

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: PA-502 - Upper Darby, Chester, Haverford/Delaware County CoC

1A-2. Collaborative Applicant Name: County of Delaware

1A-3. CoC Designation: CA

1A-4. HMIS Lead: County of Delaware

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2022 to April 30, 2023:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	No	No
5.	EMS/Crisis Response Team(s)	No	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	No	No	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	No	No	Yes
11.	LGBTQ+ Service Organizations	No	No	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	Yes
17.	Organizations led by and serving LGBTQ+ persons	No	No	Yes
18.	Organizations led by and serving people with disabilities	No	No	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	No	No	No
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	No	Yes
33.	Youth Service Providers	Yes	No	Yes
	Other: (limit 50 characters)			
34.	Aging	Yes	Yes	Yes
35.	Legal	Yes	Yes	Yes

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1. CoC membership is always open to any community partner committed to ending homelessness in Delaware County. Known locally as the Homeless Services Coalition (HSC), CoC membership applications and meeting announcements are posted on the CoC website. The CoC conducts focused outreach to organizations and individuals representing diverse or marginalized service providers and subpopulations. An annual assessment of current CoC members determines priorities for outreach efforts to serve the needs of people experiencing homelessness more comprehensively. Every June, an outreach to the existing members is distributed to determine if the community partner would like to continue their membership. Additionally, CoC-funded program supervisors are asked to notify the CoC when new staff are hired to add them to the CoC's email distribution list. Members are always encouraged to invite interested partners to attend the next meeting. The CoC invites new organizations and programs to attend meetings and educate CoC members about their programs. Meeting information is also posted in advance at the CoC's website at www.delcohomelesservices.org. CoC membership is noted in the Collaborative Applicant's contracts and included in the CoC brochure shared at community partnership meetings. Anyone interested in supporting the homeless population is welcome to become a member of the CoC.

2. The CoC provides meeting information via email and on its website, holds meetings virtually, and provides interpretation services upon request. Materials are distributed in PDF format so hearing and visually impaired individuals can more easily read them. Virtual meetings are hosted on MS Teams so hearing-impaired individuals can activate closed captions. Additionally, the CoC can provide accommodations such as sharing hard copies of meeting minutes or resources through the US postal mail system.

3. Agencies that serve culturally specific communities experiencing homelessness are encouraged to join the CoC and actively participate in CoC meetings and committees. Examples of active CoC member organizations that advance equitable access and outcomes to health and human services include Momobile, an agency that serves pregnant women, and the Foundation of Delaware County, which delivers several programs including Cribs for Kids, Healthy Start, WIC, and the Nurse-Family Partnership.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;	
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

1. The CoC solicits and collects opinions through various methods, including regular surveys of members and CoC-funded service providers. These surveys help the CoC better understand unmet community needs and gaps in services for people experiencing homelessness. The CoC also solicits feedback during its regular quarterly meetings. These meetings allow attendees to express their opinions, concerns, and priorities. The Governing Board (the Board) is the CoC's leadership body. The Board includes representatives from several CoC homeless service providers. The Board is racially and socially diverse, reflecting the makeup of the CoC's county. During Board meetings, ideas about the future direction of the CoC are explored, and important decisions requiring action on the part of the Collaborative Applicant and HMIS Lead Agency are considered, discussed, and voted upon.

2. The Delaware County Department of Human Services, which serves as the CoC's Collaborative Applicant and HMIS Lead Agency, holds a yearly public hearing where county residents can express their opinions on the upcoming year's Delaware County Human Services Plan. This includes the county's plans for providing homeless services in the coming year and beyond. County residents can express their opinions in person or submit questions electronically to be answered during the public hearing.

3. The HSC primarily communicates COC-related information through its website. Key documents are available for download, providing additional access to them electronically. The CoC website is designed to be mobile-friendly, allowing users to view it on their smartphones, tablets, and other mobile devices.

4. To meet the needs of our community partners, we will have two in-person and two virtual public meetings per year. During these meetings, the Collaborative Applicant provides data, information, and resources for improving existing services and new approaches to preventing and ending homelessness. Future presentations will include one or more trainings by the Pennsylvania Coalition Against Domestic Violence to help providers serve survivors of domestic violence and human trafficking more trauma-informedly.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

1. The CoC encourages project applications from organizations not previously funded by the U.S. Department of Housing and Urban Development (HUD). The CoC partners with The Foundation for Delaware County (TFDC), a community foundation serving the same geographic footprint as the CoC, to co-lead on initiatives and projects that end and prevent regional homelessness. TFDC also advertises the annual CoC grant competition to its grantees and community partners to increase the number of organizations that have not previously received CoC Program funding applying for new project grants. Project applications are also available to the public on the CoC website.

2. The submission process for project applications is available on the HSC website. In addition, project applications were sent to the entire HSC email list with instructions on completing and submitting an application.

3. The CoC determines which project applications to submit to HUD for funding through a committee called the CoC Project Review Team. The Team is comprised of CoC members who do not have any Conflicts of Interest with organizations applying for new or renewal grants. This practice ensures that projects are reviewed, accepted or rejected, reduced or eliminated, scored, and ranked without bias. The Team uses Board-approved scoring tools with objective criteria to review each proposal against all other projects of its type (e.g., RRH). Upon completing its review, scoring, and ranking of all projects, the Team presents its recommendations to all non-conflicted Governing Board members for a vote of approval. The Team is also responsible for recommending whether, and if yes, how to reallocate renewal projects.

4. The CoC posts information on its HSC website, which has industry-standard web accessibility features for people with disabilities through any computer, tablet, smartphone, or other mobile device. The Collaborative Applicant also shares email and telephone contact information on the CoC website to answer questions about the CoC and fulfill access requests from people with disabilities or their case managers.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Nonexistent
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	No
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.	Community Foundations	Yes
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1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1. The Delaware County Office of Housing and Community Development (OHCD) is the only HUD entitlement jurisdiction in the CoC that is a recipient of ESG funds. OHCD is a founding CoC and local Homeless Services Coalition member who serves on the GB, the CoC Advisory Team (CoCAT), and other HSC committees. Adult and Family Services (AFS), the HMIS lead and Collaborative Applicant, has a long-standing relationship with OHCD and meets bi-weekly to discuss all aspects of homeless services planning, including ESG-funded activities. At least annually, OHCD consults with the GB and the HSC regarding the allocation of ESG funds. The proposed use of ESG-CV funds was discussed at multiple CoCAT meetings. ESG-CV funds were targeted to the priorities identified by the CoC.

2. The CoCAT, including OHCD and AFS staff, evaluates ESG Program subrecipients performance at CoCAT meetings. OHCD is responsible for reporting ESG and CDBG accomplishments to HUD, including the performance of the CoC's homeless service provider sub-recipients.

3. HIC, PIT, and System Performance Measures are shared with the HSC distribution list, including persons in Consolidated Plan Jurisdictions.

4. The CoC HMIS provides data for all reports that OHCD uses to review performance and evaluate programs. This includes the PIT, HIC, System Performance Measure reports, and CAPER data. OHCD monitors ESG programs and consults with the CoCAT on findings, concerns, and project performance improvement. The CoC provides OHCD with all info regarding the homeless population, system gaps, and priorities incorporated into the CP, including HIC and PIT data. The CP homeless strategies were developed in conjunction with the CoC GB, the HSC, and the CoCAT and thus are aligned with the CoC Collaborative Plan to End Homelessness.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC has a data-sharing agreement with the Pennsylvania Department of Education and collaborates with its Region 8 Site Coordinator (R8-SC) for the Children and Youth Experiencing Homelessness Program. The R8-SC is required by the State Plan to inform school districts (SDs) of their responsibility to homeless children/youth to provide assurances that homeless students have equal access to education. The R8-SC coordinates the local School District homeless liaison network, is a CoC Governance Board voting member, and attends quarterly CoC meetings. The R8-SC also provides annual training at the CoC meetings. Public notice of the educational rights of homelessness is shared in locations frequented by parents in a manner they can understand, often represented in pamphlets.

