

Operation Life Saver Training Center

(225)753-7716

Claiming, Viewing and Printing Your eCard

Congratulations on completing your AHA course! To make it official, claim your eCard. Only you can claim your eCard at this time; it cannot be claimed by someone on your behalf.

Claiming and Viewing Your Card

You will receive an email from eCards@heart.org with a link inviting you to claim your eCard online. If you don't receive the email, check your *Spam* or *Junk* folder before alerting your Training Center or instructor.

1. The link will direct you to the **Student Profile webpage**, which will have your first name, last name, email address, eCard code, AHA Instructor name, and Training Center information.
2. Please check that your information is accurate. If it is not, please **contact the Training Center** (not the instructor).
3. If the information is correct, set up a security question and answer to access your eCard(s) in the future.
4. Accept the terms and conditions of the site and click "**Submit.**"
5. **Fill out a brief survey** about the AHA course you just completed.
6. Once you complete the survey, your eCard will be displayed.
7. Save as PDF document to your computer for future use.

Printing Your Card

- Your eCard can be printed either wallet size (2.5" x 3.5") to be cut out, or full size (8.5" x 11") for easy filing. Please note that if you do not claim your eCard, you will not be able to show proof of course completion to your employer.
- After you have accessed your eCard, you will receive an email from the AHA confirming that your eCard has been claimed. You should save this confirmation email for your records.
- You can view your eCard online through the AHA's website, www.heart.org/cpr/mycards, at any time. Simply enter your first and last name and email address or, enter the eCard code found on your eCard.

Proof for Your Employer

- If your employer requires proof of completion, you can email them a copy from the eCard landing page.
- Your employer can also verify your eCard at www.heart.org/cpr/mycards to confirm issuance by a valid Training Center and Instructor aligned with that Training Center. Employers are only able to verify your card if you have completed steps 1-5.