

retail strategies

Albemarle, NC

Retail Strategies is the most trusted partner for communities when recruiting businesses. We go beyond market data by offering unmatched retailer access and real estate expertise.



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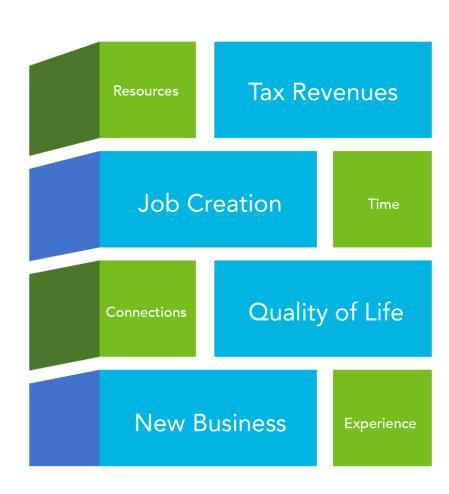
Recruitment Tools





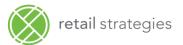
Why We Exist





Goals

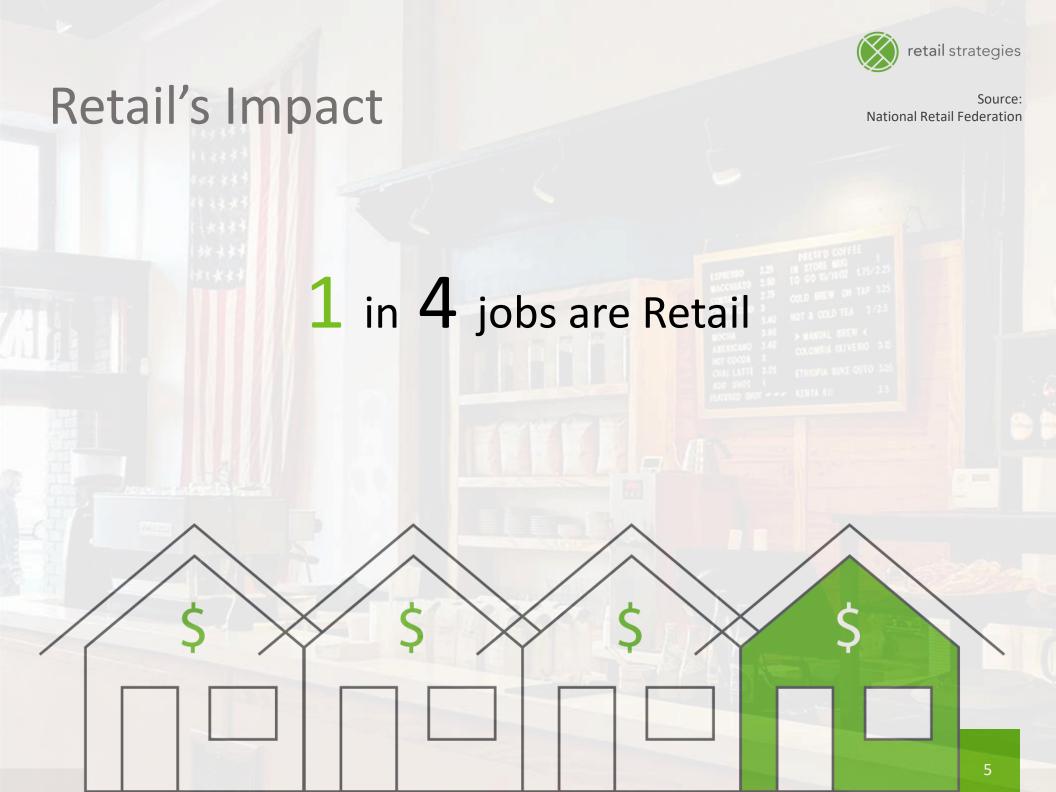
Challenges



Albemarle, NC



We surround your community with the resources and actions needed to create the desired results.





Average Wages

Source: National Retail Federation

Full-time Non-retail workers (25-54 years old)

\$34,368



Full-time Retail workers (25-54 years old)

\$35,376



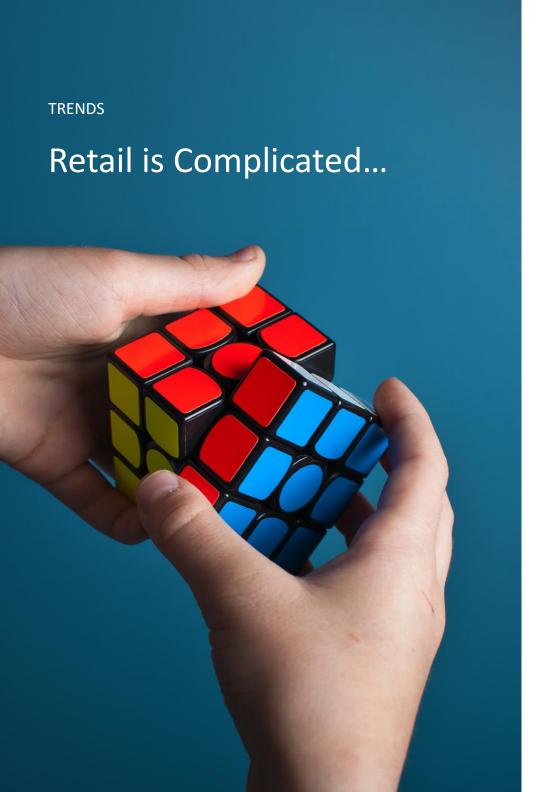
Why Should a Municipality Invest Resources in Retail?

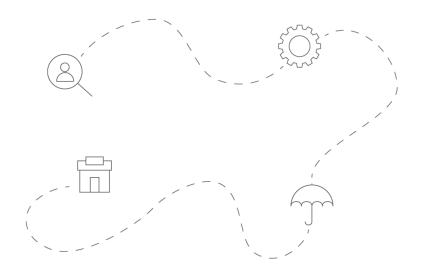


Retail builds on retail. Retail economic impact adds up quickly. Retail attracts the workforce that attracts the primary jobs. Retail influences executives looking to locate their company in your community. Retail enhances quality of life.

Quality of life encourages future growth of your community.

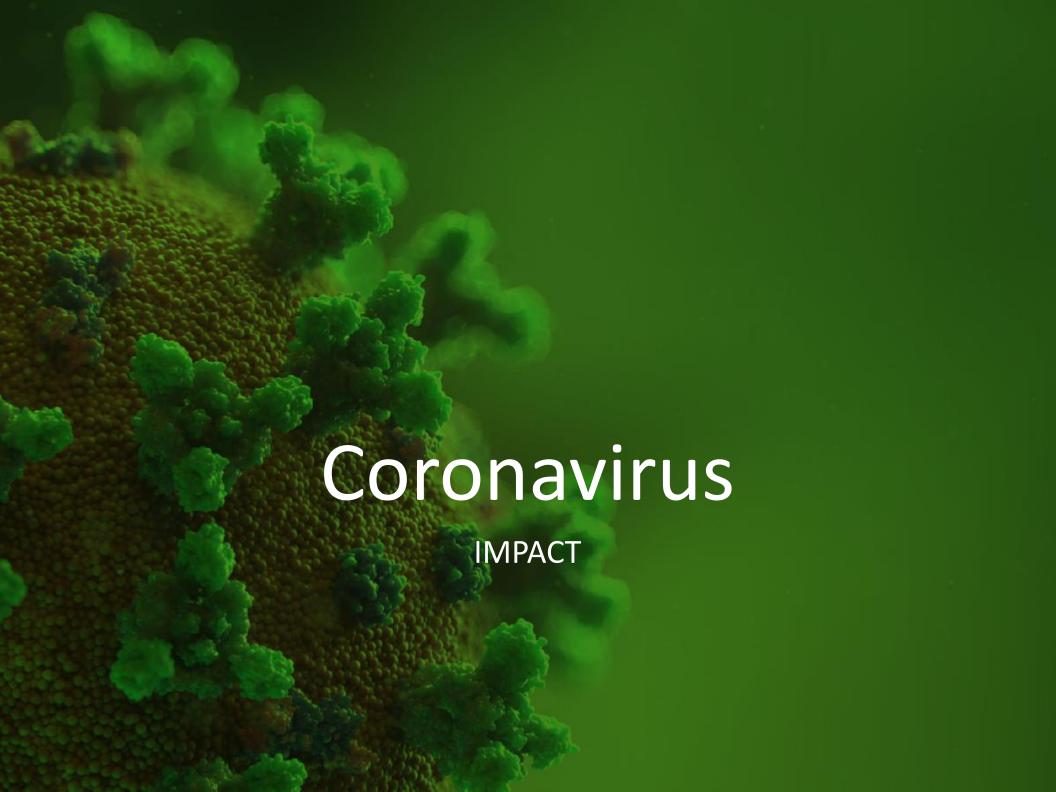
Retail builds tax base --- Retail adds jobs from entry level to managerial --- Retail builds communities





Challenges:

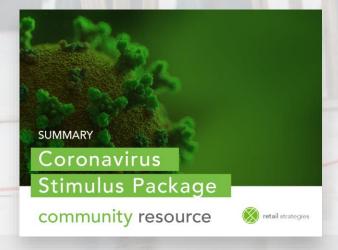
- Constantly moving target
- COVID-19 Disruption
- Data overload
- Millennial preferences
- Right sizing retailers
- Site Selection
- E-Commerce/Omni-channel
- Data vs. Real Estate
- Takes 18-36 months to close a deal





COVID-19

- Grocery, Pet Supplies, Hardware, and Food Service (Pick-up and Drive-Thru) are thriving.
- Soft goods, Hospitality, and Full-Service Restaurants are failing.
- Retailers quickly pivoting their online strategy are succeeding.
- Retailers slow to change are quickly exiting the marketplace.
- Retailer footprints are quickly changing:
 - Drive-thru and pick-up windows required for many restaurants
 - Stores are becoming smaller with larger parking and drive-thru accommodations.









