



# HOUSE OF CRAVEN

## *Accessibility Statement*

### Accessibility Statement

#### General

House of Craven strives to ensure that its services are accessible to people with disabilities. House of Craven in conjunction with UserWay has invested a significant amount of resources to help ensure that its website is made easier to use and more accessible for people with disabilities, with the strong belief that every person has the right to live with dignity, equality, comfort and independence.

In our effort to provide a fully accessible and optimized user experience for all site visitors, House of Craven has taken careful measure to ensure an excellent user experience, regardless of the assistive technology being used to access this site or the specific abilities of those individuals seeking access to this site.

The House of Craven website is monitored and tested regularly by internal resources and as issues of accessibility are identified, and new solutions are discovered to improve the user experience, remediation and system fixes are implemented to improve the website user experience.

#### Accessibility on House of Craven

House of Craven via UserWay makes available an accessibility widget called the UserWay Accessibility Widget that is powered by a dedicated accessibility server. The software allows the site to improve its compliance with the Web Content Accessibility Guidelines (WCAG 2.0).

#### Enabling the Accessibility Menu

House of Craven accessibility menu can be enabled by clicking the UserWay accessibility menu icon that appears on the corner of the page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

#### Disclaimer

House of Craven in conjunction with UserWay continues its efforts to constantly improve the accessibility of its site and services in the belief that it is our collective moral obligation to allow seamless, accessible and unhindered use also for those of us with disabilities.

Despite our efforts to make all pages and content on House of Craven fully accessible, some content may not have yet been fully adapted to the strictest accessibility standards. This may be a result of not having found or identified the most appropriate technological solution.

#### Here For You

If you are experiencing difficulty with any content on House of Craven website, the UserWay widget, or any of its services or require assistance with any part of our site or software, please contact us during normal business hours as detailed below and we will be happy to assist.



## Contacting Us

If you wish to report a problem, have any questions or need assistance, please contact us.

Mine Run Holdings, LLC (D/B/A: House of Craven)  
Jennifer N. Higgins, Auctioneer

**Florida Auction License No. AU5441**

E: [craven@houseofcraven.com](mailto:craven@houseofcraven.com)

O: 305.769.8088