

# IMPORTANT UPDATE AT RAIN

Tuesday, February 4, 2025

To our loyal guests and friends...

James and I wanted to personally share the following with you before you hear this information from other sources.

The future of Rain is changing and we want to be as transparent as possible to avoid any confusion. Most of our team (Allison, Hayli, Jamee, Keli & Reagan) have decided to start a new adventure together outside of Rain. While we don't know all the details of this transition quite yet, we believe in being honest with all of you precious souls that have supported us for 20+ years. We are supportive of their decision and wish them only the best and we hope that you will continue supporting them in their new venture.

Because it would be impossible to immediately find 5 experienced service providers that could serve you, we believe preparing to close this chapter is where we are led to go. We plan to close the doors the evening of Friday, March 28, 2025.

Unless you hear otherwise personally from Rain, your booked appointments will remain until that date. All Rain team members are planning to continue in the industry...you will just now be able to see them in new spaces.

We believe in being honest with you and doing our best to make sure that each and every one of you is taken care of with the upmost care and consideration. We will contact you with any new developing information as it becomes available. We thank you for your understanding and will need your grace, as we navigate this situation together.

James and I are so extremely grateful for the TWO DECADES of love, support and encouragement this community has given us. It has been quite a ride and the blessings are immeasurable. These walls have allowed so many beautiful relationships to be built that I know will continue for a lifetime. We have honestly tried our best to create an environment where our team feels safe, loved and valued, while staying true to providing the best service experience for you, our loyal guests. Thank you for choosing us and our team all these years. We love you and will be forever grateful. Serving you has been the privilege of our lives...and while this new adventure is definitely not what we expected, we believe the universe is always in balance and there are more blessings to be had on the other side of this. We are looking forward to what this new chapter brings!

Love,

*Holly & James McCready*