



# Terms & Conditions

These terms and conditions are the contract between you and Monty's Natural Treats & Monty's Wholesale ("us", "we", etc). By visiting or using Our Website, you agree to be bound by them. They protect your rights as well as ours.

We are: Monty's Natural Treats & Monty's Wholesale, a company registered in the UK.  
You are: Anyone who uses Our Website.

Please read this agreement carefully and save it, we recommend printing a copy which can be found in at the bottom of this agreement / contract.

If you do not agree with it, you should leave Our Website immediately.

## **WEBSITE USE AGREEMENT AND TERMS AND CONDITIONS**

**PLEASE READ THIS AGREEMENT CAREFULLY AS IT GOVERNS YOUR USE OF THIS WEBSITE. IT EXEMPTS MONTY'S NATURAL TREATS & MONTY'S WHOLESALE AND OTHER PERSONS FROM LIABILITY OR LIMITS THEIR LIABILITY AND CONTAINS OTHER IMPORTANT PROVISIONS THAT YOU SHOULD READ.**

This Agreement contains the following provisions

1. Your Acceptance of this Agreement
2. Permission to Use the Website
3. Changes to this Agreement
4. Ownership and Permitted Use of the Website
5. Misprints and Errors, Product Availability and Prices
6. No Linking, Framing, Mirroring, Scraping, Data-Mining or Postings
7. Login Names and Passwords
8. Unsolicited Submissions
9. Your Information
10. Disclaimers, Liability Exclusions/Limitations and Indemnity
11. Personal Information Privacy
12. Other Sites/Resources
13. Termination
14. Governing Law and Dispute Resolution
15. Other Matters

## **1. YOUR ACCEPTANCE OF THIS AGREEMENT**

This is an Agreement between you and all persons you represent (and for purposes of this Agreement, "person" includes natural persons and any type of incorporated or unincorporated entity). ("Monty's Natural Treats & Monty's Wholesale") regarding your access to and use of this website and all content, information, products and services available on or through the website (collectively, the "Website"). This Agreement also provides benefits to this Monty's Natural Treats & Monty's Wholesale affiliates, service providers, suppliers and other persons. Each time you use the Website you signify your acceptance and agreement and the acceptance and agreement of any person you purport to represent, to be bound by this Agreement as it then reads and you represent and warrant that you have the legal authority to agree to and accept this Agreement on behalf of yourself and any person you purport to represent. If you do not agree with each provision of this Agreement, or you are not authorized to agree to and accept this Agreement on behalf of the person you purport to represent, you may not access or use the Website. The Website is for convenience and informational purposes only and is not intended to convey advice or recommendations, or an offer to sell any product or service. This Agreement is in addition to any other agreement you may have with Monty's Natural Treats & Monty's Wholesale, including a transaction agreement.

## **2. PERMISSION TO USE THE WEBSITE**

You may use the Website only if you have reached the age of majority where you live and you can form legally binding contracts under applicable law. You may not use the Website if you live in a jurisdiction where access to or use of the Website or any part of it may be illegal or prohibited. It is solely your responsibility to determine whether your use of the Website is lawful and you must comply with all applicable laws. Monty's Natural Treats & Monty's Wholesale reserves the right to request proof of identification and age (for example, proof of your ability to purchase certain items).

## **3. CHANGES TO THIS AGREEMENT**

Monty's Natural Treats & Monty's Wholesale may, in its sole discretion, change this Agreement from time to time as it relates to future use of the Website, by posting a revised Agreement on the Website. By using the Website after this revised Agreement has been posted, you signify your acceptance and agreement to be bound by the revised Agreement. You may not change this Agreement in any manner.

## **4. OWNERSHIP AND PERMITTED USE OF THE WEBSITE**

The Website (including all content, page headers, custom graphics, button icons and scripts and the presentation, arrangement, coordination, enhancement and selection of such and other information in text, graphical, video and audio forms, images, icons, software, designs, applications, data and other elements available on or through the Website) is the property of Monty's Natural Treats & Monty's Wholesale and others and is protected by British and international copyright, trademark and other laws. Your use of the Website does not transfer to you any ownership or other rights in the Website or its content. The Website is made available to you for your lawful, personal use only. You may use the Website only in the manner described expressly in this Agreement and subject to all applicable laws. Using the Website for any other purpose or in any other

manner is strictly prohibited. You may print Website pages provided that you do not modify any of the pages and you do not remove or alter any visible or non-visible identification, marks, notices, or disclaimers. The Website and its content may not be copied, imitated, reproduced, republished, uploaded, posted, transmitted, modified, indexed, cataloged, mirrored or distributed in any way, in whole or in part, without the express prior written consent of The Shop Owner. You may not sell or resell any part of the Website or access to the Website. You may not use any of the software that is used in the operation or provision of the Website except while you are using the Website in accordance with this Agreement.