COVID-19

- Larger markets reliant on luxury goods sales and tourism/business travel are hurting
- Secondary and tertiary markets are seeing relatively little in sales tax revenue losses due to decreased commuting.
- Regional tourism-focused markets are seeing increases from day-trippers and weekend visitors.









In-person conferences have been cancelled in 2020

Albemarle has been represented virtually at the following conferences:



IDA INSPIRED FARERS

SHAPING CITIES

- Retail Live! Southeastern 2020 Conference
- Retail Live! SouthCentral 2020 Conference
- International Downtown Association

Now, more than ever, Retail Strategies is leveraging our extensive network of retailers, tenant representatives, developers, and brokers in the region on behalf of our clients.



We have continued to offer Retail Webinars as a service to our clients and partners. During the pandemic, we have tailored these webinars to feature interviews with retail insiders and industry experts as a way to gain specific knowledge on pivoting strategy to benefit retailers and consumers in your market as well as stay abreast of retailer adaptation.































Retail Strategies has worked to stay up-to-date and act as a resource on coronavirus-related legislation, policy, funding sources, and best practices













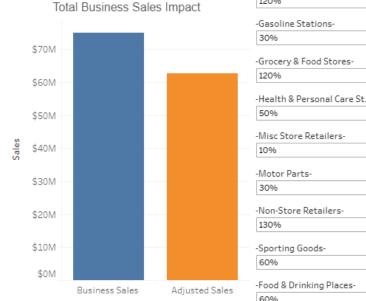
•	Percent adjustment vs. Normal Sales
	-Building Materials-
	120%
	-Clothing-
	20%
	-Electronics-
	40%
33	-Alcohol Stores-
36	200%
17	5 0.11
	-Furniture & Home Stores-

-General Merchandise-

40%

Estimated Business Sales	-	County
--------------------------	---	--------

Category	Business Sales	Adjusted Sales	Sales Difference
Building Material and Garden Equipment Stores	\$7,448,281	\$8,937,938	\$1,489,656
Clothing & Clothing Accessories Stores	\$1,303,598	\$260,720	-\$1,042,878
Electronics & Appliance Stores	\$164,686	\$65,874	-\$98,812
Beer, Wine & Liquor Stores	\$152,964	\$305,927	\$152,964
Furniture and Home Furnishings Stores	\$911,835	\$364,734	-\$547,101
General Merchandise Stores	\$12,214,884	\$14,657,861	\$2,442,977
Gasoline Stations	\$7,826,124	\$2,347,837	-\$5,478,287
Grocery	\$16,036,872	\$19,244,246	\$3,207,374
Health & Personal Care Stores	\$7,784,707	\$3,892,354	-\$3,892,354
Miscellaneous Store Retailers	\$4,783,161	\$478,316	-\$4,304,845
Motor Parts	\$1,936,339	\$580,902	-\$1,355,437
Non-Store Retailers	\$3,953,383	\$5,139,397	\$1,186,015
Sporting Goods, Hobby, Book, Music Stores	\$962,464	\$577,478	-\$384,985
Foodservice and Drinking Places	\$9,519,741	\$5,711,845	-\$3,807,897
Grand Total	\$74,999,038	\$62,565,429	-\$12,433,609









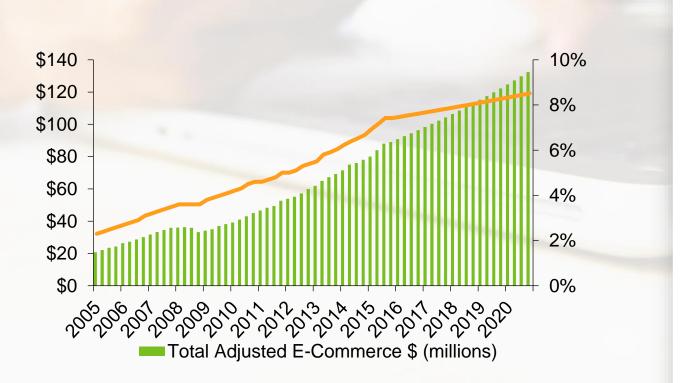
TRENDS

E-Commerce

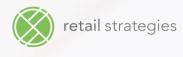
Online sales have increased dramatically with the advent of new technology.

However, e-commerce is still a relatively small portion of all retail sales, capturing 9.4% of sales in 2019.

More importantly we need to recognize the trend and be aware of retailer reactions.

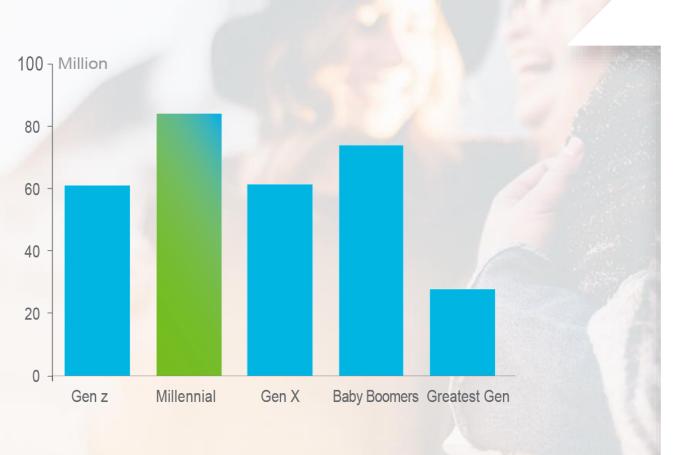


Nothing but Growth Ahead for E-Commerce



TRENDS

Rise of the Millennial



83 Mil Millennials

(1982-2004)

75 Mil Baby Boomers (1946-1964)

63 Mil

Gen X (1965-1985)



~ Rosetta



Consumer Purchasing

In-store

Online

\$1,170 /month



7.5x

/month



54 mins

Time spent



\$247 /month



2.2x /month



38 mins

Time spent



78% of consumers prefer to shop in-store

73% want to try-on before they buy







Retail Strategies is very pleased to partner with Albemarle for a common goal to generate new retail communication that would not otherwise happen. The City of Albemarle engaged Retail Strategies in March of 2014 to market the community to key retail real estate industry contacts. We began our seventh year of partnership on April 15, 2020. Our current contract is renewed on an annual basis and will expire on June 30, 2021. We honor our original pricing at \$25,000 per year.

Albemarle has multiple dedicated staff members working on behalf of the community in their areas of expertise. A Portfolio Director will serve as the primary Point of Contact (POC) to interact with Albemarle's primary POC. Additional team members include company executives, retail development team, marketing, research and legal teams. Confidential and non-confidential information will be communicated with the POC.

It is Retail Strategies goal to spend our time doing the job you hired us to do and allow the local POC to navigate the local political landscape and communication flow. Local feedback and communication sharing from the primary point of contact working with Retail Strategies is a critical part of the engagement.



Your Team



Albemarle, NC

Mayor Michael Mark Donham Michael Ferris



John Ruzic Portfolio Director



Jordan Williams Retail Development

Leadership Team



Robert Jolly CEO



Mead Silsbee **CFO**



Lacy Beasley President /COO

Marketing Team



Laura Marinos **Marketing Director**



Ryder Richards Creative Director



Michelle Moultrie Marketing Coordinator Data Scientist



Charlene Capps

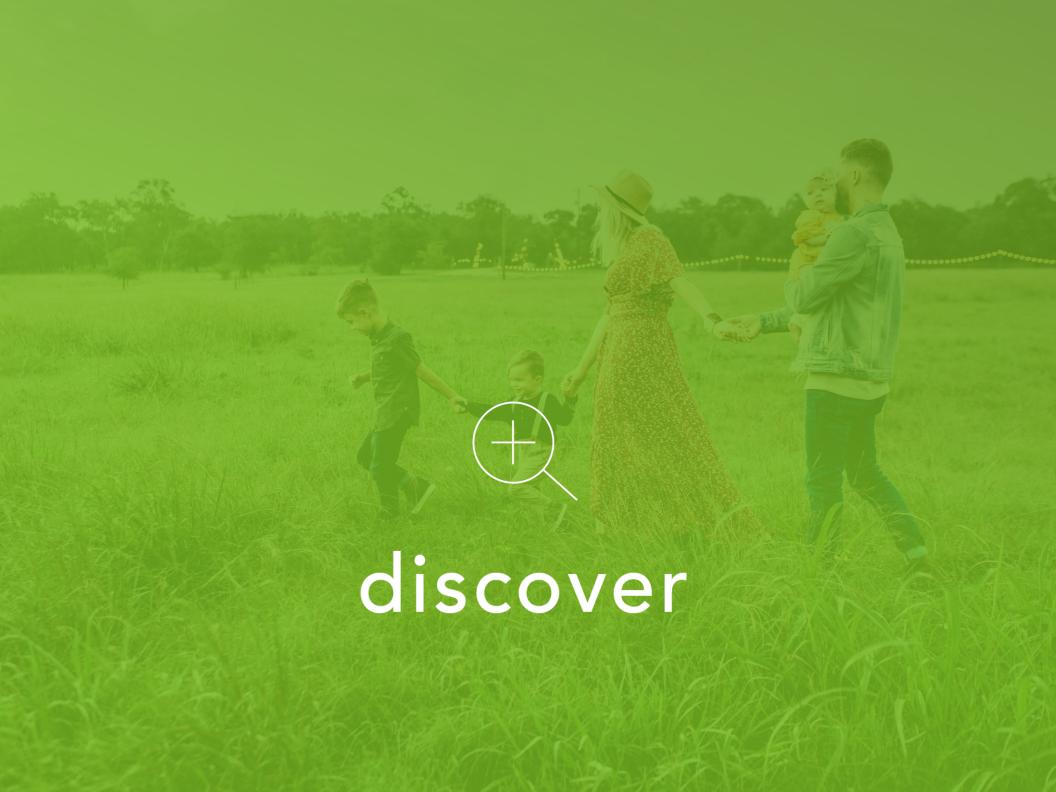




Our Partnership



We are retail real estate professionals. We will tell your story in a way that matters to retailers.





