rene is the oldest serving NYGÅRD employee & is considered family to Mr. Nygård.)

#### THE KING OF POLYESTER

to great lengths & researching everywhere to find the best fabrics that caused Peter Nygård to become known as the 'Polyester King'. Having gotten rid of the disadvantages of traditional polyester, it had become a beautiful fabric that he was able to turn into coveted designs.

Peter Nygård's traipsing through mud into brands in Canada for many years.

It was this strategy & the experiences of going rural villages & years of training & development in factories paid off in spades. His understanding of fabric, his desire to meet the needs of the customer, his production of high quality stylish clothing all gave him the edge not just to be considered the king of polyester but also allowed him to become the top fashion supplier of all of the major

Researching everywhere to find the best fabrics caused Peter Nygård to become known as the 'Polyester King'.

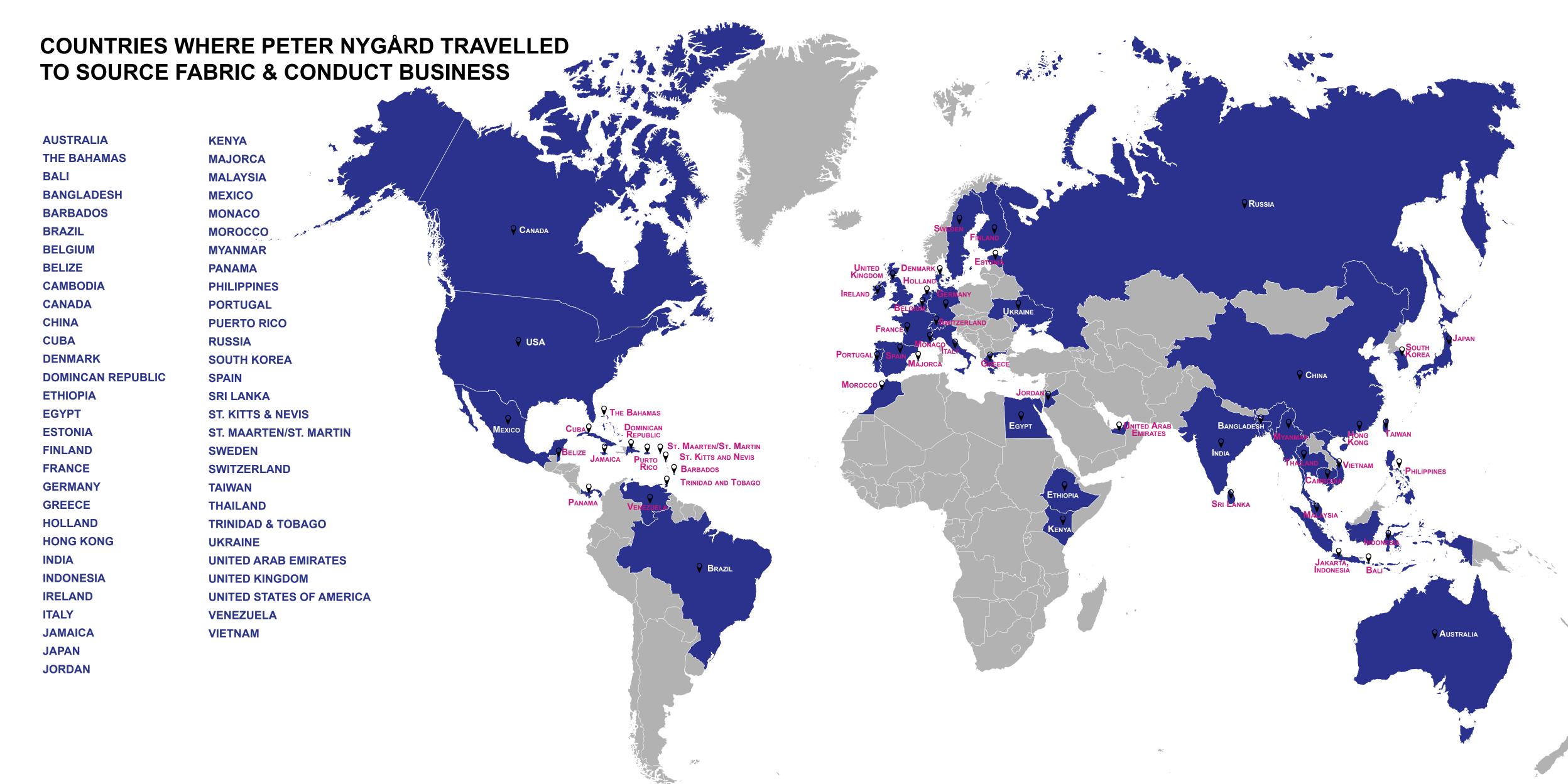








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# 3 TECHNOLOGY-SCENTRIC TOOLS

A major transformative step Peter Nygård took in his company in the 1980s was to become technology focused. He was the first in the industry to develop & use an array of technological tools to advance his business.

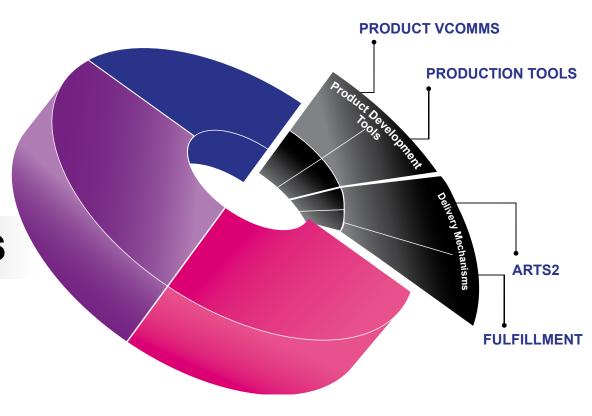
The company became so technology driven that he adopted a new slogan, 'Where fashion meets technology'. In discussing the slogan Nygård would always say, "We are a technology company that happens to do fashion." This idea was borne out in the technological advances

& awards the company won back in the 90s.

Nygård invested an initial \$16 million in information technology with a focus on streamlining computerised operations & eliminating paper-based manufacturing. He later invested another \$50 million to implement web-based communication with retailers & suppliers.

With a view to providing tools that would streamline his business & aid the design process, Nygard made a series of technology im-

plementations. As a part of his move toward becoming paperless, this included the uniform use of email across the company to communicate more effectively and efficiently.



#### PRODUCT DEVELOPMENT TOOLS

#### PRODUCT VCOMMS

NYGÅRD had a system developed called FI — Fashion Intelligence — that was way ahead of its time. It's a technology system with Visual Communication (VComm) screens that look in real time at the NYGÅRD best sellers, the worst sellers, & products by tops, bottoms or any option desired. It also incorporates views of competitors' products.

The designers are engaged visually on how every product is doing. The VComm screens are in every design room & in every location where there are designers.

The company also instituted a data warehousing system: it's a micro-strategy program for analysing data — sales information & inventory — & reporting to be able to make informed business decisions.

Together, these systems give the company a major advantage of getting real-time data on the performance of their garments.

#### **PRODUCTION TOOLS**

Nygard eliminated the long way of doing things. Once he started sourcing his materials from East Asia and using factories around the world, an extended production timeline was created because of the limited communication channels at the time.

Before the needed technological changes, they would have to create paper patterns, write down the specifications for each product like the fabric choice, the fabric style, the labelling etc., and then mail it all to the

Nygård found a way to extend the use of his technology to his sourcing partners by simply purchasing computers for them. He then paid for their training on the use of the computers & systems for streamlining the production communication process. So instead of mailed written instructions, production instructions were sent by computers from his Canadian offices to the Far East. Nygård is credited with modernising the garment industry in parts of East Asia.

Nygård was the first in the industry to develop & use such an array of technological tools to advance his business.

ic purchase order system that tied together vendor sales & production orders that connected to the company's financial system without requiring invoices & instead, using a paperless method.

His commitment to a technological approach was so strong that when Nygård couldn't get his buyers to purchase the computers to streamline the ordering process, using the

Additionally, Nygård developed an electron- new ordering system software with built-in formulas, he bought the computers for them.

> The new software & system the company developed was created using Microsoft tools & Epicor. It eliminated an entire manual process & allowed for an exponential increase in productivity. As a result, NYGÅRD International won a Microsoft award in 2002 for building 'next generation applications using Microsoft tools'.

#### **DELIVERY MECHANISMS**

#### **ARTS2 (AUTOMATIC REORDER TO SALES)**

Motivated to avoid the kiss of death of too much inventory or too little inventory, Nygård developed software to address it. He wanted to get the timing exactly right: "Timing is unquestionably a key issue when selling to retailers. Goods must reach the stores at The new software, called Automatic Reorder precisely the right moment — an early ship-

ment of merchandise can be as disastrous to a retailer as one that is too late. Ideally a store should have the right merchandise in stock at precisely the right consumer buying time."

To Sales, was a revolutionary continuous re-

plenishment program that eliminated the need for high inventory at the stores themselves. Its first iteration involved a network linking all of the stores with the factory on Notre Dame in Winnipeg that both manufactured the orders & shipped them out.

It has evolved into all of the stores being in inventory.

linked to their respective Customer Service Centres for order fulfillment. The way it works is that if you bought a pant in a Nygård store, it automatically generated an order in the Customer Service Centre warehouse to replace that pant & have it shipped out to the store immediately to ensure no gaps occurred

#### **FULFILLMENT**

Peter Nygård traveled around East Asia early The NYGÅRD Service Centres would reon learning about the fabric & manufacturing sources. He developed long-lasting strategic relationships that helped him achieve the level of perfection that he demanded & that provided training & resources to help improve the standard of living of the workers.

This created a deep level of trust & understanding over the years that allowed these trusted manufacturers to become a part of the technological systems Nygård developed within the company.

Once the manufacturers in the Far East completed the production of the orders they received, the NYGARD shipping system would kick in to track each garment along the production route.

ceive the shipment. The Service Centres together total over a million square feet with four buildings located in Gardena, California in the U.S., & a building in Vaughan, Ontario, & another in Winnipeg, Manitoba, Canada. These have the capability of shipping over \$1 billion worth of apparel each year.

The manufacturers' system in Asia begins with computerised scanning of all garments before they are packaged in boxes & placed in trailers & containers to be shipped to the North American continent.

The scanned information is populated to the VComm system at the Service Centres that allows for real time tracking. It is shown on several screens reflecting various aspects of the process.

"Timing is unquestionably a key issue when selling to retailers. Goods must reach the stores as precisely the right moment — an early shipment of merchandise can be as disastrous to a retailer as one that is too late. Ideally a store should have the right merchandise in stock at precisely the right consumer buying time."

#### PETER NYGÅRD

& the data-warehousing combined is that the real time information on the products that are computerised, they are able to instantly send bestsellers allows these to be placed in the 'Fastto-Market' queue. Fast-to-market is a process & received & placed in their Service Centre for taking bestsellers & immediately sending them back into production for another round of the apparel to be produced for selling before the season ends.

Another advantage of the VComm screens Due to the fact that Nygård helped their manufacturers around the world to become in new order requests, get them shipped out, fulfillment processes. That way, no store runs out of the bestsellers before the season ends.





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### **TECHNOLOGICAL INGENUITY**

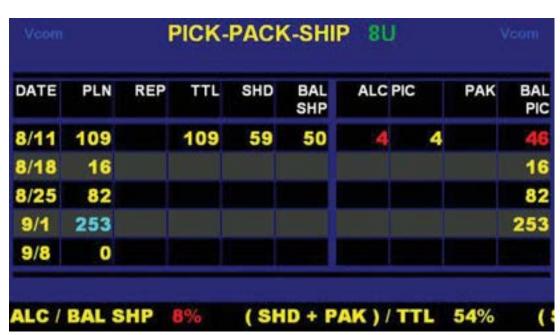
NYGÅRD: Where fashion meets technology

Mr. Nygård's vision for the Visual Communication screens was inspired by airport flight terminals. He described being fascinated by the screens at the airport showing real-time information for every flight. It gave him the idea to have a similar system for his shipping, are incoming & what orders are outgoing. warehousing & distribution processes.

management system using VComm screens

that allowed warehousing associates to see all of the orders, the status of the orders, & which orders needed more focus to get out on time. The orders are colour coded for easy viewing & assessment. The system tells them what orders ed on to trucks for delivery to stores, which NYGÅRD online retail customers.

The inventory tracking on the VComm screens Another component involves a warehouse covers both in-store products & their Service Centres. Once the shipments come in from



#### THE DOMINO EFFECT

The department stores have an agreed upon system in place for their suppliers in which suppliers are fined for inaccuracies. The NYGÅRD automated system has a long, outstanding record of accuracies over years; therefore, they are no longer subject to the department stores' fines. If there is an error, the stores know that it is likely human error on their end.

Not only is their system touted for its effidown tremendously on the fulfillment time. The long-standing & strong relationships with NYGÅRD suppliers have allowed the company to set up supporting systems on the manufacturing end as well.

These manufacturers are labeled 'Certified Maker'. Any shipments coming from them are prepackaged with the exact orders needed for the stores. Once they arrive to the Service Centres, bar codes are scanned & boxes shipped out immediately to the stores without an inspection of the boxes. Nevertheless, the stores. the company has a random inspection system in place to ensure that certified makers can maintain accuracy & remain on that special list. In addition, NYGÅRD has offices in sevciency & accuracy, this system has also cut eral countries to conduct inspections & ensure quality control with the manufacturers.

> While certified makers are fast tracked through the system, when bar codes of shipments from non certified makers are scanned.

the manufacturers, the Service Centre systems begin by scanning bar codes on both the boxes & tags without having to physically count items. The boxes also get scanned when loadcontinues the tracking for accuracy.

The Service Centres handle the warehousing & distribution service of all of their customers, which includes NYGÅRD retail stores, their department store partners, boutique stores, &



an inspection must confirm 100 per cent are assigned. match; garments are then placed on racks and inspected before being shipped out to

Even the warehouse packaging system is technologically driven. Racks are organized & tied into a scanning system that keeps track electronically of items that are 'picked' for packing. Workers wear a wrist scan for digital tracking & move along their individual conveyor belt with all of the items they have picked for packaging to fulfill the order they

These various technological implementations were not all smooth sailing for Nygård. With persistence & continuous improvements, over time, Nygård's approach to modernisation & the use of more efficient computerised sys-

Nygård 's system is so efficient & is such a pace setter that other fashion houses have contracted the company for their product fulfillment. These successful inventory & warehouse fulfillment systems have created an additional logistics business for NYGÅRD.

While other companies were still playing catch-up & even now are focused on dashboard views to get an overall picture of their products, Nygård began as a visionary back in the 80s creating & developing systems that are still paying off in spades today. Quick & easy access to the market is gold in the apparel industry. Nygård struck gold in the record time he is able to deliver goods to the market.

His innovative systems were not only tailored to his company's needs, but to a way of doing business that is fast, efficient, & effective in addressing business challenges as well as enhancing the bottom line.

directly & indirectly, through joint ventures, company.



controlling & handling up to about 20,000 This multi-prong approach led to the unassociates. The evolution of the organisation's precedented growth of NYGÅRD Inter- business model has decreased the number national to a point where the business was currently under the direct purview of the



Nygård's system is so efficient & is such a pacesetter that other fashion houses have contracted the company for their product fulfillment. These successful inventory & warehouse fulfillment systems have created an additional logistics business for NYGÅRD.



#### **ERNIE CHAVES, MR. LOGISTICS**

Ernie Chaves is Vice President of Logistics & has been with the company for 43 years. He worked with Peter Nygård to implement the technological advancements that have made the company a standout in the industry. Ernie oversees all logistics for both NYGÅRD & for all external logistics

"It is virtually like an air traffic controller knowing which containers are coming in & which priorities we should deal with based on the color of the screens.

> **ERNIE CHAVES** VP Logistics

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# 4 PRODUCT DELIVERY

At every juncture, Nygård developed strategies that would keep him steps ahead of industry changes. It allowed him not just to keep pace but to flourish & take the business to unimaginable heights.

Having started out as a manufacturer provided a strong foundation for building a business that could rise to the top in retail. Nygård learned every aspect in manufacturing to

designing to provide pieces that would be desirable, on trend, & in demand. This worked to make NYGÅRD the largest supplier of women's clothing in Canada.

NYGÅRD then moved into retail after spotting changes in the industry that could derail his manufacturing business. All of his strategies were focused on ensuring the company was able not just to survive the industry changes but also become the best at it. He became adept at to continue to thrive & soar to new heights.