The CoC collaborates with the Office of Early Intervention (OEI). Together, they have implemented a procedure to identify homeless children under three (3) and refer them to OEI for an EI evaluation. OEI provides evidence-based supports and services to infants/toddlers and their families when children are experiencing a developmental delay or have a diagnosis that results in a developmental delay.

The CoC also has a partnership agreement with the Early Learning Resource Center (ELRC) that implements subsidized childcare programs under a homeless preference. The ELRC provides financial assistance to qualified families, caretakers, guardians, or foster parents for childcare for their children from birth up to 13 years of age. A CoC provider has an agreement with the Delaware County Intermediate Unit (DCIU) for Head Start and Home Start to prioritize homeless children for enrollment through a homeless preference when there are classroom openings.

The CoC maintains a distribution list that includes all the School Districts homeless liaisons in the County, so they are made aware of all CoC happenings and often attend CoC meetings. This has developed into an informal relationship with the school districts in which they know how our CoC works, and the homeless liaisons contact us when there is a homeless youth in need.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The CoC's Education Act for Homeless Children Policy was adopted in October 2014 and updated in January 2020 by the Delaware County CoC Governing Board. The Policy states that CoC providers will publicly display the Educational Rights posters at their organizations and distribute the summary of rights for homeless children to all families upon intake into the CoC. The policy includes the role of Coordinated Entry and distributing an educational pamphlet. The Policy states that CoC Coordinated Entry staff will complete an initial assessment of the educational needs of children utilizing the Homeless Management Information System (HMIS) and then inform the clients of their rights to receive education. CE staff provide the pamphlet to the Head of Household and review the content. The Recreational Therapist (RT) assesses all homeless children entering the CoC to ensure children are enrolled in school or EI programs (Head Start). The right to remain in their home school district is explained, and transportation is arranged. The RT works collaboratively with parents, psychologists, early child education programs, and schools to ensure the needs of the children are being met. Children under three (3) will be evaluated by the Office of Early Intervention or their designee. Children 3 – 5 will be evaluated by the Delaware County Intermediate Unit or their designee. The coordinated assessment system provides an opportunity to ensure that all children coming into Delaware County's CoC have up-to-date developmental and behavioral screenings. In addition, the CoC provides posters, pamphlets, and educational materials to providers to distribute to families.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	Yes	Yes
4.	Early Head Start	Yes	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	Yes
7.	Healthy Start	Yes	Yes
8.	Public Pre-K	Yes	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.	
	NOFO Section V.B.1.e.	

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	No
2.	state sexual assault coalitions	No
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. NOFO Section V.B.1.e.	
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Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC and its providers collaborate with the Domestic Abuse Project (DAP), the only VAWA-funded Victim Service Provider (VSP) in the CoC region, regarding the needs of survivors of Domestic Violence, Dating violence, sexual assault, and stalking who meet the HUD Category 1 or 4 definitions of homelessness. If a survivor enters one of our CE sites, DAP is called immediately to provide resources, shelter, or housing. If there aren't any emergency housing resources available, DAP provides shelter. In addition, DAP is included in all of our housing meetings, the CE stakeholder committee, our CoC Homeless Services meeting, and our CoC Governing Board. The CoC and DAP are working to coordinate bringing all Coordinated Entry assessments conducted by DAP into the CoC's HMIS Permanent Housing Clearing House (PHC), ensuring the survivor's identity remains protected. The CoC has created a CE stakeholder committee, which includes assistance from HUD TA to review the current CE policies and procedures. In this meeting, we solicited information from stakeholders from CE assessors, case managers, housing providers, Supervisors, and outside organizations. We focused heavily on assessing DV survivors' needs and ensuring we did not retraumatize the Survivor. The CoC also created a CE policy writing group. With the assistance of HUD TA, the CoC is re-writing our previous policies, including DV survivors, to ensure we comply with HUD and provide a trauma-informed Coordinated Entry System.

2. The CoC is implementing a trauma-informed approach in our CE stakeholder meetings, training, and re-writing the CE policy and Procedure manual. The PADVC will also provide training to the CoC to ensure all provider staff have the same skill set when working with DV survivors and non-DV survivors. In addition, we are ensuring that all providers are informed and in compliance with the VAWA Act of 2022 and related HUD guidance. Also, our local Domestic Abuse Provider conducts training for the CoC at our Homeless Services Coalition Meeting regarding Category 4 Homeless definition and best practices when a survivor presents at one of the CE sites. In addition, the CoC has specific trauma training at no cost that CoC providers can access. The CoC plans to track who has enrolled in these trainings during the upcoming year.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC coordinates to provide training for:

1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1. All CoC staff are provided information and training on best practices for trauma-informed victim-centered practices. The CoC currently has DAP present at our Homeless Services Coalition Meeting to provide best practices in working with DV. The Count also offers Trauma Training at no cost to CoC providers and outside stakeholders. This trauma training is offered semi-annually and consists of seven trainings: Trauma 101 through Trauma 107. In addition, the CoC has instituted a training committee that will provide or coordinate bi-monthly free training, including person-centered trauma-informed training. The CoC also has a committee to schedule the activity and complete evaluations, including suggestions for future training. The CoC is currently planning a dedicated training on working with Domestic Violence survivors within the next 90 days.

2. In working with HUD TA to ensure our CE system is configured to be trauma-informed, the CE staff recently participated in a two-day in-person meeting with HUD TA about barriers, person-centered assessments, and how to conduct a trauma-informed evaluation. Additional training also occurs during monthly CE Stakeholder Meetings.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC's coordinated entry includes:

1.	safety planning protocols; and
2.	confidentiality protocols.

(limit 2,500 characters)

1. If the Survivor is not going into a Domestic Violence Shelter, the staff are instructed to discuss with survivors how to keep their location confidential and file for a protection from abuse order when ready. Resources, including the DV hotline and local VSP office numbers, will be provided. The Domestic Violence Project (DAP) staff are accessible to CoC program participants when necessary to ensure the survivor's safety. A service plan is completed with each survivor to assist the individual in having a safety plan and how to execute it if necessary. The survivor will also be provided with a shelter case manager who will follow up.

2. The CoC CE assessor can use a unique identifier in the CE assessment to maintain a survivor's confidentiality. DAP provides de-identified data to Adult and Family Services monthly as part of their contract requirements. DAP utilizes the ETO Management System and Empower Database. ETO collects de-identified data (using numbers) to collect PPI on persons served in the safe house, persons who access their legal services (Protection orders), hotline calls, the DV RRH Program, and relocation assistance programs. DAP provides an annual summary report on all services provided to CoC Coordinated Entry program participants.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below:	
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

(limit 2,500 characters)

1. The Domestic Abuse Project provides de-identified data to Adult and Family Services monthly as part of their contract requirements. The CoC previously utilized this data to identify the need for an application for an additional DAP RRH program initially funded in 2019 and the DV CE application in 2021. This data is also used in our annual PIT count. DAP utilizes the ETO Management System and Empower Database. ETO collects de-identified data (using numbers) to collect PPI on persons served in the safe house, persons who access their legal services (Protection orders), hotline calls, the DV RRH Program, and relocation assistance programs. DAP provides an annual summary report on all services provided to CoC program participants. HMIS is also configured to provide aggregated data on survivors who have chosen to have a unique identifier instead of their name or Social Security Number to protect their Personally Identifiable Information.

