

CARGO

AIR



**PERSONALISED
FREIGHT SOLUTIONS**

MAKING INTERNATIONAL FREIGHT EASY!

PFS Global is a leading freight forwarding company based in Brisbane, specialising in delivering international freight solutions, personalised to your unique business needs.

We have a team of experienced professionals who work hard to ensure that our clients receive the highest quality service and the best value for money.

What we do!

- + **INTERNATIONAL FREIGHT**
- + **CUSTOMS CLEARANCE**
- + **PROJECT MANAGEMENT**
- + **CARGO TRANSIT INSURANCE**
- + **SOURCING & PROCUREMENT**

Want to know more?

-  0437 888 631
-  justin@pfsglobal.com.au
-  pfsglobal.com.au
-  17 Daintree Drive, Redland Bay QLD

THE SHIPMENT PROCESS

PRIOR TO SHIPPING

- + Once you have placed your order with your supplier/factory, notify PFS Global of the order details.
- + PFS Global (with PFS Global Partner Offices) will liaise with your supplier for an order ready date and estimated cargo volume.
- + Once ready date is known, PFS Global will book shipping and advise you of the intended shipment details via a Booking Confirmation.
- + If *EXW terms*, our partner office will arrange collection of cargo and deliver to the Air Consolidator for preparation for loading, and complete the export clearance. If *FOB terms*, your supplier will organise cargo to be delivered to Airport and complete export clearance before the required cut-off date advised by our partner office at origin.

IN TRANSIT

- + On shipment departure, PFS Global will send a Departure Confirmation, and provide an updated shipment quote based on final check-in details.
- + PFS Global will then liaise with your supplier to obtain the commercial documentation. The standard documents required can include:
 - Air Waybill
 - Commercial Invoice
 - Packing List
 - Certificate of Origin (if applicable)
- + Once documents received, PFS Global will arrange the Import clearance through Australian Customs & Quarantine.
- + PFS Global to provide an invoice to you for all charges including Air Freight, Arrival Charges, Clearance charges, any Customs Duties, GST and Quarantine charges and final delivery. Payment is required before shipment arrival, unless other terms in place.
- + PFS Global team will provide regular tracking updates whilst cargo is in transit.

ON ARRIVAL

- + Once flight arrives, it can take up to 12-24hrs for the cargo to be unpacked, processed and made available for collection.
- + PFS Global to pay all applicable parties including customs, for release from airport, and provides transport with the Release paperwork so collection can be made.
- + PFS Global will keep you updated on final release details, including any quarantine holds/random inspections, and final delivery plan.