#### SALES

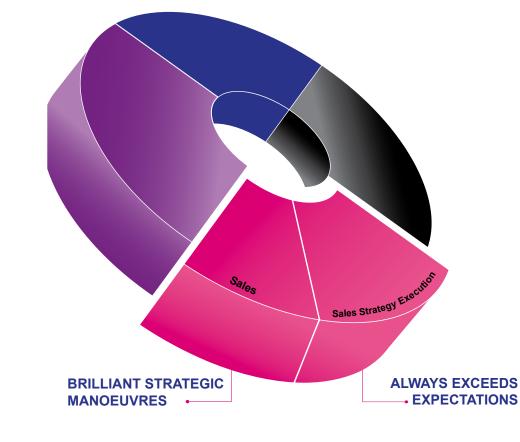
#### BRILLIANT STRATEGIC MANOEUVRES

After dominating the manufacturing industry in Canada for years, Nygård sensed a change. In the late 80s early 90s, Nygård recognised that there was a move among many major retailers to start shifting from polyester products. This created a dilemma for him: He had a very loyal customer base & he did not want to lose them by making such dramatic shifts in product. Yet, he wanted to protect his company from getting squeezed out in terms of floor space & presentations within the major department stores.

The strategy he came up with only added to his challenge. Nygård decided to open his own retail stores so he could continue to meet of his customers & also to balance any loss of product placement space within department stores. However, he knew very well that if the big department stores thought that he was interfering with them, in terms of a manufacturer becoming a retailer, & competing with them, they would stop carrying his products altogether.

Being the brilliant strategist, Nygård did several things to address this new dilemma to ensure that the department stores wouldn't see him as a threat.

- Nygard told the department stores carrying his products that he felt very strongly that he should open his own retail stores to complement products that they were
- 2. In the establishment of his new stores, Nygard offered a retail partnership to the major department stores with whom he was already doing business.
- 3. Nygård promised to always sell the products in his retail stores at regular price & never reduce the price.
- 4. Nygård explained that the focus of these stores was to act like a test tube for new product ideas & to discover more about their customers & their desires.



#### After dominating the manufacturing industry in Canada for years, Nygård sensed a change.

This worked! This was at a time when manufacturers did not compete with retailers because they would not have survived. However, as Nygård's retail business grew & he lived up to his word, the trust between him & the department store partners grew.

Making this move not only allowed Nygård to protect his customer base & secure his relationship with the department store partners, products & expand his offerings — such as Nygård's signature silk line.

Nygård had developed what was considered a sensational silk product that was very popular & had a prominent position in one of the major upscale department stores. Nygård was designing & producing everything from Tan Jay fashion line polyester, an edgier fashion, to the Peter Nygård Signature collection, & even had Peter Nygård Signature silk in Saks Fifth Avenue for many years.

it also allowed him to experiment with other As a perfectionist, he always paid attention to the details in every aspect of every level of the business. He would then make the strategic moves that were required to always be on top.

#### SALES STRATEGY EXECUTION

Nygård's sales strategy involved several components: The marketing department created 'look books' that gave customers an idea of the new designs & products coming out & how to put them together to create stunning ensembles.

They would also send out e-releases with information on fashion lines & other tidbits for

customers. A key strategy for marketing and sales was always the continuous exhibition of the latest styles through fashion extravaganzas. Nygård continues to take advantage of every opportunity that presents itself to host a fashion extravaganza, which always reflects taking the standard fashion show to the next level. The core focus for NYGÅRD marketing and sales is on their unique retail events and the insistence on always exceeding expectations.

#### ALWAYS EXCEEDS EXPECTATIONS

The customers are the centre of attention in VIP customers are given advance notice of everything that the company does. A strategy that Nygård instituted throughout his stores involves programs geared toward making customers feel special. It includes several VIP events that cater to their loyal customers.

While NYGÅRD is a international chain store, they operate like a small business. They know their customers in the area. Associates know customers' sizes, their likes & their dislikes, & Nygård also instituted kiosks in the stores customers know all of the associates by name.

upcoming sales, new products, & fashion shows by email & phone calls. In fact, Associates know the customers so well that they will often offer to put aside an outfit from the new arrivals to facilitate an opportunity for that special customer to be the first to choose from such items before they are sold out on the floor as would often happen.

to be able to order another size or colour for

customers if it wasn't available in the store. This was established a number of years before others started doing it.

The NYGÅRD stores that offer a clothing line with an older demographic offer coffee, couches & a television screen for husbands to enjoy while their wives shop. This started in the late 80s & 90s long before it became 'the thing to do' in department stores.

Additionally, for customers who may not be physically able to come into the store, the associates will go to them. The store associates visit senior centres to present the latest fashions to them.

The stores also hold product-knowledge sessions from time to time with refreshments to ensure that their customers are never left without needed information.

#### SAJJAD HUDDA. THE BEST OF THE BEST

"Retail is a tough environment. For Nygård to not only survive but to thrive is based on his ability to always see what's coming up. There's been so many bankruptcies in the United States & in Canada. They called 2016 & 2017 the retail Armageddon. Over 5,000 stores in the United States closed. Businesses who were in the industry for fifty, sixty years have now gone under. It's such a shame."

"I've been in business 26 years. Never met a better retailer than him & I've worked with some great retailers. I've never been challenged more by any other company that I've worked for than I've been challenged by him. I'm here because he inspires me."

> SAJJAD HUDDA President NYGÅRD RTL

Business at York University.

Sajjad Hudda is President of Retail for NYGÅRD & has an outstanding track record of consistent turnarounds & delivering year af-

ter year profit growth. He presides over Nygård's multi-prong retail strategy for Canada's largest fashion house with shops in all major department stores in Canada & the USA as well as operating

Not only must Peter Nygård be the best, he must also partner with the best talent in the industry. He believes in going after the brightest & the best & making them an offer they can't refuse.

Sajjad Hudda has a reputation for being one of the best in the industry & Nygård made it his business to get him on his team. Sajjad's more than twenty-five years of experience in the retail industry, both in Canada & internationally, now benefits NYGÅRD.

Sajjad has significant expertise in the field of product development, merchandise planning, as well as international franchising & retail operations. Boosting his retail experience is a Bachelor of Arts degree in Economics & a MBA — with a Finance focus — from the Schulich School of

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# NYGARDI MINGHES IND.



# NYGÅRD LAUNCHES HIS DENIM REVOLUTION WITH NYGÅRD LUXE DENIM SLIMS



Chairman Peter Nygård with Finale Model walking runway in Peter Nygård Signature Embellished Denim outfit

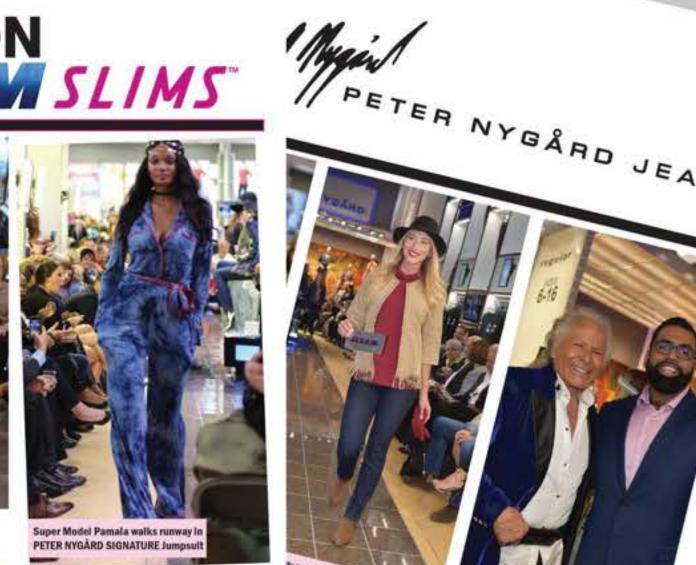
















Vinnipeg Blue Bombers Cheer & Dance Team cheer on Peter Nygard in their NYGARD SLIMS

On Friday, September 16th - customers filled the The Winnipeg Blue Bomber Cheer and Dance team glimpse of the launch of NYGARD Luxe Denim Slims

The show was full of energy and incredible fashions. 32 beautiful professional models took to the runway eminine in appearance than your regular denim.

10 Curvy models rocked the runway showing a The NYGARD Denim Revolution also includes BN 360° range in sizing that it is truly for everybody and Denim from Bianca Nygard

Breast Cancer Survivor models became the stars of now available instore and at nygardslims.com. the show walking the runway in Tan Jay and inspired the audience with their bright smiles, courage and

Nygard Kenaston flagship store, anxiously awaiting a performed for the crowd, NYGARD SLIMS is the official clothing sponsor of the Winnipeg Blue Bombers. The Team stunned the crowd with performers soaring into the air wearing NYGARD SLIMS performance.

to launch NYGARD Luxe Denim Slims - NYGARD'S NYGARD SLIMS have quickly become a phenomenor latest design has become a Denim Revolution - it that has taken the world by storm. NYGARD SLIMS boasts 4way stretch and 360° comfort with a variety have successfully intermixed on-trend fashions, maximum comfort with exclusive SLIMCURVE right washes/ distress detailing. It's a new take on Technology compression waistband - flattening the denim more fashionable and constructed to be more tummy, shaping the hips and thighs and lifting

NYGARD SLIMS Luxe Denim & BN 360° Denim are



NyGARD for Life



1626 Kenaston Blvd 702 Broadway Ave f 💆 🔯 🔱



NYGARD



/IPS, NYGARD associates, WITH A FEMININ ers and valued customers & COBALT BLUE,

enturing NYGARD's Spring complete with a

show came to a c





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# NIGHT OF E FALL FASHION PREMIERE

### **NYGARD Showcases Fall & Holiday Fashions With a Sold-Out Show**

Fashion Premiere, saw crowd with extravagant the excited guests mix props, including a host of and mingle over cock- energetic puppies. tails and hors doeuvres The highlight of the night before taking their seats took place when 10 breast to watch an extraordi- cancer survivors graced

Peter Nygård, Bianca Nygård, Tan Jay, ALIA lection this past Friday new line Not Just Pants night at the company's (NJP). The models, all masked models pose

















# NYGÅRD ROCKS WINNIPE



# Winnipeg Free Press







A fashionable half-century

ok Danouult and their kids Jax (15 months) and four-year-old Kavie

held its Nygard 50 Years in Fashion event at the RBC Convention Centre Winnipeg on March 16. The fashion show, drine and dance featured a celebration of Nygard employees on stage who have more than 25 years of service ompany. More than 650 people







Direct independent stylists (from left) Patty Wallace, Joselyn Greenwood, Robin Reiter, A





#### **REVIEWS REVISES REPEATS**

ruptcies in the United States & in Canada in the retail environment. Businesses who were in the industry for fifty or sixty years are no more. Eaton's of Canada closed some time ago. Sears stores in Canada filed for bankruptcy in mid 2017. 2016 & 2017 have been described as retail Armageddon. Reportedly, over 5,000 stores in the United States have closed.

Being the visionary & strategic thinker that he is, Nygård has been taking steps throughout his fifty years in business to expand & grow in ways that will make up for any changes in the industry that might impact his business. His most recent focus to remain successful has been on expanding & increasing his retail footprint.

He has continuously opened new retail stores

Over the years, there have been many bank- & has approximately 175 independent retail stores to date. However, Nygård didn't stop there. Besides having over 6,000 department store shop-in-shops worldwide, an online store & over 1 million square feet of North American distribution space which ships over 20 million garments annually, there is a wider distribution channel.

> The constant evolution of technology has resulted in both ongoing challenges with the constant need for updates & ever-present opportunities. Nygård has always chosen a path of multi-level distribution. Called, Omni Channel Retailing, it has led the industry in this way of doing business.

His various distribution channels involve,

• Online Retail – Customers can purchase

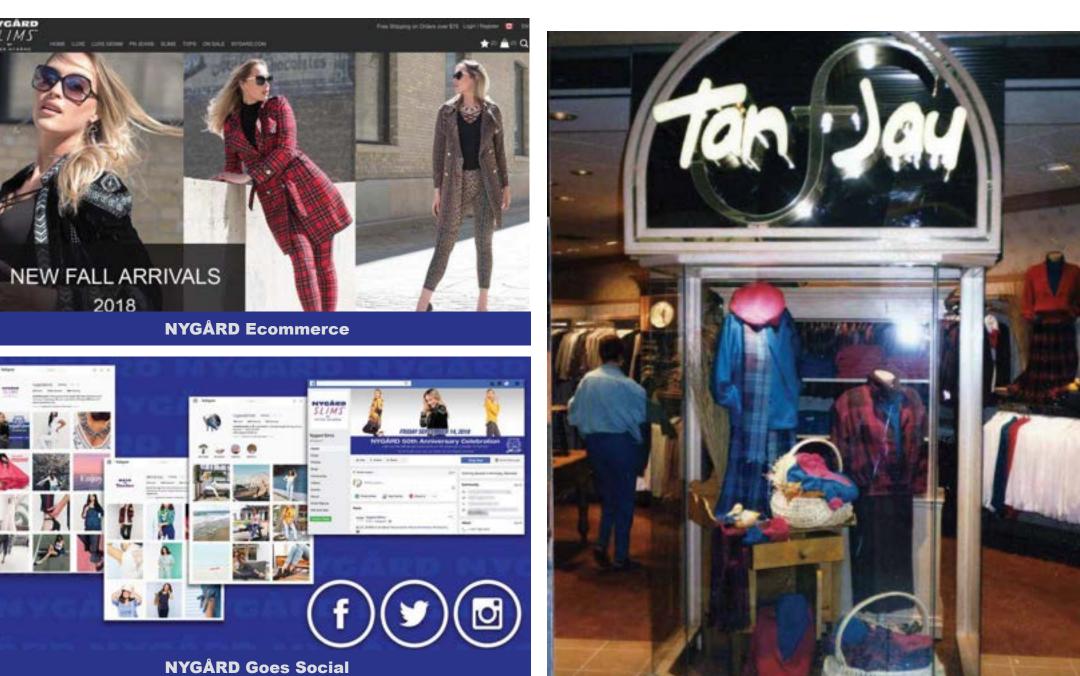
directly from NYGÅRD websites.

- NYGÅRD Retail Stores There are currently 175 retail stores.
- Department Store shops NYGÅRD lines are in 300 Dillard's locations with several shops in each.
- Independent Boutiques Independent retailers carry NYGÅRD pieces.
- Shopping Channels NYGÅRD clothing lines are featured on the shopping channels in Canada, Italy, France, Germany, Australia, & the United Kingdom.
- NSD NYGÅRD Style Direct NYGÅRD Stylists host home parties for presentations of NYGÅRD products.

• NSN – NYGÅRD Social Network uses NYGÅRD social platforms to promote NYGÅRD styles & brands.

All of the various retail strategies Peter Nygård has employed have helped his business to continuously offer fresh, desirable products & remain relevant & successful. This not only helped him to survive but also to compete on such a level as to make NYGÅRD always remain a top contender in women's fashions.

Nygård's most recent focus to remain successful has involved expanding & increasing his retail footprint.







#### RICK WANZEL, A NYGÅRD POWERHOUSE

One of the things Peter Nygård is lauded for is his ability to spot great talent & recruit them to his cause. One such valuable talent is Rick Wanzel. Rick tells an amusing story of his first encounter with Peter Nygård while Rick was working at a renowned Canadian Department Store:

I was a young guy working in women's wear. Peter Nygård showed up on the floor one day. I was told "there's a big, tall, blond guy with long hair moving clothing racks around in the department". I had just become the department manager. I had on my three-piece suit & I went up to him & just told him, "get out or I'm going to call security".

He didn't leave so I called security.

Here's this big guy towering over me continuing to move the racks around & me trying to stop him, but he just kept moving the racks.

Our policy at that company I was working for was to give any brand new group that we established a new relationship with a featured space for a period of

We had a group that was only a month old with us, & Nygård was pushing

their stuff & his other competitors' stuff back, & moving his stuff forward. He kept saying, "This is my space. This is my corner."

In the meantime, the Western Regional General Manager for the company had arrived & was watching. He was looking at me & shaking his head, & I was looking at him in disbelief that this was happening. Even when security came, they wouldn't engage, & they eventually left.

Nygård's clothing was my company's number one brand, but I had just come in & had no idea who he was, but I sure found out.

He then says to me, "One day you're going to work for me." & I said, "Yeah,

Well, here I am.

Nygård's tactic of targeting talent paid off once again. After Rick joined, the company's biggest sales came from him; he sold a million dollars of one skirt. He also sold six million dollars in silk products to one account.