2. All DV survivors are a priority population for all CoC services, including, but not limited to, shelter, housing, and relocation funds (provided by DAP). The CoC is currently working on a way to identify best, evaluate, and meet the specialized needs of this population. However, in collaboration with DAP, the local VSP, and the Pennsylvania Coalition Against Domestic Violence (PCADV), the statewide domestic violence coalition, the CoC is aggressively developing a protocol to ensure this is put into policy.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
--	--

1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1. The CoC is working with HUD TA and DAP to create an Emergency Transfer Plan for CoC-wide implementation. The CoC implements VAWA Act protections in all housing programs. When an emergency transfer is needed, the program participant's CoC-funded provider agency works with the Coordinated Entry System and DAP to safely transfer the participant to a DAP safe house. The participant is also giving support for safety planning.

2. Although not currently codified as CoC policy, in practice, if a program participant reports being threatened or feeling unsafe, their case manager acts quickly to ensure their safety. The participant can always request a transfer to a different location.

3. The CoC will contact other DV shelters to ensure the program participant feels safe. If a Provider cannot secure a DV shelter bed, the participant will be provided with other safe housing resources and options. The participant will also be connected with DAP for additional support and help.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:
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1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

1. The CoC prioritizes survivors of domestic violence, dating violence, sexual assault, or stalking in all CoC housing programs and Coordinated Entry. When a survivor comes in or calls in for a Coordinated Entry, DAP, the local VSP, is called, and the survivor completes an assessment for DV shelter. If the DV shelter is full, DAP provides contact information for DV shelters in other nearby CoCs. Survivors also have the option of placement in a mainstream CoC emergency shelter. Depending on the situation, these survivors are given priority for housing placement into an RRH program or PSH program.

2. Following HUD TA guidance, the CoC is working diligently to remove barriers within our system to housing survivors in need. One of the most significant barriers is that the local DV shelter is always full, as are other DV shelters in neighboring counties. This, at times, can put our most vulnerable DV population in danger. When this situation occurs, the CoC houses survivors in a hotel/motel and will transfer them from one hotel/motel to another hotel/motel if they believe their safety is at risk.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
	1. ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
	2. accounted for the unique and complex needs of survivors.	

(limit 2,500 characters)

1. Identifying and engaging individuals with the lived experience of homelessness has been a challenge for the CoC, especially DV survivors who often do not wish to share their stories publicly, frequently because their safety may still be at risk even after becoming stably housed through CoC housing programs. Although there is a desire within the CoC to have individuals with lived experience in leadership roles, the reality is that previous strategies to do so have been unsuccessful. These attempts include discussions with provider staff and during provider meetings such as our Homeless Services Coalition meetings. Our current number of persons with lived experience is one. A goal in the upcoming year is for the CoC to make specific attempts to identify persons with lived experience and invite them into leadership positions within the CoC. One of the CoC's primary decision-making committees is the CoC's Governing Board (GB). The GB consists of public, private, and nonprofit leaders who provide guidance to and make governing decisions affecting the CoC. The CoC welcomes individuals with lived experience on the GB, and as such, there currently needs to be an established limit for the number of individuals that can serve on the GB.

2. The CoC accounts for survivors' unique and complex needs by creating a safe space to communicate freely about their experience with being unhoused. The CoC also communicates to survivors that their personally identifiable information is securely protected and confidential, and their information will not be disclosed if they choose to have it remain confidential. Survivors can communicate their concerns with the CoC and provide valuable experience to address the concerns of the CoC.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

	1. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
	2. how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	
	3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and	
	4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.	

(limit 2,500 characters)

1. the CoC updated its anti-discrimination policy this past year, specifically within Coordinated Entry policies and procedures. This policy is reviewed and updated annually. To receive input and feedback, the policy will be reviewed and updated under the guidance of the CoC Governing Board (GB). This leadership body includes representatives from CoC-funded service providers, and other public, nonprofit, and private sector organizations committed to ending homelessness in Delaware County.

2. In 2023, the CoC conducted on-site monitoring visits with CoC-funded service providers. During these monitoring visits, Collaborative Applicant staff reviewed and gave feedback on agency policies, including anti-discrimination policies, and jointly reviewed agency policies to ensure compliance with local, state, and federal regulations.

3. The CoC monitors compliance with its anti-discrimination policies in two ways. First, it investigates any program participant grievances (none reported this past year). Second, the CoC's non-conflicted Project Review Team reviewed and scored the anti-discrimination policies of CoC renewal grant applicants as part of the scoring and ranking of renewal projects in the FY23 CoC local grant competition.

4. Provider agencies are required to comply with all contractual expectations in their annual contracts. Providers not compliant with various contractual requirements, including anti-discrimination policies, are addressed case-by-case.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Delaware County Housing Authority		Yes-Both	Yes
Chester Housing Authority	11%	Yes-Both	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

Describe in the field below:

1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1. The CoC has a strong relationship with both of the two PHAs located in the geographic area. The Delaware County Housing Authority (DCHA) has been a CoC partner since 1994, when they were awarded the first S+C program in the County. The CoC has partnered with DCHA and Chester Housing Authority (CHA) to secure FUP, FYI, Mainstream, and EHV vouchers. MOUs are in place for the EHV, FYI, and FUP vouchers. DCHA continues to partner with the CoC and is the CoC grantee for two additional PSH programs. MOUs are in place with DCHA, which administers two PSH grants for the County. The MOU supports information obtained by Delaware County from the Managed Care Organization to help the in-kind match. DCHA's Administrative Plan includes a "move on" strategy to graduate households from PSH to HCV when these households no longer require such high levels of supportive services. DCHA has committed up to 15 graduate vouchers for CoC program participants per year. DCHA also has a mainstream voucher preference for non-elderly persons with disabilities transitioning out of institutional and other segregated settings for persons at risk of institutionalization and who are homeless or at imminent risk of homelessness. The CHA Administrative Plan establishes a local set aside to support local homeless service providers in obtaining permanent housing for their clients. One voucher is set aside for every seventh turnover in the tenant-based voucher program. When vouchers become available, the CoC Lead Agency submits homeless applications directly to CHA for final eligibility determinations. Local service providers are responsible for case management and supportive services to ensure successful tenancies. Coordination within the CoC with the Veterans Administration and DCHA enables Delaware County residents to access VASH vouchers to serve our veterans best. Our CoC also coordinated with DCHA to utilize 46 EHV's. A MOU was established between DAP, COC, and DCHA to ensure all parties were aware of their roles in the assignment and execution of the vouchers.

2. Not Applicable.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	
	TBRA through Specialized Homeless Permanent Supportive Housing programs in which Delaware County Housing Authority provides the subsidy and the provider provides the supportive services	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Foster Youth Initiative

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored—For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	
PHA		
Delaware County H...		

1C-7e.1. List of PHAs with MOUs

Name of PHA: Delaware County Housing Authority

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	21
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	21
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1. The CoC Local Grant Competition Project Review Team evaluates all project applicants' commitment to Housing First in practice in the annual CoC local grant competition scoring and ranking process.

2. The local FY23 CoC Grant Competition Renewal Project Scoring Tool includes a scored question on whether each renewal project has five specific Housing First components. These five components include:

- 1) Helping participants find and move into permanent housing quickly.
- 2) Ensuring participants hold the lease in their name.
- 3) Providing case management services after move-in to ensure permanent housing stability
- 4) Delivering services without preconditions (e.g., sobriety, drug testing, etc.)
- 5) Providing services voluntarily without expecting participants to complete mandatory training, courses, religious activities, etc.