RESEARCH

Who we partner with



Memberships, Subscriptions & Customized Reports

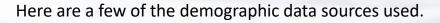
Research Partners & Geographic Information
Systems







Where does all this information come from?









































9,703

retailers' contact information & site selection criteria

geographies per variable 87

category specific reports

3,365

unique variables

23,555

variables to analyze



RESEARCH

Discover

You have at your disposal thousands of variables from population and household incomes to spending patterns by retail category.

The information covered in this document represents the key highlights for your community. Retail Strategies has provided Albemarle's primary point of contact an electronic copy of each of these reports from multiple geographic parameters online on our project management site, Basecamp.

In addition to these reports, our partnership with Albemarle features on-demand reporting where we will run data on behalf of the city at any point during our engagement to help identify and execute against opportunities within the market.

The following are the highlights from a data and analytic perspective.

Demographic Overview

Mobile Data Collections

Customized Trade
Area Analysis

Lifestyle Segmentation

Retail Gap Analysis

> Peer Analysis

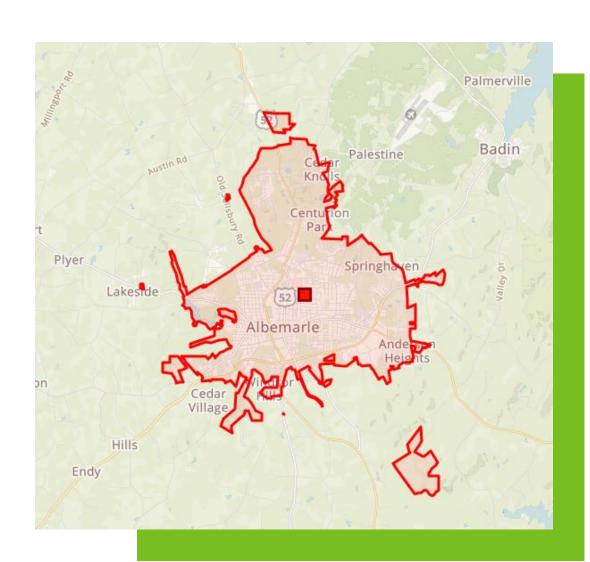


How you see it

State of North Carolina Population 10.38 million



Albemarle, NC Population 16, 364





How retailers see it

Residential Population
Density
• 1 dot = 100

Daytime Employee
Population Density
• 1 dot = 100

Median Household Income

so-\$25,000

\$25,000-\$50,000

\$50,000-\$75,000

\$75,000-\$100,000 \$100,000-\$150,000

> \$150,000

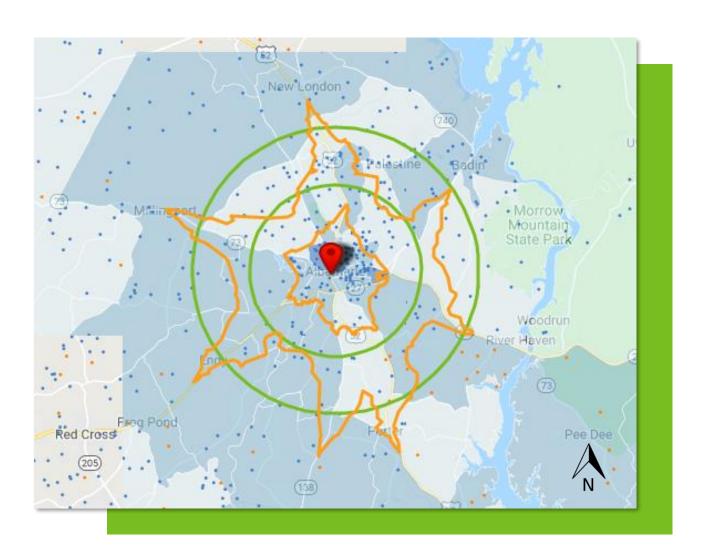
Study Area

3.00 mi

5.00 mi

0-5 min

0-10 min





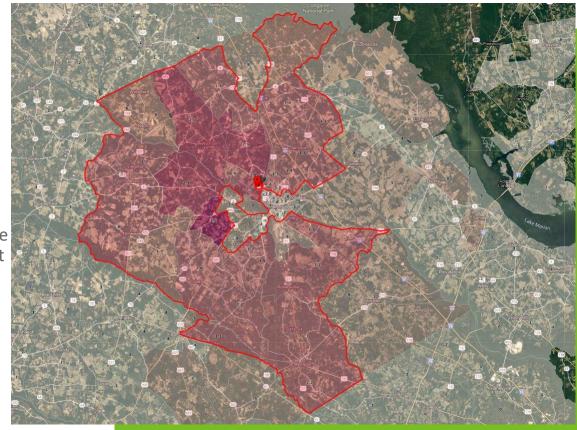
Your Demographic Playbook

Category	3-Mile Radius	5-Mile Radius	10-Mile Radius	5-Minute Drive Time	10-Minute Drive Time	15-Minute Drive Time
Current Year Estimated Population	15,409	22,856	45,402	7,254	19,766	33,456
Number of Households	6,476	9,318	18,113	2,958	8,246	13,238
Projected Annual Growth (5 YR)	2.13%	2.04%	2.22%	2.13%	2.02%	2.09%
Median HH Income 2019	\$41,161	\$43,016	\$44,661	\$39,620	\$42,424	\$43,798
Current Year Average Age	40.3	41.1	41.8	40	40.7	41.3
Average Home Value	\$187,068	\$194,842	\$204,299	\$199,012	\$191,629	\$193,146
Current Year % Bachelor's Degree	12%	12%	12%	10%	12%	12%
Daytime Population	22,414	29,000	44,796	13,461	27,413	36,710
Labor Force	12,286	18,438	37,185	5,764	15,876	27,246



Mobile Data Collection

This mobile tracking service uses data collected from mobile phone users who have agreed within their apps and phone settings to enable location information. By drawing a geofence around a specific business or location, we are able gather valuable data about the customer base that has actively used their mobile device while in the identified location. This tool allows us to see where customers are coming from to shop in your market using actual data. This information is used to optimize your trade area, analyze business locations, compare the frequency of visitors, and assist retailers in site selection. This is intended to support the trade area but does not solely define the trade area.

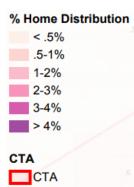


The location tracked was

Albemarle North Road Plaza

for the time period of

October 2019 To October 2020

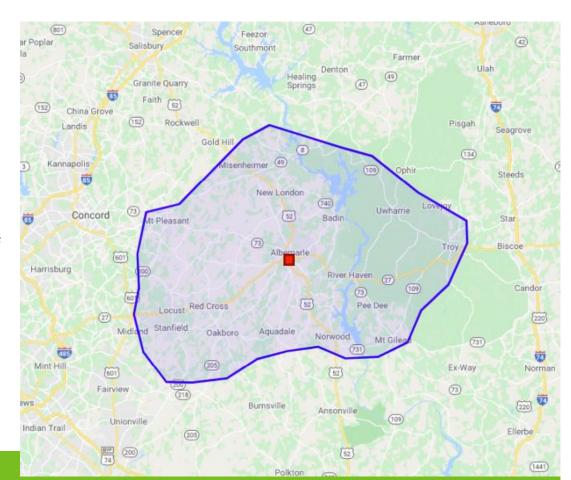




Customized Trade Area

Each retailer has a specific set of site selection criteria they use to determine if they will have a profitable store. Municipal boundaries, radius rings and drive times are a start to evaluating the information sought by these decision makers. A customized trade area is the next step to analyzing a market. A trade area defines a core customer base of consumers highly likely to shop and eat in the market at least once a month. Your trade area has been created by combining the mobile tracking data with drive times, geographic boundaries, and proximity to neighboring shopping destinations. Each retailer will analyze their own trade area based on their existing stores, their competition and site selection criteria.

Retail Strategies has created the customized core trade area shown in the map here which is focused on a consumer who might travel to the market to shop ordine.