Forty years later, Rick is a part of NYGÅRD's winning executive team & works as his Exec-



utive Vice President of International Busi- in Canada, Italy, France, Germany, Australia, ness which includes overseeing the company's & the United Kingdom. partnership with shopping channel networks

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## NYGÅRD SHOWROOMS

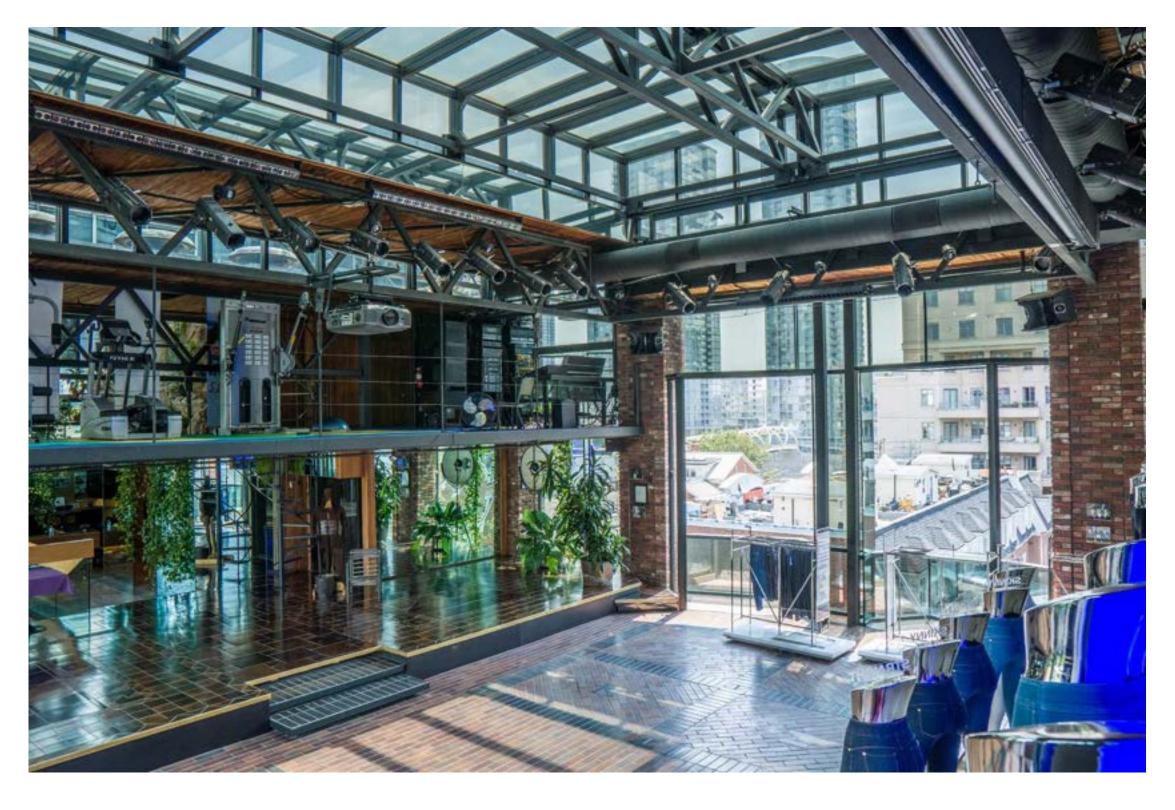
"The genius of Peter Nygård is even demonstrated in the way he designed the I Niagara showrooms in Toronto."

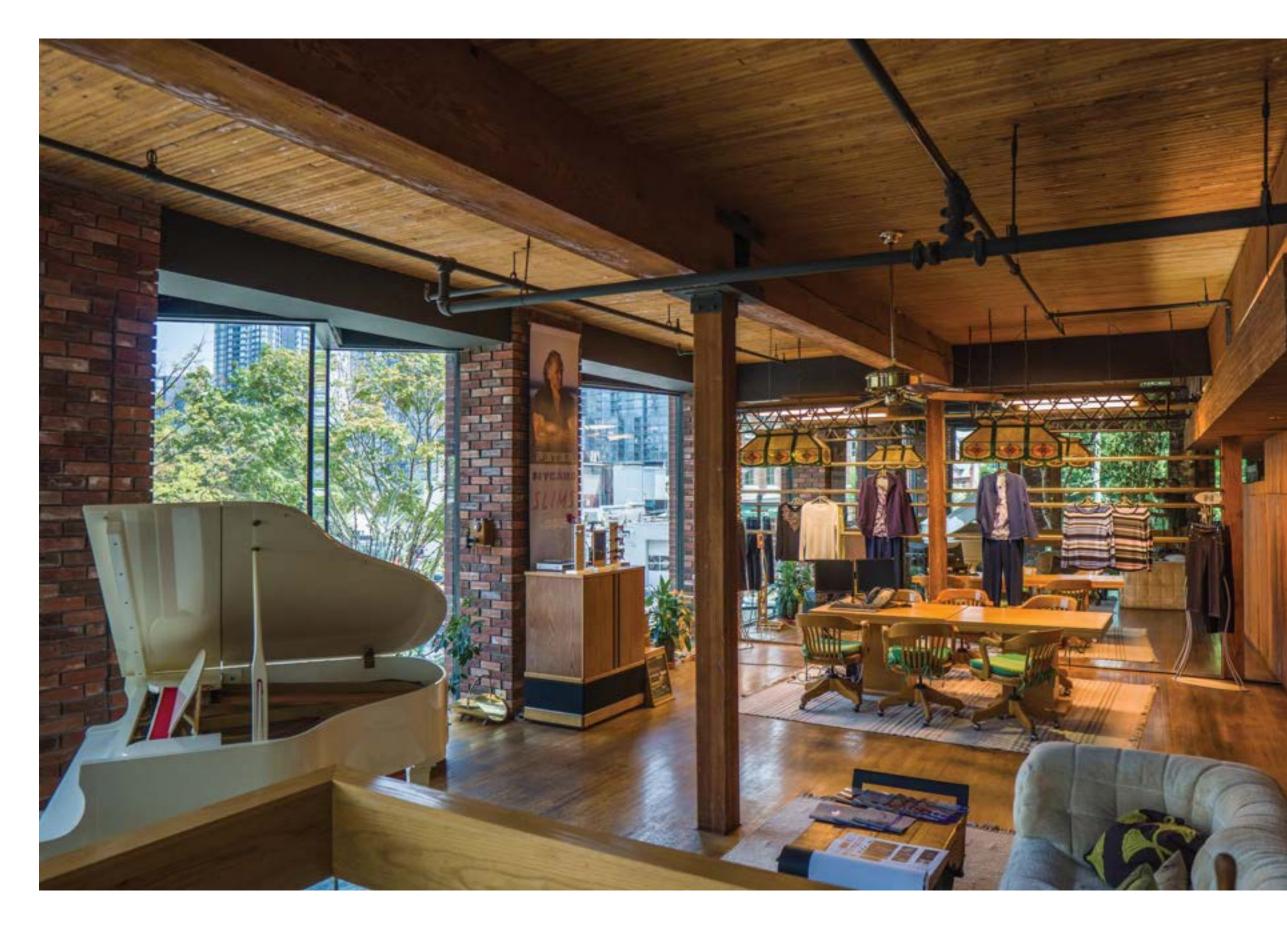
### TIINA TULIKORPI EXEC VP Corp Relations

various levels, the only thing they see are the fashions. All of the offices are behind those & lighting is possible because of all of the glass walls in the 1 Niagara building.

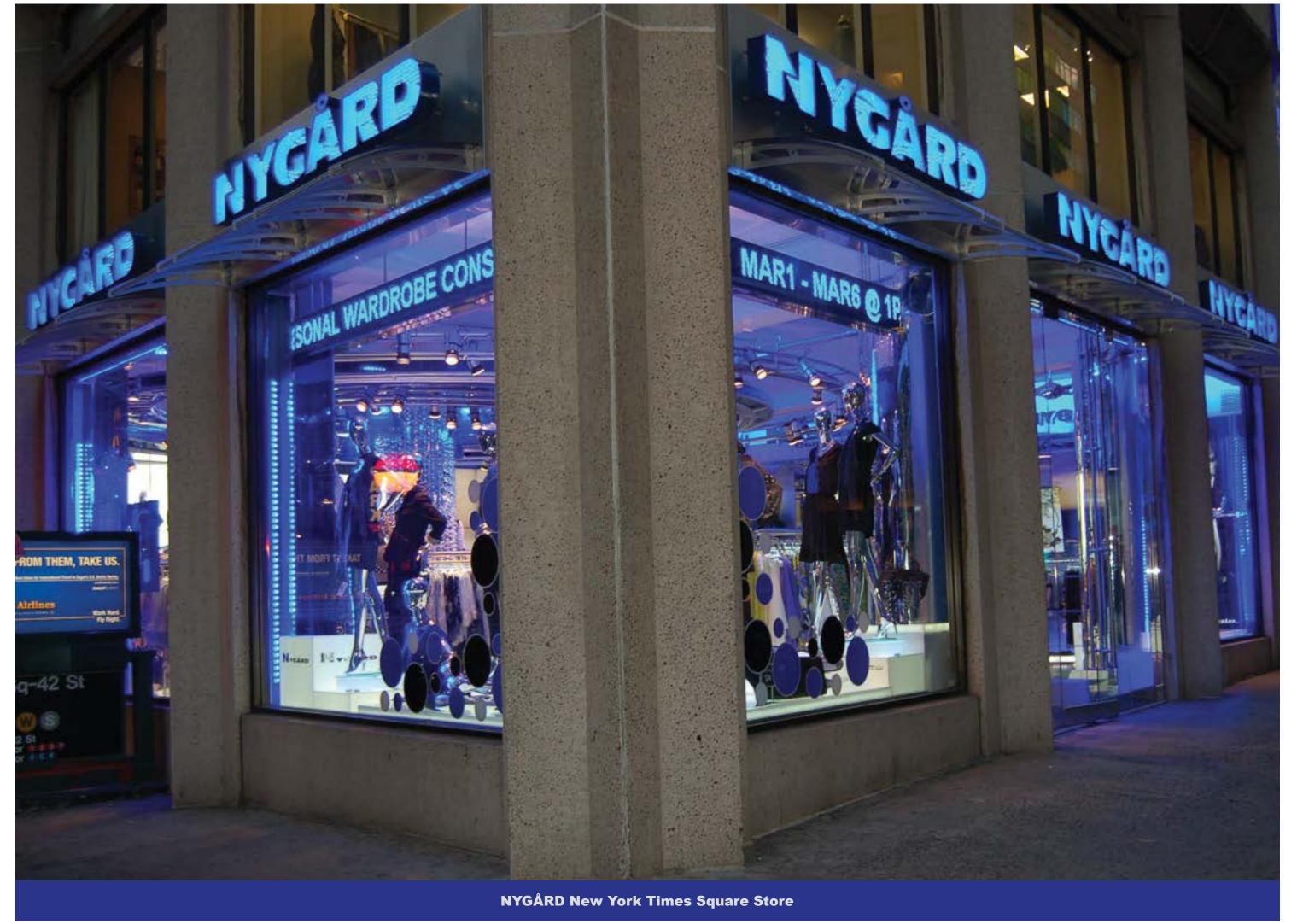
The showrooms are where the buyers come to look at the products & then decide what to buy.

The showrooms are designed so that when buyers go into the glass elevator and move to the also have three-way lighting — halogen lighting, LED lighting, & natural light. The natural













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# MILLION-DOLLAR FASHION BREAKTHROUGHS

"My goal is to have every woman in my pants!"
- PETER NYGÅRD

## THAT'S THE ONE!

At a time when fashion companies were struggling with the 'fashion mode' being too blasé to attract new & younger customers, Nygård needed to come up with something fresh.

He noticed a fashion trend of women buying leggings. He also noticed a new concept that came out on the market in 2000 called Spanx.

These two trends inspired Peter Nygård to create a new fashion.

Five years ago, I was in Jamaica vacationing with my family. I got a call on that Friday afternoon. It was Peter Nygård. He asked, "Where are you?"

I told him "I'm in Jamaica vacationing with my family."

He said, "I need you back here in Winnipeg. I got a new concept & it's going to be phenomenal."

"I land in Toronto on Saturday." I responded. "Okay, fly to Winnipeg on Sunday." & we hung up.

I arrive in Winnipeg & he shows me this pant with a 3.5 waistband. He said, "This is going to be revolutionary!"

For the next week, I sat there with him 14-hour days; him trying on that pant on fit models & making tweaks & changes, & tweaks & changes, to the point where the people who are not in the business were saying, even for me I was saying, "okay that's good enough. It's good enough."

We have our own pattern-making department & they would make the patterns. & he'd say, "Nope. It's not cradling well enough. Nope. It's puckering at the knees." Nope, nope, nope. I sat with him for one week, very long days going through sample, after sample, after sample until he finally said, "That's the one!"

"When it comes to pants, the man's a genius!

The guy knows how to fit pants!"

SAJJAD HUDDA President NYGÅRD Retail

If he hadn't done that, there's no way the pant would have been as successful. & it's not like he tried it on just one body type. He used 6 different body types. & it had to look beautiful on each & every size. He ignored the grading rule. He said "that's not good enough" & made patterns for every single size.

The detail & meticulousness was put into every single size & it was not allowed to go into production until his signature was on every pattern. The patterns were patented.

In terms of the fabric; we must have gone through hundreds if not thousands of fabrics — no it's not the right quality; no it's not the right weight; no, it doesn't have enough stretch. Fabric testing over & over until he said "okay, this is it."

It was just four styles in black. He said to me, "I want you to go open NYGÅRD SLIMS stores"

I told him, "You only have four styles in one colour. What am I going to do with that? I can't open a store based on that." He said, "Trust me. Go open stores."

At first I put them in our existing stores with Bianca Nygård & Peter Nygård lines. & the SLIMS just exploded. Originally we thought 500 to 600 square-foot stores would be enough for this.

We need a minimum of 3,000 square feet to put the entire Nygård slims line.

People in the industry have come up to him & said, we've tried to knock off your pant but we can't do it. How do you do it? Of course we are not going to share that with anyone ever.

It took two years just to get the right fabric, get the right fit, get a revolutionary pattern, & ensure the fabric could really do the job of lifting the buttocks & trimming the waist.



NYGÅRD 5L/M5 **Fashionably High Waist Eliminates Muffintop Hip Compression Lifts & Curves** the **Butt Eliminates Saddle Bags** Thigh Compression **Elongates the Leg** 

**EXCLUSIVE SLIMCURVE TECHNOLOGY**<sup>TM</sup>



It took two years just to get the right fabric, get the right fit, get a revolutionary pattern, & ensure the fabric could really do the job of lifting the buttocks & trimming the waist.

Nygård refers to SLIMS as his "miracle pant" that "everybody loves." It's an exclusive Slimcurve Technology™ that elongates, lifts the buttocks, flattens the tummy (it flattens the muffin top), & has a four-way stretch.

NYGÅRD SLIMS is a revolutionary NYGÅRD pant that has been a tremendous success, with unprecedented demands & record sales numbers for the five years it has been on the market.

Its hip & thigh compression features results in a significantly slimmer appearance. For most, SLIMS creates a full size reduction. The SLIMS technology lifts, shapes, curves & sculpts the lower body. This is every woman's dream: to be able to wear a trendy fashion that makes one look slimmer. No wonder it's such a success!

In 2013, it was designed in what the company calls a "ponte" fabric. Next was their own denim fabric creation. Following that was a 'luxe denim', & also the 'novelty' SLIMS. NYGÅRD currently offers it in 150 styles, & it is "flying off the shelves."

It has been noted that competitors are trying their best to copy this ingenuity. However, what they cannot copy is Nygård's attention to detail & perfectionism — from fabric choices to fit.

Peter Nygård appears to be a creative genius in this way & his insight into what's really important to women in fashion & fit, as well as his effective delivery of it, have paid off handsomely.

Women's fashions have been around since time immemorial. Yet, it is only now that you have such a product in fashionable women's slacks with NYGÅRD's patented technology that does exactly what women want every pant to do for them.

"The amount of engineering & construction that Peter put into the Slims, that engineering is not found in any other pant worldwide. People are still trying to knock it off but they haven't figured out how to do it right. They're doing a knock off but not the infinite detail, the continual re-evaluation to perfect, to perfect."

JIM BENNETT
Vice Chairman











"

I love my NYGÅRD SLIMS
they are so well fitted & so
comfortable. I love traveling in a
pair of NYGÅRD SLIMS not only
are they extremely comfortable
but they are so stylish. I could
get right off the airplane & go
do my television interviews &
my book signing. I was not only
the main attraction during these
events but also the Price is Right
diva in the NYGÅRD SLIMS.

