

Understand your service options before you call.

This sample explains the choices in our commercial aquatic service agreement. It is a summary, not the complete agreement, an offer, or authorization to begin work. Your written proposal and agreement define the selected plan, facility scope, visit frequency, pricing, and all terms.

1. Choose the service plan that fits your facility

Commercial Maintenance + Chemicals

The master agreement offers two scheduled visits per week. Routine chemicals are billed separately by the quantity used or delivered; chemical estimates are for budgeting only.

Turnkey Full-Service Maintenance

Two scheduled visits per week, with normal anticipated use of standard bleach, acid, and stabilizer included, subject to the limits on page 2.

Premium Aquatic Management

Options in the master agreement provide three, four, or five scheduled visits per week, with standard chemicals included subject to the same limits. Ask about available priority-service options; selected benefits belong in your written scope.

2. Routine care and a report after each visit

Routine service includes vacuuming and/or brushing as needed; surface skimming and ordinary debris removal; water-chemistry testing and routine adjustments; skimmer cleaning each visit and pump-strainer cleaning as needed; and filter cleaning or backwashing as needed and as equipment permits.

We inspect visible pool and mechanical equipment for obvious problems and blow off the immediate deck/service area as applicable. Trash handling applies only when included. A Skimmer electronic service report follows each completed visit, documenting readings, work performed, and visible concerns.

Your proposal identifies: the facility and estimated pool volume, selected plan, recurring visit frequency, chemical billing structure, monthly price, and any separately agreed services.

3. Know what chemical coverage means

Turnkey and premium plans cover normal anticipated bleach, acid, and stabilizer use for a like-sized, normally operating pool under ordinary seasonal conditions. Included chemistry is not unlimited.

Abnormal demand is billed separately. Examples include leaks or excessive makeup water, drain/refill work, feed-equipment failure, contamination, unusual bather load, startup, algae recovery, or third-party chemical changes. Specialty corrective products are also billed separately by quantity used or delivered at the current commercial rate.

4. Scheduling and facility responsibilities

Interpool assigns recurring route days and may adjust them for weather, holidays, emergencies, staffing, access, or route conditions. Specific arrival times are not guaranteed unless agreed in writing. Unsafe conditions may limit the work that can be completed.

The customer provides safe access, water, power, and working access credentials; maintains water levels and serviceable equipment; approves needed repairs; and reports leaks, alarms, or unsafe conditions. Daily operation, required logs, supervision, permits, inspections, opening/closing decisions, and code compliance remain the customer's responsibility unless a separate written scope states otherwise.

5. Separate work and agreement terms

Major repairs, equipment replacement, electrical/plumbing work, leak detection, drain/refill work, resurfacing, major cleanup, and extra visits are outside routine maintenance unless included in writing. The full agreement lists additional-service rates, repair authorization limits, chemical exclusions, and limitations of responsibility. Routine maintenance is not a warranty.

The master agreement provides monthly billing, a one-year term with annual renewal, and cancellation by either party on 30 days' written notice sent by certified mail. Review the full agreement for payment deadlines, fees, renewal adjustments, and all remaining conditions before signing.

Ready to compare options for your pool?

Tell us your facility, location, work needed, and preferred timing. Add pool or equipment photos with your request.

[InterpoolInc.com/contact](https://interpoolinc.com/contact) | (210) 521-4197