

## Botox Patient Insurance Guide

---

Hart Family Medical  
304 - 1919 Sirocco Dr SW, Calgary, AB T3H 2Y3  
Phone: (403) 452-6622 | Fax: (403) 452-7311

---

Your doctor has prescribed you Botox. This guide will help manage your prescription or assist you to obtain coverage for your next Botox appointment. **If you are over 65 years, you are already covered by Blue Cross.**

**Your doctors office has a preferred relationship with:**

**PENNY  FAUSTA**

**P H A R M A C Y**

#101, 217 - 19 St NW, Calgary, T2N 2H9 Canada  
ph 403 455 6580 | fx 403 455 6586 | info@pennyfausta.com

### **This relationship ensures the following for our patients:**

- Free delivery of Botox to your doctor's office for all of your upcoming appointments
- Assistance with obtaining insurance coverage if you don't have any
- Assistance with optimizing prescription insurance reimbursement
- Assistance filling out special authorization forms and doctor letters for your insurer
- Co-pay card benefit of up to 20% (\$160 per) for first 3 treatments

### **PHARMACY PROCESS:**

- Following your first treatment, a prescription will automatically be sent to Penny Fausta Pharmacy by your Physician. Penny Fausta will contact you to set up your insurance reimbursement file.
- If you do not have insurance, Penny Fausta will assist you in obtaining Alberta Blue Cross Non-Group (covers Botox 100%) in time for future treatments. In this instance, Allergan will cover your 1st treatment (conditional to signing up for ABCNG).

### **INSURANCE COVERAGE:**

- After your first Botox treatment, Penny Fausta Pharmacy will determine your insurance coverage and phone you to arrange any patient portion fees associated with your treatment. If your spouse has insurance, be sure to provide that information to Penny Fausta as well
- Penny Fausta Pharmacy will administrate your Allergan copay privileges (covers up to 20% of each of your first 3 treatments)
- You will also have to provide method of payment to Penny Fausta Pharmacy for any amount not covered by insurance and/or copay.
- If additional paperwork is required to fulfill your prescription, Penny Fausta will notify you and help you complete any "special authorization" forms or work with your doctor to procure any "doctor letters" needed by your insurer.

### **WHAT IF YOUR INSURANCE COMPANY DECLINES COVERAGE?**

Speak to Penny Fausta Pharmacy. They will assist you with appeals or other options such as Alberta Blue Cross Group 1 plan which covers Botox100%

### **IMPORTANT NOTES:**

Insurers cover the cost of the medication according to the level of coverage provided by your insurance plan (e.g.; 80% or 100%). If you have any questions or concerns, please call the Penny Fausta team at 1-403-455-6580, they are happy to help.