

Pick-up Instructions

Consignors who chose not to donate all unsold items will come back to pick up unsold items at the end of our sale. All merchandise not picked up by 5:30 pm sharp on the pick-up day will be donated to charity.

The process of picking up is straightforward and efficient. All of your items will be sorted back into the plastic tote you dropped off and in order by Consignor number. If your tote is full, your non-hanging items will be on the floor by your tote. Find a Mama Bears Team Member to help you locate your items if you need help. You will retrieve your items and go to checkout so someone can check your items as you leave the building. Please know that it is your responsibility to get all of your items. We are not responsible for any things you forget to carry out. So please check the "**no-tag**" area for items that lost their tags during the sale.

Since our time is limited and we must be out of the building, anything remaining after 5:30 pm SHARP will be donated. We simply do not have the capacity to take items with us. Doors will be closed and locked on time, and pick-ups will no longer be available. No Exceptions! Please, **add a reminder** in your phone to remind you! We appreciate your punctuality and understanding!