



## PET PROFILE (for dog walking)

Pet's Name: #1\_\_\_\_\_#2\_\_\_\_\_

***Use separate sheet for additional pets.***

Pet's Breed & Age: #1\_\_\_\_\_#2\_\_\_\_\_

Name of Pet Owner: \_\_\_\_\_

Address of service:\_\_\_\_\_

Mobile Number: \_\_\_\_\_or\_\_\_\_\_

Email Address: \_\_\_\_\_

Preferred communication: please circle: Text, Mess, email, Whatsap

Or other?: \_\_\_\_\_

### **Important Basic Information**

Microchip no.-if known: #1\_\_\_\_\_#2\_\_\_\_\_

Council Reg no.-if known: #1\_\_\_\_\_#2\_\_\_\_\_

Vet Details:\_\_\_\_\_

Emergency vet authority for all pets? please circle Y/N

Emergency spend limit?: \$\_\_\_\_\_ Insurance cover?: please circle Y/N

Flea/Tick control?: please circle Y/N

Vaccinations up to date for all pets?: please circle Y/N

### **Emergency contact details – Must not be blank**

please provide details for 1 emergency contact:

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**Please provide a separate page** to advise of any behaviours we need to be aware of and socialisation, known commands, & skills etc.



## DOG WALKING INFORMATION & AGREEMENT

URBAN TAILZ is committed to providing exceptional service. We want you and your dog(s) to feel happy and comfortable with the service you have asked us to provide.

It is recommended that pets are vaccinated and have their flea/ tick treatments up to date. Because we are not with your fur baby for long periods, the female paralysis tick may have time to inject her toxin before a tick is felt or noticed on your fur baby.

URBAN TAILZ understands that unplanned issues can arise, and you may need to cancel/change a booking. We respectfully ask that you provide enough notice to allow another client to book an appointment. Please see our cancellation policy.

When Urban Tailz has authority to enter your property we will:

- Enter and depart the owner's property as instructed and entrusted to.
- Ensure the dog(s) is secured in harness/collar and lead before leaving the secured property.
- Return the dog(s) when the walk is finished and ensure there is a fresh water supply and the harness/collar and lead is removed and returned.
- For dogs with inside access we will ensure your dog's paws are dried with a towel where possible.

When Urban Tailz has control of your dog during a walk we will:

- **Not** take your dog(s) to a Dog Off Leash Areas (DOLA)\*. (Under normal circumstances).
- Adhere to Council regulations (obeying signage, carry & use doggy poo bags)
- Stay alert for dangers and make your dog's safety our #1 priority!
- Maintain a professional standard at all times.
- Use positive responses and actions with your dog(s).
- Not allow interactions with other dogs without your permission.
- Transport the dog(s) with the utmost care and professionalism using fixed seat belt attachments, driving to the legal speed limit and obeying all other road rules (only for dogs that have permission to be transported to an alternate location for walks or DOLAs).
- Never leave your dog(s) unattended.
- Where possible avoid walking your dog(s) in excessive heat and excessive weather events.
- Provide opportunities to rehydrate.

**\*Urban Tailz, when requested, will take a dog(s) to a DOLA, after consideration of the circumstances and of your dog's temperament and you have a signed the "OFF-LEASH DOG PARK CONSENT AND LIABILITY WAIVER".**

## **RESPONSIBLE PET OWNERSHIP INFORMATION**



The Queensland Government requires **all** dogs to be registered with their local council. The Queensland Government's *Animal Management (Cats and Dogs) Act 2008* requires **all** dogs and cats to be microchipped.

Many cat owners are not aware they are legally responsible for everything their cat does, especially when it is outside their property. **Moreton Bay Regional Council** (MBRC) requires that all domestic animals, including cats, be registered and kept on their own property and prevented from wandering or escaping. <https://www.moretonbay.qld.gov.au/Services/Animals/Cats>

For our safety, URBAN TAILZ does not accept declared dangerous dogs (menacing or restricted breed) by Council. Pronged collars designed to punish dogs **will not** be used by URBAN TAILZ.

You must disclose if your pet is a "Hound Houdini". We want to ensure that you can return from work or from your time away and be met with lots of happy tail wagging –not an empty yard. URBAN TAILS **will not** accept responsibility for pets that are prone to escaping by digging or fence jumping. "Hound Houdini's" are better suited to kennels. Have you checked your yard for escape potential?

URBAN TAILZ will not take dogs to DOLAs without a direct request, and a signed "*OFF-LEASH DOG PARK CONSENT AND LIABILITY WAIVER*". for the following reasons:

- Pack hierarchy can lead to aggressive behaviours in some dogs and may potentially lead to attacks resulting in extreme injuries and sadly, some fatalities.
- Some irresponsible dog owners will take their untrained and un-socialised dogs to dog parks which can lead to the above.
- Health concerns. Any park that has a large group of dogs together poses many health risks to your doggo. Infectious diseases like Parvovirus, Canine Influenza and Kennel Cough can run rampant in dog parks. Internal parasites (worms) are found in unsanitary conditions and dog poo. Fleas and ticks can jump from one dog to another.

### **TRAVEL**

Dogs: Your pet's safety is important to us, if your doggo will be travelling in a car with the Sitter or Walker they will be restrained with a dog seat belt that Urban Tailz travels with.

Cats: URBAN TAILZ will not provide a cat carrier should your purr baby need to visit an emergency vet or travelling in a car with the Sitter or Walker for an appointment. Please ensure your cat carrier is left where they can be accessed easily.

Birds: URBAN TAILZ will not provide a parrot travel cage should your feathered baby need to visit an emergency vet or travelling in a car with the Sitter or Walker for an appointment. Please ensure your parrot travel cage is left where they can be accessed easily.



**Please print this page, fill out, sign and return to Urban Tailz**

Please note: All fees are payable **on or before the first day of service**. For regular clients that have taken advantage of our discounted rates, they **must** be paid in advance (4 or more booked walks) to receive the discounted rate.

**Please read carefully. Tick to acknowledge and sign & date at the bottom.**

- I have completed the first page with all essential information.
- I have read, understood and agree to Urban Tailz ***Services Agreement - Terms and conditions***
- I agree to provide an appropriate fitting harness/collar and lead which prevents accidental escape/slippage.
- I agree that the harness/collar will be supplied and made accessible to the Dog Walker the dog is accessible to the Dog Walker **on every booked walk**.
- I agree that the DOG will be accessible to the Dog Walker **on every booked walk**. (eg: The dog is not locked inside. Lack of access to the dog **will** be charged as a walk).
- I agree that I will provide, and restock, adequate rolls of appropriately sized poo bags and holder attached to the dog's lead as required by Council.
- I have read, understood, and agree to Urban Tailz ***Services Agreement - Terms and conditions "Refunds and Cancellations"***.

The tickbox below is **only** for clients that have requested this service.

- I have received, read, and understood the ***OFF-LEASH DOG PARK CONSENT AND LIABILITY WAIVER*** and have signed and returned to Urban Tailz.

Signed by \_\_\_\_\_

Print name \_\_\_\_\_ Date \_\_\_\_\_