## **5. MISPRINTS AND ERRORS, PRODUCT AVAILABILITY AND PRICES**

Monty's Natural Treats & Monty's Wholesale endeavors to provide current and accurate information on the Website. However, misprints, errors, inaccuracies, omissions (including incorrect specifications for products) or other errors may sometimes occur. Monty's Natural Treats & Monty's Wholesale cannot guarantee that products and services advertised on the Website will be available when ordered or thereafter. The Shop Owner does not warrant that the content of the Website including, without limitation, product descriptions or photographs, is accurate or complete. Monty's Natural Treats & Monty's Wholesale reserves the right to: (a) correct any error, inaccuracy or omission at any time without prior notice or liability to you or any other person; (b) change at any time the products and services advertised or made available for sale on the Website, the prices, fees, charges and specifications of such products and services, any promotional offers and any other Website content without any notice or liability to you or any other person; (c) reject, correct, cancel or terminate any order, including accepted orders for any reason and (d) limit quantities available for sale or sold. The advertisements on the Website are invitations to you to make offers to purchase products and services on the Website and are not offers to sell.

## **6. NO LINKING, FRAMING, MIRRORING, SCRAPING, DATA-MINING OR POSTINGS**

Links to the Website without the express written permission of Monty's Natural Treats & Monty's Wholesale are strictly prohibited. To request permission to link to the Website, please send an email to Monty's Natural Treats & Monty's Wholesale via the contact page of this Website. Monty's Natural Treats & Monty's Wholesale may in its discretion cancel and revoke any permission it may give to link to the Website at any time and without any notice or liability. The framing, mirroring, scraping or data-mining of the Website or any of its content in any form and by any means is strictly prohibited. You may not use any collaborative browsing or display technologies in connection with your use of the Website or to post comments, communications, or any other data of any kind to or on the Website with the intention that such postings may be viewed by other users of the Website. Monty's Natural Treats & Monty's Wholesale have copyrighted and trademarks in place throughout this website, any unauthorized copying on any wordings, photo's, phrases, images, product information is prohibited. Legal action may be taken should we come across any mirroring website using our work or information regarding [www.montysnaturaltreats.co.uk](http://www.montysnaturaltreats.co.uk) & [www.montystreats.co.uk](http://www.montystreats.co.uk), unless you have written permissions to do so by an authorized person of Monty's Natural Treats & Monty's Wholesale.

## **7. LOGIN NAMES AND PASSWORDS**

Certain areas and features of the Website are accessible only to users who have been issued a login name and password (collectively "User Details") by Monty's Natural Treats & Monty's Wholesale. For the purposes of accessing the Website, the User Details remain the property of The Shop Owner and may be cancelled or suspended at any time by Monty's Natural Treats & Monty's Wholesale in its discretion without any notice or liability to you or any other person. Monty's Natural Treats & Monty's Wholesale is not under any obligation to verify the actual identity or authority of any person using User Details to access and use the Website. Monty's Natural Treats & Monty's Wholesale may act upon any communication that is given with the use of User Details. Monty's Natural Treats & Monty's Wholesale may in its discretion at any time require proof of the identity of any person seeking to access and use the Website, and may deny access to and use of the Website or parts of it or refuse to accept or act upon any communication if Monty's Natural Treats & Monty's Wholesale is not satisfied with such proof. If you have been issued User Details: (a) you are fully responsible and liable for the security of the User Details and any and all use and misuse of the User Details; (b) you will keep the User Details secure and confidential at all times and not disclose the User Details to any other person or permit any other person to use the User Details; (c) you will ensure that all uses of the User Details comply with this Agreement; (d) once you have logged-on to the Website using the User Details, you will not leave the computer terminal used to access the Website unless and until you have terminated the session and logged-off the Website; and (e) you will immediately notify Monty's Natural Treats / Monty's Wholesale by telephone or email via the contact page of this Website if you know or suspect that any User Details have been lost or stolen or become known to or used by any other person.

