



Odi's Oldies Doggy Day Care

Terms & Conditions

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All new customers must undertake a trial visit before a booking is made. This allows us to make sure your dog(s) get along with our own resident dogs and gives you the opportunity to view our facilities and ensure that Odi's Oldies Doggy Day Care is the right fit for you and your dog.

All information provided on the Registration Form must be honest and detailed and you must give full disclosure of any behavioural issues your dog may exhibit. Odi's Oldies Doggy Day Care reserves the right to terminate a booking without refund if behavioural issues are not fully disclosed. Behaviour such as territory scent marking within the home, aggression towards other dogs, excessive barking or dogs displaying extreme anxiety behaviour may result in future bookings being cancelled.

All dogs must be up to date with their vaccinations, worming, tick and flea treatments and a copy of the up to date vaccination record must be provided prior to their stay and all must be kept up to date. All dogs must be microchipped and the microchip number must be supplied. If a dog shows symptoms of infection (e.g. sneezing, coughing, runny nose, eye discharge) it will not be accepted for day care or boarding until it has been clear of symptoms for at least 48 hours.

You confirm your dog is non-aggressive. We are unable to accept dogs with any aggression problems towards other dogs or people. If your dog is aggressive or their behaviour becomes uncontrollable, destructive or unreasonable during its stay it will be placed in isolation and must be collected within 24 hours. No refund will be payable to you under these circumstances.

We are willing to accept bookings for unspayed bitches, however this is only if you believe your dog is not due to be in season during her stay and you must inform us at the time of booking. We are willing to accept entire males, providing they are not aggressive towards other dogs.

The emergency contact you supply on the booking form must be someone available in the UK whilst you are on away who will be able to act on your behalf should we not be able to reach you and potentially collect your dog in the unlikely event that the need should arise.

If your dog causes damage to the Odi's Oldies Doggy Day Care home or belongings, other than reasonable wear and tear, you agree to reimburse any reasonable cost incurred.

Odi's Oldies Doggy Day Care will, with Owners consent, administer liquid or solid oral medication should this be required during their stay. Injected medication will not be administered.

Whilst every possible care is taken of each dog we cannot be held responsible for loss either from illness or other causes whilst your pet is in our care, or during the transport to and from us. Nor for any of the owner's property which is brought with the dog.

All dogs should arrive with their own bedding and food for the duration of their stay.

