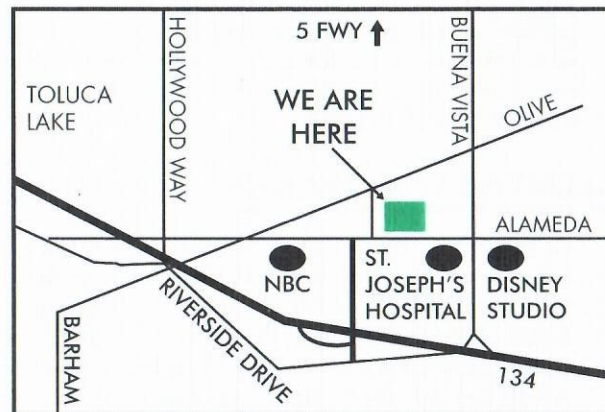


ABOUT OUR DOCTORS

Dr. Zinnia Carlos Regala, was raised in Valencia, CA. Her hobbies include snowboarding, scuba diving, traveling and cooking. She received her Dental Degree from the University of Southern California School of Dentistry. Upon her graduating she continued post-graduate studies in Pediatric Dentistry at U.S.C. and completed a one year residency at Children's Hospital of Los Angeles.

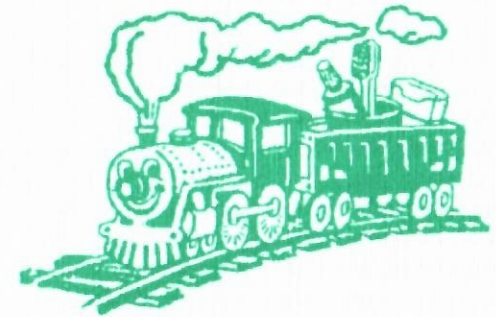
Dr. Sofise Chen, was raised in Alhambra CA. Her hobbies include spending time with her dogs and enjoys all kinds of sports. She received her dental degree from the University of California, Los Angeles. She continued post-graduate studies in Pediatric Dentistry at U.S.C. and completed a one year residency at Children's Hospital of Los Angeles.

Dr. Regala and Dr. Chen are both members of various dental organizations, including the California and American Dental Associations, California Society of Pediatric Dentistry, American Academy of Pediatric Dentistry and the San Fernando Valley Dental Society.



2625 W. Alameda Avenue
Suite 216
Burbank, CA 91505
(818) 846-8564
Fax: (818) 846-8076

Welcome Aboard!



Pediatric Dentistry

DR. ZINNIA CARLOS REGALA
DR. SOFISE CHEN

Welcome!

Welcome to Pediatric Dentistry – dentistry for children and young adults. We are pleased that you have chosen a doctor and staff with the extensive and specialized training to care for your child's dental health needs. We will do everything we can to make each visit as pleasant as possible.

We feel that proper communication is vital to a good professional relationship for all of us. You will find the information in this brochure will help us obtain this. Our goal is to help give your child a lifetime of smiles and happy teeth.

A WORD ABOUT OUR PRACTICE

Our practice is dedicated to the oral health care of children and adolescents. Our emphasis is on prevention and our range of services is comprehensive. This means we're concerned with teaching youngsters good brushing and flossing habits to ensure their healthy, happy smiles for a lifetime, and we provide all phases of restorative dental care and interceptive orthodontics.

Urgent treatment may sometimes be necessary because of a fractured or abscessed tooth, swelling of the jaws or other acute problem. We are always available in case of an emergency and can be reached through our emergency line.

WE LOOK FORWARD TO MEETING YOU

Please complete the enclosed PATIENT HISTORY FORM for each child and bring it with you on your first visit. If you have specific questions concerning your child's care, we will enjoy answering them at our initial consultation. If you feel your child may need specific care due to previous behavior, or other health or mental problems please advise us ahead of the appointment date.

YOUR FIRST VISIT

During your child's first visit, we'll do a complete examination and provide age-appropriate instruction in proper oral health care. If treatment is indicated, we'll develop a written treatment plan and go over it with you in detail, explaining our findings and recommendations.

PAYMENT FOR SERVICES

For your convenience, we accept VISA, MasterCard, American Express and Discover cards. If you have dental insurance, we will gladly submit your claim for you.

APPOINTMENTS

Appointments are made to allocate a specific time to perform a certain treatment. We respect our patient's time and make every effort to remain on schedule, likewise we appreciate those who arrive on time for their appointments, since it benefits everyone. If an appointment must be changed, we appreciate a 24 hour notice so that another patient may be scheduled. We have also established policies concerning the time certain treatment can be performed or when particular ages are seen. This is mainly for the benefit of the patients and parents.

DENTAL INSURANCE

If you have dental insurance, PLEASE OBTAIN YOUR CLAIM FORMS IN ADVANCE, fill in your portion, and bring the forms, one for each child, with you on your first visit. Please have your group number and your social security number available. This will enable us to best process your dental insurance claim.

We ask that you read your policy to be sure that you are fully aware of any limitations of the benefits provided. Your policy may base its allowances on a fixed fee schedule that may or may not coincide with our usual fees. You should be aware that different insurance companies vary greatly in the types of coverage available. Definite financial arrangements must be made for any balance above the estimated insurance coverage.

CHILDREN'S BEHAVIOR IN THE DENTAL OFFICE

Pleasant visits to the dental office help a child establish trust and confidence that will last a lifetime. Pediatric dentists and their staffs have been specially trained to help young, apprehensive children feel good about seeing the dentist and taking care of their teeth. Friendly, compassionate professionals and bright, cheerful office surroundings are all there to help your child have healthy teeth and gums. Children's behavior is most often affected by terminology used by friends, siblings or parents. PLEASE DON'T use terms of phrases like – SHOT, DON'T CRY, IT WILL ONLY PINCH etc. Tell your child the dentist will explain everything to them and that they will do fine. Always give a positive word and not the negative.

WE BELIEVE IN STARTING EARLY

We recommend a child's first visit to a pediatric dentist should occur at about a year of age – when teeth first erupt. We can provide information regarding teething, normal dental development, proper home care during the first three years, proper fluoride administration, and counseling regarding diet, pacifier and bottle habits.

The child's first full visit for cleaning, polishing, topical fluoride treatment and examination should occur during the second to third year.

THE IMPORTANCE OF PRIMARY TEETH

It is very important that primary teeth are kept until they are lost naturally. They serve a number of important functions. They help maintain good nutrition by permitting your child to chew properly. They are important in allowing good pronunciation and speech habits; and they help your child feel good about the way they look to others.

WE LOOK FORWARD TO MEETING YOUR FAMILY!