## **8. UNSOLICITED SUBMISSIONS**

In order to avoid potential misunderstandings or disputes, Monty's Natural Treats / Monty's Wholesale does not accept or consider unsolicited ideas or suggestions ("Submissions"). If you send Submissions to Monty's Natural Treats / Monty's Wholesale or the Website, you automatically grant (or warrant that the owner of the Submissions grants) to Monty's Natural Treats / Monty's Wholesale and its successors, assigns and licensees a perpetual, royalty-free, irrevocable, unrestricted, non-exclusive, world-wide, assignable, sub licensee, right and license to use and exploit the Submissions or any ideas, concepts, know-how or techniques associated with the Submissions for any purpose whatsoever, commercial or otherwise, using any form, media or technology now known or later developed, without providing any attribution or compensation to you or any other person, without any liability whatsoever, and free from any obligation of confidence or other duties on the part of Monty's Natural Treats & Monty's Wholesale or its successors, assigns and licensees, and you agree, represent and warrant that all moral rights in the Submissions are waived in favour of Monty's Natural Treats & Monty's Wholesale and its successors, assigns and licensees.

## **9. YOUR INFORMATION**

All information you provide through the Website, including registration information (name and email address), payment information (credit card numbers and expiration dates) and transaction-related information, must be true, accurate, current and complete. Monty's Natural Treats / Monty's Wholesale will rely on the information you provide. You will be solely responsible and liable for any and all loss, damage, and additional costs that you, Monty's Natural Treats / Monty's Wholesale or any other

person may incur as a result of your submission of any false, incorrect or incomplete information or your failure to update your registration information and payment information within 30 days of any change.

## **10. DISCLAIMERS, LIABILITY EXCLUSIONS/LIMITATIONS AND INDEMNITY DISCLAIMERS**

YOUR ACCESS TO AND USE OF THE WEBSITE IS AT YOUR OWN RISK. THE WEBSITE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT ANY REPRESENTATIONS, WARRANTIES OR CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, AND INCLUDING WITHOUT LIMITATION IMPLIED REPRESENTATIONS, WARRANTIES OR CONDITIONS OF OR RELATING TO ACCURACY, ACCESSIBILITY, FITNESS FOR A PARTICULAR PURPOSE, MERCHANT ABILITY, PERFORMANCE OR DURABILITY, ALL OF WHICH ARE DISCLAIMED BY MONTY'S NATURAL TREATS & MONTY'S WHOLESALE TO THE FULLEST EXTENT PERMITTED BY LAW.

### **LIABILITY EXCLUSIONS**

MONTY'S NATURAL TREATS & MONTY'S WHOLESALE AND ITS PROVIDERS WILL NEVER BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE OR EXEMPLARY LOSS OR DAMAGE ARISING FROM, CONNECTED WITH, OR RELATING TO THE WEBSITE OR THIS AGREEMENT INCLUDING BUT NOT LIMITED TO LOSS OF DATA, BUSINESS, MARKETS, SAVINGS, INCOME, PROFITS, USE, PRODUCTION, REPUTATION OR GOODWILL, ANTICIPATED OR OTHERWISE, OR ECONOMIC LOSS, UNDER ANY THEORY OF LIABILITY (WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER THEORY OR LAW OR EQUITY), REGARDLESS OF ANY NEGLIGENCE OR OTHER FAULT OR WRONGDOING (INCLUDING WITHOUT LIMITATION GROSS NEGLIGENCE AND FUNDAMENTAL BREACH) BY THE SHOP OWNER OR ANY PERSON FOR WHOM THE SHOP OWNER IS RESPONSIBLE, AND EVEN IF MONTY'S NATURAL TREATS & MONTY'S WHOLESALE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE BEING INCURRED. **ACKNOWLEDGEMENT AND EXCLUSION BY STATUTE IN CERTAIN JURIS DICTIONS**

THE EXCLUSION OF CERTAIN WARRANTIES AND THE LIMITATION OF CERTAIN LIABILITIES IS PROHIBITED IN SOME JURISDICTIONS. THESE STATUTORY PROHIBITIONS MAY APPLY TO YOU.

## **11. PERSONAL INFORMATION PRIVACY**

Monty's Natural Treats & Monty's Wholesale collects, uses and discloses personal information in accordance with its Privacy Policy, which is available on this Website and which may be changed from time to time by Monty's Natural Treats / Monty's Wholesale in its discretion without any notice or liability to you or any other person by making an amended Privacy Policy accessible through the Website. By accepting this Agreement, and each time you use the Website, you consent to the collection, use and disclosure of your personal information by Monty's Natural Treats / Monty's Wholesale in accordance with the Privacy Policy as it then reads.