KATHLEEN BRADLEY



CYBILL SHEPHERD



- **[** -

These pants are incredible. I love them. I wear them everyday.

I love the way they make me look.

When I put these pants on, I feel the total support that I need that I don't get from any other pant that I put on. I wear them on stage all the time.

TANYA TUCKER
Country Music Legend





Beverly Johnson,
Nygård Fashion
Super Model
wearing NYGÅRD Luxe
Denim SLIMS



Marie Osmond

thanks Rick for her SLIMS

Sincerely Ward, Iongtime NYGÅRD Fashion Super Model - star of WAGS Atlanta on E! wearing Peter NYGÅRD Jeans



"I love my
NYGÅRD

SLIMS!"

MARIE OSMOND



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# RETAIL PARTNERS

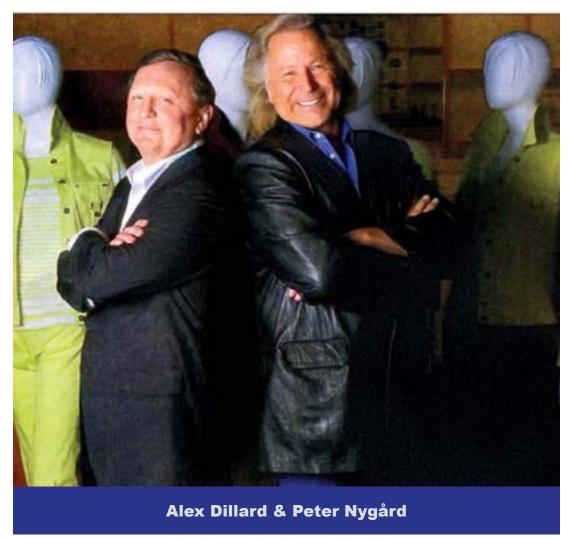
"He is a logistics genius; he has more ideas in a day than most of our suppliers have in a year & you couldn't ask for a better partner than Peter."

ALEX DILLARD

President - Dillard's

# PETER NYGÅRD IS A LOGISTICS GENIUS

After only three years in stores, Peter Nygård & Dillard's sold their millionth pair of NYGÅRD SLIMS.



The match between these apparel titans has certainly stood the test of time. While a number of department stores have been forced to go out of business, especially in Canada, Dillard's & Nygård have been able to continuously build on their 23-year partnership. In so forgotten. She's middle age, not a perfect 2016, their success reached dizzying heights.

Nygård's revolutionary SLIMS hit Dillard's stores in 2013. In 2016, they achieved a Nygård's concern & attention to this demomonumental accomplishment. NYGÅRD SLIMS had sold its millionth pair! It was an amazing unprecedented achievement for such a short space of time.

One of the success factors is Nygård's interest in ensuring all women are happy with themselves in their attire. As he told Linda Miller, Fashion Editor for The Oklahomian, "This particular customer has been so overlooked. size 8, but she wants to look & feel as good as the next woman. & she's so appreciative."

graphic, motivated him to put his money where his mouth is & put his personal time, effort & money to bring about the happiness of this demographic. To ensure this relationship's success, he took a number of steps.

"A few years ago I was lucky enough to meet Peter Nygård. The first time I met him I recognised that he was different from most of the suppliers that we deal with in that I felt that his view was that it was a partnership between the supplier & the retail store, to sell merchandise to the consumer."

> **ALEX DILLARD** President - Dillard's





### THE DILLARD'S BUS TOUR

Nygard has a unique perspective on how to complement his great relationship with Dillard's, who have been selling his fashion lines for years. He created a team of Merchandise Coordinators to work directly with all of the Dillard's stores to train the Dillard's associates & promote his products. Training occurs on an ongoing basis as well as through a program Nygård created called NYGÅRD University, which holds its training annually.

His thinking was that if he could work directly with the people who carried his message straight to the customers, there would be no miscommunication. The customer would understand what he was trying to do. In turn, the associates & coordinators would tell him exactly what the customer said.

However, Nygård wanted more. He wanted to meet everyone directly. NYGÅRD's VP Missy Fuller, who works with Dillard's, tells

He traveled with me for two years to meet the people no one goes to meet. Typically when you plan a promotional tour, you pick all of the hot spots like Dallas & Houston & Oklahoma City & New Orleans. But when I showed him the plan on a map, he said, "What about all of

these other stores?" I told him, "But these are the big stores with the big cities where you can cover ten stores at one time." He was like, "What about these stores in between?" I said, "You can't fly to those stores." These were smaller stores in smaller cities like Canton, Ohio for example. I asked him, "How would we get there?" He said, "We could take a bus. Let's get a bus."

So for two years, we traveled. & just like the way he is with his family, he met every sales associate & he met the customers. He asked them what they liked, what they didn't like, & how it fits & what didn't fit. There was no little store that he passed. It was such a great lesson learned.

I think that's why he's so great at understanding the Dillard's stores because he didn't just go to the big ones, the great ones, & the ones that were easy to get to. He drove through the trenches, met the people & got the feedback directly. He's not relying on seven levels of people to tell him what the customers want. He has gone to the associates & to the customers himself.

### MISSY FULLER, THE DILLARD'S **WHISPERER**

"So for two years, we traveled. Nygård met every sales associate & the customers."

Missy Fuller is Senior Vice President for Nygård-Dillard's & is tasked with overseeing the Nygård-Dillard's relationship & executing its business strategies.

NYGARD





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# PETER NYGÅRD IS A FASHION CREATIVE GENIUS

"Peter Nygård has brought something to SAKS that is very unique — a product that is beautifully made with great fashions & creative genius. Peter also brings to the product his persona, a charm & an identity with our customer that has been magic for us."

PHILIP MILLER

Chairman / CEO SAKS Fifth Avenue



### Nygård, the master of silk

"Canadians must compete in the world market with a fashion forward product. That's what the fashion business is all about, as opposed to the garment business. It brings into play all the important parts of fashion like skill & creativity."

- Peter Nygård

In 1991, Nygård launched an exclusive silk line that hit 48 Saks Fifth Avenue stores around the United States. Saks employed top models to wear the NYGÅRD designs in advertisements. Nygård went on a Saks tour visiting twenty-two of their stores. The biggest event was at its flagship store, Saks Fifth Avenue on Fifth Avenue in New York City. They held a NYGÅRD fashion show & his designs were featured in every window.

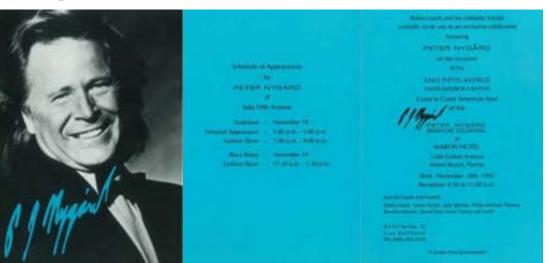
There were dozens of celebrities in attendance for the Beverly Hills Saks event including notables like Joan Collins, Jane Seymour, Cybill Shepherd & many others.

### Nygård's Secret Silk Formula

The key to Nygård's success with Saks was in his secret formula for his silk fabrics. Caring for silk previously was always the challenge especially if it got stained. Nygård made his silk washable & also made it 'shitless' as he explains.

We insisted on having the silk form being bred & cultivated on screens. Silk always had the little black spots in it. That was silkworm excrement. I didn't want that black poop on my silk. So I told them we had to come up with a way to get rid of that. I suggested using a screen to cultivate the silkworm so that when they pooped, the poop would fall through the screen. So we were able to get clean silkworm. I had invented shitless silk.

Nygård's creation of a beautiful silk fabric with these attributes got Saks attention & allowed them to worm the mutually beneficial relationship selling Nygård's signature silk line in Saks stores.



### **NYGÅRD IN SAKS FIFTH AVENUE STORES**

Peter Nygård is the best designer in North America

ED BODDE General Manager / Saks Fifth Avenue Beverly Hills, California



Ed Bodde General Manager / Saks Fifth Avenue Beverly Hills, California













David Shankbone: Sak's Fifth Avenue's flagship store, NY

# NYGÅRD RETAILERS

"It's an honour to be considered a 'creative genius' by one giant of a retailer & a 'logistics genius' by another giant of a retailer. I've always enjoyed using both sides of my brain in everything that I do."

Peter Nygård



As the largest manufacturer of women's apparel in Canada, Nygård's designs were in a number of department stores & boutiques over the years. The list of stores that featured NYGÅRD labels at some point over the last 50 years include the following:

### **MAJOR DEPARTMENT STORES**

MAJOR DEPARTN
ALIA TANJAY
AULD PHILLIPS
BEALLS
BELK'S
BLOOMINGDALES
BOSCOVS
BRETTONS
BURDINES
SHOPPING CHANNELS:
EVINE
HSEDE
HSEIT

HSEDE
HSEIT
IDEALUK
QVCUK
TSC
TVSNAU
COSTCO
DILLARD'S
DONALDSON'S
EATON'S
HOLT RENFREW

**JACOBSONS JAYSET JUST PETITES KOHLS LAURA SHOPS LES AILES MARSHALL FIELDS NORDSTROM NYGÅRD FASHION PARKS** NYGÅRD SLIMS **OGILVY PENNINGTONS ROBINSONS SAKS FIFTH AVENUE SEARS SIMONS** SIMPSON'S **STAGE STORES** 

THE BAY

**WALMART** 

**WINNERS** 

**WOODWARDS** 

**TOWN&COUNTRY** 

"The rich & famous continually applaud brilliant fashion magnate Peter Nygård for his timeless designer collection of unparalleled day to evening wear creations. Admired fashion designer Peter Nygård makes every woman's fashion dream come true; his designer clothes make a woman look & feel beautiful."

"Thanks to Peter Nygård, his incredible trademark silk crepe fabrics give women that smooth, younger & casually elegant appearance."

"Here is a quintessential self-made man, who not only gives to the fashion world, but readily is involved in charities & world sports events..."

LEE SOBLE
Publisher, Calif. Press Bureau
in the Beverly Hills Today, September 1994.

Page

# Fashion Magnate Peter Nygård Impacts Holiday Season



Everytime a winner! Here's a stunning outfit of silk Winter white charmouse wing collar blouse, navy silk crepe classic trouser, elegantly topped with navy embroidered silk vest; it's an inspiration for entertaining friends at home in Beverly Hills during the holiday.



inner beauty in totally Winter white silk crepe multi button tunic, classic silk trouser with feminine white silk crepe multi button vest. All eyes will be on this elite lady as she enters the fabulous Tatou Supper Club on Beverly Drive.



matter how you look at her — the Nygård dressed man is a vision of beauty in Winter white silk novelty ibroidered organiza blouse, white silk georgette pant d shiny silk charmmeuse tank top. She's chic and ready meet friends at the spectacular all-new Beverly Hills

# Exclusive "Priviledged Class" Collection Ready for October Launch at Saks Fifth Avenue and Nordstrom Stores

### by LEE SOBLE, Publisher

Calif. Press Bureau

Beverly Hills, recognized as a world class city, where the most fashionable women live, shop and vacation season to season, is notably a favored couture mecca.

Brimming with trendy fashion, classical traditions, Paris creations and style a la mode, Beverly Hills department stores and boutiques are in the forefront of fashion finery. Smartly dressed women approach their fashion wandrobes with their eye on the classical feminine look ready for every occasion.

The rich and famous continually applaud brilliant fashion gnate Peter Nygfrd for his timeless designer collection of paralleled day to evening wear creations. Admired fashion igner Peter Nygfrd makes every woman's fashion dream come e: his designer clothes make a woman look and feel beautiful.

Nyglird, a native of Finland, in essence stitched an empire out of women's clothing since 1967, when he initially invested his life savings in a Canadian manufacturing company. His vision and his success has created a standard of excellence for Canada's fashion industry and recognition for his signature in fashion centers across North America. Today, the Nyglird world headquarters in Toronto, Canada is a showcase for the Canadian fashion industry, while production and design facilities can be found in Winnipeg, New

York, Montreal, Beverly Hills extending to Europe and the Orient. Here is a quintessential self-made man, who not only gives to the fashion world, but readily is involved in charities and world sports events. Peter Nygfird took great pride in presenting the Silver Medals to the winning Canadian gymnass at the recent XVth Commonwealth Games in Victoria, British Columbia, where his personally designed blazers outfitted the visiting dignitaries, hosts and volunteers.

Sophisticated women whose lives have been impacted by Nyglird's elegant creations, appreciated the clean, classic and understand collections, which are "just the thing" — formal or casual — for any occasion. The handsome Peter Nyglird is often told. "I love what your clothes do for me".

Thanks to Peter Nygled, his incredible trademark silk crepe fabrics give women that smooth, younger and casually elegant appearance.

ppearance.
This holiday season Nygfrd has done it again, enduring designs sat will bring the Nygfrd dressed woman compliments at all the

Beverty Hills Today asked Peter Nygfred to describe his Holiday '94 Collection, 'lir's what the sophisticated, privileged woman really wants, refined and understated beauty. My trademark silk crepe has been enhanced with such exquisite fabrics as romantic silk chiffon, textured silk cloque and intricately cut velvet with textured embroidered organiza trims, chiffon sleeves and Venice lace. Its elegant and provocative and will carry that special lady with grace from day into evening during this festive season."

With the holiday season quickly approaching, Beverly Hills socialities are busy assessing their wardrobes and the search is on for festive holiday attire. Look no further, it's Nygfirds latest "delicately tailored collection" appropriately entitled "Priviledged Class" that will be the triumph of the season. This latest fashion collection bearing the Peter Nygfird signature, is ready for its October launch at Saks Fifth Avenue and Nordstrom stores. The incredibly dressed Nygfird woman will be long remembered throughout the holiday season and into the New Year.



Peter Nygård, creative fashion superstar, is recognized throughout the world for his exquisite Signature Collection and his influence in making women's fashion dreams come true.



"Vivid as a painting" — the color of magenta illuminate this sik cloque shirt color jacket with matching shiny sill charmeuse long sleeve t-top in perfect harmony with now silk crepe gored skirt. It's the well dressed look for the special charity benefit luncheon at the newly decorate Regent Beverly Wilshire Ballroom.



fully elegant for the opening of "Miss Saigon" at Ahmanson in "95 wearing silky chiffon floral print pant silk chiffon floral revensible tank, adorned with navy georgette tunic.



