



## LJS Family History Services

### Terms and Conditions

**Business Name:** LJS Family History Services

**ABN:** 83 771 280 119

**Postal Address:** PO Box 8008, Ferntree Gully, 3156, Victoria, Australia

**Email:** [ljs.familyhistoryservices@gmail.com](mailto:ljs.familyhistoryservices@gmail.com)

**Phone:** +61 402 545 446 (international) / 0402 545 446 (Australia)

**Website:** [ljsfamilyhistoryservices.com](http://ljsfamilyhistoryservices.com)

#### 1. Scope of Services

LJS Family History Services provides professional genealogical research services, which may include identification, analysis, and interpretation of genealogical and historical records; preparation of written research reports, family histories, charts, timelines, and summaries; and research recommendations. The specific scope of work will be agreed in writing prior to commencement.

#### 2. Nature of Genealogical Research

Genealogical research relies on historical records that may be incomplete, inaccurate, contradictory, or unavailable. No guarantee can be given that specific individuals, relationships, or outcomes will be identified. Unsuccessful or inconclusive research findings still constitute professional services.

#### 3. Client Responsibilities

The Client agrees to provide accurate and complete information, disclose any prior relevant research, and respond promptly to reasonable requests. The Researcher is not responsible for limitations arising from incomplete or inaccurate client information.

#### 4. Fees and Payment

Fees will be agreed in advance as either an hourly rate or fixed project fee. A deposit may be required. Invoices must be paid within the stated timeframe. Research may be suspended if payment is overdue.

#### 5. Additional Expenses

Additional costs such as archive access fees, copying, digitisation, transcription, postage, or courier charges will be discussed where practicable and invoiced separately unless otherwise agreed.



## **6. Timeframes**

Timeframes are estimates only and provided in good faith. Delays may occur due to record access restrictions, archive closures, or research complexity.

## **7. Professional Standards and Ethics**

Research is conducted in accordance with recognised genealogical standards, with accurate source citation and compliance with copyright and privacy legislation.

## **8. Copyright and Intellectual Property**

All original research material remains the intellectual property of LJS Family History Services until full payment is received. Upon payment, the Client is granted a licence for personal use only.

## **9. Confidentiality and Privacy**

All client information and research findings are treated as confidential and managed in accordance with Australian privacy legislation.

## **10. Australian Consumer Law**

Nothing in these Terms and Conditions excludes or limits rights under the Australian Consumer Law. Services are provided with due care and skill.

## **11. Limitation of Liability**

To the extent permitted by law, liability is limited to the amount paid for services. The Researcher is not liable for errors in original records or third-party actions.

## **12. Termination of Services**

Either party may terminate services in writing. The Client will be invoiced for all work completed and expenses incurred up to the termination date.

## **13. Governing Law**

These Terms and Conditions are governed by the laws of Australia, with disputes subject to the jurisdiction of the relevant Australian courts.