

# Online tools and resources to help you plan your future

Staying on top of your group retirement program has never been easier. Access your account anytime, using Manulife's secure website.



## Your online VIP Room account

As part of our commitment to help you manage and monitor your savings more conveniently, Manulife offers secure plan member website access. Once you've enrolled in your program, don't forget to set up your VIP Room account:

1. Go to [Manulife.ca/GRO](https://www.Manulife.ca/GRO) and click **Sign in**.
2. Create and activate your Manulife ID.
3. Once you've activated your Manulife ID, sign in using your Manulife ID.
4. If you've never signed in before, you'll need to register to access your account. Enter your Registration ID under **Don't have an account yet?**, and click **Get registered**, then follow the onscreen instructions.

*You received your Registration ID after you enrolled in your program. You can also find your Registration ID on your statements.*

5. Connect your VIP Room account to your Manulife ID.
6. From the member site dashboard, select the tile for your VIP Room account.

## Through your online VIP Room account, you'll get access to:

- Account balances and statements: Your current account balance will be displayed for all the plans you are enrolled in.
  - Go paperless by choosing to receive your statements electronically.
- Send documents easily and securely.
- Check how your investments are doing and ensure that your investment instructions still match your short and long term goals.
- Utilize the Retirement Calculator on the homepage to set your retirement income goal and get suggestions on how to achieve it.
- Tools, calculators and a library of resources to help you get the most out of your retirement plan.
- Message Centre: The Message Centre contains important messages and updates.

# Manage your retirement savings on the go

Manulife Mobile gives you fast, convenient access to your group retirement account – anytime, anywhere.

You can easily keep track of your retirement savings and always know where your money is invested. You can also see how you're tracking towards your goals.

Start monitoring your investments:

- Check your savings totals and plan details.
- Review your recent activity.
- View all contributions made to your account.
- See your rates of return.

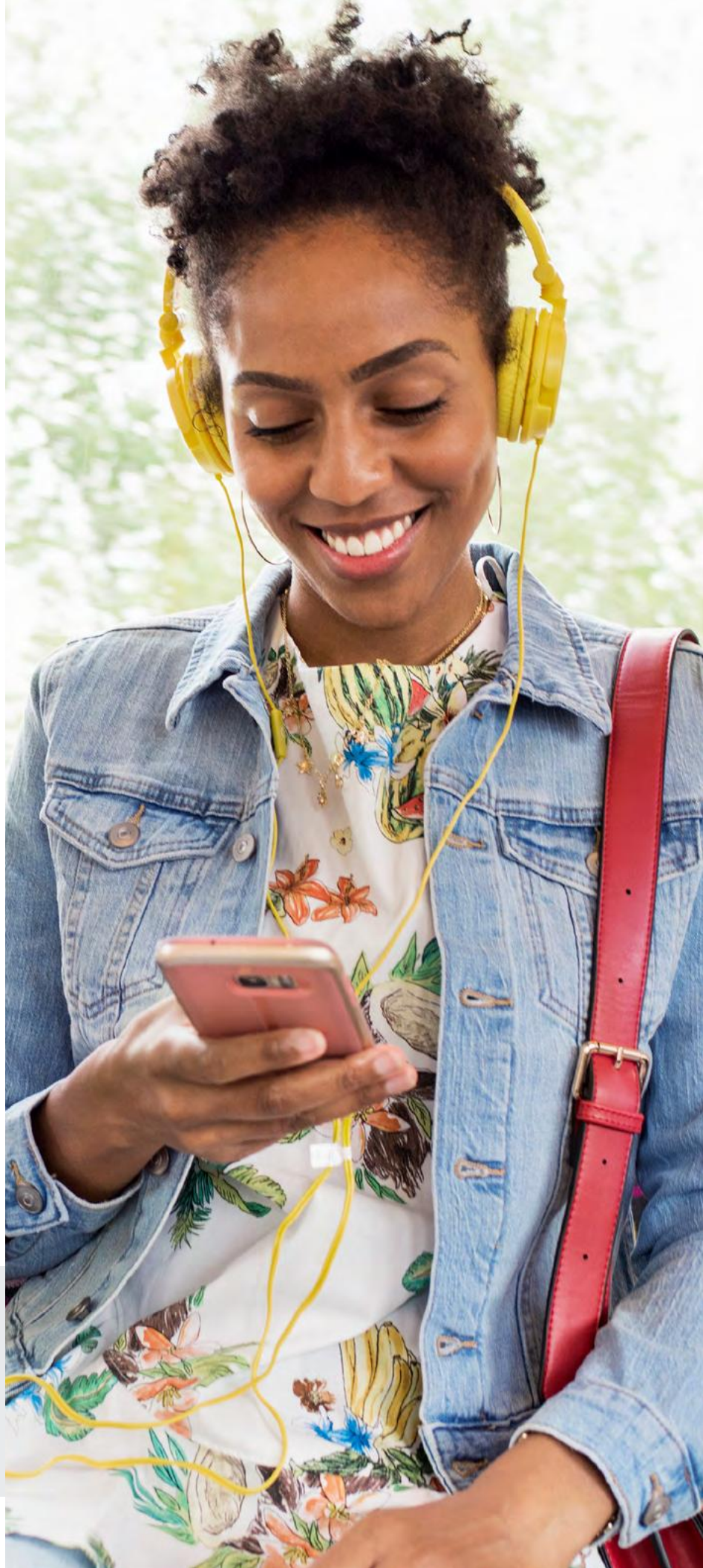
Manulife Mobile is FREE, convenient and easy to use.<sup>1</sup>



