

MVP THERAPY

Feared by Injuries. Fueled by Success.

MVP MEMBERSHIP AGREEMENT

Become a Most Valuable Patient.

1. What MVP Membership Is

MVP Membership is designed to provide members with an ongoing relationship with MVP Therapy and access to membership benefits including direct communication with their physical therapist, priority scheduling, exclusive educational resources, and preferred pricing on physical therapy services.

MVP Membership is not a package of physical therapy visits and does not prepay for physical therapy services. Physical therapy services are separate from the membership and are charged at the applicable member rate when services are provided.

2. Membership Options

Individual Membership — \$30 per month

For the individual named on the membership.

Family Membership — \$50 per month

For the member, spouse/partner, and dependent children living in the same household. MVP Therapy may request reasonable verification of family eligibility.

3. Member Benefits

Direct Access to Your PT

Members may communicate directly with MVP Therapy regarding questions related to their physical therapy, movement concerns, scheduling, or whether an in-person evaluation may be appropriate. MVP Therapy will make reasonable efforts to respond within 24 business hours.

Direct messaging does not replace an appropriate physical therapy evaluation or treatment session when clinically indicated and is not intended for emergency medical situations.

Priority Scheduling

Active members receive priority consideration when scheduling physical therapy appointments, subject to appointment availability. Priority scheduling does not guarantee a specific appointment time, same-day treatment, or availability of the physical therapist.

Preferred Member Pricing

Active members receive the following pricing for physical therapy services:

Service	Member Price
Physical Therapy Evaluation	\$100
60-Minute Visit	\$75
30-Minute Visit	\$50

A 30-minute visit may include dry needling when clinically appropriate and determined to be an appropriate component of physical therapy care. All physical therapy services remain subject to evaluation, clinical judgment, and applicable professional standards.

Exclusive Member Content

Active members receive access to the MVP Member Hub and other exclusive educational resources. Content may include educational materials, exercise resources, videos, mobility resources, recovery information, performance resources, and other materials developed by MVP Therapy. MVP Therapy may add, modify, or discontinue specific resources.

4. Membership Fees

Membership fees are charged on a recurring monthly basis. Membership fees are separate from all physical therapy service fees and do not include or constitute payment for future physical therapy visits. Physical therapy services are billed separately at the applicable member rate when services are provided.

5. Cancellation

Members may cancel their membership at any time. To prevent the next month's membership charge, cancellation must be received by MVP Therapy at least 24 hours before the beginning of the next calendar month.

Cancellation requests may be submitted by email to: chadwomble@mvptherapist.com

Membership benefits remain available through the end of the membership period for which payment has been made, unless otherwise required by law or agreed upon by MVP Therapy.

Refund policy: Membership fees are generally non-refundable once the applicable membership period has begun, subject to applicable law and any rights expressly provided by MVP Therapy.

6. Failed or Declined Payments

If a scheduled membership payment is declined or cannot be processed, MVP Therapy may suspend membership benefits until the outstanding payment is resolved. While membership is inactive, member pricing, priority scheduling, direct-access messaging benefits, and access to exclusive member resources may be suspended.

7. Physical Therapy Services Are Separate

MVP Membership does not guarantee that physical therapy treatment will be appropriate, necessary, or provided. Physical therapy services are provided based on the physical therapist's evaluation, clinical judgment, and applicable professional standards.

- Membership does not guarantee a particular treatment or outcome.
- Membership does not guarantee a specific appointment time or same-day treatment.
- Membership does not provide unlimited physical therapy services.
- Membership does not include a guaranteed number of physical therapy visits.
- Membership does not require MVP Therapy to provide treatment when an evaluation determines that another level of care is more appropriate.

8. Direct Communication

The direct communication benefit is intended for reasonable communication related to physical therapy, movement concerns, scheduling, and general questions. MVP Therapy may determine that an in-person evaluation or treatment session is necessary before providing individualized clinical recommendations. Messages requiring substantial clinical assessment may result in a recommendation to schedule an appropriate physical therapy appointment.

MVP Membership does not create an obligation for MVP Therapy to provide emergency medical services. For emergencies, seek appropriate emergency medical care.

9. Member Content

Exclusive educational content is provided to supplement—not replace—individualized physical therapy evaluation and treatment. Members should not assume that an exercise, recommendation, or educational resource is appropriate for their individual condition without appropriate professional evaluation.

10. Changes to Membership

MVP Therapy may modify membership benefits, pricing, policies, or terms in the future. If a material change affects an active member's membership, MVP Therapy will provide reasonable notice before the change takes effect. Members may cancel in accordance with the cancellation policy.

11. Acknowledgment and Agreement

By enrolling in MVP Membership, I acknowledge that:

- I have read and understand these MVP Membership Terms.
- I understand that MVP Membership is separate from physical therapy services.
- I understand that my membership fee does not prepay for physical therapy visits.
- I understand that physical therapy services are charged separately.
- I understand the applicable member pricing.
- I understand the cancellation policy.
- I understand that priority scheduling is subject to availability.
- I understand that direct messaging does not replace an appropriate physical therapy evaluation or treatment session.
- I understand that exclusive member content is educational and does not replace individualized care.
- I agree to the terms of MVP Membership.

12. Parent/Guardian Consent for Minors

If the member is under 18 years of age, the following terms apply:

- A parent or legal guardian must complete the membership enrollment on behalf of the minor.
- The parent or legal guardian agrees to all MVP Membership Terms on behalf of the minor.
- The parent or legal guardian accepts full responsibility for all membership payments, communications, scheduling decisions, and use of membership benefits by the minor.
- The minor cannot independently consent to or enter into this membership agreement.
- Physical therapy services for minors require appropriate parent/guardian involvement and consent.
- All terms of this agreement apply equally to the minor through the parent or legal guardian.