# Andrew W. Scott, LPC, PLLC. NOTICE OF PRIVACY PRACTICES

Effective Date: September 19, 2013

# THIS NOTICE DESCRIBES HOW INFROMATION ABOUT YOU MAY BE USED, DISCLOSED AND SAFEGUARDED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

#### PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact Andrew Scott at (405) 285-8226.

#### I. Who Will Follow This Notice

This Notice describes my practices and that of my employees who are authorized to enter information into your chart. These persons may share information with each other for treatment, payment, or business operations purposes described in this notice.

# II. Our Responsibility

The confidentiality of your personal health information is very important to us. Your health information includes records that we create and obtain when we provide you care, such as a record of your symptoms, examination and test results, diagnoses, treatments and referrals for further care. It also includes bills, insurance claims, or other payment information that we maintain related to your care.

This Notice describes how we handle your health information and your rights regarding this information. Generally speaking, we are required to:

- Maintain the privacy of your health information as required by law;
- Provide you with this Notice of our duties and privacy practices regarding the health information about you that we collect and maintain;
- Notify you promptly if a breach of your information occurs that may have compromised the privacy or security of your information;
- Follow the terms of our Notice currently in effect.

#### III. Contact Information

After reviewing this Notice, if you need further information or want to contact us for any reason regarding the handling of your health information, please direct any communications to the following contact person:

Andrew W. Scott

1616 E. 19th Street, Suite 305 Edmond, OK 73013 (405) 285-8226

#### IV. Uses and Disclosures of Information

Under federal law, we are permitted to use and disclose personal health information (PHI) without authorization for treatment, payment, and health care operations. However, the ACA's Code of Ethics, 45CFR Part 160 & 164, and 42CFR Part 2 requires us to obtain your express consent before we make certain disclosures of your PHI. The following categories describe different ways that we use and disclose information. For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

<u>For Treatment:</u> We may use information about you to provide you with services. We may disclose information about you to doctors, therapists, or other personnel who are involved in taking care of you. We may also disclose information to people outside of our office in order to coordinate referrals, make reminder calls to you, or for professional consultation. We may also disclose information about you to people who may be involved in your care such as family, clergy, or others we use to provide services that are part of your care.

<u>For Payment</u>: We may use and disclose information about you so that the treatment you receive at this office may be submitted to and payment may be collected from you, an insurance company, or a third party. For example, we may need to give your health plan information about treatment you received at our office so your health plan will reimburse you for the treatment. In such situations, we will

disclose only the minimum amount of information necessary. However, you may restrict the release of information by us to your health insurance plan when you have paid for the service out of pocket and in full.

<u>For Health Care Operations</u>: We may use and disclose information about you for our operations. These uses and disclosures are necessary to run the practice and make sure that all of our clients receive quality care. For example, we may use information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine information about many clients to decide what additional services we should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to doctors, nurses, therapists, medical students, and other personnel for review and learning purposes.

<u>Treatment Alternatives</u>: We may use and disclose information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.

<u>Individuals Involved in Your Care or Payment For Your Care</u>: We may release information about you to a friend or family member who is involved in your care. We may also give information to someone who helps pay for your care. Any such disclosure will be limited to information directly related to the person's involvement in your care.

As Required by Law: We will disclose information about you when required to do so by federal, state, or local law.

<u>To Avert a Serious Threat to Health or Safety</u>: We may use and disclose information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

#### V. Other Uses and Disclosures

In addition to uses and disclosures related to treatment, payment, and health care operations, we may also use and disclose your personal information without authorization for the following additional purposes:

<u>Abuse</u>, <u>Neglect</u>, <u>or Domestic Violence</u>: As required or permitted by law, we may disclose health information about you to a state or federal agency to report suspected abuse, neglect, or domestic violence. If such a report is optional, we will use our professional judgment in deciding whether or not to make such a report. If feasible, we will inform you promptly that we have made such a disclosure.

Appointment Reminders and Other Health Services: We may use or disclose your health information to remind you about appointments or to inform you about treatment alternatives or other health-related benefits and services that may be of interest to you, such as case management or care coordination.

<u>Business Associates</u>: We may share health information about you with business associates who are performing services on our behalf. For example, we may contract with a company to service and maintain our computer systems, or to do our billing. Our business associates are obligated to safeguard your health information. We will share with our business associates only the minimum amount of personal health information necessary for them to assist us.

<u>Communicable Diseases</u>: To the extent authorized by law, we may disclose information to a person who may have been exposed to a communicable disease or who is otherwise at risk of spreading a disease or condition.

Health Oversight: We may disclose health information about you for oversight activities authorized by law or to an authorized health oversight agency to facilitate auditing, inspection, or investigation related to our provision of health care, or to the health care system.

<u>Judicial or Administrative Proceedings</u>: We may disclose health information about you in the course of a judicial or administrative proceeding, in accordance with our legal obligations. For example, we may disclose information about you in response to a subpoena, discovery request, or other lawful process, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

<u>Law Enforcement</u>: We may disclose health information about you to a law enforcement official for certain law enforcement purposes. For example, we may report certain types of injuries as required by law, assist law enforcement to locate someone such as a fugitive or material witness, or make a report concerning a crime or suspected criminal conduct.