The Collaborative Applicant also reviews how many clients were denied service by each renewal project and the reasons for those denials. In addition, the Collaborative Applicant examines why participants were discharged from the program prematurely to ensure clients are not initially accepted but terminated for lack of compliance.

3. The CoC monitors renewal projects quarterly to ensure they comply with Housing First. When a household is referred to a CoC-funded housing provider, the agency is expected to accept the referral within 48 hours and complete an intake with the client within seven (7) days. A program cannot deny a person due to their mental health or drug and alcohol concerns. If a provider attempts to deny housing to a household, the CoC has put a review procedure in place. The provider must notify Adult and Family Services (AFS) within 48 hours of the denial and state why they cannot accept the client into their program. Then, the provider must contact the participant within 24 hours to schedule a meeting to discuss the concerns. This meeting needs to include the provider, a representative from AFS, and the participant. The participant may also invite another case manager to attend. The goal of this meeting is to determine what extra supports need to be put in place to ensure the participant can be successful in the program.

1D-3.	Street Outreach—Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;

3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1. Unsheltered individuals are approached and engaged in an attempt to connect them with CoC services in a person-centered way. These services may include but are not limited to emergency shelter, medical care, drug and alcohol treatment, and mental health treatment. Transportation is provided by the outreach worker if the unsheltered needs or wants it. The outreach team also networks with other unsheltered individuals to identify places where the team may be able to reach the unreceptive population or the population that may not want to be engaged. The CoC has also created a joint Delaware County/Philadelphia County Outreach meeting, which meets bi-weekly. This meeting includes the Delaware County Outreach Team, the Philadelphia Outreach Team, Philadelphia Airport, and SEPTA train/bus stations. This is particularly helpful as the CoC borders Philadelphia, and part of the airport is in Delaware County. They discuss known unsheltered individuals and share information on how to engage them best. Many successes have come out of this collaboration. In addition, the outreach team has been marketed to all police stations and other emergency management services. The CoC has a website that anyone can access with the Outreach phone number that is manned 24/7.

2. The outreach team covers the entire CoC geographic region of Delaware County, Pennsylvania.

3. The CoC street outreach efforts include a 24/7 approach with teams of two providing outreach to the areas of the County that are considered "hot spots." The shifts are 8:00 a.m. -4:00 p.m., 4:00 p.m. -12:00 a.m., and 12:00 a.m. -8:00 a.m.

4. The outreach team provides a client-centered approach. The individuals who are least likely to engage in services will continue to see them and utilize creative techniques such as providing food, saying hello and checking in, asking what the individual needs or wants, and offering services they may be interested in receiving.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	No
3.	Engaged/educated local business leaders	Yes	No
4.	Implemented community wide plans	Yes	Yes

5. Other:(limit 500 characters)		
The CoC has bi-weekly outreach meetings with provider agencies and law enforcement officials to identify homeless individuals that may be in danger of breaking the law. The CoC provides other solutions and alternatives to prevent criminalization if possible.	Yes	No

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2022	2023
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	228	226

1D-6. Mainstream Benefits–CoC Annual Training of Project Staff.	
NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a. Information and Training on Mainstream Benefits and Other Assistance.	
NOFO Section V.B.1.m	

	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The CoC provides up-to-date information at quarterly meetings and through an email distribution list to CoC members. This list encompasses over 150 persons, both HUD-funded providers and community partners. Pandemic EBT benefits, application for SNAPs benefits, substance use treatment opportunities, and other mainstream and community services that support housing stability for CoC program participants have been shared through this email distribution list.

2. The CoC collaborates with its local Delaware County Health Department to educate about community health concerns. The Home At Last (HAL) program offered by Crozer Health System provides blended Case Management Services to unsheltered and recently housed populations. HAL can connect people experiencing homelessness to mental health, substance use, and medical treatment services. HAL has presented at the CoC quarterly meetings to inform attendees about this program. The Foundation of Delaware County has also presented its numerous health-related programs such as WIC (food), Healthy Start (prenatal, postnatal case management), Nurse-Family Partnership (maternity health care), HOPE (case management and advocacy), El Centro (resource education for Spanish speaking residents), Fatherhood Initiative (support for dads), Medical-Legal Partnership (legal aid), Stork's Nest (support to prevent low birth rates), Moving Beyond Depression(mental health support), Parent Cafes (support for substance users), and Cribs for Kids (cribs for safe sleeping).

3. People experiencing homelessness who do not have a steady income due to a disability are encouraged to apply for SSI/SSDI. Most CoC-funded Case Managers are trained to assist households with SSI/SSDI applications and support applicants through the appeal process. The CoC has applied for funding from a regional grant program called Home4Good to bring back the SOAR program to Delaware County. Programs will also refer people experiencing homelessness to legal assistance to complete their applications for public benefits.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

The Delaware County Office of Housing and Community Development (OHCD) has an approved HOME-ARP agreement providing \$2,422,829 towards acquiring and developing a non-congregate shelter offering wraparound McKinney-Vento-eligible supportive services. OHCD is preparing to issue a Request for Proposal to solicit an agency to own and operate the yet-to-be-established non-congregate shelter. Per the approved HOME-ARP Plan, the CoC's Coordinated Entry System will be used as an indirect referral source for placement at the shelter.

ID-8.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
	1. develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
	2. prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1. The CoC and the Delaware County Health Department (DCHD) have been partnering for the past year to address the health needs of the county's unsheltered population. DCHD has a staff representative who participates regularly in CoC activities. This partnership allows for a regular exchange of information and collaboration on strategies to address health concerns. This collaboration helps to ensure that the CoC has the latest information and resources to respond to the outbreak. The partnership between the CoC and DCHD has also allowed the CoC to develop CoC-wide policies and procedures. This will help ensure the CoC is prepared to respond to future health threats.

2. DCHD has been on the cutting edge of disease containment and prevention due to lessons learned through the COVID-19 outbreak. The CoC has benefited from this expertise, as the DCHD has shared its strategies for containing and preventing the spread of COVID-19. The CoC has also been able to strategize with DCHD staff to develop specific strategies for addressing the health needs of the unsheltered population. This collaboration has helped ensure that the CoC provides the best possible care to this vulnerable population.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC:	
	1. shared information related to public health measures and homelessness, and	
	2. facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. The CoC has been partnering with the Delaware County Health Department (DCHD), which has operated for over a year. The DCHD is an official county agency that can disseminate health-related information directly from its office. The CoC also shares public health measures and homelessness information on its /Homeless Services Coalition (HSC) website. This website is a digital news and information hub for the general public and county service providers to access information about homeless services and resources. Specifically, the HSC website has a section dedicated to COVID-19 and the homeless on its homepage. This section contains a wealth of information and links to the Centers for Disease Control and Prevention (CDC) on topics such as congregate shelters, vaccinations among the homeless, and ways to mitigate the spread of COVID-19 in shelters.

2. DCHD has been in operation for over a year. Our partnership with the DCHD has expanded the CoC's ability to communicate with homeless service providers and ensure that street outreach providers, shelter, and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. The DCHD shares knowledge with providers in various ways, including participation in CoC quarterly meetings, direct outreach by the DCHD to homeless service providers, and regularly posting preventative measures on the DCHD website.