Customized Trade Area

85,070

2019 estimated population

87, 751 projected 2024 population



3.2%

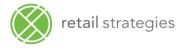
projected growth rate 2019-2024

40

male average age

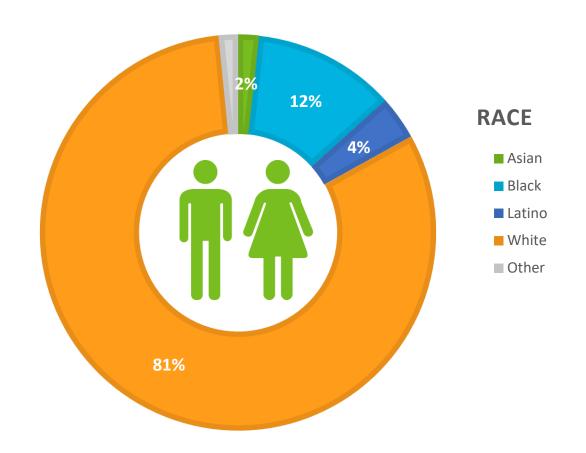
43

female average age



Customized Trade Area

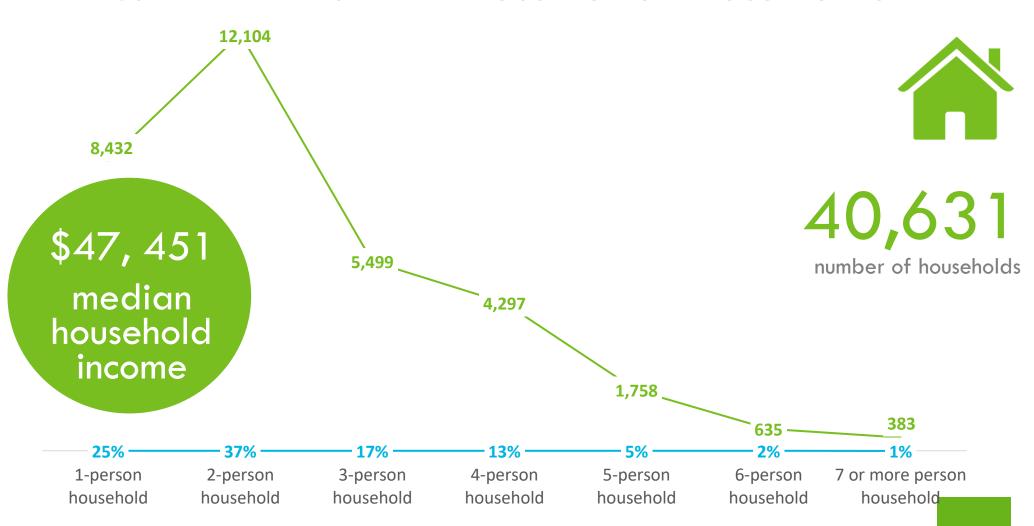
CURRENT YEAR ESTIMATED POPULATION BY RACE





Customized Trade Area

CURRENT YEAR ESTIMATED HOUSEHOLDS BY HOUSEHOLD SIZE

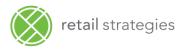




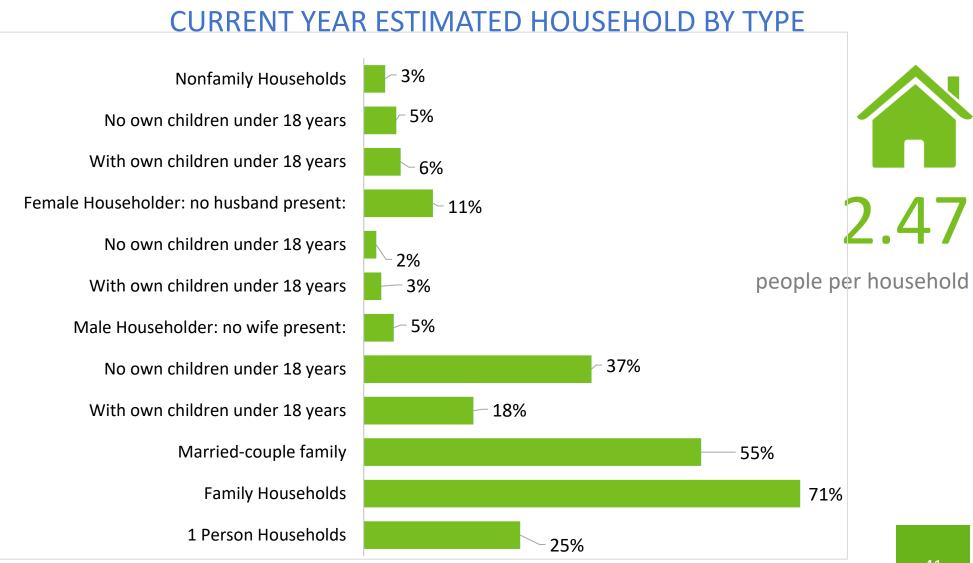
Customized Trade Area

2019 ESTIMATED HOUSING UNITS BY TENURE





Custom Trade Area



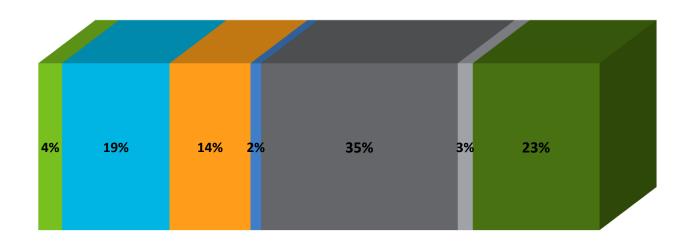


Customized Trade Area

82,042 daytime population

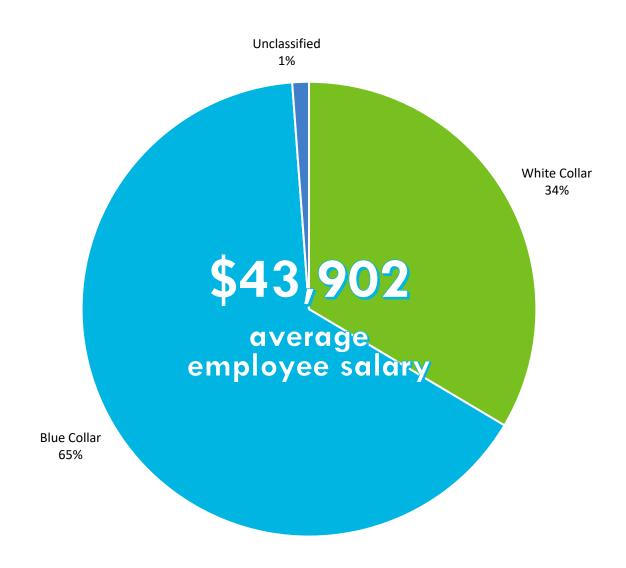
DAYTIME POPULATION

■ Children at home ■ Retired/Disable persons ■ Homemakers ■ Work at Home ■ Employed ■ Unemployed ■ Student Populations



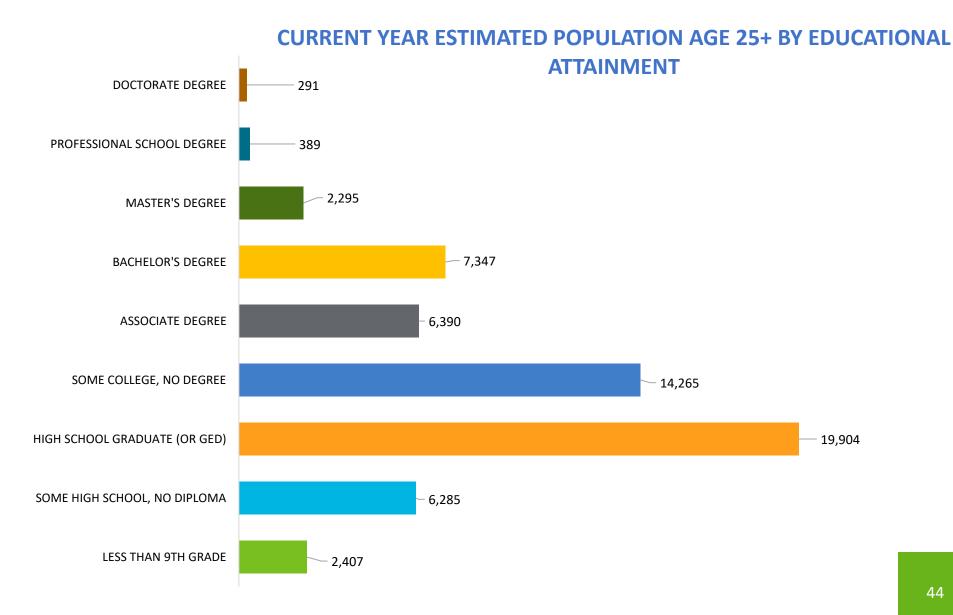


Customized Trade Area





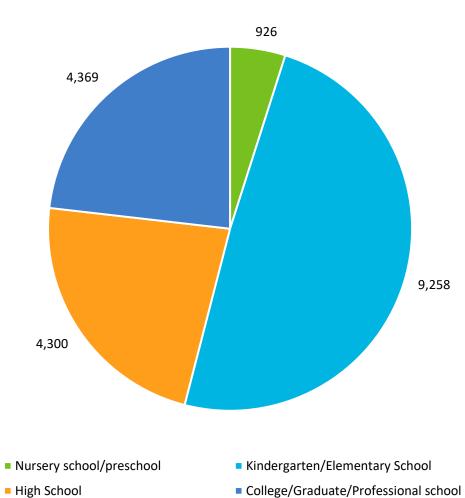
Customized Trade Area





Customized Trade Area

Current Year Estimated Population by Enrollment





Lifestyle reports allow BIG DATA to be summed up into a simple narrative on the personality of the majority of your households.

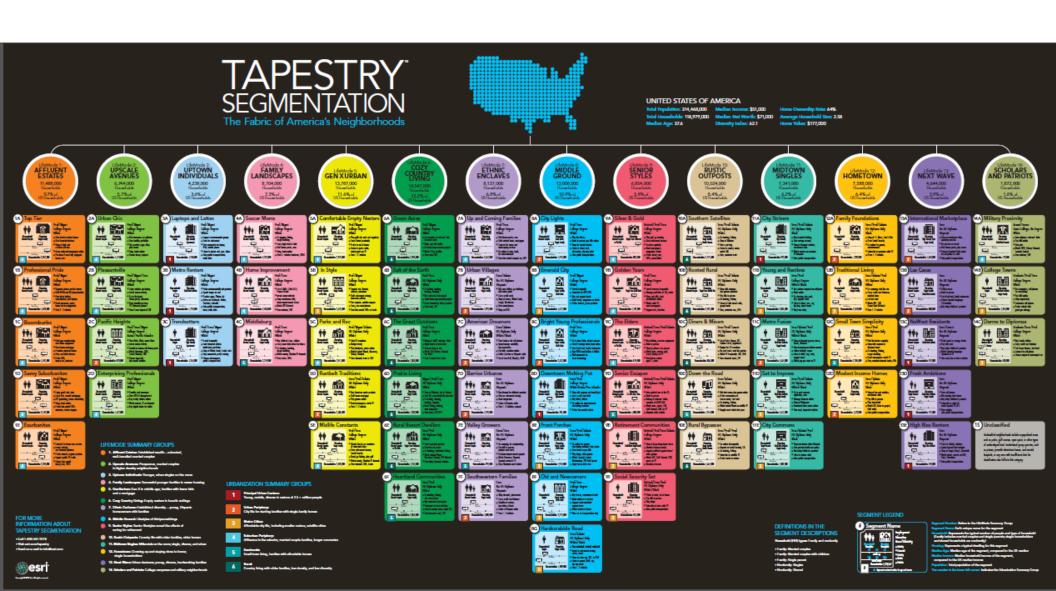
When asked to describe "Who is Albemarle?", often times the community leadership describes themselves rather than the dominate personality of the area. Understanding consumer spending behavior based on personality allows Retail Strategies to better align the retail prospects with the purchasing patterns of the consumers in your market.

