

Connecting  
with Manulife  
just got *easier*



Get answers about your account, investment options and retirement planning by calling the Manulife Customer Service Centre toll-free at 1-800-242-1704.



**Customer service representatives**

can answer account inquiries Monday to Friday from 8 a.m. to 8 p.m. ET.



**Financial Education Specialists** can

answer questions about investment options and retirement planning Monday to Friday from 9 a.m. to 5 p.m. ET.



**Manulife's Interactive Voice Response (IVR)**

system offers secure access to your personal account and allows you to obtain current investment information 24 hours a day.

**We've made it easy and convenient for members to connect with us**

- Manulife offers an interpreter in over 200 languages such as Spanish, Cantonese, Mandarin, Tagalog.... and more!
- Let your call centre representative know if you need language assistance.

With Manulife, you have access to many retirement planning tools and resources offered to help you plan and save for life after work..

**Manage your account at [Manulifeim.ca/retirement](https://www.manulifeim.ca/retirement)**

- Check your account balance and view a summary of your contributions.
- Transfer money between investments.
- Get detailed investment information – fund profiles, retirement preparedness and more!
- Use the Retirement Calculator and Retirement Income Illustrator to determine an estimate of your retirement income.
- Access a Learning Centre, featuring:
  - A multimedia library with interactive videos, quizzes and calculators.
  - Financial Planning Resources that focus on financial literacy education.

Log in with your Customer Number and set up your Manulife ID if you haven't already. For help creating a Manulife ID go to [Manulife.ca/membersupport](https://www.Manulife.ca/membersupport).



**Contact Manulife for information, service, and support**

Customer Service Centre: **1-800-242-1704**

Group Retirement Solutions: [Manulifeim.ca/retirement](https://www.Manulifeim.ca/retirement)



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