

PHOENIX REFINISHING INC

Cabinet Warranty Information

LIFETIME LIMITED WARRANTY

Phoenix Refinishing warrants to the original consumer purchaser for as long as they own their home that Phoenix Refinishing cabinetry products will be free from defects in material and workmanship under normal use. Original Consumer Purchaser means the person who owns and occupies the home in which the product is initially installed, or refinished in.

WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not apply to Products: installed outdoors; used for purposes for which it is not designed or intended for; which has been subjected to misuse, vandalism, abuse, negligence, or accident; which has been improperly stored; which has been improperly installed, cleaned or maintained; which has been subjected to improper temperature and/or humidity extremes; fire, flood, and acts of God; exhibiting normal wear and tear.

In addition, natural woods may vary in color and characteristics and exhibit subtle changes as they age. For example, painted doors, drawer fronts and face frames may eventually have visible cracking around the joint area and cabinet colors may darken or lighten over time. Sunlight, smoke, and other environmental conditions may also affect the color and integrity of your finish over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this Limited Warranty. Certain household cleaners and other substances may also affect the color and integrity of the Product's finish over time. Any such effects on the color and/or integrity of the finish over time are not covered by this Limited Warranty. Phoenix Refinishing leaves cabinetry care instructions with the clients when projects are complete.

OTHER CLAIM INFORMATION

When a claim for warpage/joint separation/wood growth is submitted, Phoenix Refinishing may, at its sole option and after inspection, defer action for 12 months to allow the product to acclimate to the installed environment. In the even re-work occurs, Phoenix Refinishing cannot guarantee that the finish of the replaced or repaired product will exactly match the finish and appearance of other products installed at the premises. This is due to the changes that occur during the woods' natural aging process, affecting its color and grain. All job and paint color formulations are stored with our paint supplier; you WILL receive the exact color original to the refinishing project.

IN NO EVENT WILL PHOENIX REFINISHING'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT WARRANTED HEREUNDER, OR THE NON-CONFORMING PORTION THEREOF, WHICHEVER IS THE LESSER AMOUNT.

Thank you for your business! ~ *Stevie Jinez*

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WARRANTY CLAIMS

To obtain benefits under this Limited Warranty, please contact the owner Stevie Jinez, who will arrange for inspection of the product(s). Please keep this copy of the Limited Warranty for reference. You can make contact by:

CALL: (704)533-1994 OR EMAIL:
phoenixrefinishingnc@gmail.com

Please allow adequate timing for a response and solution to be administered. We appreciate your business; your satisfaction is important to us, and our reputation is imperative. We strive to maintain our

high standards and excellent quality, and make no exceptions!



Thank you for your business! ~ *Stevie Jinez*