

Have a problem?

Turn off the player with the power button on left. Then turn back on (takes 20 seconds for the player display to light up) follow the re-boot instructions:

- Screen says "no disk" - press "Random" or "D/U" on remote
- Navigate to USB
- Navigate to Karaoke
- Press MPX on remote to remove demonstration vocals

If the microphones are working and the music is not or music is not loud enough, turn the music volume up on the remote.

Microphones are squealing? Turn down the mics. and don't point at the speakers.

Remote not working Check batteries. Some times they get lose. Make sure you point at player, not the TV.

TV not working. Make sure you are on the correct input

Urgent? call (310) 910 2004 to get my attention then text if it's hard to talk.

If you text , please tell me who you are.

Non urgent question? Johnny@johnnykaraoke.com Is the **best email for important information or questions. We then have a record of our conversation.** Try to keep the conversation from one email to the next using the reply button.