Go to Google Play or the Apple store, **download Manulife Mobile today** and stay connected to your future.



<sup>1</sup> Standard data charges apply.





## Manulife's webinar series

Getting smarter about money can be quick and simple.

Join our webinars and get simple tips and ideas that may help you and your family make healthy financial decisions.

- 30-minute online LIVE sessions, free!
- Interactive content.
- Weekdays, evenings and weekends.

Sessions cover 4 themes related to your financial life:

- Financial wellness.
- Investments.
- Making the most of your plan.
- Retirement readiness.

Check out our webinar calendar and register for sessions at [manulife.ca/webinars](https://manulife.ca/webinars).

### Plus, you could WIN a \$100 gift card!

If you attend a webinar and complete the survey afterward, we enter you in a draw to win a \$100 gift card.

[Complete contest rules.](#)

## Questions?

Contact [webinars@manulife.com](mailto:webinars@manulife.com).

## Manulife's Retirement Redefined

Retirement is a shift in how you live your life. But you're not alone! We can help you figure out what it means for you and help you prepare with confidence for all aspects of your next chapter: your health, your money and your lifestyle.

The Retirement Redefined webpage is a guided digital experience to help you with:

- **Getting Ready** - Find out what you need to do to prepare for your next chapter.
- **Managing Your Money** - Get your finances in shape and make the most of your hard-earned money.
- **Enjoying Life** - Create the lifestyle you want in retirement.
- **Staying Healthy** - Get a head start on your healthy retirement with fitness, nutrition, and healthy living tips.

Access Retirement Redefined in 3 easy steps:

1. Go to [Manulife.ca/GRO](https://manulife.ca/GRO) and sign in with your Manulife ID.
2. Click on the VIP Room account tile.
3. Click **Learn More** under Retirement Redefined in the Learning Centre tab.



## Contact Manulife

### Customer Service

If you have questions about your group retirement program, call the Customer Service Centre toll-free by phone at **1-800-242-1704**.

Bilingual Customer Service Representatives are available to answer account inquiries Monday to Friday, from 8 a.m. to 8 p.m. ET.

Financial Education Specialists are available to answer investments and retirement planning questions Monday to Friday, from 9 a.m. to 5 p.m. ET.



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