Delicately tailored. It's the notable discovery of navy for the holidays that makes this navy silk crepe jacket highlightad with shawl collar, dassic navy silk shirt and georgette carf a knock-out with Winter white shirry charmeuse long leeve 1-top, worn from day to night and just right for soldade at light for

**HUDSON** 

**IRENE HILL** 

J. C. PENNEY

## NYGÅRD RETAILERS

**10 HOURS OF FASHION 2DZ BOUTIQUE** 3 WISHES **50 SHADES OF PINK FASHION 7TH HEAVEN** 9 LILAS A.A. LOUBERT & FILS LTEE A.C. UNLIMITED CORP **ABBY LANE ABBY LANE STORES ABBY LANE STORES ABBY'S WARDROBE ABC INC ABOUT TIME ABOVE AVERAGE LINGERIE & ABSOLUTELY FABULOUS** A CAPPELLA SHOWCASE ACCENTS **ACCENTS BY TCC ACCESSORIES BY J&T ACCESSORIZE CHICAGO INC ACCESSORIZE YOURSELF ACCESSORY TOUCH ACME CLOTHING STORE** A COWGIRL'S CLOSET **ADAPTIVE CREATIONS & MORE** A DAUGHTER'S DREAM **ADDICTIONS BY RHONDA ADIVAS ADVANCED DIGITEK AEVI SPA SALON BOUTIQUE AGELESS MOMENTS AGENCE COLLUM & LEMAY** A GRAND ENTRANCE **AHLGREN'S** A HONEY OF A DEAL **AILEEN DOWNIE** AJ'S **AKSENZ** A LADY'S PLACE BOUTIQUE A LA MODE A LA MODE COLLECTIONS A LITTLE BIT OF THIS **ALLEN'S OF HASTINGS** ALLE RUE **ALLEY KAT'S FASHIONS ALL GUSSIED UP ALLIED ACE HARDWARE ALLIED FEEDS INC. ALLIE M DESIGNS ALLSTATE APPARELS ALVISAN INCORPORATED ALYCE ON GRAND ALYXANDRA'S AMARYLLIS AMBIANCE AMERIMARK AMOUR FINE LINGERIE ANATOLIA HOME & FASHION** 

ANDEE'S **ANDERSON'S HOME & GARDEN ANDREA CARDENAS ANGELAS UNIQUE BOUTIQUE ANGELA'S WARDROBING INC ANJEL'S BOUTIQUE ANNABELLES QUITE THE FIND ANNABELLE'S COUTURE ANNABELLS ANNAPOLIS VARIETY ANNE CHRISTINE BTQ** ANNES **ANN HILL ANNICK BOUTIK VETEMENTS&STYL-**ISME ENN ANNIE'S **ANN LYNN'S** ANN'S **ANTHONY'S INC ANTIANO'S FASHIONS ANTIGONISH 5C TO \$1 # 2607** ANUYU A PERFECT FIT **APPLAUSE DISC DANCEWEAR APRICOT LANE BOUTIQUE APRIL'S BOUTIQUE APRIL'S IMAGE ARLENE'S BOUTIQUE** ARLIM CO **ARMSTRONG'S DEPT STORE ARNOLD'S CLOTHING ARPIES ARTH'S FASHION CENTRE ART KNAPP GARDEN CENTRE** ART KNAPP PRINCE GEORGE **ART KNAPP SURREY** ARTZ AXENTZ A SETLAKWE LTEE **ASHER'S CLOTHING & SHOE** A SHOP AROUND THE CORNER **ASPEN INTERIOR & DESIGN** A SPLASH OF SASS **ASSEDO DESIGN STUDIO** ATAWAWEN MALL MART AT HOME **ATLANTIS CASINO & RESORT** A TOUCH OF HEALTH **AU COIN DE LA GARE AULD PHILLIPS AU PLAISIRS DES SENS AU RENDEZ-VOUS DE LA MODE AUTOUR DU POT** A WREATH OF FRANKLIN **AZ-U-R FASHIONS AZUR B-LA BTQ B. A. LOW FAMILY SALES BABE'S SHOES & APPAREL BADA BLING BAILES COBB** 

**BANG BANG BANGLES BANGS ON THE FRINGE BARBARA ECLECTIC BARBARA IMPORT & EXPORTS BARBARA MODES BARBARA'S SELECT BOUTIQUE BARB'S CLOTHES CLOSET BARB'S DRESSER DRAWERS BARB'S SEWING & FABRICS BARDOT SISTERS COUTURE BARISH'S BARN OWL MERCANTILE BARON II BASE CONCEPT BASTILLIONS BASX WEAR BAX EMPIRE BAXTER'S ROW FASHION BAZAR EL BAUL BEACH DAISY BEACH HOUSE BOUTIQUE BEACHY BOUTIQUE INC BEACOUP BEAR NECESSITIES BEAT STREET BEAUTIFUL BEAUTY RESTORATION INC** BECAL BOUTIQUE LIMITED **BECCA DESIGN INC BECKY DURIS BECKY SIPE BE DAZZLED BEER'S DEPT STORE BELK BELLA BOUT (CHILLIWACK) BELLA BOUTIQUE BELLA CLOTHING BTQ BELLE DAME BOUTIQUE BELLE'S BOUTIQUE BENDLS BENJAMINS BERCEAU BERTIE'S PLACE BETTY'S BOUTIQUE BEVERLY JOHNSON BEVERLY RAE'S BEY & ELOISE B GORGE-US BOUTIQUE BIAN'K BOUTIQUE BIJOUX DE MICHELE BILL & DONS MENS WEAR BILL PAUL LIMITED** BISON **BISTRO DE LA MODE INC BIT OF BLISS B J'S FASHION LTD BLACC BOUTIQUE INC BLACK TULIP BLACK'S FASHIONS LTD** 

**BLAC MAGNOLIA BLAINS BLAINS BLESSINGS FROM ABOVE BLIND BAY CLOTHING BLING BOUTIQUE BLISS BOUTIQUE OF MUSKOKA BLISSFUL PRETTY BLUE DAHLIA BLUE GIRL BLUE MOON BLUE VELVET BLUSH BOUTIQUE BLVQ RESOURCES LLC BOBBI LYNN'S BOCA BOUTIQUE & GALERI BOLD & CURVY** BOLUFE **BONJOUR MADAME BONNIE ET CLYDE BONNIE'S CHIC BOUTIQUE BONNIE'S FASHIONS BONNIE'S NEEDFUL THINGS BOTANICAL ELEGANCE BOTTEGA MIA FASHIONS BOULIGNINI BOUTIQUE BOUNDLESS BEAUTY BOUTIQUE 100 DESSUS DESSOUS BOUTIQUE ABDO BOUTIQUE ANABEL BOUTIQUE ANISE BOUTIQUE AZALEA BOUTIQUE BEL MOD BOUTIQUE BIKINI PLUS BOUTIQUE BY MARY KENT BOUTIQUE CASA DYNASTY BOUTIQUE CLAU AN BOUTIQUE COU D'OEIL BOUTIQUE CURIOSITE BOUTIQUE DAAD INC BOUTIQUE DAME RONDEUR BOUTIQUE DE LA GARE INC BOUTIQUE DE SONIA BOUTIQUE DU COIN BOUTIQUE ELLE ET MOI BOUTIQUE EQUINOXE BOUTIQUE EXIGENCE INC BOUTIQUE FEMINI BOUTIQUE FILLES D'EVE BOUTIQUE FOCUS 2.0 BOUTIQUE GISELLE DUVAL BOUTIQUE GUY GILBERT INC BOUTIQUE IPSA BOUTIQUE JACQUES ALLARD BOUTIQUE JANA INC BOUTIQUE JEUNESSE BOUTIQUE JOLI BOUTIQUE JOLYANNE BOUTIQUE JOMA BOUTIQUE JULIE-ANN** 

**BOUTIQUE LA BICHE BOUTIQUE LA CASA BOUTIQUE LAURIE LAMIRANDE BOUTIQUE LEFEBVRE BOUTIQUE LINDA ASSELIN BOUTIQUE LISE L MODE BOUTIQUE LORRAINE ENR BOUTIQUE L'ECHIQUIR BOUTIQUE L'EFFET MAGIQUE BOUTIQUE L'INTRIGUE PLUS BOUTIQUE MAR-JANA BOUTIQUE MARIANNE INC BOUTIQUE MARIDA INC BOUTIQUE MARIE-ANNE BOUTIQUE MARIE - PAULE BOUTIQUE MARIE CLAUDE BOUTIQUE MICHEL BOUTIQUE MLLE ANNE BOUTIQUE MODA ELLE INC BOUTIQUE MODES/HAVANA FASHION BOUTIQUE MOD'EN TETE BOUTIQUE MOI ET L'AUTRE BOUTIQUE NOUVELLE MODE BOUTIQUE OPTION INC BOUTIQUE PETRONILLE BOUTIQUE PINKI BOUTIQUE POLYGONE BOUTIQUE SERENDIPITY BOUTIQUE SHEENA BOUTIQUE SHEILA BOUTIQUE SHIRLEY BOUTIQUE SI...SA BOUTIQUE SOLO MODE BOUTIQUE STREET BLUES BOUTIQUE UNISEXE BOUTIQUE VICTORIA LITZ 2016 S.E.N.C BOUTIQUE VYVRE BOUTIQUE ZEKARA BOUTIQUE ZEPHYR BOWDON BOYT DEPT STORES LTD BPOSH BRADFORD GARDEN GALLERY BRAGG'S BRASKAJENNEA BRENHAM / CINCO RANCH ACE HARDWARE BRIAN BENNETT MEN'S CLOTH BRICKHOUSE CLOTHING BRIDGETOWN VARIETY # 2654 BRIGITTE'S FASHIONS BRINKERS ETC BRIO BOUTIQUE** BRITTANY **BRITTANY'S EXPREZZIONZ BRITTA'S BOUTIQUE BROADWAY** BROCK'S **BRODEUR CARVELL BROSSEAU'S DEPT STORE LTD BROWN HOUSE BROWN STYLE SHOP LTD** BRYAN'S **BTQ CLEMENCE ST PIERRE** 

**BUBEL'S STORE** 

**BUDD'S STORES LTD BUFFALO BETTY'S BULA BOUTIQUE BUNGALOWS B UNIQUE BOUTIQUE B UNIQUE FASHIONS BURPO'S BOUTIQUE BUTTERFLY BOUTIQUE BUX LIFESTYLE FASHIONS** BYBEE'S **CACHET LIMITED CADILLAC COWGIRLS CALICO TREE BOUTIQUE CAMEO FASHIONS LTD CAMPBELL & TWAIN C & W SHOES OF GA CANEX CANTRELLS CLOTHING CAPE CHIC COMPANY CAPOSHIE CAPRATEX S.A.S CAPRI SALON CAPTAIN MCFINN CAPTAIN'S CABIN CARDA CREATIONS** CARINE'S **CARLY'S BOUTIQUE CARMEN'S CARMEN'S ELEGANCE IN FLOWERS CAROLE'S FASHION DELIGHTS CAROLINA BOUTIQUE CAROLINE S ARVISAIS #144 CAROLINE'S CLOSET, LLC CAROLYN S DESIGNER SHOES** CAROL'S **CARRIAGE TRADE BOUTIQUE CARROT RIVER CO-OP CARSTAIRS FAMILY PHARMASAVE CARTER BATES CARTIER CO-OP LTD CASA BELLA BOUTIQUE CASABLANCA CASA DE MODAS CASESERA IMPORTS** CASSANDRA'S CASSI & CO **CASSIOPEIA CATHERINE & COMPANY CATHY ALLAN LADIESWEAR** CAVELL'S **CC FASHIONS NORTH** CELESTE, LLC **CENTER STAGE CENTRAL ALBERTA GARMENT DIS-**TRICT **CENTRE MODE BEAULIEU INC. CEST LA VIE CHANGES FOR YOU CHANTAL FASHION APPAREL CHANTILLY'S CHARISMA COLLECTIONS CHARLESWOOD DEPT STORE CHARLOTTE'S CHARMED BOUTIQUE** 

**CHATEAU NAPOLEON** 

**CHAUSSURES KARO CHEAP & CHIC CHEAP & SWEET CHEAP FRILLS CHEEKY COUTURE BOUTIQUE** CHERIE HOLLAND IMPORTS **CHEY'S COUTURE CLOSET CHEZ EVE CHEZ JACQUELINE LINGERIE MAILLOT CHEZ MARIE LINGERIE CHEZ THERESE** CHEZVOUZ UPSCALE BOUTIQUE **CHIC AVENUE DESIGNS CHIC BOUTIQUE CHIC CASUALS CHIC CHEZ VOUS** CHIQUE **CHISMES CLOTHING CAFE CHOCTAW CASINO RESORT CHOICES & MORE CHOSEN BOUTIQUE & SALON CHO'S JEAN &TOP DESIGNERS CHRIS REYNOLDS DESIGNS CHRISTIE'S COLLECTION CHRISTINE'S BOUTIQUE CHRISTMAS POINT** CINZIA **CITY LIGHTS BOUTIQUE CJ'S ISLAND BOUTIQUE CKS SECRETS CLARA'S FASHIONS(1989)LTD CLARENCE SHOPPING MART CLARESHOLM PHARMACY CLASSIC DESIGN CLASSY & SASSY CLASSY JAZZY CUTIQUE CLASSY OUTFITTERS INC. CLAYSONS APPAREL & ACCESSORIES CLOSE TO YOU CLOTHES ENCOUNTERS INC CLOTHES MINDED COALDALE GIFT WEAR COBALT CLOSET** COBB'S CLOTHING LTD. COCO INC **COCOS CLOTHES TO YOU COCO'S COTTAGE COFFRE AUX TRESORS COLEEN'S CLOSET COLETTE DE ROME BOUTIQUE COLETTE'S CREATIONS COLLAGE BOUTIQUE COLLECTION NORMANDIN COLLECTIONS BOUTIQUE COLLECTIONS LOUCAS INC COLLINS FASHIONS COLOR WEAR COMARK / IRENE HILL COMBER HOME HARDWARE COMFORT & CLASS INC COMMON SCENTS CONNIE'S COLLECTABLES CONNIE'S PETITES CONTEMPO CONVERGE** 

**COOL TRENDS COQUELICOT MODES** COQUETTE **CORNER CLOSET** COSTCO **COTTON ETC COTTON PICKINS COTTONS COUNTRY CARD & GIFT COUNTRY CASUALS COUNTRY CLASSICS COUNTRY CONCEPTS COUNTRY ENCHANTMENTS COUNTRY GIRLS MARKET** COUNTRY LIFE **COUNTRY MAGIC COUNTRY ROSE COURTNEY NICHOL COUSINS COUSINES COWGIRL DIVAS BOUTIQUE COWGIRL LOCA CP CASUALS CRABAPPLES** CRAIG'S STORE(OLDS)LTD **CRAIG'S VERMILION LTD CRANBERRY ROSE BOUTIQUE & CREAM BODY & BATH CREATION CONFORT INC CREATIONS CHANTAL CREATIONS MICHELINE LEBLOND INC CREATIVE COLLECTIONS CREATIVE COLOURS FASHIONS CREATIVE SPORTSWEAR CREEKSIDE COUNTRY HOME** CRICKET BY THE CREEK CRIMSON **CRIMSON COUTURE** CROSSROADS BOUTIQUE **CR TRENZ INC CRUELLA'S CRUSH BOUTIQUE CUMBERLAND CLOTHING LTD CURVALICIOUS BOUTIQUE CURVE COUTURE CURVES IN YOGA CURVES WITH PURPOSE CURVY BELLA BOUTIQUE CUTTING EDGE STUDIO INC CY-BELLES PLUS** CYBELE'S **CYNTHIA INC CYRS LTEE** D.LUXE **DAFFODILS DAHLIA, A BOUTIQUE DAKOTA CHAPPY DANCING MOOSE GIFTS** DANIA **DASPY FASHIONS D AVANTAGE BOUTIQUE DAVID ASSAD INC DAWN INTERIORS DAWN QUIST** DAY DREAMERS BOUTIQUE **DAYLE'S DEPT STORE** 

**DAZZLING DIVAS DB BOUTIQUE D C DESIGNS DEANNE & SHERWIN DEASEE'S DESIGNS DEBBIE DOO BOUTIQUE DEBORAH GASPAR DEBS DUDS DEB'S APPAREL & GIFT DECIBO BAS DECKED OUT DECOR AMOUR DEE ANN'S LADIES WEAR DEE DEE BOOSKI CLOTHING CO DEEPAK MEHTA DELICIOUS SPORTSWEAR DELISH BOUTIQUE DELTA DESIGNS DENIM WAREHOUSE DENISE ELLIOTT DEN OF UNIQUITY DESERT CASUAL DESERT DESIGNS KNITZ DESIGNER BLVD DESIGN FAZE DIAMOND HEART BOUTIQUE** DIANA WARNER KNOXVILLE DIANE S **DIANE ST PIERRE** DIRECTIONS **DISCLOSE INC INFINITY DISCOVER EARTH DISCOVERY CO-OPERATIVE LTD** DISH DIVA **DIVA BOUTIQUE DIVA CHICKS BOUTIQUE DIVAS & DENIM** DIVASBLISS INC. **DIVAS LADIES FASHIONS & FORMALS** DIVINEINTENTIONSJEWELLERY **DK KELLEY DOGGIBAGS BOUTIQUE DOLCE BLVD BOUTIQUE DONALDSONS DOOR COUNTY COFFEE TEA DORIS GUITARD DOT & MINNIES** DOTTIES **DOUGLAS MOORE FURS LTD DOVETAIL INTERIORS DOWN HOME INTERIORS DOWNTOWN GIRL** DOW'S **DRESSING ROOM FOR SENIORS** DRESS ME PRETTY BOUTIQUE **DRESS TO THRILL DRESS WELL WITH GISELE DRIVE IN VIDEOS DUMANSKIINTERIORS DURKEE'S LTD DUTTON GENERAL STORE** DYLEX D'OTTI ACCESSORIES **D'VAUGHN HOUSE OF SWEETS** 