ESRI Tapestry Segmentation is a geodemographic segmentation system that integrates consumer traits with residential characteristics to identify markets and classify US neighborhoods.

Neighborhoods with the most similar characteristics are grouped together, while neighborhoods with divergent characteristics are separated. Internally homogenous, externally heterogeneous market segments depict consumers' lifestyles and life stages. Tapestry Segmentation combines the "who" of lifestyle demography with the "where" of local geography to create a classification model with 67 distinct, behavioral market segments.

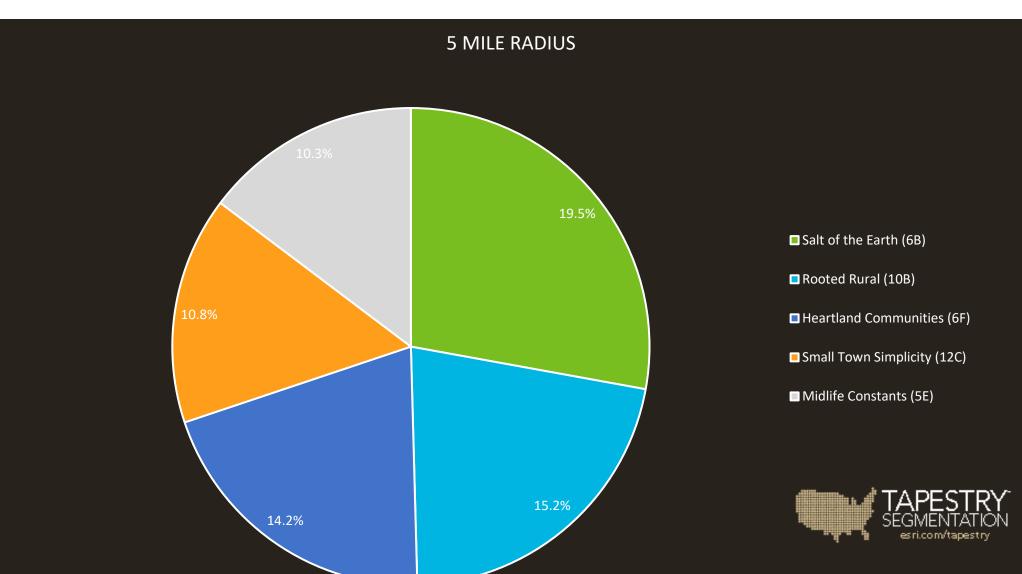
Selection of the variables used to identify consumer markets begins with data that includes household characteristics such as single person or family, income, relationships (married or multigenerational), and tenure; personal traits such as age, sex, education, employment, and marital status; and housing characteristics like home value or rent, type of housing (single family, apartment, town house, or mobile home), seasonal status. and owner costs relative to income. In essence, any characteristic that is likely to differentiate consumer spending and preferences is assessed for use in identifying consumer markets.

Research & Analytics





ESRI Tapestry Segmentation





ESRI Tapestry Segmentation



Salt of the Earth

Households: 3,545,800

Average Household Size: 2.59

Median Age: 44.1

Median Household Income: \$56,300

LifeMode Group: Rustic Outposts

Rooted Rural

Households: 2,430,900

Average Household Size: 2.48

Median Age: 45.2

Median Household Income: \$42,300



ESRI Tapestry Segmentation



LifeMode Group: Cozy Country Living

Heartland Communities

Households: 2,850,600

Average Household Size: 2.39

Median Age: 42.3

Median Household Income: \$42,400

LifeMode Group: Hometown

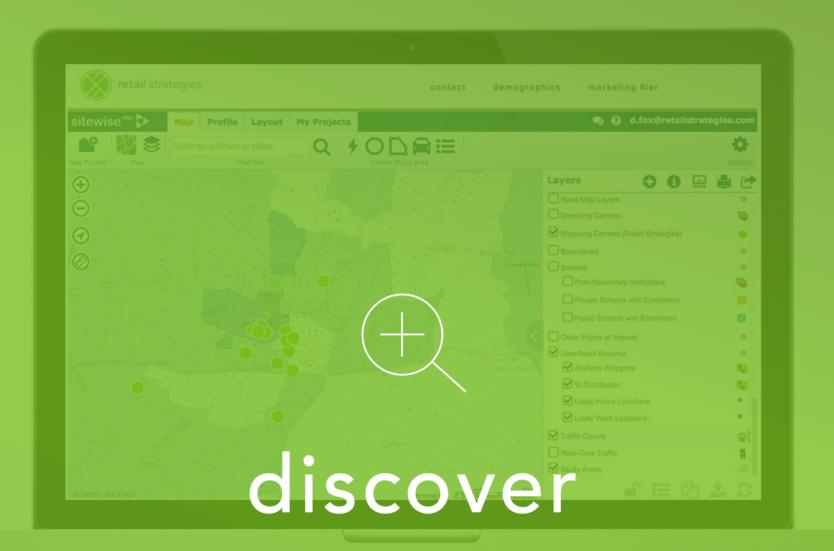
Small Town Simplicity

Households: 2,305,700

Average Household Size: 2.26

Median Age: 40.8

Median Household Income: \$31,500





Understanding the GAP Analysis:

The GAP Analysis helps us uncover the number of dollars being spent outside of the community on an annual basis from a categorical perspective.

The difference between demand and supply represents the opportunity gap or surplus available for each merchandise line in the specified reporting geography. When the demand is greater than (less than) the supply, there is an opportunity gap (leakage) for that merchandise line. For example, a positive value signifies an opportunity gap, while a negative value signifies a surplus.

Retail Strategies uses STI:PopStats as our provider of the consumer demand and supply by establishment (or GAP) information. Several demographers provide the data in a variety of ways. Following are the sources and methodologies used by STI:PopStats and Retail Strategies to draw conclusions for you.

The market supply data is derived from annual retail sales and expenditures from the source data. The source for market supply is U.S. Census Bureau's monthly and annual Census of Retail Trade (CRT) Reports; U.S. Census Bureau's Economic Census. The source for the establishment is Bureau of Labor Statistics (BLS). The consumer demand data by establishment is derived from the BLS Consumer Expenditure Survey (CE).

Industries for the consumer expenditures survey are categorized and defined by the North American Industry Classification System (NAICS). Retail Strategies has narrowed down the categories to only those with real estate growth potential based on national trends.

Data is rarely perfect, but with proper analysis it can get us a lot closer to the answer than we would be without it. This is one of several tools used to identify focus categories for recruitment. Our focus in this area is more on the category than the actual dollar amounts.

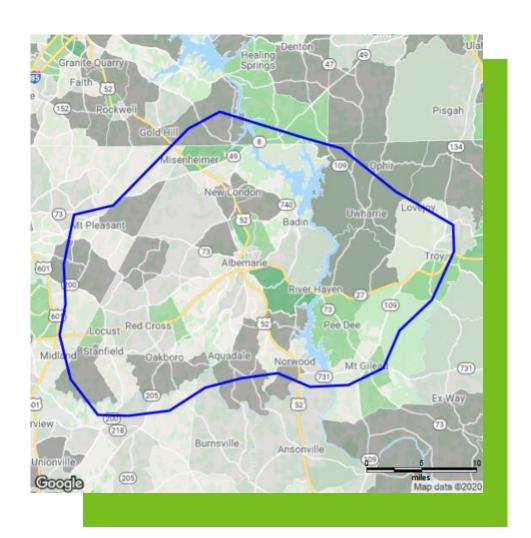


Total Market Supply

\$1,260,300,256

This represents the amount captured by businesses located in the defined trade area. By block group the areas with darker green captured more dollars than the gray areas.





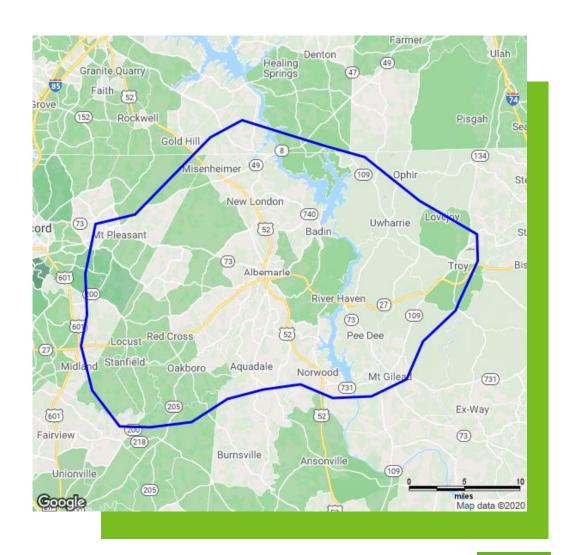


Total Market Demand

\$975,620,934

This represents the amount spent by consumers located in the defined trade area. By block group the areas with darker green captured more dollars than the gray areas.





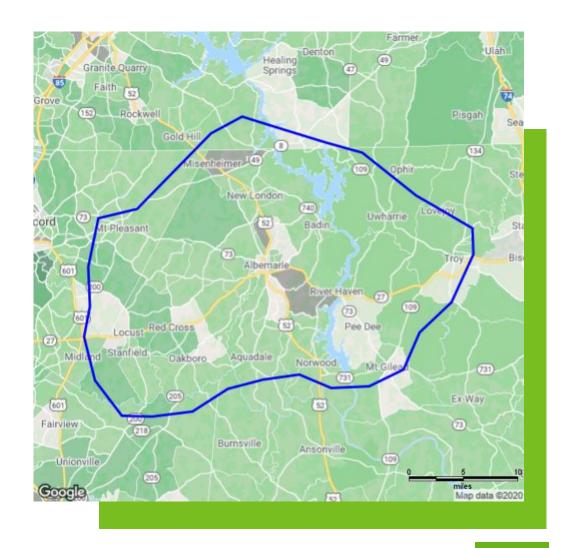


Discover: Opportunity Gap

\$284,679,322

This means more people purchase items outside of the defined Albemarle trade area than in the Albemarle defined trade area for their consumer goods and services. Finding the specific categories where they are leaving the market is the key. Dark gray shows block groups of retail synergy capturing those dollars. This is where our focus will be to place new retailers and restaurants.