Minors: If you are an unemancipated minor under Oklahoma law, there may be circumstances in which we disclose health information about you to a parent, guardian, or other person acting *in loco parentis*, in accordance with our legal and ethical responsibilities.

<u>Notification</u>: We may notify a family member, your personal representative, or other person responsible for your care, of your location, general condition, or death. If you are available, we will provide you an opportunity to object before disclosing any such information. If you are unavailable because, for example, you are incapacitated or because of some other emergency circumstance, we will use our professional judgment to determine what is in your best interest regarding any such disclosure.

<u>Parents</u>: If you are a parent of an unemancipated minor, and are acting as the minor's personal representative, we may disclose health information about your child to you under certain circumstances. For example, if we are legally required to obtain your consent as your child's personal representative in order for your child to receive care from us, we may disclose health information about your child to you. In some circumstances, we may not disclose health information about an unemancipated minor to you. For example, if your child is legally authorized to consent to treatment (without separate consent from you), consents to such treatment, and does not request that you be treated as his or her personal representative, we may not disclose health information about your child to you without your child's written authorization.

<u>Personal Representative</u>: If you are an adult or emancipated minor, we may disclose health information about you to a personal representative authorized to act on your behalf in making decisions about your health care.

<u>Specialized Government Functions</u>: We may disclose health information about you for certain specialized government functions, as authorized by law. Among these functions are the following: military command; determination of veterans' benefits; national security and intelligence activities; protection of the President and other officials; and the health, safety, and security of correctional institutions.

Workers' Compensation: We may disclose health information about you for purposes related to workers' compensation, as required and authorized by law.

# VI. Psychotherapy Notes

In the course of your care with us, you may receive treatment from a mental health professional (such as a Licensed Professional Counselor) who keeps separate notes during the course of your therapy sessions about your conversations. These notes, known as "psychotherapy notes", are kept apart from the rest of your record, and do not include basic information such as your medication treatment record, counseling session start and stop times, the types and frequencies of treatment you receive, or your test results. They also do not include any summary of your diagnosis, condition, treatment plan, symptoms, prognosis, or treatment progress. Psychotherapy notes may be disclosed by a therapist only after you have given written authorization to do so. (Limited exceptions exist, e.g. in order for your therapist to prevent harm to yourself or others, and to report child abuse/neglect). You cannot be required to authorize the release of your psychotherapy notes in order to obtain health-insurance benefits for your treatment, or enroll in a health plan. Psychotherapy notes are also not among the records that you may request to review or copy (see discussion of your rights in section VII below). If you have any questions, feel free to discuss this subject with your therapist.

# VII. Your Health Information Rights

Under the law, you have certain rights regarding the health information that we collect and maintain about you. This includes the right to:
- Request that we restrict certain uses and disclosures of your health information; we are not, however, required to agree to a requested restriction

- Request that we communicate with you in a certain way or at a certain location, such as making records available for pick-up, or mailing them to you at an alternative address, such as a P.O. Box. We will accommodate reasonable requests for such confidential communications.
- Request to review, or to receive a copy of in electronic or paper format, the health information about you that is maintained in our files and the files of our business associates (if applicable). If we are unable to satisfy your request, we will tell you in writing the reason for the denial and your right, if any, to request a review of the decision. Usually, this includes billing records, but does not include psychotherapy notes.
- Request that we amend the health information about you that is maintained in our files and the files of our business associates (if applicable). Your request, in writing, must explain why you believe our records about you are incorrect, or otherwise require amendment. If we are unable to satisfy your request, we will tell you in writing the reason for the denial and tell you how you may contest the decision, including your right to submit a statement (of reasonable length) disagreeing with the decision. This statement will be added to your records
- Request a list of our disclosures of your health information. This list, known as an "accounting" of disclosures, will not include certain disclosures, such as those made for treatment, payment, or health care operations. We will provide you the accounting free of charge, however if you request more than one accounting in any 12 month period, we may impose a reasonable, cost-based fee for any subsequent request. Your request should indicate the period of time in which you are interested (for example, "from May 1, 2003 to June 1, 2003"). We will be unable to provide you an accounting for any disclosures made before February 26th, 2003, or for a period of longer than six years.

   Request a paper copy of this Notice.

In order to exercise any of your rights described above, you must submit your request in writing to our contact person (see section III above for information). If you have questions about your rights, please speak with our contact person, available in person or by phone, during normal office hours.

# VIII. To Request Information or File a Complaint

If you believe your privacy rights have been violated, you may file a written complaint by mailing it or delivering it to our contact person (see section III above). You may file a complaint with our office or with the Secretary of Health and Human Services. We cannot, and will

not, make you waive your right to file a complaint with HHS as a condition of receiving care from us, or penalize you for filing a complaint with HHS.

### IX. Revisions to this Notice

We reserve the right to amend the terms of this Notice. If this Notice is revised, the amended terms shall apply to all health information that we maintain, including information about you collected or obtained before the effective date of the revised Notice. If the revisions reflect a material change to the use and disclosure of your information, your rights regarding such information, our legal duties, or other privacy practices described in the Notice, we will promptly distribute the revised Notice, post it in the waiting are of our office, and make copies available to our patients and others.

### X. Other Uses of Information:

Other uses and disclosures of information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provide to you.

## XI. Effective Date:

September 19, 2013