



Welcome to the Interagency Support Council of Eastern Williamson County Nonprofit Networking Meeting

Noon – 1:00 pm, September 12, 2023

Your Speaker

Bob Novello, Executive Director

The Williamson County Institute for Excellence
in Nonprofits





The Institute's History

- ★ **It all began in 2010 when a collaboration of community leaders in Georgetown formed a Founding Group to “do whatever it takes to help nonprofits.”**
- ★ **Our four Founding Partners support The Institute with their advocacy and in-kind services:**
 - **Chisholm Trail Communities Foundation**
 - **Georgetown Chamber of Commerce**
 - **Georgetown Health Foundation**
 - **Southwestern University**



Nonprofits' Challenge: SUSTAINABILITY

- ★ **Continuity of Leadership**
- ★ **Economic Climate**
 - **Increasing Demand For Services**
 - **Revenues Flat or Down**
- ★ **Retention of Talent**
- ★ **Relevancy of Programs and Services**
- ★ **Competition for Resources**



The Institute's Mission

To help nonprofit organizations serving
Williamson County learn and apply
Principles of Organizational Excellence to
achieve and sustain high performance.



Principles of Organizational Excellence

- ★ **Develop plans for sustained success**
- ★ **Understand your clients and stakeholders**
- ★ **Measure and analyze performance to drive improvement**
- ★ **Engage your workforce**
- ★ **Design and manage your processes to deliver value and operational efficiency**
- ★ **Monitor results important to the organization, clients, and stakeholders**



The Institute's Guiding Principles

- ★ **Provide pro bono services**
- ★ **Be guided by our client's needs and expectations regarding programs, services, pacing, and scope**
- ★ **Be innovative, agile, and flexible, so that we can meet the diverse needs and expectations of our clients**
- ★ **Base our decisions on data and information**
- ★ **Focus on results and impact to measure our performance**



Our Services

★ Education

- **Orientation sessions introducing Organizational Excellence**
- **Specialized topics supporting Organizational Excellence Culture and Techniques**
- **Education on Institute-led Assessment and Self-Assessment Criteria**

★ Assessments

- **Institute-led Baldrige-based Assessment**
- **Institute-guided Baldrige-based Self-Assessment**



Our Services (Cont'd)

★ Facilitation

- Facilitation of Strategic Planning projects
- Facilitation of Assessment Consensus Sessions

★ Consultation

- Coaching on appropriate assessment criteria for individual organizations (Institute level or Quality Texas levels, if appropriate)
- Help with Governance compliance issues
- Assistance with specific issues



Our Workforce

The Institute recruits a volunteer (not paid) workforce with the skills and experience to provide exceptional support to its clients.

- ***Staff:* a part-time volunteer Executive Director**
- ***Subject Matter Experts (SMEs):* 12 volunteers**
- ***Board of Directors:* 10 volunteers**



Our Board Committees

- ★ Executive Committee (Board Officers & ED)**
- ★ Governance & Nominating Committee**
- ★ Finance Committee**
- ★ Resource Development Committee**
- ★ Program Development Committee**



Our Strategic Objectives

- 1. Build and maintain a sustainable organization**
- 2. Deliver value to the Nonprofit Community**
- 3. Collaborate with area Institutions and Organizations**



For More Information, Questions, etc.

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