**E&J FASHION BTQ EAGLE LEATHER EARTH ANGELS GIFTS EASY EXPRESSIONS EASY FASHION ADAPTIVE CLOTHING EATONS EDGE 251 MENS & LADIES CLOTHING EIGTH AVENUE VILLAGER E JEFFERSON HOSPITAL GIFT EKIM FASHION CLOTHING & ACCES-**SORIES **ELAINES ELAN OF EULALIA ELECTROLYSIS SALON & BTQ ELEGANT STEPS ELEVEN JOSPEH ELITE BRIDAL&FASHION BTQ ELITE FASHION ELITE PLUS ELIZABETHS ELLA LYNN ELLA RUE** ELLE M **ELLE PLUS EMBELLISHMENTS EMERALD ISLE SALES LTD EMMETTS EMPORIUM EMZ ON FIFTH EN 4TH FASHIONS INC. ENSEMBLE ENVY ENZA BOUTIQUE EPOCH BEAUTY MKE LLC ERNEST & PAUL LTEE ESCAPADA LIVING ESCAPE MENS & LADIES WEAR ESPECIALLY ESSENTIAL ELEMENTS EST COUTURE BOUTIQUE ESTHETIQUE SUBLIME ETCETERA ETCETERA FOOTWEAR & FASHIONS ETERNALLY YOURS BOUTIQUE ETHICA CLOTHING EUPHORIA BOUTIQUE EUROPEAN BOUTIQUE EVANSBURG FAMILY CLOTHING EVE & GLORY EVELIE BLU COLLECTIONS EVERGLOW EVERY BLOOMIN THING EVODERMA INC EXCLUSIVE EXPRESSE INTERNATIONAL EYE-A-PEEL EYE CANDY BOUTIQUE EYELLUSION CORP. FABU FABULOUS FASHIONS BOUTIQUE FABULOUS FEMALE BOUTIQUE FABULOUS FINDS FAIRVIEW DENTAL CENTRE FAITH & COMPANY** 

**FAITHFUL ACCESSORIES** 

**FAMILY & HOME BARGAINS** 

**FANCY FAUX FANCY THAT/THE ROUNDSTONE FANTASTIQUE LADIES FASHIONS FASHA FASHION 5 FASHIONABLEE LATE FASHION ADDITION 14+ FASHION AFFAIR BOUTIQUE FASHION CHRONICLE LTD FASHION CLOSET FASHION FASHIONS LTD FASHION FIX FASHION FORMULA FASHION HOUSE FASHION ISLAND OUTLET FASHIONISTA FASHION MANOR FASHION PLUS FASHIONRAMA FASHIONS 4 YOU FASHION SAVVY SENIOR FASHIONS BY JOANIE FASHION SCOOP FASHION SENSE FASHION SHOPPE FASHION STUDIO FASHION TELEVISON FASHION TODAY FASTPRO QUALITY PRODUCTS FAVORI GIFTS FEATHERS FELECIA BELLA BOUTIQUE FELLS BOUTIQUE PTY LTD FEMENA FEMME BOUTIQUE FERNANDO'S** FIBERSNOB.COM FIG LEAF **FINDERS KEEPERS FIND YOUR FASHION FINE CLOTHING** FINE LINGERIE PIERROT INC FINE TABLE & BED FINISHING TOUCH BY NEIL'S FINKEL BOUTIQUE **FIRESIDE WINERY FIRST IMPRESSION** FITS TO A T FASHIONS LTD FLAIR & COMPANY **FLAIR FASHIONS FLAIR GIFT & FASHION BTQ FLASH FASHIONS** FLEET-PLUMMER **FLINT RIVER OUTFITTERS FLIPPING FASHIONS FLIPPING FASHIONS & DECOR FLORA BUNDA** FLOWERS BY JERRY BOUTIQUE FLUEGEL'S BOUTIQUE **FLYING CRANE FOLIES FEMININES INC FOOTWEAR PLUS INC FOREST BOOTERY** 

**FORMELA FORPLAY** FOR THE DIVA IN YOU FOR THE LOVE OF BLING **FOSSEE'S SHOES FOSTER SADDLE SHOP** FOURSEASONSFASHIONS&MORE **FOURTH AVENUE BOUTIQUE FOX TAIL BOUTIQUE FOXY LADY** FOX'S FRAGRANCES D'ALEX FRANCE MODE BOUTIQUE **FRANKIE & JULIAN'S** FRANS PRAISE SHOP FRASER'S CLOTHES SHOPS FREDERICTON DIRECT CO-OP **FREESIA** FRIEDEL CLOTHING CO FRONTLINE **FUNKY STUFF FASHION ACCESSORIES FUNKY ZEBRAS PANORA FURBELOWS FX LAMONTAGNE GABRIELLE S GABY L'S BOUTIQUE GAIL-LYN'S FASHION BTQ GALAPAGOS GALLERY AFRICA GAMBY GLOBAL GAMEDAY IN STYLE BOUTIQUE GAN CASUAL WEAR GARBO'S FASHIONS** GARDEN CENTRE CO-OP GROUP **GARDEN PARTY CHICAGO GARDENWORKS GARRY'S GARDEN GALLERY GARY MICHAELS GAYLE POLLARD GAY MUREE LADIES WEAR GAZEBO GEE LORETTA GENE ALLEN'S GIFTS GENERATION LADIES WEAR GERANIUMS GERI FASHIONS OF LONDON GET DRESSED GET IT ON BOUTIQUE GET IT TOGETHER CLOTHING GIA'S ON MAIN GIBSON GIRL GIBSON'S OF VIRDEN GIFT GARDEN GIFTS MAXIMUS GINA'S NEW & USED TREASURES GINETTE LE HOUILLIER GINGERBREAD SQUARE GALLERY & GIFTS GINGER HOWARD SELECTIONS GINGY'S GIRLFRIENDS BOUTIQUE GIRLS IN PEARLS BOUTIQUE** 

**GIRLS JUST WANNA HAVE FUN** 

**GLAMOLOGY** 

**GLAMOUR PUSS GLITZY LOU GLORIA GAYLES GLORIA S GLOW BOUTIQUE GLOW TANNING & BOUTIQUE GOLDCOAST FASHIONS GOLDEN GINGER BEAUTY BAR LTD GOLDEN GINGER FASHIONS 2016 GOLDEN YEARS FASHIONS GOLDKLOTH BOUTIQUE GOODELL CONSULTING GOODTHINGS GOOD TIMES GOTTA HAVE IT GOTTSCHALKS GRAPEVINE GRAPEVINE COTTAGE GRAY PENGUIN GREAT FINDS & LEE RIVER GREAT GARB GREEN VELVET GREG'S CUSTOM AVC GRMC AUXILIARY GIFT SHOP GWEN'S TRENDS GWK GYPSY CORNER GYPSY FRINGE BOUTIQUE GYPSY MOON BOUTIQUE H&M ASSOCIATE STYLES** H.E.B. H.R. HILLIER & SONS LTD HAGGER'S MENS WEAR INC. **HAIRSTONS HALAS GIFT BOUTIQUE HALF & HALF** HALLS LLC **HAMILTON'S HAMRICKS HANG UPS LLC** HAROLD'S FOOTWEAR-APP & SPORTING GDS LTD **HARRIETT ANN'S FASHIONS HART & HART** HAT SATIONAL **HAUTE DIMENSIONS** HAWAS HAIRDESIGN&BOUTIQUE HAYS **HEAD TO TOE CLOTHING HEARTS & FLOWERS HEARTSTRINGS & THINGS HECTOR HEBERT HELEN ANNE SHOP HELEN'S HANDBAGS HELLO BEAUTIFUL HER CLOSET** HERE'S TO YOU BOUTIQUE **HER KLOSET AT GREINERS HEVYNN'S KLOSET HGM CLOTHING HIDE AWAY SPA & SALON** HILTON'S HINGE **HIP & SWANKY** 

HITICES CLOTHING & ACCESSORIES

HJC'S **HOI WAH WONG HOJASANTA HOLIDAY INC HOME SHOPPING SERVICE** HONEYCOMB HAIR SALON HONEY'S **HOSPITALITY GIFT HOTPOINT BOUTIQUE HOTTER IMAGE HOUSE OF BIANCO HOUSE OF INDIA HOWARD BRUMAN** HSE24 **HUARD ET COMPAGNIE HUDSONS HUDSON'S BAY HUDSON'S OF STRATFORD LTD HULA MOON HUMBER RIVER HOSPITAL HU STYLE BELLA DAMA HYE FASHION INC** I & T MCNAUGHTON HOLDINGS INC **IDEAL BOUTIQUE IDEAL LADIES WEAR ILENE'S BOUTIQUE IMAGE FASHIONS IMAGINE THAT IMPRESSIONS LADIES FASHIO** INDEPENDENT RETAILERS - CAN / USA JOY BOUTIQUE **INDIE SPARROW INDIGO CHARLESTON** INJOY! **INSPIRE ME INSPRIATIONS** IN THE COUNTRY **INTUITION FOR WOMEN IRRESISTIBLE BOUTIQUE ISLAND STYLES ISOBELS FLOWERS & GIFTS** IT'S ALL ABOUT YOU IT'S TIME J.B O'BRIEN & SONS CO LTD J.JULES FASHION J.N MODE **JABBERWOCKY JACQUELINE POIRIER JACQUELINE STONE JAG WEAR JAIME LYNNES JAMIE'S BOUTIQUE JAMIE'S SECRET GARDEN JANET KEMP LADIES FASHION JANET'S BOUTIQUE JANET'S FASHIONS JANICE ANN'S JANIE'S FASHIONS JANINE GAREAU BOUTIQUE** J A OGILVY INC JASK PRIDE **JAX & ENDLESS SUMMER JAYNE BUGS JB FASHIONS JBS CLOTHING** 

JC'Z TREND

JD REDHOUSE & COMPANY **JEAN MARIE'S JEANS & A CUTE TOP SHOP JENICAS JESSE'S GIRL JEUNE EVE JEWEL JEWELS BY JEANETTE** J HAWKINSON CLOTHIERS JILA JAHANGUIRI JILLI BOUTIQUE JILL KANDEL JJS BOUTIQUE JJ WELLS **J LANCASTER J MICHAELS J MICHAELS** J NECOLES BOUTIQUE JO & CO **JOANNE HAMILTON JOANNIE'S FASHIONS JOC BOUTIQUE** JOHNSON'S **JOHN'S MENS WEAR JOLYN BOUTIQUE INC JONES GENERAL STORE** JONGEE'S JONI'S **JOSS BOUTIQUE JOYS UPTOWN STYLE** JOZ CLOZ JUDI'S FASHION BOUTIQUE JUDY'S DANCE SHOPPE JU JU BLUE BOUTIQUE **JULES & LACE JULIA STRONG JULIA'S WOMENS WEAR** JULIE & STUART MARCHER, LTD JULIE B **JUNCTION 16 CLOTHING CO JUNK JUNKIE JUNQUE N JEWELS** JUST BECAUSE **JUSTE POUR TOI JUST FOR U JUST FOR YOU FAMILY WEAR JUST GREAT CLOTHES JUST JULIE'S JUST WHIMSY J WINSTON** J'AIME CA **K & S FASHION BOUTIQUE KAKKOI SHOP KALA & DAN LINDER KALON KANDI'S CLOSET KARAN DANNENBERG CLOTHIER KARATS & KEEPSAKES KAREN GREENSTEIN KAREN'S FASHIONS** KAREN'S HALLMARK KARINA'S KARINA'S **KARINE FASHION LADIES** 

KARI'S KLOSET **KASLO CLOTHES HANGER KATHLEEN'S FASHIONS** KATHRYN AKITA KATIES UNIQUE BOUTIQUE **KAYS SHOPPE KC LAMB** KC'S BOUTIQUE **KEAN'S STORE COMPANY KELEE FASHIONS KELLI'S FASHIONS KELLY BETZ KELLY GREEN KELLY'S KLOTHING KEREMEOS VARIETY STORE KERREEN'S CLOTHING KICKS & THREADS KIE & KATE COUTURE KIMBERLEY'S FASHIONS** KIMBOZE BOUTIQUE KIM'S BOUTIQUE **KINGS DEPT STORE** KINGSMILL'S LIMITED KING'S DEPARTMENT STORE **KIRK & HILL KISS ME KATE** KIXX **KJCOUTURE KLASSY LADY KLOSET AFFAIR KNOCK KNOCK SHOPPE KOHLS KOMFOLIO'S KOTYA PEEKIN KRISTIN'S PETITE CLASSICS KRYSTYNA'S DESIGNS INC KS PLUS FASHIONS KT FAMILY CLOTHING KUR FASHION L&FCREATION** L & P CASUALS LABELLE BOUTIQUE LA BELLE BOUTIQUE FASHION LA BODEGA BOUTIQUE LA BOITE A MODE ENRG LACE AFFAIRE **LA CLOTHING & ACCESSORIES** LA CREME CLOTHING CO LTD **LADIES & GENTLEMEN LADIES CASUAL BUSINESS LADY FASHIONS LADY GRAY LADY LIKE CLOTHING & DEC** LADY SAVANNAH FASHION BTQ LADY'S SECRET BOUTIQUE LA EAST LAFLAMME FOURRURE LAFLAMME J E NOUVEAUTES LA GALERIE FRANCAISE ENR LA GERBE SUCREE FLEURISTE **LAKESIDE GARDEN GALLERY** LA MAISON BARAKETT LA MAISON DE BLANCHE LA MAISON SIMONS INC LA MAISON VICTORIA LITZ INC

**FORGET ME NOT** 

**FORMAL DIMENSIONS** 

LA MER LA PENDERIE SENS LA RIBAMBELLE **LARUES CORNER LATITUDE CAPE MAY** LAURA **LAUREL LAUREL SHERBERT FASHION LAURIE ANN'S FASHION BTQ** LAURIES LA VERENDRYE TRADING CO **LAVISH SPA** LAYERS **LEATHER & PEARLS** LE CHIC BOUTIQUE LE COOPERATIVE DE BAIE LE COUREUR DES BOIS **LEED SOLUTIONS LE FASHION COACH LEGGINGS&FASHION BYMARCY LE GRAND BAZAR LEGRESLEY LTD LEGS BEAUTIFUL LEILANI BOUTIQUE LE MAGASIN FASHION CLUB LEMON CHELLOS LEMONGRASS LEMON ROSE BOUTIQUE LEMON TWIST** LEOPARD LOVE LE PRET A PORTER MO **LES AILES** LES BTQ SIEUR DE CHAMPLAI LES FEMMES ET MOI LES IMPORTATIONS VIVIZ **LESLIE'S FINERY LTD LES MAGASINS J L TAYLOR** LES MILLE ET UN TALONS ET UN CHIFFON LES MODES GLOBAL GURL INC LETISIA LEVEN'S LE VERCHERES **LEVESQUE INC** LE VIEUX CANOT INC **LEWELLIN'S SALES &SERVICE LG COLLECTION CLASSIQUE** LIBERTINE'S LADIES WEAR BOUTIQUE L'EDIGER LILIMOD INC LILLIAN'S OF APPLETON **LILLIAN'S STYLE SHOPPE** LILY & LANE BOUTIQUE LILYBLU FASHION INC LIMA BEAN **LIMITED ADDITIONS** LINDA'S LINDA'S. INC. LINGE D'OR **LINGERIE BOYER** LINGERIE DOLCE CAREZZA LINGERIE MARILYN **LINGERIE MYRIA INC** LINGERIE RSB

LINNEA'S BOUTIQUE LINSEEDS **LINSEEDS FASHION** LIONEL'S WESTERN WEAR LIPTONS **LISA ANN** LITTLE SHOP ON OAK **LITTLE TOWN** LIVE OAK BOUTIQUES LIZZY'S PINK BOUTIQUE LOIS & COMPANY **LOLO A BOUTIQUE LONDON TRADING COMPANY** LONE STAR LEATHER LOREN GROUP **LORENZA FASHION** LORETTA'S DANCE BOUTIQUE LORI K **LORRAINE EASLICK** LORRAINE'S BOUTIQUE LOTUS ON THE LAKE **LOUISE PELOQUIN FOURRURES** LOU'S FASHIONS LOVAL **LOVE JUNE LOVE MY SISTAS BOUTIQUE LOVE URBAN COYOTE BTQ** LUANNA'S **LUC DELISLE LUCKNOW TRAVEL LUCKNOW TRAVEL LUCKY LADY LUCRECIA MIER LUCY CLOTHING & ACCESSORIES LUCY FREDERICK LUCY'S CLOTHING LUMINOUS YOU SANCTUARY LURE CHAUSSURES, INC** LUSCIOUS **LUV COLE BOUTIQUE LUX AVE BOUTIQUE** LYNETTE'S CLOSET LYNN WALLACE LYNN'S PLACE LYN'S CLOTHES LINE L'ATOUT PRIX INC L'AVANTAGE L'ELEGANCE M. CHRISTOPHER'S CLOTHIER **MAARITSA BOUTIQUE** MADAME CAMILLE **MADAM GYPSY LLC** MADELEINE PAGE MADELINE'S **MADEMOISELLE C MAD MAGGIES** MAE FARMER MAGASIN EUGENE LEVESQUE **MAGASIN J.O. HUBERT** MAGASIN ROLAND BOLDUC **MAGASIN TRIBEL INC** 

