



# Harvey-Marion County CDDO

*Supporting increased independence, integration, inclusion, and productivity in individual homes and communities.*

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## **HMCDDO Affiliated Service Providers & Options Counseling:**

Choosing an *affiliated service provider* is an important decision, as well as understanding the *types of services* offered in the HMCDDO service area. It can be hard to know what to ask a service provider, especially if you are not entirely sure what your needs are. *We encourage you to contact any of the service providers within the Harvey-Marion CDDO service area to arrange an agency tour, as well as answer any questions you may have before making your decision.* Once your decision has been made, it's important to know that you are never confined to that service provider. If you are dissatisfied with the services, you are currently receiving, you can always make a provider change. Upon choosing your new service provider(s), the HMCDDO will contact the newly chosen provider(s) so they may initiate your services. If you would like to make a service provider change, please contact the HMCDDO for assistance.

## **HMCDDO Definition of Options Counseling:**

Helping individuals, families, & guardians understand their strengths, needs, preferences, & unique situations, and using this information to develop support strategies, plans, and tactics based on the service options in the community.

## **HMCDDO Notice of Options Counseling:**

*As referenced within the HMCDDO Service Access & Provider Change Protocols*

Upon notice of approval of funding for services, the Harvey-Marion County CDDO will provide options counseling and obtain signed, dated choice forms at that time. If individuals desire to have interviews and/or schedule tours in order to make an informed provider choice, follow-up contact will be required to ensure that signed, dated choice forms are obtained at that time.

Then, upon request of persons served and/or guardians, the HMCDDO will provide choice of available service provider(s). When notified of choice, the HMCDDO shall collect a signed statement (via paper OR webform) providing evidence that the person has been provided options counseling. The HMCDDO shall then make a referral to the chosen provider(s) and send documentation to the Managed Care Organization designee to facilitate the Person-Centered Service Plan revision.

*We strongly encourage all individuals/guardians to contact the HMCDDO to complete options counseling.* If you choose to use the HMCDDO Service Providers & Options Counseling Form (via paper form OR webform) on your own, you are consenting that you have reviewed the definition, and notice of options counseling listed above. You are also acknowledging that options counseling has been achieved upon completion of the HMCDDO Service Providers & Options Counseling Form (via paper OR webform).

***If, at any point in the process of completing the HMCDDO Service Providers & Options Counseling Form/Webform on your own, you feel that you need further assistance with your options counseling please contact the HMCDDO Office Phone: 316-283-7997***

**Email: [keving@harveymarioncddo.com](mailto:keving@harveymarioncddo.com)**



**Harvey-Marion County Community Developmental Disability Organization**



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