1D-9.	Centralized or Coordinated Entry System—Assessment Process.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	covers 100 percent of your CoC's geographic area;	
2.	uses a standardized assessment process; and	
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1. The CoC has four Coordinated Assessment sites, one of which is mobile and can travel to all regions in Delaware County. One site is in Chester, PA, one is in Boothwyn, PA, one is in Upper Darby, PA, and the Mobile site is based in Swarthmore, PA. The CoC also has a Coordinated Assessment specialist on the Street Outreach Team who can be mobile and complete a CE assessment while engaging with the unsheltered individuals on the streets.

2. The CoC has a standard assessment tool all Coordinated Entry providers use. This tool is currently under review to lower barriers and ask fewer questions during intake. The CoC continues to revise this tool with support from HUD TA and the input of CoC stakeholders.

3. The Coordinated Assessment tool is currently being revised with the assistance of HUD TA to shorten the questions asked at CE and remove questions that may re-traumatize a person being assessed for services. This will be updated regularly using input from our CE stakeholder committee, our providers, and feedback from households and individuals who use the Coordinated Entry system. We are diligently trying to continue to find creative ways to bring in participation from households that have accessed the Coordinated Assessment from our CE providers.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and
4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1. The CoC's Street Outreach Team drives and walks throughout the entire geographic region to find, identify, and engage people who are least likely to seek homeless assistance. In addition, the CoC has collaborated with the Philadelphia Outreach Team at Philadelphia Airport (which many residents experiencing homelessness use as a temporary place to sleep at night and stay during the day). The CoC also partners with the Southeastern Pennsylvania Transportation Authority (SEPTA). This regional public transportation authority, operates bus, rapid transit, commuter rail, light rail, and electric trolleybus services in the CoC region and neighboring Philadelphia County. The CoC Street Outreach Team partners with SEPTA police to identify and coordinate the engagement of treatment-resistant unhoused residents. The Team strives to build trust and a rapport with these unhoused individuals to encourage them to enroll in CoC services.

2. The CoC coordinates a monthly housing case conferencing meeting to identify and prioritize the most vulnerable individuals for assistance. The CoC uses the VI-SPDAT to measure the vulnerability of unsheltered homeless people willing to engage in services. The VI-SPDAT score is also used in prioritizing individuals for housing once in a shelter or if an unhoused participant is ready to be housed directly from the street.

3. The CoC ensures participants in the most need of services receive PH by engagement, CE, and VI SPDAT scores. The CoC meets monthly to discuss individuals in shelters and unhoused participants to ensure the most vulnerable individuals are prioritized for housing placement even if the SPDAT score reflects the vulnerability.

4. To reduce burdens on people accessing Coordinated Entry access points, providers can complete Coordinated Entry intakes with people experiencing homelessness over the telephone. People can access mobile CE, which the CE assessor goes to where the participant is. The CoC also added a CE position as part of our Outreach Team that can complete CE's on our unhoused individuals. In addition, the Community Action Agency of Delaware County opened an additional CE office in Upper Darby to ensure that this region is covered. It was identified that Upper Darby and the surrounding areas utilize many of the services in the CoC.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry—Reporting Violations.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1. The CoC uses various marketing methods to reach people experiencing homelessness through its entire geographic service region. The CoC has a user-friendly website with up-to-date information on available programs and services and how to access them. A Resource Guide (RG) for Homeless Services is updated and published twice to four times yearly. The RG is distributed to businesses, police departments, schools, libraries, and other outlets throughout the county, reaching areas of varied economic status.

2. The Coordinated Entry (CE) system is the county's "front door" for homeless services. The first step in the CE system is to complete a CE assessment. Page 1 of the assessment details the program participant's rights and remedies under federal, state, and local fair housing and civil rights laws. If the assessment is conducted over the phone, the assessor must explain these rights to the participant.

3. If the CoC discovers any provider actions or CoC conditions that impede fair housing choices, a report will be generated and given to the Collaborative Applicant's Department of Data, Statistics & Quality Improvement for review (QI). If this review determines that the provider's actions violate HUD or CoC policies, Housing First approaches, or fair housing laws, the QI Department will share its findings with the provider agency's chief executive, the Collaborative Applicant, and, if necessary, appropriate federal, state, or local government agencies or fair housing advocacy organizations for follow-up. Regardless of the outcome of the local fair housing government agency's investigation, QI staff will work with the provider to resolve any unfair practices. If CoC conditions impede fair housing, the QI staff will also work with the CoC Governing Board and Collaborative Applicant to resolve the concern.

1D-10.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	No
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	08/01/2018

1D-10a.	Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance. NOFO Section V.B.1.q.	
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Describe in the field below:	
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1. The CoC currently does not have a specific method for analyzing racial disparities in the outcomes of homeless assistance. However, the CoC does collect basic racial and housing placement data through its HMIS. This data can be used to develop a more comprehensive method for analyzing racial disparities. Additional data collection methods, such as focus groups with homeless people of color, could also be used to understand better the factors contributing to racial disparities in homeless outcomes.

2. The CoC has identified specific racial disparities in health outcomes among people experiencing homelessness. During the COVID-19 pandemic, the CoC added health-related questions to the CE assessment. The health-related questions were reviewed monthly from CE assessments and disaggregated by the participant's self-identified race(s) to identify disparities. Upon review of the data from month to month, the analysis indicated that participants who identified as African American or Black had a higher incidence of severe health issues than the overall percentage of the homeless population. People who identified as White had a significantly lower incidence of health-related problems than those who identified as African American or Black. African American and Black participants within the CoC have a much higher percentage of heart disease, high blood pressure, and diabetes when compared to Whites. These disparities are likely due to historical discrimination, lack of access to quality healthcare, and environmental racism. With this knowledge, homeless service providers are connecting program participants with health and community services to address these racial disparities in health outcomes, including culturally competent healthcare, access to healthy food, and reduced exposure to environmental toxins.

1D-10b.	Implemented Strategies that Address Racial Disparities. NOFO Section V.B.1.q.	
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Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	No
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	No
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	No
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	No
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	No
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	No
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The CoC has taken the following steps to decrease disparities in access and outcomes based on race and ethnicity within its service area.

1) Encouraging individual CoC-funded organizations to develop agency-level training programs tailored to the culture and needs of the populations they serve.

2) Coordinating provider trainings and distributing public and private best practice guides and tools to CoC member agencies.

3) Hosting racial equity trainings offered free of charge or at a very low cost to CoC members.

4) Utilizing its email distribution list of over 200 people to advertise national and local upcoming trainings or events on advancing racial equity,

5) Placing racial equity topics on the CoC's quarterly member meeting agendas for information sharing and discussion.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	
	Describe in the field below:	
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC uses.	

(limit 2,500 characters)

1. The CoC tracks progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance through data collection from our HMIS. HMIS data collection provides valuable data points to identify racial disparities and develop strategies to address them.

2. The CoC also has access to a downloadable HUD tool to help identify disparities. The CoC also has access to Stella, which provides valuable data collection and output reports in graphs, pie charts, and other ways to display user-friendly data and information.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.r.	
	Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.	

