



Accessibility & Equality Policy

At Palace Gate Building Services Limited we are super positive about disability, and we take our duties as a service provider under the Equality Act 2010 very seriously indeed.

Both Directors of this business are parents to children and young people with disabilities. We have a particular in-depth first-hand knowledge of Autism, ADHD, Cerebral Palsy and severe sight impairment.

We are proactive about disability and inclusion, and we want to be accessible to everyone as much as we possibly can be. This runs at the heart of what we do and that doesn't just mean a few easily put in place website accessibility adjustments. For us that means going further and employing disabled people wherever we can and if needs be making adjustments to our pricing and the way that we do things to be sure that we include disabled people at every point of our business and its operation/interaction with any person inside and outside of it.

We not only want to recognise the importance of ensuring that everyone is able to use our websites & services we want to do everything that we can possibly to make that a reality in a truly meaningful way.

Most of our website pages already provide a basic level of accessibility and we constantly try to anticipate the needs of people with disabilities to make reasonable adjustments not just for employees but for everyone who uses or interacts with our services. This is work which for us is **never done** and we continue to work to improve.

Our commitment to accessibility and inclusion is therefore ongoing and a continuous process.

There are also many ways in which you can configure your device/browser to better suit your needs - visit [My Computer My Way](#) for free guidance.

Finally, if you encounter any problems, or have suggestions/feedback please contact us. Nothing is too much trouble if it is reasonably within our power to accommodate people who want to use any of our services we absolutely will do so.

Please speak to us with the absolute assurity that we are wanting to help to resolve any difficulty that may be experienced.