## **12. OTHER SITES/RESOURCES**

For your convenience, the Website may include links or references to other Internet sites or resources and businesses operated by other persons (collectively "Other Sites"). Other Sites are independent from Monty's Natural Treats / Monty's Wholesale has no responsibility or liability for or control over Other Sites, their business, goods, services, or content. Monty's Natural Treats / Monty's Wholesale does not sponsor or endorse Other Sites or their business, goods, services, or content, unless expressly indicated in writing. Your use of Other Sites and your dealings with the owners or operators of Other Sites is at your own risk, and you will not make any claim against Monty's Natural Treats / Monty's Wholesale arising from, connected with, or relating to your use of Other Sites or your dealings with the owners or operators of Other Sites. As between you and Monty's Natural Treats / Monty's Wholesale, this Agreement, with all necessary modifications, applies to your access and use of any Other Sites and their business, goods, services and content.

### **13. TERMINATION**

Not with standing any other provision of this Agreement, Monty's Natural Treats / Monty's Wholesale may in its discretion change, discontinue, modify, restrict, suspend or terminate the Website or any part of it without any notice or liability to you or any other person. Monty's Natural Treats / Monty's Wholesale may in its discretion and for its convenience at any time immediately terminate, temporarily or permanently, this Agreement or your permission to access and use the Website without any notice or liability to you or any other person. If this Agreement or your permission to access or use all or any part of the Website is terminated for any reason, then this Agreement and all other then existing agreements between you and Monty's Natural Treats / Monty's Wholesale will continue to apply and be binding upon you regarding your prior access to and use of the Website, and anything connected with, relating to or arising there from.

### **14. GOVERNING LAW AND DISPUTE RESOLUTION**

This Agreement, your access to and use of the Website, and all related matters are governed solely by the laws of the United Kingdom. Any dispute between you and Monty's Natural Treats / Monty's Wholesale or any other person arising from, connected with or relating to the Website, this Agreement, or any related matters (collectively "Disputes") will be resolved before the British Court, and you hereby irrevocably submit and at-torn to the original and exclusive jurisdiction of this court in respect of all Disputes.

### **15. OTHER MATTERS**

If any provision of this Agreement is held to be invalid or unenforceable for any reason, then the provision will be deemed to be severed from this Agreement and the remaining provisions will continue in full force and effect. This Agreement ensures to the benefit of and is binding upon each of Monty's Natural Treats / Monty's Wholesale and its successors, assigns and related persons, and you and your heirs, executors, administrators, successors, permitted assigns and personal representatives. You may not assign this Agreement or the rights and obligations under this Agreement. Monty's Natural Treats & Monty's Wholesale may assign this Agreement and its rights and obligations under this Agreement without your consent. No consent or waiver by any party to or of any breach or default by any other party in its performance of its

obligations under this Agreement will be: (a) deemed or construed to be a consent to or waiver of a continuing breach or default or any other breach or default of those or any other obligations of that party; or (b) effective unless in writing and signed by all parties. The parties have expressly requested and required that this Agreement and all other related documents be drawn up in the English language. Any rights not expressly granted by this Agreement are reserved to Monty's Natural Treats & Monty's Wholesale Company Director. You may contact Monty's Natural Treats & Monty's Wholesale Company Director by telephone, email, or postal mail via the contact page of this Website.

### **Delivery:**

We offer next day delivery on all our trade orders, plus free shipping on all orders £250 or more as stated & throughout our website. Otherwise all orders under £250.00 has a standard delivery fee of £10.00 regardless of how much you order.

Your order will be shipped the same day if ordered before 1pm otherwise the next working day. Orders that are placed on a weekend or Public holidays will be dispatched the next working day.

Our shipping charges include Postage & Packaging. We use Royal Mail for smaller parcels, DX / Parcel Force & UPS for larger Parcels. All parcels sent out are tracked and you will be provided with your tracking number on dispatch. Your products may come in just 1 parcel or multiple parcels. We will not accept or pay for any additional charges made by the courier after your parcel has been dispatched. I.e Failed delivery attempts. If you have opted for your own brand / logo please allow 1-2 more working days for your order to be dispatched.

