



## ICON CLOUD SOLUTIONS SERVICE AND REASONABLE USE POLICY

Use of the Services is subject to this Reasonable and Acceptable Use Policy.

Customer agrees not to use the Services:

- to resell these Services to a third Party
- to engage in, promote or encourage illegal activity;
- for any unlawful, invasive, infringing, defamatory or fraudulent purpose;
- to interfere with the use of the Services, or the equipment used to provide the Services, by ICON Cloud Solutions (ICS), authorized resellers, or other authorized users;
- to disable, interfere with or circumvent any aspect of the Services;
- infringe or misappropriate any copyright, trademark or other intellectual property, proprietary right, license right, or legal content protections; or
- to generate, distribute, publish or facilitate unsolicited mass email, promotions, advertisements or other solicitations (“spam”).
- Not intended for call center applications or other uses that cause extreme network capacity issues and interference. This includes autodialing, continuous or extensive call forwarding, continuous connectivity, constant dialing, iterative dialing, fax broadcast, fax blasting, telemarketing or any other activity that would be consistent with excessive or abusive usage.
- If it is determined that customer usage is abusive, customer agrees to pay a per minute fee of use in excess of those levels AT THE THEN-CURRENT RATE ESTABLISHED BY ICS, and, at ICS's sole option, customer service will be immediately terminated.
- ICS reserves the right to review usage of the Unlimited plans to ensure there is no abuse of such plans.