**MAGAZI II DEBORAH PAPPAS** 

**MAGGIE & HENRY** 

**MAGGIE LANE MAGGIE MOOSE BOUTIQUE MAGGIES** MAGIC LADY LINGERIE **MAGNOLIA HILL MAHALA REESE MAHONEY'S** MAIN STREET CLOTHING CO **MAIN STREET TRADERS MAISON MOISE INC.** M & D FASHION **MANDF STORES CORP** MANDY'S MANE ST. LION'S DEN MANITOU SPRINGS GIFTWARE MANTEAUX MADAME **MARGARET SULLIVAN MARIANIS BOUTIQUE** MARIANNE STYLE MARIBEL RAMIREZ MARIBEL'S FINE FASHIONS MARIE LISE BOUTIQUE MARIE PARIE MARIES **MARIGAILS FASHION HOUSE** MARILYN BOUTIQUE **MARILYN LINGERIE MARILYN'S ENT LTD** MARISE PETITES MARITA'S FASHION BOUTIQUE **MARJOLAINE BOUTIQUE** MARLANNA/ FASHION ACCESS **MARLIE MADISON MARLO MILLER MARMALADE** MARMALADE TART **MARQUIS MARSHALL'S MARTAS MARTHA'S FABRICS** MARTODAM'S MARV HOLLAND APPAREL LTD **MARY KATHRYN SHOP** MARYS BOUTIQUE **MASSTOWN MARKET MATTERS OF DESIGN INC** MAVALISE **MAXINE'S BOUTIQUE MAYA PALACE MAYBERRYS MAZZOCCO** MCADAMS DRY GOODS M C CARGO MCFEE ON MAIN MCKNIGHT'S MENS WEAR LTD **MCLAREN BAY GIFT SHOP MCTAGGART'S MEADOW CREEK CLOTHIERS MEBS-EXCHANGE,LLC MEIJERS MEIJERS MELANGE BOUTIQUE** 

MEMES **MERCERIE DENIS** MERCHANTILE **MERLE NORMAN MERLE NORMAN GARLAND MERLE NORMAN HOT SPRINGS MERLE NORMAN HOUSTON MERLE NORMAN ROCKWALL MERLE NORMAN WAXAHACHIE MERRY RAGS MERVYNS METICULOUS STYLES BTQ MG BOUTIQUE MHP RETAILERS MIA'S OF PHILADELPHIA MICHAUD & LEVESQUE # 2801 MICHEL BOURGEOIS MICHELE MEGER** MIDWAY STORE LTD **MILEAGER'S MILESTONES BOUTIQUE MILLE NOTTE LINGERIE** MILLY LANDE BOUTIQUE **MINAKI MARINA** MINDA'S FASHION BOUTIQUE MIND BODY SPIRIT SALON/SPA MINGLES **MIRROR MIRROR MISSIONS POSSIBLE** MISS JACKSON'S MISS S PETITES **MJ FASHION & GIFTS MLS DESIGNS BOUTIQUE MOBILE SENIOR SHOP** MOD **MODA BELLA BOUTIQUE MODE ELEGANCE CONFORT MODE GIOVANNA MODEL SHOP MODES GALIANO FASHIONS MODE SOFIA MOI FASHION MONA LISA** MONALISA BOUTIQUE **MONATBYJULIE** MONIFS **MONIKA'S BOUTIQUE** MONIQUE BOUTIQUE MONKEES OF JOHNSON CITY **MONOGRAM GOODS MOODY BLUES JEAN BOUTIQUE** MOOPS MOOP'S BOUTIQUE MORE EXCUSES BOUTIQUE MOST WANTED **MOTHERLODE** MOTHERLODE BOUTIQUE **MOTION PLUS INDUSTRIES MOXIE CLOTH MOXIE'S BOUTIQUE** MO'S FASHIONS MR SMITH **MS MCCLELLAN** 

**MUGFORD SHOES** 

MUND'S FAMILY FASHIONS MURPHY'S PARKDALE PHARMACY **MUSE BOUTIQUE MUSKOKA BAY CLOTHING** MUSTIQUE MW HAIR CO **MY LEGWEAR SHOP** MY LITTLE BOUTIQUE LTD MYRTLE MAE'S CHIC BTQ **MY SECRET GARDEN** MY SISTER'S CLOSET **MYSTIQUE BOUTIQUE MZ. C'S MODERN MIX** NADIA AL UBAIDI/FIT FOR LIFE **NAJA TRADING POST PLUS NANCY'S GIFTS NATASHA'S PASSION LTD NEAT N NIFTY NECESSITIES NECESSITIES TEMPTATIONS NEST FEATHERS GIFTS NEVER ENOUGH NEVER E'NUFF CLOTHES NEVER PAY RETAIL NEW ATTITUDE BOUTIQUE NEW FOR YOU** NEXT TO ME **NICHOLE'S COLLECTION** NICOLES **NIFF D WEAR NIKNAK BOUTIQUE NIK NECESSITIES EMPORIUM NIPAWIN FLORIST & TWISTED TREE** NJ & CO N JOY BOUTIQUE **NOELLA LADIES FASHIONS NORA GRAY NORTHERN IMAGES NORTHERN RAINBOW'S END NORTH PINE BOUTIQUE NOT SO SHABBY OH SO CHIC NOT TOO SHABBY NOVECENTO SPORTS** NPR SAMPLES **NUANCE BOUTIQUE OAK HALL OAKRIDGE FASHION INC OBLIGATO** O BO COFFRET **OCCASIONS BY DIANE ODDS N ENDS ODYSSEY CLOTHING OFF THE HOOK OGILVY OHANA HOUSE** OH JOY **OH SUZANNA'S** O J COLLECTION **OKANAGAN ESSENTIALS BTQ OLA BEAUTY SHOP OLA BEAUTY SHOP OLD RENFREW** OLIVIA **OLIVIA & OLIVER** 

OLIVIA'S ON DECK CLOTHING COMPANY **ONE HIP MOM** ONE STOP FASHION PLACE ONE TENTH BOUTIQUE **ONLINE FASHION VAULT** ON THE GO FASHIONS OOH LA LA OOH OOH SHOES **OOH LA LA BOUTIQUE** ORCHARD OF LAFAYETTE **ORGANZA LINES OTTER CO-OP OUR PLACE OUTER GRACE BOUTIQUE OUT OF THE BLUE BOUTIQUE OVERBOARD FASHION OZETTE FASHIONS PACKABLES TRAVEL SOUTIONS PACKER'S FASHION PADDIES BOUTIQUE** PAIGE HAMILTON PALACIO DE MODA S.A **PALOMA CLOTHING PAM WILLIS** PANACHE **PANDORAS BOX PAOLA MEDINA** PAPER MOON **PAPILLON PARADISE FASHIONS** PARADISO BOUTIQUE PARAMOUNT DAY SPA & SALON INC PARENT COUPONS INC **PARIS PARIS PARKERS SALON & BOUTIQUE** PARKLAND GARDEN CENTER **PASSION FOR PURSES & MORE PATRICIA WHITE PATRICK FULCHAN PATRYKA DESIGNS PATS FABULOUS FINDS PAYTON ROSE** PAZAZZ **PEACES OF FASHION PEACOCKS & PEARLS PEARL'S FASHIONS 1997 LTD PEAR TREE PEGGYS OF MILTON PELICAN BAY NORTH INC** PEPI SPORTS **PERIWINKLES PERSONAL TOUCH FASHIONS** PETALS TO THE METAL INC PETE'S PAPER CLIPS **PETITE COLLECTION** PETITE DRESSING **PETITE FASHIONS** PETITE PIZZAZZ **PHAMASAVE CHEMAINUS PHARMASAVE 154 MERRITT PHARMASAVE CHEMAINUS** PHINNEY'S

PHINNEY'S/ZEBIANS

**PICK IT FENCE** PIECE'S PIER GIFTS ON THE 1 PINK MOOSE BOUTIQUE PINK POPPY ARTISANS PINTO RANCH **PIONEER COOPERATIVE ASSN** PIPPA **PISTACHIO BOUTIQUE INC** PISTOL ROSE PJAZZ COLLECTIONBOUTIQUE **PJ'S BOUTIQUE PLANTERS EXCHANGE** PLEATED EMPIRE PLUM PRETTY BOUTIQUE **PLYMOUTH JUNCTION PNK BOUTIQUE POLISH SALON & SPA POPPIES POPPY PORCH POSH POSHE'HATIVE DESIGNS POSH PICKLES BOUTIQUE POSSESSIONS** PRAIRIE GIRL FASHIONS **PRAIRIE OASIS TRAVEL PLAZA** PRAIRIE SKY CO-OPERATIVE ASSOC. LTD **PRESTIGE MODE** PRETTY N PEARLS INC **PRETTY WOMAN PRICELESS** PRIMA COISVAE BOUTIQUE PRIMROSE LANE GIFTS **PRINCESS** PRINCESS FLORENCE **PRINCESS SHOPPE PRINGLE SPORTS** PRISCILLA'S CHIC BOUTIQUE PRISCILLA'S PRESENTS **PUPPY ENTERPRISES PURE PANACHE PURPLE PARROT PURSES 4 NURSES QUEEN BEE QUEEN ELIZABETH QUITE THE FIND QURVY QUEEN** R-POLO **RACHEL GORDON RAFFIA BOUTIQUE RAGAN'S BOUTIQUE RAIN CLOTHING & FASHION ACCESS** RANDOM THOUGHTZ **RAVEN'S CHILD RAWSONS RA'SHEAS BOUTIQUE REAL DEALS BOUTIQUE REAL DEALS HOME DECOR REAL SPIRIT** REBECCA'S **REBIRTH CLOTHING COMPANY RECKLESS RESALE** 

**RED APPLE BOUTIQUE** REDBAR **RED ROOM BOUTIQUE RED STONE CLOTHING** REESES **REFLECTIONS** REIGN **RENAISSANCE** RENEE JAMES BOUTIQUE RENEE LEVESQUE BIJOUXMODE **RENUE SALON & SPA RESTIGOUCHE OUTFITTERS REVE NEW YORK** REVIVAL **REVIVE CLOTHING BOUTIQUE REVOLUTION BOUTIQUE RHONEY FABROCS RHYTHM COUTURE RICESON** RICHARD ALLEN PITOFSKY **RICHARD A MEISNER VARIETY STORE RICHARDSON'S DEPT STORE RICH HIPPIE RIO SUD RITA BACOT** RITZY RAGZ **RIVERFRONT CLOTHING CO** RIVERWALK THREADS **RK COLLECTIONS RM TACK & APPAREL ROBERTA'S BY THE SEA ROBERTS & CO ROBINSONS ROBIN'S CLOSET ROCK 2 ROYAL ROCKY MOUNTAIN HOUSE COOP ROCKY MOUNTAIN IMPORTS ROGER GAUVIN INC ROLA FASHION WEARS ROLLING RAGS ROLONIS ROMANCE APPAREL ROMANTICA COUTURE RONA INC. / ACE CANADA RONNIES ON MARKET STREET ROOTS BOUTIQUE & SALON ROSS UNIT LLC ROXANNE'S ROXY CARMICHAEL BOUTIQUE** ROXY'S **ROYAL PLUS FURNITURE LTD RUBI'S FASHIONS RUBYS WAREHOUSE** RUDOLFS L W LTD **RUFFLES BOUTIQUE(2012)LTD RURAL KING RUTHS S & K ENTERPRISES** SAFIRE CLOTHING **SAINT LOUIS SALON & SPA SALT FLATS GALLERY** SAMIE BOUTIQUE **SAMMIETRAES SAMUEL & CO #400** 

**MELISSA MODE** 

**MELLOW YELLOW CLOTHING** 

SANDI'S BEACHWEAR **SANDY'S APPAREL SANDY'S BOUTIQUE SAN MANUEL CASINO SAS-KAM SPORTSMAN LTD** SASHAY VOUS SASS **SASSY & CLASSY** SASSY SAPPHIRE BOUTIQUE SASSY YOU **SAUNDERS VARIETY LTD** SAVIONI DESIGNER BOUTIQUE **SAVVY CHIC BOUTIQUE SAVVY SPIRIT SAWMILL CREEK SHOPS** SCAPA **SCH-REL DESIRE SCHAEFERS LADIES WEAR SCHON BOUTIQUE SCHULMAN'S MEN'S & LADIES** CLOTHING **SD FASHION** SEARS **SEASON'S GALLERIA SEA SPORT CLOTHING** SECRET CLOSET BOUTIQUE SEDUCTION MODE ENR **SEE ME FASHIONS SEESAW** SELECTION EXCLUSIVE **SELFIE FASHION LLC SELFIE STARTER SERENA FASHIONS SERENA'S LADIES WEAR SERENDIPITY** SEVENTH STREET BOUTIQUE **SEW CONVENIENT SEXYPLUS CLOTHING** SHABBY CHIC BOUTIQUE **SHADES SHAR- ON PLUS SIZES SHAREN'S LADIES FASHION SHARI LYN FASHIONS SHARINGTON'S INVESTMENTS** SHARON'S LINGERIE & CLOTHING CO **SHARP AS A TAC** SHE APPAREL & ACCESSORIES **SHEAR PERFECTION** SHEILA'S **SHEMIN ADATIA SHERRIE TRAVIS** SHERRY'S SHERYL SMITH SHE'S GOT THE LOOK SHIRLEY SHIRLEY'S BOUTIQUE SHOCK **SHOE ADDICTION** SHOEFFLE **SHOEFLY ALASKA SHOE FOREST & MORE SHOELACE INC** SHOE LOUNGE SHOP500BOUTIQUE

SHOPAHOLIC BOUTIQUE SHOP EASY FASHIONS LTD SHOP MUNKI SHOTBLAST INC. **SIDESTREET** SIDE STREET FASHION & ACCESSORIES SI JOLIE SILHOUETTE LADIES WEAR **SILHOUETTES** SILVER LINING **SILVER LOTUS SILVER ST. GALLERY GIFTS SILVER STRAND BOUTIQUE** SIMONA SMOLYAR SIMONS SIMPLICITY CLOTHING & ACC SIMPLY CASUAL SIMPLY ELEGANT SIMPLY HYACINTH **SIMPLY SHOPPING** SIMPLY TASTEFUL SIMPLY U **SIMPSONS SINCERELY WARD SIRIS BOUTIQUE SIRKKA FASHIONS** SISTERS ON HURON **SITEK & COMPANY** SJ FASHIONS INC **SKYES CLOTHING BOUTIQUE SLIPPER MOON INC SLOANE SQUARE SMALL TOWN CHIC BOUTIQUE SMASHED JEWELS BOUTIQUE I S M BRADFORD CO SNOWFLAKES & BLOSSOMS** SOCIETY **SOLO MODE (SAINT-SAUVEUR) SOLUTION CONFORT SOMETHING MORE** SONWOOD'S SOPHIA **SOPHIA BOUTIQUE SOPHIE'S JEWELS** SORA FASHIONS INC SOULLYCREATED **SOULSHINE VINTAGE** SOUQ.LTD **SOURIS TIMELESS TREASURES SOUTHERN BLUSH SOUTHERN CHARM SOUTHERN GYPSY CO. SOUTHERN SASS TOO SPARKLE BOUTIQUE SPECIAL EFFECTS 1987 LTD SPLICE BOUTQUE SPOILED.COM BOUTIQUE SPOILED ROTTEN BOUTIQUE** SPORTIVE PLUS **SPORTY SEAHORSE SHOP** SPRIGGS

**SPRINKLE OF FASHION** 

ST. BERNARD BOUTIQUE

**SRF DEV LLC** 

STANDA BOUTIQUE STAPLES APPAREL CO STAR APPAREL **STARRS ON MERCER STATEMENT APPAREL LLC** STEDMAN'S STEDMAN'S V&S OSOYOOS **STEDMANS V & S - MEAFORD** STEDMAN'S V & S (MINDEN) STEDMAN'S VARIETY STORE **STEEL MAGNOLIAS** STEPHANS DEPT STORE STEPHENSONS OF ELKHART INC **STEPHEN STREET WEAR STEVE GURRIERI STEVE HOCHMAN** STITCHES STREETCLOTHES NAMED DESIR **STREETWEAR** STRIDES BY MIYANNA STRIKE THE POSE STRUT BOUTIQUE **STUDIO 49 INC** STYLE & GRACE BOUTIQUE **STYLE BOUTIQUE** STYLE BY PRISCILLA STYLE COUNSEL STYLE ME **STYLE MYM** STYLE N GRACE STYLE OFF BLOOR(DANYA'S) STYLES FOR HOME GARDEN & LIVING **STYLE STUDIO SUE'S CLOTHESLINE** SUITS US SUMI SEO **SUMMER COLONY LIVING** SUN & SAND SUN BUG **SUNDAY'S SNOWFLAKES SUNDRE VARIETY & GIFTS SUNSATIONS SUNSATIONS TANNING SALON SUSAN DEWHURST LTD SUSAN'S FASHIONS SUSIES DELIGHT** SUSSMAN'S FOR HER SUTHERLAND'S FASHION & JEWEL-**SUZANNE TRUBA SUZANNE VON SCAACK SUZANNE'S OF PARIS SUZETTES BOUTIQUE SUZETTE'S ON THE ROCK SUZY MODE SWAN COACH HOUSE SWAN LAKE NURSERYLAND SWAN VALLEY CO-OP SWEET DEAL** 

