### **JENTAIT Pty Ltd**

## **Compliments & Complaints Form**

**Incorporating:** 

Blue Goose Planning, Coordination & Counselling; Red Bantam; Purple Chicken; Green Galah

#### **We Welcome Your Feedback**

JenTait Pty Ltd is committed to providing high quality services and supports that meet the needs of participants. We value your feedback – including complaints.

Please let us know what we do well and where we can improve our service.

Please complete this form then hand it to one of our staff members <u>or</u> email it to bluegoose@bluegoose.org.au <u>or</u> post to JenTait P/L, 445 David Street, Albury NSW 2640.

<b>Details of Feedback</b>	
This is a	□ compliment □ complaint □ comment
I am a	□ participant □ family member and/or carer □ representative
	☐ staff member ☐ staff member on behalf of a participant
	□ other
Your feedback:	

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Follow Up (optional)	
If you would like to be contacted regarding your feedback, please provide your details below:	
Name	
Date	
Best contact method (Phone or email)	
Office Use Only	
Actions and Outcome:	
Prompt: Register in the Compliments and Complaints Form	