



Matarma Beach Residence

Thank you for choosing our Boutique Hotel, located in one of the most unique Red Sea destinations; Ras Matarma. We are looking forward to having you stay with us; the following are our rates:

Summer 2024				
July/August/September (except public holidays)				
Weekdays				
Room Type	Single	Double	Triple	Quadruple
Deluxe Bungalow	5,500	7,050	10,400	13,900
Deluxe Family Suite with Garden	NA	5,550	8,200	10,900
Superior Sea View Family Suite	NA	5,250	7,750	10,300
Deluxe Studio with Garden	3,750	4,650	NA	-
Superior Studio	3,550	4,400	NA	-

- Above rates are inclusive of 12% service charge and all applicable taxes.
- **Above rate exclude Eid Period & public holidays**
- **Weekend Supplement LE 300.00 per room per night.**
- Above rates are based on Half Board Basis.
- Above rates are in Egyptian pounds, per room per night.
- Above rates are valid for Egyptians residence only.
- Above rates are subject to change without prior notice.

General Conditions

- Above all booking must be made prior by email through the reservations department
- Above rates are subject to any additional taxes issued by the Egyptian Government.
- All Clients should have their legal certificate upon arrival (Passports for adults or ID in order to avoid any conflict upon check-in (no check in without any of these documents).
- **Swim wear dress code:** for hygiene reasons, swimming wear should be polyester – nylon made. Full body swimsuits should be fitted without any accessories.

Email address: - matarmareservations@nstanza.com
Ras Sudr, south Sinai, Km 77, Ras Matarma.



- **Restaurant dress code:** Smart casual is the minimum dinner dress code allowed.
- Above rates are valid for individual and group bookings subject to hotel availability a. In the case of 10+ Rooms different rates may apply subject to hotel availability b. In the case of 2 Weeks stay different rates may apply subject to hotel availability.
- Check-in time: -14:00 PM and Check-out time: - 12:00 noon.
- Early check in subject to availability on the arrival date with extra fees.
- Late check-out until 18.00 hrs. Subject to hotel availability with extra fees.

Children Policy:

Maximum 02 children sharing parents' room age up to 11/99 y/o

- Child up to 5.99 years old - free accommodation and meals.
- **Child from 5.99 up to 11.99 years old - will be charged 700 EGP / Child / night.**

Cancellation Policy:

- In case of Cancellation 24 Hours prior to arrival date or in case of no show, Full Stay Cancellation fees will be applied. (Individual & Groups)
- In case of cancellation 3 days prior to the arrival date 50% of stay cancellation fees to be charged (Individuals)
- **In case of Cancellation, the reservation amount will be reflected to your bank account with 2 % deductions of bank fees.**
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- In case of cancellation 7 days prior to the arrival during high dates (Adha Feast – Easter -Eid Al Fatter) full stay cancellation fees to be charged and no refund.
- Amendments received within less than 7 days prior to the arrival date will be subject to one-night charge.
- Any amendments will be subject to availability & applicable rates
- In case of Groups amend dates or cancellation, the policy to be applied as per confirmation letter and the hotel occupancy situation.

Matarma Beach Residence Guest Pet Stays Policy - Terms and Conditions:

- **Pets must be informed to the Reservations team with full details.**
- **For Hygiene fees 500 EGP for the whole stay.**

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- Pets must comply with Egyptian legislation requirements. The pet must be fully trained and appropriately restrained by the guest at all times. Pet must be kept on a leash when in the hotel or on hotel property unless in the guest's room.
- Guest to confirm number and breed of pets upon booking. Limitations may apply. For a comfortable stay for you and your pet, a maximum of 2 pets is allowed per room.
- Verification that vaccinations are complete and up-to-date is required.
- Pets left unattended in the guest room when the guest leaves the hotel premises must be secured in a proper pet crate or carrier.
- Pets must comply with Egyptian legislation and insurance liability requirements.
- Pet must be on a controlled leash at all times when not inside the guest suite.
- Pets must not be walked through the Reception of Matarma Beach Residence.
- Pets must not enter the Hotel main restaurant of Matarma Beach Residence.
- Pets must not swim in the pools
- Pets must not be walked through the restaurant of Matarma Beach Residence.

Payment:

Our bank account details are as follows: -

- **Bank Name:** National Bank of Egypt
- **Account Number:** 1383070231957600016
- **Branch:** El- Golf
- **Swift Code:** NBEGEGCX138

We hope we exceed your expectations and for you to have a memorable experience with us.