Consumer Demand & Supply

Customized Retail Category GAP Analysis







Peer Analysis

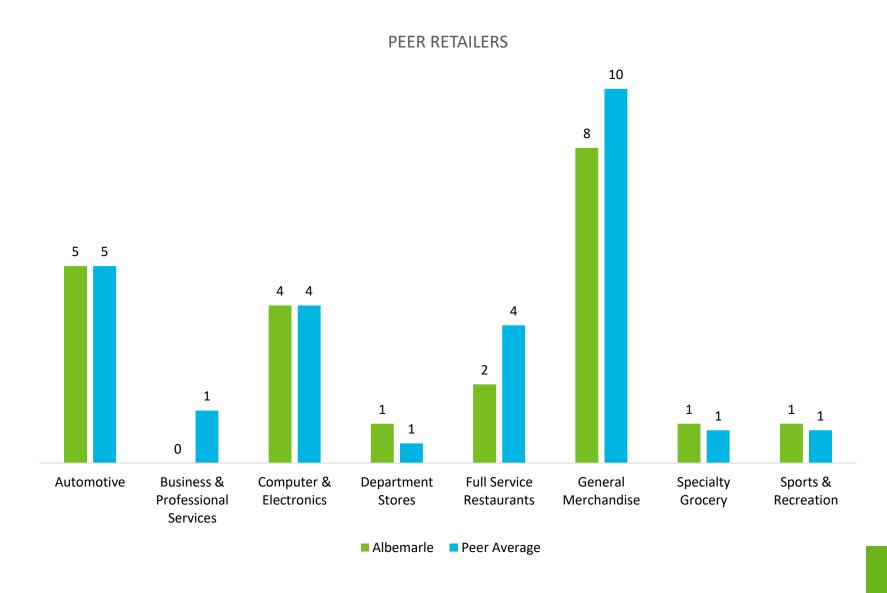
Retail Node Comparison Report – 10 Minute Drive Time

Address	City	State	Residential Population	Daytime Population	Median HH Income	Market Supply
Walmart	Albemarle	NC	19,617	28,018	\$41,906	\$551,248,997
3755 E Andrew Johnson Hwy	Greeneville	TN	17,645	25,513	\$39,611	\$598,149,546
16032 Fifteen Mile Boulevard	Abingdon	VA	20,161	30,769	\$46,386	\$602,326,534
3360 Tom Austin Hwy	Springfield	TN	21,124	27,291	\$49,310	\$660,553,147
175 Beasley Dr	Dickson	TN	17,440	25,396	\$43,821	\$434,029,563
4001 College Ave	Bluefield	VA	16,781	25,010	\$41,757	\$331,363,758
2650 Lake Rd	Dyersburg	TN	20,104	27,731	\$41,768	\$483,399,250





Peer Analysis



2020-21 Store Expansion Plans

Retailers Opened 11,393 Stores in 2019.

Tenant mixes are becoming increasingly food and convenience based.

Food and Grocery — fast casual & specialty grocery are becoming mainstream.

Retail Growth

Automotive Fitness/Health/Spa Concepts

Discounters Drug Stores

Dollar Stores Thrift Stores

Do-It-Yourself Home Stores Grocery (Smaller Format)

Off-Price Apparel Discount

Beauty/Cosmetics/Fragrances Ethnic

Pet Supplies Organic

Sporting Goods Upscale

Wireless Stores Fast Food

Banks Fast Casual (~40% of restaurant growth)

Retail Contraction

Casual Dining – Older Concepts

Bookstores

Video Stores

Mid-priced Apparel

Children's Apparel

Mid-priced Grocery

Office Supplies

Consumer Electronics

Stationery/Gift Shops

Shipping/Postal Stores

boots on the ground

Putting our boots on the ground in your community to identify strategic and underutilized real estate assets.



Boots on the Ground

We identify and record the primary real estate opportunities within the market.

This analysis is performed by licensed real estate professionals with experience in development, leasing, and redevelopment.

Information Collected

- Address
- o Property Description
- Coordinates
- Listing Agent (if possible)
- o Contact Info for Agent or Owner
- o Web Address for Agent or Owner
- Link to Property Info on Agent or Owner's Website
- o Google Earth Link to Aerial Photo
- o Google Earth Link to Ground Photo

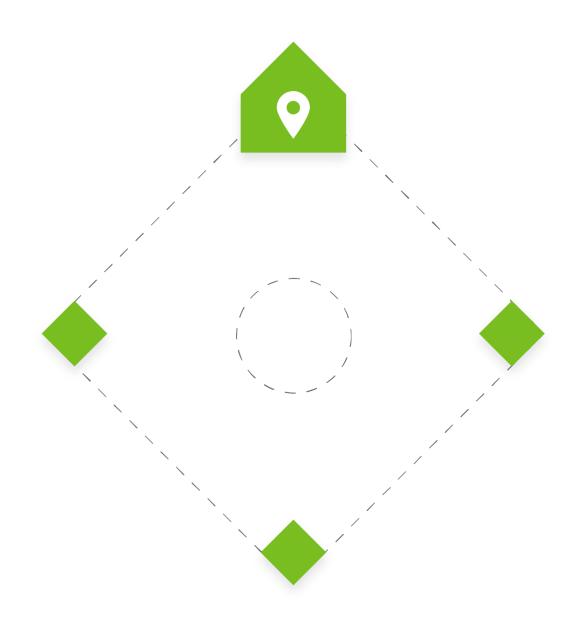
- Total Size of Center (if existing)
- Available Space in Center
- Parcel Size (if vacant land)
- Existing Tenants (if existing)
- Traffic Count at Property
- o Summary of Recruitment
- o Opportunities Specific to Property
- Specific Prospects for Property
- Overall Strategy for Property
- General Comments





Home Run Real Estate

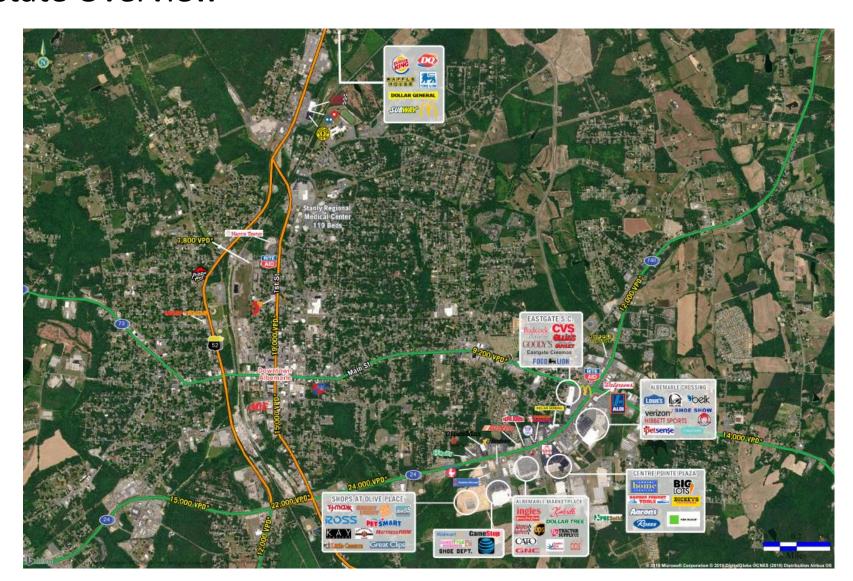
Traffic Count
Co-tenancy
Convenience
Parking
High Visibility/Signage
Easy Access