Due to the current situation some deliveries may experience delays due to local lock-downs, shortage of staff / drivers and prioritizing testing kits and equipment for the NHS. This is something out of our control, however we aim to get all orders out as fast as we can, but please do allow 1 extra working day before contacting us. There may be some delays on Next Day Delivery services, at present we cannot guarantee your order will arrive the next day.

### **Account Login**

Once you have set up an account with us you will be able to view all your purchase history, order status & parcel tracking. You will also be able to view all our products and prices. Your postal address will be saved onto our system which enables you to place your next order with us without having to input your address / details. Please note we do not collect or store any credit card / payment details, this will not be saved to your account. Upon opening an account with us you will be required to fill in an online form once this has been done you will be invited to create a password, this is done by email so please check your junk / spam mail if not received in your inbox.

Once you have set up your password you are all set up and ready to use your account when placing an order.

Please note we do not store your passwords so please keep these safe, should you forget your password please follow the instructions on the account page to reset your password.

You may cancel your account at any time, should you wish to be removed please email us at [admin@montysnaturaltreats.co.uk](mailto:admin@montysnaturaltreats.co.uk) we will then permanently remove all account data. (This cannot be undone)

Please remember to keep your account details safe and do not share. This is your business trade account with us and can only be used by yourself and your trusted employees.

### **We Buy it back Scheme:**

Our buy it back scheme means that any products that you buy from us whether from a trade pack or throughout our other products in our online shop, we will buy back any stock that you cannot sell in your shop. This gives you a peace of mind knowing you will never have any stock just sitting on a shelf going out of date and also reduces the amount of wastage which also reduces the amount of loss in your business earnings. The way this works is any stock that you find not selling must be returned to us within 4 months after your purchase date and no sooner than 2 months after your purchase date. All products that you return must be sealed and all packaging must still be intact and unopened. All products must be in the same condition that they were in when you purchased them. All returns must be approved by us first and costs of returning i.e postage costs must be paid in full by you we cannot refund you on any postage costs. Please ensure that you have paid the correct postage costs and we would advise that you send your products back to us using tracked or recorded mail just in any instance your parcel goes missing you will be compensated by the courier. Before we buy your products back you will need to return them so that we can inspect them & make sure all products are still within 6 months of the BBE / expiry date and comply with the above terms and conditions. Once our products have been received back and inspected we will then send you a payment for the goods at the price you paid on your purchase invoice / receipt -25% which is a handling fee. Payments will be sent by Banks Transfer / PayPal, we will never send cash through the post. Before sending your products / purchase back please contact us so that we can give you a quote on price of items before making any returns or agreements with us. Please contact [sales@montysnaturaltreats.co.uk](mailto:sales@montysnaturaltreats.co.uk) or give us a call.

### **Account Credit:**

Credit for goods is available for trade account holders only after the third order amounting to £250 or above has been made (after around £800 in total). This gives us time to build up trust on both sides. Credit of goods have no minimum, but has a set maximum of £1000 per a month. Credit of goods must be paid for within 30 days of purchase, failure to comply with these terms & conditions may result in your account being put on hold and an interest of 8% being added daily. The Customer shall pay within 30 days of the date of the invoice. Monty's Natural Treats reserve the right to charge interest (in line with UK Government guidelines [www.gov.uk/late-commercial-payments](http://www.gov.uk/late-commercial-payments)) on a daily basis on outstanding sums at the rate of 8% above Bank of England base rate. Payments can be made by BACS or Card over the phone. Should you prefer to pay directly online by credit card you will not qualify for 30 day terms. If a customer's account exceeds the credit limit or has outstanding payments against it then no further orders will be dispatched until the account is returned to credit. Notwithstanding anything to the contrary these Terms and Conditions contain the only terms upon which Monty's Natural Treats will provide Goods via a 30 day credit account and shall not be varied unless expressly agreed in writing, signed by a Director of Monty's Natural Treats. These terms and conditions should be read in conjunction with the general terms and conditions displayed on the website [www.montysnaturaltreats.co.uk](http://www.montysnaturaltreats.co.uk) all accounts are subject to status and will only be



granted to registered UK businesses. By applying for an account you authorize us to complete the necessary credit reference checks. We do not supply to addresses outside of the UK other than by specific agreement. By opening an account with us you agree to the terms herein.

