



## Warranty Information

### CW-00 / CW-50 / WMF-00 / WMF-50 Series

### Fan Coil Units



Listing # E114799  
Complies With UL 1995 Fifth  
Edition Heating & Cooling  
Equipment

#### **Limited Warranty:**

##### ***To Our Valued Customer***

All JRJ Series units are a component part of a cooling and heating application. When two products are installed together, it may become confusing when trying to diagnose an operational problem. Our goal is that you experience the highest level of performance, with minimal amount of service and attention. To do this, our technicians will require some on-site performance data, the indoor model and some specific installation information. The lack of this data may limit our ability to properly solve the problem and affect your warranty coverage.

**Service technicians may contact the factory Tel: (717) 941-1180 for technical assistance; report a failure to your local wholesaler for the replacement part.**

#### **1 Year Parts / 1 Year Coil Warranty:**

Products are warranted to be free from all manufacturing defects, material or workmanship under normal use and maintenance for a period of 1 year from date of original installation or 18 months from the date of manufacturer or 1 year from date of registration. Whether or not actual use begins on this date; **or** 1 year from the date of manufacture if not registered or proof of installation cannot be provided. **1 Year additional coil warranty when registered within 30 days of installation. If not registered within 30 days of installation, standard 1 year warranty applies.**

A new or remanufactured part for any defective component will be supplied, providing the defective part is processed through our distributor or service department following the return instructions below. The replacement part assumes the unused portion of the warranty.

**A Return Material Authorization (RMA) will be issued only if a replacement part needs to be installed. All defective parts covered under warranty must be returned to the wholesaler for shipment back to the manufacturer for inspection and credit. Note: All warranty parts, returns and paperwork must be submitted no later than 60 days after the failure. *If returned later than 60 days, the warranty will be denied.***

#### **The Manufacture is Not Responsible for:**

- Cost incurred for replacing, removing, ship-back to factory, servicing, installing, or handling of either defective parts or replacement parts.
- Damage or required repairs due to installations that do not adhere to approved application spec's as listed in the unit's Installation, Operations and Maintenance manual or found on our website.
- Start failures due to voltage conditions, blown fuses, open circuit breakers, or other damage due to the inadequacy, surge or interruption of electrical service.
- Damage as a result of floods, winds, fires, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of the manufacturer.
- Parts not supplied or designated by the manufacturer.
- Products installed outside the United States.
- Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
- Any special, indirect, consequential, property, or commercial damage of any nature whatsoever.
- All material is inspected at the factory and is only released for transport in perfect condition unless otherwise noted. When received, visual inspection must be made immediately. All deliveries must be inspected in the presence of the carrier's representative and any shipping damage (even "potential" issue) noted on the delivery receipt before the driver leaves. If damage is found, a freight claim must be filed with the carrier immediately. Original packaging should remain intact for Carrier Inspection. Shipping / Freight damage is not covered under this warranty policy, but we can assist with damage assessment and any rework required and approved by the freight company.

**Limitation of Warranties: *This warranty is exclusive and in lieu of all other warranties express or implied. The remedies provided for this warranty are exclusive and shall constitute the only liabilities on the part of the manufacturer.***

#### **Product Registration:**

24910 Reservoir Road, Cascade, MD 21719  
P: 717-941-1180 / F: 717-941-1181 W: [www.jrjmfg.com](http://www.jrjmfg.com) E: [sales@jrjmfg.com](mailto:sales@jrjmfg.com)

**To Our Customers**

All units must be registered to qualify for the full 1-year warranty coverage from the date of installation. If a unit is not registered within 30 days of installation, warranty coverage begins based on the unit's Serial Number (manufacturer date) instead of install date.

**Units can be registered by mailing / e-mailing / faxing a copy of this form. Please keep this document with the unit or file for later use.**

<b>Equipment Information</b>	
Model Number:	_____
Serial Number:	_____
Installation Date:	_____

<b>Installing Contractor Information</b>					
Company:	_____				
Service Technician:	_____				
Address:	_____				
	_____				
City:	_____	State:	_____	Zip:	_____
Phone:	_____				
E-mail:	_____				

<b>Owner Contact Information</b>					
Name:	_____				
Address:	_____				
	_____				
City:	_____	State:	_____	Zip:	_____
Phone:	_____				
E-mail:	_____				