(limit 2,500 characters)

The CoC has faced challenges in identifying and engaging people with lived experience of homelessness in leadership roles. The CoC has had limited success in identifying these individuals despite wanting to have them in leadership positions. The CoC has attempted to identify these individuals through discussions with provider staff and during provider meetings but has yet to identify one person with lived experience who is currently in a leadership role. In the upcoming year, the CoC plans to make specific and targeted efforts to identify individuals with lived experience and invite them into leadership positions. As the CoC’s primary decision-making group is the CoC Governing Board (GB), the CoC has made recruitment of people with lived experience to serve on this board as its highest priority.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	
	You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.	
	Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:	

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	1	0
2.	Participate on CoC committees, subcommittees, or workgroups.	1	0
3.	Included in the development or revision of your CoC's local competition rating factors.	1	0
4.	Included in the development or revision of your CoC's coordinated entry process.	1	0

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

CoC providers have different approaches to offering professional development and employment opportunities to people with lived experience of homelessness. For example, one CoC provider has a residential construction branch that offers jobs to those with basic skills and an interest in this occupation. Another provider provides computer access for job searches. Additionally, two CareerLink offices in the county offer in-person skill-building training for anyone, regardless of whether they have lived experience of homelessness. These CareerLink offices receive state funding, allowing them to assist people with lived experience of homelessness, such as computer training, resume writing, interview training and practice, and job postings. The CareerLink staff also emails those on their distribution lists to inform them of upcoming employment events.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below:

1.	how your CoC routinely gathers feedback from people experiencing homelessness;
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. Our CoC gathers feedback from people experiencing homelessness and assistance through a third-party consulting firm, Voice & Vision, Inc. (V&V). V&V educates program participants and people with lived experience about community services and solicits their feedback on how those services might become more accessible, equitable, and effective. Designing and fielding participant surveys to measure the satisfaction (or not) of services individuals receive is one of their core areas of expertise.

2. The CoC utilizes V&V services to survey participant satisfaction for homeless individuals who received Coordinated Entry (CE) services. The survey results were shared with providers of CE services so that the provider can improve their services, hopefully improving participant satisfaction outcomes. Another way feedback is received is that many homeless service providers will survey their program participants, asking questions about the services they are receiving. The results of the surveys are used within the agency to target areas where they can improve upon their delivery of services.

3. The steps our CoC has taken to address challenges raised by people with lived experience of homelessness are primarily through face-to-face encounters with agency case managers and/or other program staff. The most consistent and ongoing challenge raised by individuals with service providers is the lack of affordable housing available and accessible in the area. The CoC is fully aware of this challenge of finding affordable housing but is challenged by steadily increasing rental rates to access such housing. This challenge will most likely continue into the foreseeable future and is one that the CoC and individual service providers are trying to address.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	
	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1.

2. In February 2023, Delaware County initiated a Housing Working Group of over 60 members to discuss the three most significant barriers for people experiencing homelessness or housing instability attempting to find, lease, and move into rental housing as well as the challenge of helping lower-income households become first-time homebuyers or maintaining their mortgage payments on time. The Working Group was divided into three subcommittees focusing on the unhoused, rental, and homeowner populations. Each subcommittee met for the next three months to identify opportunities to strengthen the target population and propose three realistic changes that the County Council could support. In June, the working group reconvened to provide an update on the individual subcommittees' work. The Working Group includes members from County Departments, including the Collaborative Applicant, that support the three identified populations, known service providers, Public Housing Authorities, advocates, and elected State officials. CoC members participated in all three subcommittees. The working group subcommittees have begun educating zoning officials and State legislators on changes in zoning law that will increase the supply of affordable housing, including smaller lot sizes and permission for accessory dwelling units. The group is also educating officials on the importance of legislation to combat "source of income discrimination" affecting CoC clients from obtaining affordable housing. OHCD served on the steering committee for the Delaware County Redevelopment Authority's formation of the Delaware County Land Bank. OHCD ensured that the land bank policies and procedures contained efforts to acquire vacant, abandoned, tax-delinquent properties that could be repurposed for affordable rental and owner housing. The land bank is currently establishing collaboration agreements with local officials that can streamline the production of affordable units from structures obtained by the land bank.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice. NOFO Section V.B.2.a. and 2.g. You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
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1.	Enter your CoC’s local competition submission deadline date for New Project applicants to submit their project applications to your CoC—meaning the date your CoC published the deadline.	08/01/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC’s local competition—meaning the date your CoC published the deadline.	08/01/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e. You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	
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1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
 Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	100
2.	How many renewal projects did your CoC submit?	25
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. To identify projects that have successfully housed Permanent Housing (PH) participants, the CoC collects and analyzes data from HMIS and the Housing Inventory Count. Collaborative Applicant staff then create and run reports specific to each program. These reports allow us to compare programs and identify strengths and weaknesses in each program's approach to housing participants in PH.

2. The CoC has created reports detailing how long it takes to house people in Permanent Housing (PH) using data collected in HMIS. This data allows the Collaborative Applicant to compare system performance measures of different PH programs of the same project type (RRH, PSH, etc.) and identify the length of time in days between program enrollment and participant move-in to a rental unit with a lease in their name.

3. As part of the scoring of objective criteria on project scoring tools for the CoC annual rating and ranking process, providers were assessed on whether their CoC-funded programs serve people who have behavioral health issues, are fleeing domestic violence, identify as LGBTQ+, are unaccompanied youth, are families with children, have disabilities; have a history of drug or alcohol use/misuse, have justice system involvement, are veterans, or have HIV/AIDS.

4. In addition to the criteria mentioned above, the CoC also evaluates each project applicant's experience working with each target population served, capacity to provide the necessary services, and system performance measures that demonstrate the capacity to serve these populations well.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

Describe in the field below:	
1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1 The CoC's rating process inherently incorporates input from people of different races, particularly those overrepresented in the local homeless population. This is achieved through the diversity of our Governance Board (GB), which has historically included members from various races and ethnicities. This cross-section of perspectives allows us to view tasks, challenges, and needed actions from multiple angles, leading to better collective decisions.

2. The Governance Board (GB) has historically included members from diverse racial and ethnic backgrounds to ensure representation in all CoC decision-making, including the annual CoC grant competition review, selection, scoring, and ranking process. A diverse, non-conflicted Project Review Team composed of non-conflicted GB members conducts the new and renewal project review, selection, scoring, and ranking process, including reallocation recommendations for lower-performing renewal projects.

3. Thirteen percent (13 out of 100 points) of the CoC new and renewal project scoring tools assess the degree to which CoC-funded providers are committed to equity, inclusion, and Housing First in practice, including how they identify barriers to participation based on the racial self-identity of program participants and what actions they are taking to eliminate these barriers.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

Describe in the field below:

1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1. The PA-502 CoC FY23 reallocation process included the following steps:

1) The Collaborative Applicant and HMIS Lead Agency for the PA-502 HUD Continuum of Care Grant Program, the Delaware County Department of Human Services, and its Consultant completed a review of the current Housing Inventory Chart, the most recent Point in Time Count, and the current CoC grant funded renewal project performance data in HMIS. This analysis determined that all PA-502 CoC renewal projects are relevant and necessary to ensure that homelessness is as rare, brief, and non-recurring for Delaware County residents as possible.

2) Nonconflicted PA-502 CoC Governing Board members were presented with Collaborative Applicant’s and Consultant’s analysis. The nonconflicted PA-502 CoC Governing Board members then held a vote, resulting in the decision not to reallocate any renewal projects in the FY23 Continuum of Care Grant Competition.

2. The CoC did identify low-performing renewal projects in this year's rating and ranking process but agreed these projects were essential to the current needs.

3. No projects were reallocated this year.

4. Nonconflicted PA-502 CoC Governing Board members were presented with Collaborative Applicant’s and Consultant’s analysis. The nonconflicted PA-502 CoC Governing Board members then held a vote, resulting in the decision not to reallocate any renewal projects in the FY23 Continuum of Care Grant Competition.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/13/2023
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank—if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	
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You must enter a date in question 1E-5c.

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.	
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You must enter a date in question 1E-5d.