### **Advertising & Marketing:**

When opening a trade account and after making your first purchase with us we will advertise your business for free by placing your company logo / website within all our marketing campaign emails, or any social media advertising that we use. Your logo / business name will also be placed throughout our website with a direct link to your website or business page. Your business will not be placed on any of our leaflets or promotional merchandise, banners or equipment. However please feel free to send us any leaflets, promotional merchandise or anything that may have to advertise your business and we will include this within our orders & trade shows / events that we attend to throughout the year. Should this work out well for you maybe you could return the favor and place our logo onto your website with a direct link to our website, this is optional. Should you wish not be included within any of our advertising or marketing campaigns please contact us and we will remove this option from your account for you.

### **Order Cancellations & Refunds:**

If you wish to cancel a purchase, please contact us within 24 hours of your purchase and we will cancel and/or refund you in full, providing the item has not been dispatched. If you are not entirely happy with your purchase, please contact us within 7 days of receipt of your purchase, and we will refund your money. All we ask is that you pay the outward and return delivery costs, admin & processing fee and the item is fully packaged and unused, a surcharge will be applicable if not returned in this condition. Please note all damages must be reported within 24 hours of receipt of your goods. We post items within 48 working hours of cleared payment and always obtain proof of posting. We will claim from the post office in case of missing items and send you a replacement or refund you. We ask that you wait 14 days from the date of posting before asking for a replacement or refund. If you require a refund please email us before you return the item, and the item must be returned within 14 days of purchase. We will not refund items where the product or product's packaging has been damaged. We will not refund postage costs. Should your product have you own logo or design printed a charge for printing and packaging may also apply to any refunds given.

### **Product Branding:**

If you have opted for our product branding or your own logo options you are giving us permission to use or/and alter your logo for custom branding on our natural treat products. Your logo and brand may appear on our websites, marketing materials, shows or events and our natural treat products. Custom printed product labels can only contain your logo, website or text with any colours of your choice. Product information, such as ingredients, product name, storage, warnings, weight and dates cannot be changed. Branding can be placed on all our treat products, excluding products that come loose, our foods & supplements will contain Monty's Natural Treats Branding which cannot be altered or changed. Any spelling mistakes within your own artwork cannot be changed, so we do ask that you thoroughly check before sending any logo's or

artwork. In some cases where your logo may not fit ie: Beef rib bones, text words may only be applied or your logo may be shrunken or stretched to a different size. We have a professional designer that creates all our product labels and she will try her best to match the colour themes within your logo and make your product label stand out as much as she can. If for any reason you are not happy with the design that has already been placed onto our treats, we cannot accept any returns for these, however we may suggest that you create your own artwork and send this into us. We will not send any proofs out unless this is requested, this just saves time in getting your order out as quickly as possible. We do not give you any permission to copy or share our labels that we design for your business, should you wish to copy or share our product label which may include your logo or website name, you will need to write to us for permissions on copyrights. Should you wish at any time for Monty's Natural Treats / Monty's Wholesale to stop using your logo for custom product branding please contact us [sales@montysnaturaltreats.co.uk](mailto:sales@montysnaturaltreats.co.uk) and your logo will also be removed from our websites / marketing materials & campaigns. All product branding / labels are **free of charge**, however we do not sell the labels separately, all product labels will be placed on our treats in-house.

### **Product Pricing:**

The prices of our products on our site will remain the same unless we have promotional offers or sales on. The way you sell or price our products within your shop is up to you, we can give you guide prices to help you, but will never tell you how you should sell and how much for. We do not add any RRP's to our product labeling.

Our terms & conditions should be followed and agreed by you the trade account holder & website visitor. Should you not accept our terms & conditions mentioned above or elsewhere stated throughout our website [www.montystreats.co.uk](http://www.montystreats.co.uk) then we kindly ask you not to make any purchases from us and leave immediately. Should you wish to close your trade account then please contact us, you have the right to cancel at any time. Should you not follow any of our terms & conditions then this could result in your trade account being placed on hold, losing any earned privileges & discounts and furthermore your account being deleted. We have the right to close your trade account at any time without any notice. Monty's Wholesale, Partners of Monty's Natural Treats.

### **Notice of right of cancellation: Right to Cancel and Model Cancellation Form**

#### **Information about your statutory right to cancel**

#### **Your right to cancel:**

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire 14 days after the contract was made. That means you can cancel before you have downloaded the product or we have delivered it to you.

#### **How to cancel:**

To meet the cancellation deadline, it is enough for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement, sent to us by e-mail.