**TAILOR TALL MALL TALL SNOB STORE TAMMY'S CLOSET TANGO TAPPEDOWN SHOEWEAR TARGET TATUM'S FASHIONS & BRIDAL** T BELLA BOUTIQUE **TEAL MOON BOUTIQUE TED WILSONS MEN'S & BOYS' TEMPTATIONS TEMPTATIONS OF TRURO LTD TENDANCE TERRI'S STORE276 TERRY HOFFMAN CT REPORTER TESORI BOUTIQUE TEXAS NATIONAL OUTFITTERS** THAND DAT CLOTHING THAT ADDED TOUCH THC STYLE THE ARRANGEMENT THE ARTFUL GALLERY THE ARTFUL GARDEN THE ATTIC EFFECTS THE AVENUE CLOTHING CO. THE BAREFOOT COTTAGE THE BILTMORE COMPANY THE BIN FAMILY CLOTHING THE BOUTIQUE THE BOUTIQUE MONTAGE THE BUOY AT THE LAKE THE CABBAGE PATCH THE CABIN UP NORTH THE CATS MEOW INC THE CEDAR CHEST THE CHIC CHANDELIER THE CHRISTMAS PLACE THE CLAN SHOPPE LTD THE CLASSIC PLUS WOMAN THE CLASSY PEACOCK THE CLOSET BOUTIQUE THE CLOSET MONSTER THE CLOTHES GALLERY THE CLOTHING COVE THE COBBLESTONE PEDDLER THE COLLEGIATE SHOPPE THE CORNERSTONE THE COUTURE BUS THE CROSSING NB THE CURVY CLOSET THE DAY SPA BOUTIQUE THE DENIM CHATEAU THE EMPORIUM ON BURROWS THE ENGLISH SPORTS SHOP THE FANCY PANTS BOUTIQUE THE FARMER'S DAUGHTER THE FASHION GALLERY THE FASHION HOUSE THE FASHION NOOK THE FINDERY THE FUNKY ZEBRA THE FUNKY ZEBRAS ALTOONA THE FUNKY ZEBRAS CLIVE

THE FUNKY ZEBRAS PELLA THE GATHERING PLACE THE GIFT BOX THE GIFT JAR THE GIFT SHOP THE GIFT SOLUTION THE GLENCOE CLUB THE GOODNATURE STORE INC THE GO TO SHOP INC THE HAUTE BOUTIQUE THE HOTEL PAISANO GIFTS THE IRON WORKS BOUTIQUE THE KARMA KOLLECTION INC THE KINDRED BOUTIQUE THE LANAI LADIES BOUTIQUE INC THE LANDING THE LAST DETAIL LTD THE LITTLE HOUSE MARKET THE LODGE AT CLOUDCRAFT THE LOOK-ONE SHOP THE LOOK BOUTIQUE THE LOOP THE MARKET THE MIX THE MORRISON SHOP THE MOUNTAIN GAL THE MUSTARD SEED THE NEW NORTHERN CENTRE THE NIFTY NOOK THE NINES THE ONLY ONE UNDER THE SUN THE OPEN ARMOIRE THE OSTHOFF RESORT THE OTHER WOMAN THE OUTLAW URBAN CLOTHING THE PAINTED WARDROBE THE PALM TREE THE PEACOCK THE PINEAPPLE PATCH THE PINK ANCHOR THE PINK BEE THE PINK CABANA THE PINK PINEAPPLE THE PLUS FACTOR THE PRISSY PEACH THE RED THREAD BOUTIQUE THE RIGHT HOUSE THE ROAMING STORE THE RUCHE BOUTIQUE THE SANDBOX IN THE CITY THE SCARLET DOOR THE SECRET GARDEN BRANSON THE SHABBY PIG THE SHEILING BOUTIQUE LTD THE SHOE TREE THE SHOP THE SHOPPE THE SHOPPES AT MIA'S THE SINLESS TAN THE SKIN STUDIO THE STORE UPSTAIRS THE STRAW HAT THE SUGAR RIBBON THE THOMAS SHOP

THE TOP DRAWER THE TRAVELMAN THE TRENDY TRUNK THE WHISPERING WARRIOR THE WHITE BUTTERFLY THE WIG LADY THE YELLOW DOOR BOUTIQUE THIRTY THREE STAR THOMPSON FURNITURE THOMPSON'S READY TO WEAR THREE FOR TWELVE THREE GENERATIONS BTQ INC **THREE TIMES A LADY THREE WISHES** THRIFT STORE **THYME WORN TREASURES** TID-BITS **TIERRA DEL SOL TIFFANY TIFFANY'S THREDZ** TIMBERWOLF RME TIMELESS TRADITIONS INC TIMELESS TRENDS IN KIPLING TINA SCHULTZ TINA'S **TINA'S CLOSET TISDALE CLOTHESLINE LTD TIS THE SEASON** TNA CLOTHING **TODO EN FAJAS** TOI D'ABORD INC. **TOMORROW'S TREASURES** TOM'S BOOT WORK WEAR WESTERN **WEAR TOP IT OFF TOUCH OF CLASS** TOUCH OF ELEGANCE TOUCH'A TEX-**AS WESTERN WEAR TOUJOURS BOUTIQUE INC TOWN & COUNTRY CLOTHES TOWN & COUNTRY BOUTIQUE TOWN LOOK TOWN SQUARE BOUTIQUE TPI LUCKNOW TRAVEL** TRAPEZE TRE BRI BOUTIQUE **TRENDS & IMAGES** TRENDS BOUTIQUE ON MAIN TRENDS BY MARIA TRENDYS CLOTHING LTD TRENDZ **TRENDZ & FRENDZ** TRENDZ N TRADITIONS TRESSA WALKER TRICIA'S TREASURES TRI CITY FROCK SHOPPE TRIPLE TREE NURSERYLAND LTD **TRU COUNTRY & GARDEN TSK BOUTIQUE LLC TULIPE NOIRE TURNERS OF LITTLE CURRENT TWC PILATES** 

**TWICE AS NICE** 

**TWICE AS NICE FASHIONS** 

TWO & CO **TWO LIPS ORIGINALS** TWT THYME WORN TREASURES **UNBOUTIQUED UNDERGROUND CLOTHING** UNFORGETTABLE BOUTIQUE **UNIQUELY U STYLES UNIQUELY YOU FASHION BOUTIQUE UNIQUE TOO UNI'Q BOUTIQUE** UNLACED BOUTIQUE **UPSADAISY UPTOWN GIRL UPTOWN THREADS URBAN CANDI APPAREL LTD URBAN COUTURE URBAN LAUNDRY URBAN TRACTOR URSULA S STURGIS APPAREL V & S DEPT STORE - HALIBURTON V & S SOLUTIONS** VAGABOND(ENTERPRISES)BTQ **VALENTINA VAN CLEVE COLLECTION VANDERHOOF DEPT STORE VANDERWEES HOME & GARDEN** VARIAZIONI **VEGASTYLE BOUTIQUE VENICE TAILORS LTD VERNON POWELL SHOES VERONICA D NEWHALL VETEMENT BERNARD HAMEL INC VETEMENTS JACQUELINE VIAN'S VILLAGE FASHIONS VIAU LADIES WEAR VICKIE BAIN** VICKIE'S **VICTORIA ROOM VIDA FASHION VIDA LIFE MINISTRIES VIGNETTES VILEEN'S OF HANOVER VILLAGE CLOTHING VILLAGE COLLECTION VILLAGE FASHIONS VILLA GLORIA VILLA TRIZ VINTAGE GYPSY VIRDEN SPORT & FASHION VISION OF BEAUTY VIVACIOUS VOILA BOUTIQUE VYSIONS BY VALDA LTD** W.C. HUMBER LTD **WAKEFIELD WALK-IN CLOSET WALKERS COUNTRY WEAR WALK ON WATER WALL STREET INC** WALMART **WARE O WEAR WASAGA CASUAL WEAR & BTQ WATERMARK CORNERS** WD FASHION LTD

**WEAR DID U GET THAT WEAR FASHION MATTERS WEDDING BELLS** WEETA'S **WESTERN STYLIN' INC WEST'S DEPT STORE** WHAT TO WEAR WHISTLE STOP BOUTIQUE WHITECOURT WORK WEAR & LADIES **BOUTIQUE** WHITE ORCHID WHITFIELD'S **WICKMAN'S WILDEMAN SPORTS CENTRE WILDEST DREAMS WILD ONES BOUTIQUE WILD WOMEN WISE WOMEN WILLOW BAY BOUTIQUE WILLOW WOOD WINKLER CO-OP #2914 WINNERS WINSTON FASHIONS WISHING STAR BOUTIQUE** WITTS END **WONDERFULTHINGS WOODWARDS WOOLYBUGGERS WORK N PLAY WORK N PLAY CLOTHING CO** WREATHS & MORE. INC. WYNNIFRED STYLE STUDIO X-CESSORIES BY KERRY **YASMINS** YAZDI **YDSWM YESTERDAY & TODAY SHOP** YIANNI ENTERPRISES INC YNOT COUTURE **YNOT STYLES** YOLANDA'S **YOLO 23 ARUBA** YOU & ME FASHIONS YOUNG DAMSELS FASHION YOUNG'S OF PRESCOTT YOUR BIG SISTER'S CLOSET YUEN'S FAMILY CLOTHING YUEN'S FAMILY FASHIONS **YVETTE LINGERIE** YVONNE LAUREN II BTQ YWCA CAMBRIDGE ZACKS **ZAMBOANGA ZAZU BOUTIQUE Z BELLA BOUTIQUE** ZCMI **ZIEGLER BOUTIQUE ZIG ZAG ZODIAQUE UNISEX ENR ZOE COLLECTION ZOE'S BOUTIQUE ZOILA LEQUERICA** ZURI **ZUS & ZO LLC** 

**SWEETLEES BOUTIQUE** 

**SYLVIE'S ON 5TH** 

T.ELLE BOUTIQUE

**SYDOR FARM & GARDEN GIFTWARE** 

SWITCH





# NYGÅRD THE BUILDER

"My architecture style started from Finnish nature inspired designs to modern high tech"

- PETER NYGÅRD

### NOTRE DAME, WINNIPEG



something new that's happening. You don't unique, creative & amazing. Being able to creat his own expense." ate them gives you such a sense of fulfillment. There is a feeling in my heart that makes me feel that I've done something good, especially every time we get it right, & he lets us know when he is happy with what we've produced."

"Peter Nygård is a perfectionist. How many workers do you know that regularly work at a level of perfection? It raises our level of performance & we get rewarded well for our

"You can succeed if you work hard. I like it "Also, he is a good guy to work for. He cares about your family 'cause there's always a challenge; there's always & goes to any lengths to make sure you have access to premier healthcare — not just you but also members of your family. see his vision anywhere else. His visions are so Nygård is always offering us the latest in health breakthroughs

MARCEL BUISSE, CPO

"Also, he is a good guy to work for. He cares about your family & goes to any lengths to make sure you have access to premier healthcare"

> MARCEL BUISSE CPO



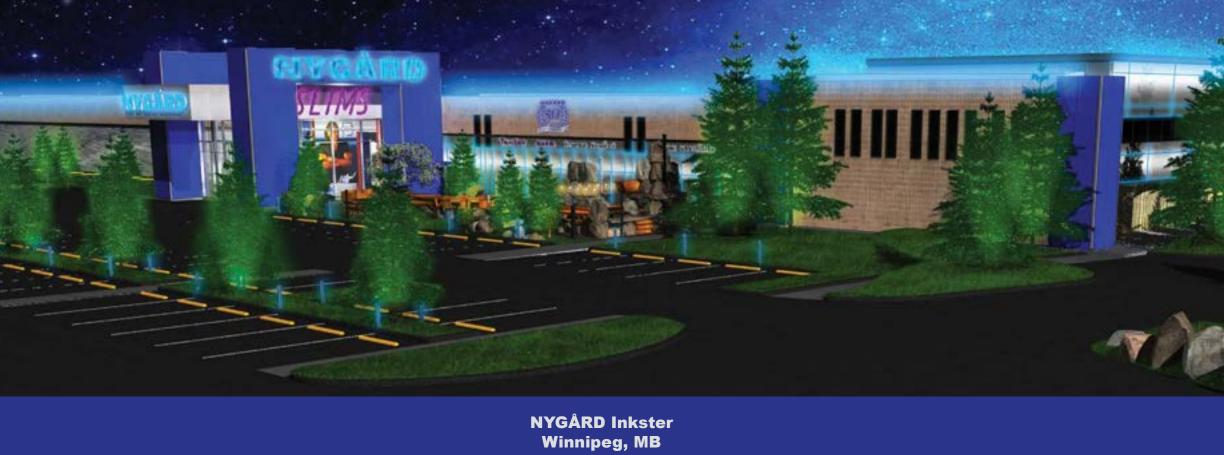


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# **NEW INKSTER**

# NYGÅRD GALLERY







### **NYGÅRD'S L.A. LOCATION & EXECUTIVE SUITE**





"Mr. Nygård is so dedicated to everything that he does. He puts just as much time & effort into building improvements as he does to his fashions. No matter what it is big or small he does it right. & there is always an opportunity to think outside the box. For example, we had LED lights on our buildings before it was even available in the U.S. He's also very fun to travel with & always open to adventure. Even though there usually isn't much time spared for leisure, he makes sure that whatever time may be available that we get to visit iconic spots. For example, we visited the Taj Mahal in India. My son came along once & Mr. Nygård was very accommodating to him. He wanted us to take advantage & see all of the points of interest. Sometimes Mr. Nygård would come with us, & he'd tell us the history of places. Dining around the world was interesting as well because Mr. Nygård always wanted us to experience the local cuisine. I've learned a lot from Mr. Nygård."

MARTEN DYBORN
Property MGR - MAR



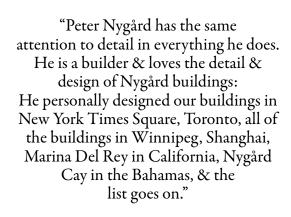


# One Niagara Street Toronto, ON

### NYGÅRD HEAD OFFICE TORONTO



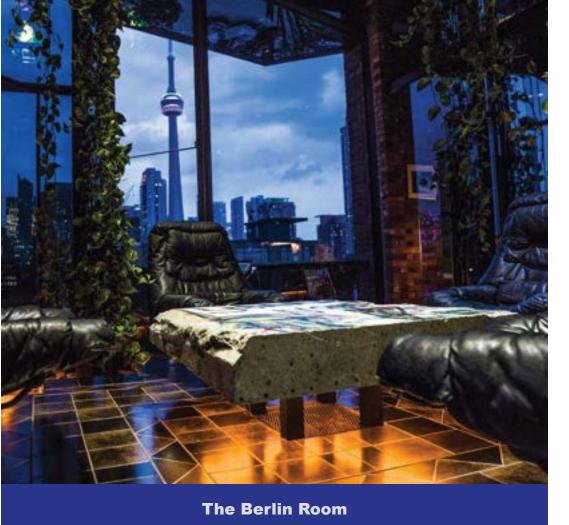




JIM BENNETT Vice Chairman







- 168 -



NYGÅRD Service Centers Gardena, CA Shanghai China Location

# Times Square; NY ORDER OF THE SQUARE OF THE SQUARE OF THE POWER OF THE

### NYGÅRD OFFICES & SUITE IN TIMES SQUARE, NY





"I love how unique working here is. It involves different challenges. It's been a tremendous opportunity to learn new things. I worked with Mr. Nygård during the completion of the New York Times Square Building, & he would be working on the design at 2am. It was quite interesting to watch Mr. Nygård work. For example, a corner where lines would meet he would spend hours trying to get it right. It was amazing the amount of passion he had for it. I admire that."

LEO EVANS IT/CONST SUPV