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Coelho Consulting
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/26/2023
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2A-4.	Comparable Database for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2022 HMIS Data Standards; and	

3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1. The Domestic Abuse Project (DAP) is the CoC-funded DV Provider. DAP is evaluated as part of the annual renewal scoring process. DAP must submit an APR from their comparable database as part of the process. The CoC can ensure that the APR collects all the required data elements through this process. The database that DAP uses is called Efforts to Outcomes (ETO). The data it collects is the same as any other questions identified in the APR. This includes identifying information, demographics, enrollment date, move-in date, exit dates, income at entry and exit as well as annually, and all household members' information. The database also includes a history of mental health, disability, substance abuse, veteran status, domestic violence history, etc. It is created specifically for the unique needs of victim service organizations. The data is encrypted with a key only the VSP knows and can read. It also generates any funding reports that are needed.

2. DAP's ETO comparable database is compliant with the 2022 HMIS data standards as well as the CoC's HMIS data collection system

3. The CoC's HMIS fully complies with the FY 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	287	35	242	96.03%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	78	0	50	64.10%
4. Rapid Re-Housing (RRH) beds	226	43	183	100.00%
5. Permanent Supportive Housing (PSH) beds	417	0	279	66.91%
6. Other Permanent Housing (OPH) beds	70	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1. The CoC will provide additional training to ensure providers enter accurate data into the system so that Chronic and PSH beds can be filled. Most projects have also changed their renewal to "Dedicated Plus." The CoC has implemented a Housing Case Conference meeting monthly where all the Shelter providers, Housing providers, Outreach Team, and Supervisors meet in person to discuss all the participants and assign housing based on vulnerability and SPDAT score, as well as review what is missing from the HMIS system to place the individual in a housing program. Please note that Safe Haven is not in HMIS as they use a comparable database, so it scored 0%. However, on the PIT count, DAP had 20 beds filled out of their 35, which is 67%. In addition, 43 DV RRH beds are at 100% on the OIT count. However, they are not in HMIS and scored 0%.

2. The CoC will continue to have the large Housing Case conference meeting and individual meetings with the shelters and Outreach Team to assign individuals to housing. Adult and Family Service will also hire a staff person to work directly with the data quality, provide training, and ensure needed documents are in the HMIS system to make housing assignments.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/24/2023
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
	1. engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
	2. worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
	3. included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. The Delaware County CoC collaborated with Catholic Social Services, Horizon House Outreach Team, and Community Action Agency to coordinate efforts to engage youth experiencing homelessness for the 2023 PIT Count. These agencies were selected due to their consistent contact with the youth experiencing homelessness before the PIT count.

2. No youth were involved in planning or implementing the PIT count in 2023. The CoC plans to incorporate youth into future PIT counts' planning and performance.

3. The CoC and the other provider agencies selected The Coffee Club, governed by Catholic Social Services, as the location to be assigned to coordinate with the youth experiencing homelessness for the PIT count. This location was already frequented by the youth experiencing homelessness in the past.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and	
	3. describe how the changes affected your CoC's PIT count results; or	
	4. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.	

(limit 2,500 characters)

1. No changes were made regarding methodology with sheltered PIT count between 2022 and 2023.

2. In the 2023 unsheltered PIT count, the Delaware County CoC Adult and Family Services Department coordinated with the Delaware County Sustainability Office to provide the opportunity for all the provider staff involved with the PIT count to receive a secure cellular phone to assist with retrieving pertinent information for the PIT count along with providing real-time location results. This method was a significant change in 2023.

3. The results were computed immediately, resulting in a more effective strategy to document the location and number of homeless persons for our data for HUD. This process ensured that possible duplicated names were removed immediately for more accurate results.

4. Not Applicable.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
	1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
	2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1.HMIS provides data such as household size, income, and reason for CE enrollment. This information is assessed to determine if there is a trend in why new households need homeless services. Causes often include leases not renewed, family breaks up, arrears, unemployment, utility shut off, domestic violence, drug and alcohol misuse, mental health, and condemned units. This information is analyzed to determine trends in who is first-time homeless. An increase in arrears or utility shut-off notices would indicate more funds need to be moved to cover the increased demand. This is accomplished by agencies applying for Home4Good and Matching Energy Assistance Fund and Emergency Food and Shelter Program grants.

2. Households seeking services are connected to community supports or mainstream resources; additionally, the CoC has implemented strategies to prevent families at risk for the first time:

1) Diversion: The CE system has built-in diversion questions and requests all households provide the names of support persons where alternative housing arrangements could be negotiated to prevent them from entering the Emergency Shelter (ES).

2) Financial Support: The CE process connects households with financial assistance (ESG, HAP, EFSP, and other eviction prevention funds for first, last, and security to relocate) to resolve their housing crisis whenever possible.

3) Landlord Mediation and Housing Counseling- For those ineligible for financial assistance, these activities include developing repayment plans to keep people housed when arrears are a factor.

4) CE Staff Training: The CoC continues to provide resources to the CE staff for a more effective CE experience. In addition, the CoC Action Team (CoCAT) is evaluating the continuing changing needs of the homeless population and developing a list of training programs pertinent to meeting the needs presented at CE; the training opportunities would be mandated and offered throughout the year for all staff. Proposed trainings include Motivational Interviewing, Trauma trauma-informed care, Fair Housing Gender Identity, Trafficking, Educational Rights of Homeless Children, De-escalation, and Intro to the Delaware County Homeless Services. Although many of these trainings are already being done annually, we are looking to secure a training venue that would allow us to have them recorded so they could be accessed by new staff any time of the year.

3. The CoCAT is responsible for overseeing this strategy.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:
--

1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	No

2C-2.	Length of Time Homeless—CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	
	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1. The CoC continues to strengthen the housing-focused practice through the implementation of the following strategies to reduce the LOTH: previous reallocation of TH programs to create RRH; regular allocation of ESG funding for RRH activities; EHV and Mainstream Vouchers to house individuals quickly or free up CoC funded resources such as RRH or PSH, also, by continuing to promote housing-focused case management for ES programs, resulting in immediate discharge planning and quicker exits from shelter, continuing to utilize the Permanent Housing Clearinghouse (PHC), a web-based prioritization and assignment system, eliminating paper applications and quicker housing program assignments. The CoC has two Housing Locators (HL) in two separate CoC providers. One HL is for all individuals entering CoC PSH programs, including Mainstream Vouchers, and one HL is specific for persons entering CoC RRH programs. When a person is assigned to a housing program, either RRH or PSH, an automatic referral from the HMIS system to the appropriate Housing Navigator. Housing Navigators are integral in locating and matching available housing to persons assigned to housing programs. To increase landlord participation, the County continues to offer a Landlord Relief Fund to assist with past due rents and damages not covered by another resource and funding to hold units for one month while the CM navigates the housing quality inspection and any needed repairs.

2. A CoC staff person is tasked to identify all CH persons to ensure rapid placement into housing. A weekly meeting with CoC providers, inclusive of ES, SO, PSH, and RRH, reviews a weekly name-by-name list from HMIS that identifies possible CH and other individuals who may not be CH. Shelter staff, as well as SO, work with individuals to assist in either obtaining disability verification, homeless verification, or income verification (if they have income) for CH housing placement or RRH placement. The CoC staff person requests the missing documents to a case manager to obtain and upload for verification for housing placement. OT identifies and engages unsheltered to identify and move these individuals into housing. All non-chronic individuals are assigned housing through the PHC, which is monitored regularly to place persons without a disability into RRH expeditiously.