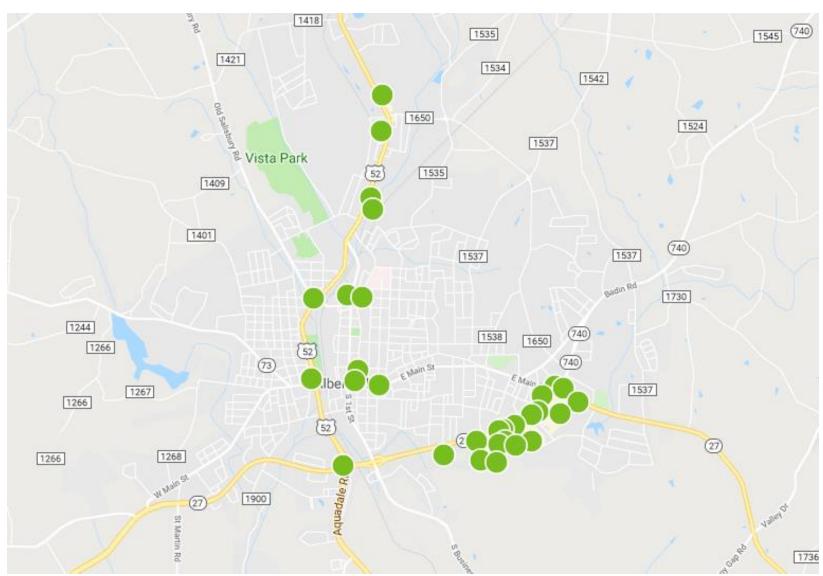


Current Real Estate Overview



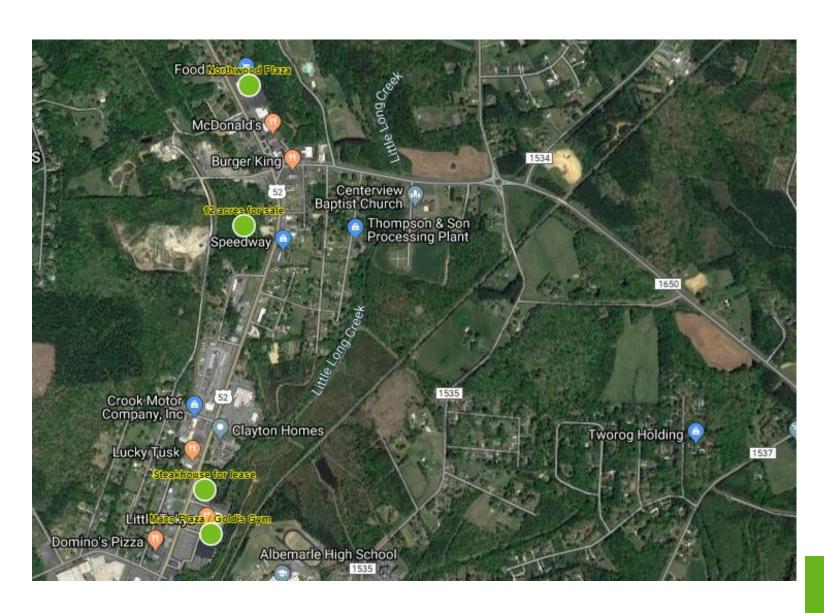






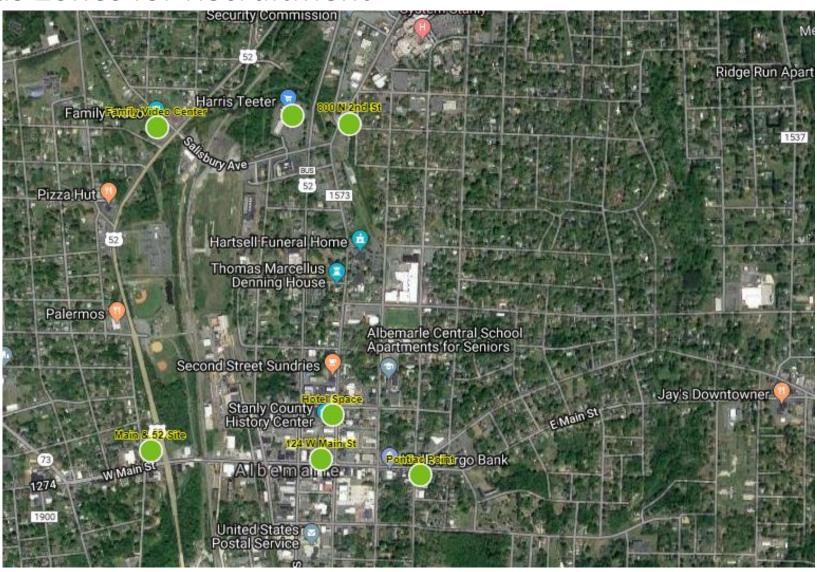




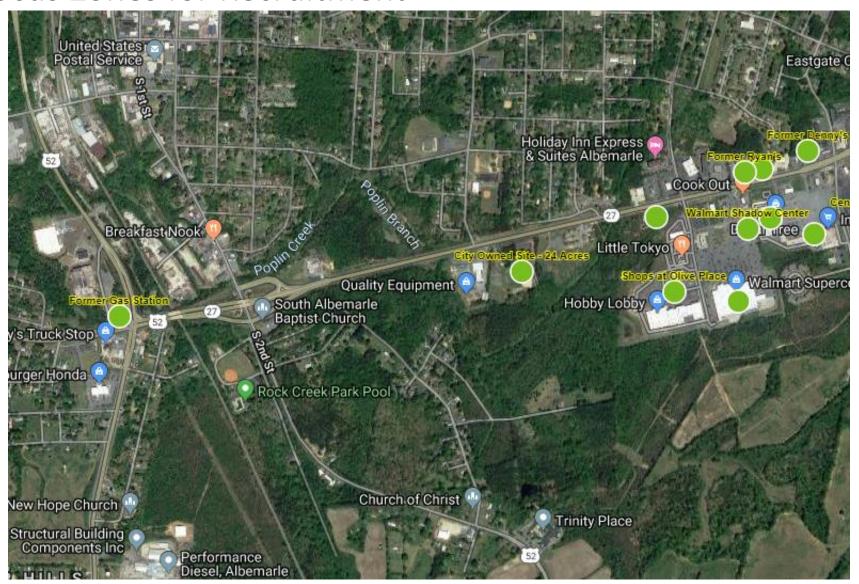




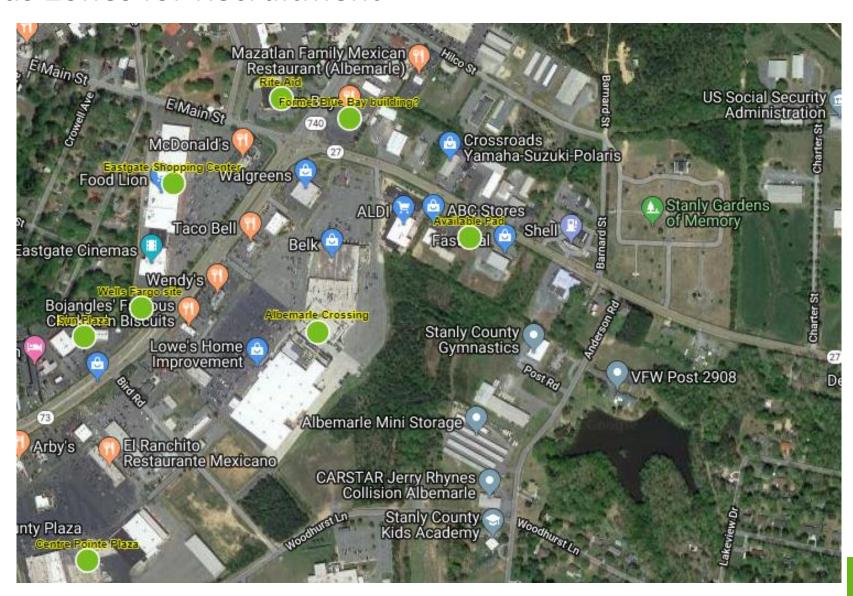


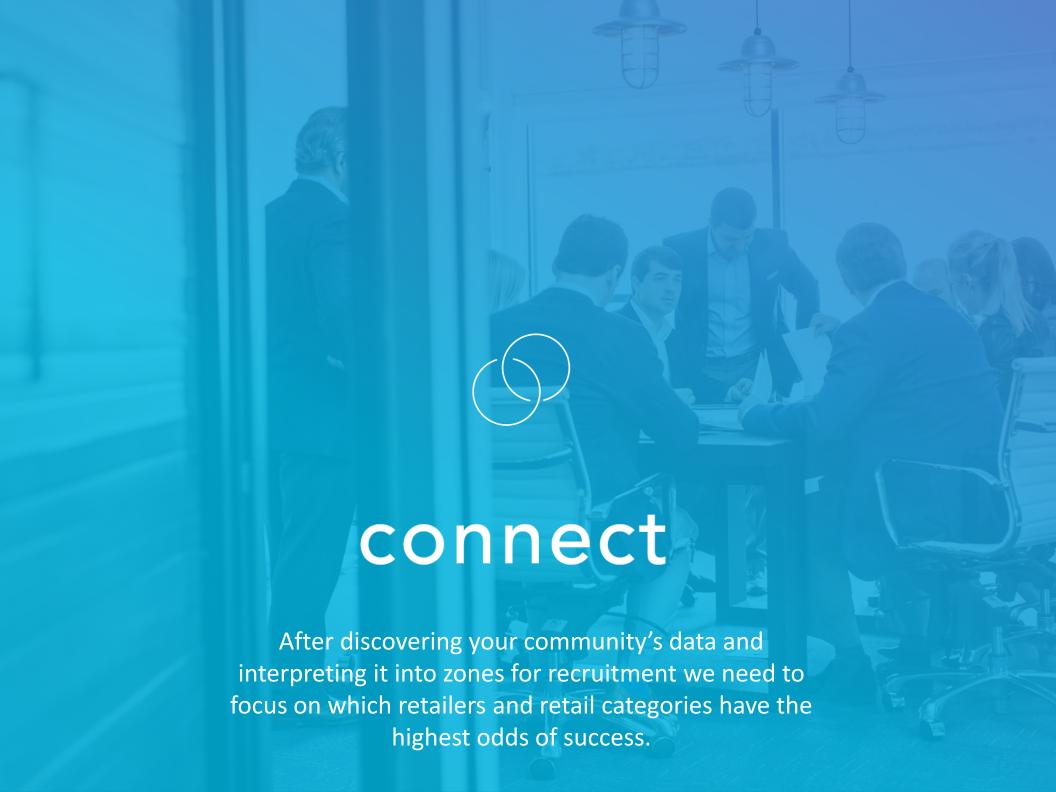














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Retail Recruitment Success

Retailer	Average Annual Sales Volumes	Average Job Creation
Dickey's BBQ	\$605,000	10
East Coast Wings and Grill	\$1,500,000	20
Farmer's Furniture	\$2,400,000	5
Highway 55 Burgers, Shakes, and Fries	\$1,000,000	20
Ollie's Bargain Outlet	\$4,330,000	30
PetSmart	\$5,022,000	29
Chick Fil A	\$2,090,000	36
Verizon	\$3,000,000	10
Rose's Express	\$3,500,000	25
Harbor Freight	\$3,000,000	15
Planet Fitness	\$550,000	10
Total	\$26,99 <mark>7,000</mark>	<mark>210</mark>

Potential Retailer	Average Annual Sales Volumes	Average Job Creation
Regional Breakfast User	\$1,500,000	18
Dental User	\$0	25
National Coffee Retailer	\$950,000	15
National Cell Phone Retailer	\$1,200,000	6
<mark>Total</mark>	\$3,650,000	<mark>64</mark>



