

## Flow Health Care Foundation Frequently Asked Questions (FAQs):

### What are the most common reasons for a grant application not being funded?

- Not following the directions on the application.
- Not meeting the deadline for submission.
- Program is unclear in what it will do with the funds or who the program serves.
- Budget for the program largely covers administrative salaries or other items not directly related to direct health care services or health education.
  - Flow Health Care Foundation tends to fund programs that directly impact participants' health, specifically among those who can demonstrate financial need.
- Focus of the program is not direct health care services, health education, or research.
- Application fails to show how the organization will ensure the funding serves mostly, if not entirely, an indigent population or a population that can demonstrate financial need without means to pay for services such as this out-of-pocket.
  - Organizations who serve a broader community can still receive funding if they demonstrate how they will screen participants served by the Flow Health Care Foundation grant funds to ensure only those who are financially unable to participate otherwise are included.
- Project or program in grant application serves multiple counties or people outside of Denton County or has no way of determining where their participants live.
  - If your organization does not gather this information as a general rule, then your application will need to specify how you will gather this information for a program funded by Flow Health Care Foundation.

### What if we serve the homeless population of Denton County and they have no zip code to ensure we are serving Denton County residents?

- Your application will need to demonstrate how you ensure the homeless population you serve is homeless in Denton County (e.g. asking a question of participants regarding where they stay and ensuring that it is located in Denton County is sufficient, but this must be specified in the grant application).

### Where can I ask questions about the grant submission process?

- Sheila Walker, the Flow Health Care Foundation Business Coordinator, is happy to answer any questions you may have about the grant application process. She may be reached at [swalker@flowhcf.org](mailto:swalker@flowhcf.org) or 940-566-0512 ext 109