3. The Delaware County Office of Adult and Family Services is the lead agency responsible for overseeing this strategy.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing—CoC’s Strategy	
	NOFO Section V.B.5.d.	
	In the field below:	
1.	describe your CoC’s strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
2.	describe your CoC’s strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1. The CoC has a good working relationship with our local Housing Authorities, providing additional resources for individuals, including DV, to exit to permanent housing. The CoC has received mainstream vouchers from Delaware County Housing Authority (DCHA), Chester Housing Authority (CHA), and EHV vouchers from DCHA. The CoC also assigns individuals from ES, RRH, and TH to PSH programs when available, and the client meets the criteria to ensure long-term housing stability. The provider reviews households in RRH monthly to assess their longer-term housing needs. The CoC meets every week to discuss clients in the shelter and determine if there is a program that may be a long-term solution to their housing instability.

2. All CoC-funded PSH and RRH programs offer regular case management to support persons in the program. Case managers help ensure that participants have applied for and continue to update applications for mainstream housing vouchers through the Housing Authorities. Case managers also encourage households to enroll in behavioral health treatment if needed and applications for SSI/SSDI if appropriate. Case managers assist individuals in maintaining permanent housing stability after exiting from RRH or PSH by referring them to employment, mainstream benefit programs to increase income, and childcare services for low-income or working families. Case managers may also support landlord mediation, budgeting, paying rent on time, and being a good tenant. When needed, a Landlord Relief Fund is available to assist with financial assistance for excessive damage, one-month move-in costs to hold a unit, or a new landlord incentive. If a person in PSH or RRH is evicted, the Case Manager can assist with locating a new unit and move-in costs.

3. The Delaware County Office of Adult and Family Service oversees the CoC’s strategy to increase the rate at which individuals and families exit or retain permanent housing.

2C-4.	Returns to Homelessness—CoC’s Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	
	In the field below:	
1.	describe your CoC’s strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC’s strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1. The CoC runs a yearly report identifying individuals who have returned to homelessness after exiting ES, RRH, PSH, and TH. This data is reviewed by CoC staff and the HMIS team to complete an analysis and to determine the percentage of persons returning to homelessness. This information is shared and discussed with the CoC’s Governing Board. The HMIS system also identifies returning households at CE Intake as well. When the household enters the HMIS system at CE, a homeless episode screen informs the assessor if the Head of Household has ever been in one of our CoC-funded homeless programs. If the individual has been in one of these programs, the CE assessor will discuss the barriers that led them back into homelessness.

2. The CoC’s strategy to reduce the rate of additional returns to homelessness includes analyzing detailed data and CE data. This data identified common characteristics among the households who have returned to homelessness. This year, the CoC found that households who returned were mainly single adults who exited ES or those who exited RRH and were evicted for non-payment of rent. Successful strategies to prevent homelessness include identifying affordable housing units so households don’t need to relocate. CoC housing providers (ES, RRH, TH, and PSH) provide housing-focused services that promote housing stability. Case Managers have been trained in the Prepared Renters Education Program. This curriculum teaches strategies and tools to obtain rental housing, maintain housing, and avoid pitfalls that could cause eviction. RRH Case Managers also utilize Critical Time Intervention, an evidence-based model that promotes housing stability to participants for the first nine months in housing. During Coordinated Entry, households returning to homelessness may be connected to assistance paying rent arrears, housing counseling, landlord mediation programs, and assistance developing landlord repayment plans to prevent them from becoming homeless again. The CoC also has homelessness prevention assistance programs to help households avoid homelessness or the need to enter an Emergency Shelter. Case Managers conduct post-discharge follow-up contact at 3, 6, 9, and 12 months when individuals are allowed to check on housing stability and to ensure community supports are in place.

3. The Governing Board oversees this strategy to reduce returns to homelessness.

2C-5.	Increasing Employment Cash Income–CoC’s Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC’s strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.

(limit 2,500 characters)

1. The CoC strategy maximizes economic stability to the highest level possible by encouraging and supporting participants to engage in Careerlink's employment services. Additionally, the Community Action Agency of Delaware County (CAADC) previously coordinated a pharmacy technician program and currently a medical assistant program to encourage participants to engage in training, leading to increased income.

2. Careerlink offers assessment, job placement, and limited training dollars. Collaboration with Careerlink provides a monthly calendar of workshops, job preparation opportunities, and current job opportunities. Educational Data Systems, Inc. (EDSI) is also a CoC member agency and regularly shares opportunities for persons with criminal histories, often impeding employment opportunities. Community expungement clinic information is shared with participants as the events occur. Data is subsequently provided to the HSC through an email distribution list and the delcocomplete.org website for sharing with participants in shelter and housing programs.

3. The Delaware County Office of Adult and Family Services implements this strategy.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. The CoC strategy maximizes economic security to the highest level possible by increasing all cash income, including non-employment cash. To promote increases, CoC providers prioritize connecting people to mainstream cash resources such as TANF, SSI/SSDI, VA benefits, pensions, child support, Child Tax Credits, etc. The CoC implemented an HMIS eligibility assessment to determine what sources of non-employment cash income people are receiving, are under application for, or should be referred to, and transfers that information into the HMIS-generated immediate needs plan. Coordinated Entry assessments identify households with no or low income, and CE specialists conduct initial referrals to County Assistance Offices for cash assistance applications. The CoC requires ES, PSH, and RRH Case Managers to follow up, refer clients to eligible cash benefits immediately, and check the status of existing pending applications. Case Managers use the PA state COMPASS system to check for TANF eligibility. The CoC has a SNAP/Food Stamp Participation Project, which assists families with SNAP and TANF cash assistance enrollment. The CoC continually shares information with shelters and housing programs regarding participant eligibility for Child Tax Credits and how to apply for those credits. The CoC has 3 Volunteer Income Tax Assistance (VITA) programs to encourage participants to complete their taxes at sites to maximize their returns without exorbitant cost.

2. The Delaware County Office of Adult and Family Services implements this strategy.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	No
--	--	----

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	
	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.	

Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)
 Not Applicable.

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not Applicable.

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	

Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes
--	-----

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.I.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.I.(1)(c)	

1.	Enter the number of survivors that need housing or services:	
2.	Enter the number of survivors your CoC is currently serving:	
3.	Unmet Need:	0

You must enter a value for elements 1 and 2 in question 4A-3.

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
--------	--	--

NOFO Section I.B.3.I.(1)(c)

Describe in the field below:

1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
----	--	--

2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
----	---	--

3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	
----	---	--

(limit 2,500 characters)

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
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NOFO Section I.B.3.I.(1)

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	
2.	Project Name	
3.	Project Rank on the Priority Listing	
4.	Unique Entity Identifier (UEI)	
5.	Amount Requested	
6.	Rate of Housing Placement of DV Survivors–Percentage	
7.	Rate of Housing Retention of DV Survivors–Percentage	

You must enter a response for elements 1 through 7 in question 4A-3b.

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated both rates;	
2.	whether the rates accounts for exits to safe housing destinations; and	
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).	

(limit 1,500 characters)

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below how the project applicant:

1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;	
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;	
3.	determined which supportive services survivors needed;	
4.	connected survivors to supportive services; and	

5.	moved clients from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.
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(limit 2,500 characters)

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:

1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping information and locations confidential;
4.	training staff on safety and confidentiality policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:

1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and

7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.
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(limit 5,000 characters)

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(e)

Describe in the field below examples of how the new project(s) will:

1. prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2. establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3. provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4. emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5. center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6. provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7. offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(f)

Describe in the field below how the new project will involve survivors:

1. with a range of lived expertise; and
2. in policy and program development throughout the project's operation.

(limit 2,500 characters)