

### **Have a problem?**

Turn off the player with the power button on left. Then turn back on (takes 20 seconds for the player display to light up) follow the re-boot instructions:

- Screen says "no disk" - press "Random" or "D/U" on remote
- Navigate to USB
- Navigate to Karaoke
- Press MPX on remote to remove demonstration vocals

**If the microphones are working and the music is not** or music is not loud enough, turn the music volume up on the remote.

**Microphones are squealing?** Turn down the mics. and don't point at the speakers.

**Remote not working** Check batteries. Some times they get lose. Make sure you point at player, not the TV.

**TV not working.** Make sure you are on the correct input

**Urgent?** call (310) 910 2004 to get my attention then text if it's hard to talk.

***If you text , please tell me who you are.***

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Non urgent question? [bookme@karaokeguy.com](mailto:bookme@karaokeguy.com) Is the **best email for important information or questions. We then have a record of our conversation.** Try to keep the conversation from one email to the next using the reply button.