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**PERSONALISED
FREIGHT SOLUTIONS**

MAKING INTERNATIONAL FREIGHT EASY!

PFS Global is a leading freight forwarding company based in Brisbane, specialising in delivering international freight solutions, personalised to your unique business needs.

We have a team of experienced professionals who work hard to ensure that our clients receive the highest quality service and the best value for money.

What we do!

- + **INTERNATIONAL FREIGHT**
- + **CUSTOMS CLEARANCE**
- + **PROJECT MANAGEMENT**
- + **CARGO TRANSIT INSURANCE**
- + **SOURCING & PROCUREMENT**

Want to know more?

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THE SHIPMENT PROCESS

PRIOR TO SHIPPING

- + Once you have placed your order with your supplier/factory, notify PFS Global of the order details.
- + PFS Global (with PFS Global Partner Offices) will liaise with your supplier for an order ready date and estimated cargo volume.
- + Once ready date is known, PFS Global will book shipping and advise you of the intended shipment details via a Booking Confirmation.
- + If *EXW terms*, our partner office will arrange collection of cargo and deliver to the Container Freight Station (CFS) for loading into the container, and complete the export clearance. If *FOB terms*, your supplier will arrange collection of the empty container, load cargo, deliver to Port of Loading and complete export clearance before the required cut-off date advised by our partner office at origin.

IN TRANSIT

- + On departure from Port of Loading, PFS Global will send a Departure Confirmation, and provide an updated shipping quote if any changes to original shipment plan.
- + PFS Global will then liaise with your supplier to obtain the commercial documentation. The standard documents required can include:
 - Bill of Lading
 - Commercial Invoice
 - Packing List
 - Packing Declaration
 - Certificate of Origin (if applicable)
 - Treatment Certificates (if applicable)
- + Once documents received, PFS Global will arrange the Import clearance through Australian Customs & Quarantine.
- + PFS Global to provide an invoice to you for all charges including Ocean Freight, Arrival Charges, Clearance charges, any Customs Duties, GST and Quarantine charges and final delivery. Payment is required before shipment arrival, unless other terms in place.
- + PFS Global team will provide regular tracking updates whilst cargo is in transit.
- + PFS Global to pre-alert our transport company, in preparation for cargo arrival.

ON ARRIVAL

- + Once vessel arrives, please allow approx 3 working days for the container to become available at wharf. Once wharf availability known, container delivery plan (including empty collection) can be finalised.
- + PFS Global to pay all applicable parties including customs, for release from wharf, and provide transport with the Delivery Order paperwork, which enables to them collect container from the wharf.
- + PFS Global will keep you updated on final release details, including any quarantine holds/random inspections.