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Retail Real Estate Process: Terms

Retailers

Corporate Real Estate

Directors

Tenant Representatives

Franchisees

Franchisee brokers

Matchmaking

Sites

Property Owners

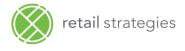
Brokers

Bank-owned

Local Government

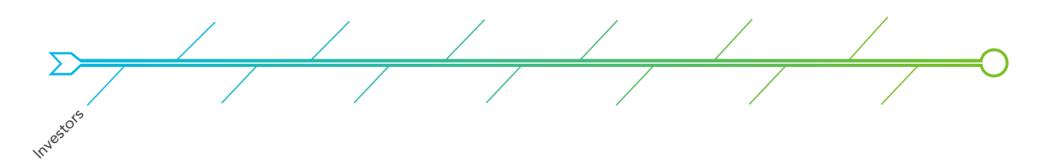
Underperforming

Businesses



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Retail Timeline



Retailer Drives the Decision

Small percentage of proposed sites equal new openings

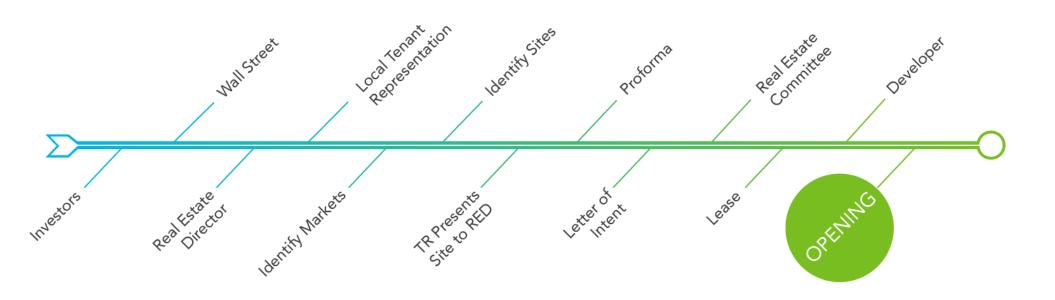
Long Process

It's all about PROFIT



CONNECT

Retail Timeline

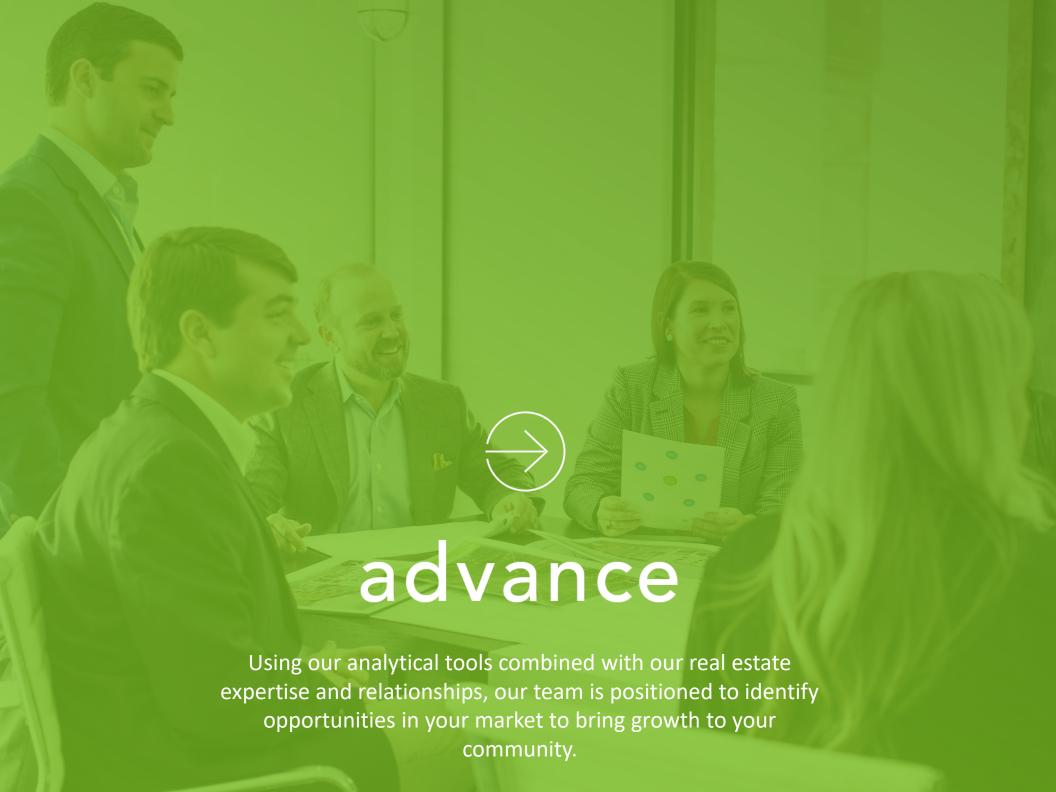


Retailer Drives the Decision

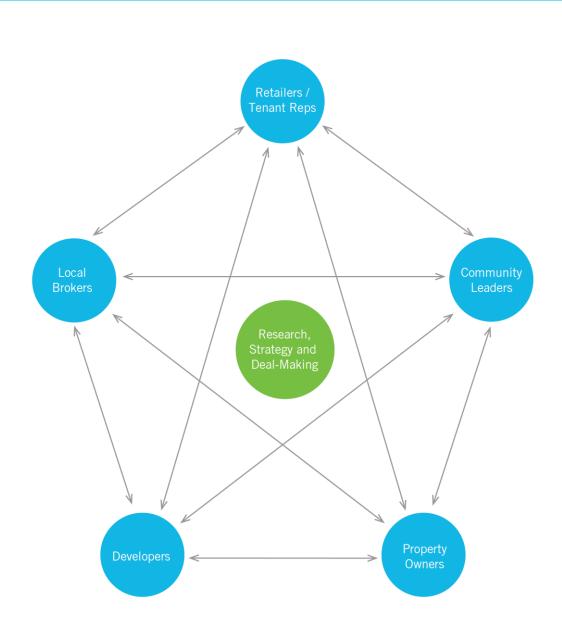
Small percentage of proposed sites equal new openings

Long Process

It's all about PROFIT



connect \longrightarrow advance





ADVANCE

Reporting Information

Updates through Basecamp to a single Contact Person who disseminates information to the Community leaders.

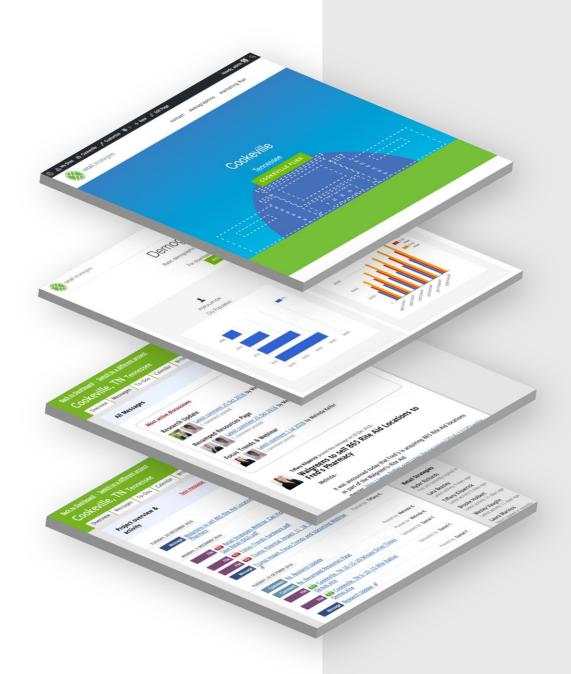
Retail Assets

Retail Webinars

- 1. National Retailers
- 2. Industry Experts
- 3. Broker Representatives

Recruitment Tools

- 1. Marketing Flyer
- 2. Conference Recruitment





ADVANCE

Retail Webinars

Retail Webinars are an ongoing series of interviews with retail insiders focusing on a specific retail category, such as exercise and fitness or quick service restaurants.

Hosted by our President & COO, Lacy Beasley, these brief webinars pair well with our Focus Trends articles as a way to gain specific knowledge on the real estate choices and logic for expansion and closure that guides a single retail concept.





recruitment tools

Marketing your community is of vital importance.

Ease of access to the right information in a convenient manner is key to growing your community.



ADVANCE

Marketing Guide

You need a document that showcases critical market intelligence, real estate assets, and compelling data that speaks the retail real estate language. This should include an aerial map with the national retailers plotted and traffic counts.







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Ongoing Effort



Strategy Update

Continuously improving our efforts to maximize the retail potential in your community



Retail Expansion & Trends

Appropriately position your community

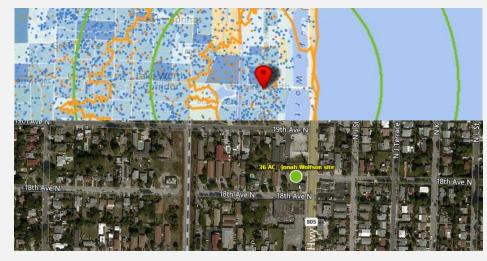
Update City leaders on the latest in retail

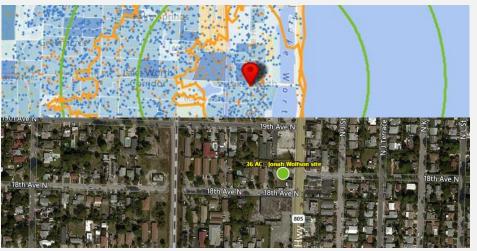


On Demand Reporting

Your research concierge

























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Contact developers, retailers, tenant representatives and franchisee groups - regionally and nationally



Make direct and indirect connections through conferences, in person meetings, phone calls, and emails





Coordinate and communicate our efforts regularly with local brokers, property owners, and city staff





Follow industry trends as well as changes in your local market to adjust our strategy and improve our efforts to maximize the retail potential in your community



