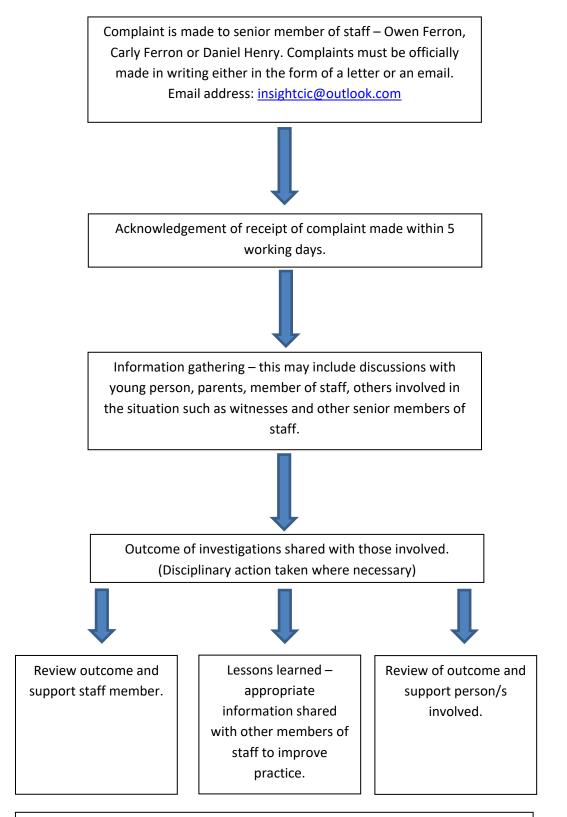
Date last reviewed: 16th February 2024 Date policy to be reviewed: 16th February 2025

Insight Community Project



Complains Procedure

If a complaint is made about the organisation, a member of staff or volunteer information will be handled seriously and confidentially. The following pathway must be followed:



Complaint records will be held on file for 10 years.