



Cancellation Policy

All Cancellations include a \$25 Administrative Fee

Cancellation Policy for Registrants

- **30 Days or More Before the Event:** Registrants who notify us in writing at least 30 days prior to the event will receive a full refund.
- **15 Days Before the Event:** Registrants canceling within this window will receive a 50% refund.
- **14 Days or Less Before the Event:** No refunds will be provided, as attendance counts will have been finalized with the facility.
- **Extenuating Circumstances:** Exceptions to the above policy may be considered on a case-by-case basis. Please contact us at conference@bianc.net for assistance.

Cancellation Policy for Sponsors

- Sponsors may withdraw support and request a refund if event materials (e.g., programs, banners, or other printed items) have not yet gone to print.
- If materials have already been finalized or printed, refunds will not be available.

Cancellation Policy for Exhibitors

- **30 Days or More Before the Event:** Exhibitors canceling at least 30 days prior to the event will receive a 50% refund.
- **15 Days Before the Event:** No refunds will be provided, as exhibitor space counts will have been confirmed with the facility.