

# PRIVACY POLICY – DOGGOS OFF LEASH



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Your privacy on the Internet is important to us. This privacy policy discloses what information we gather, how we use it, and how to correct or change it.

## 1. GENERAL

- 1.1 Doggos Off Leash complies with the New Zealand Privacy Act 2020 (the **Act**) when dealing with your personal information.
- 1.2 This policy does not limit or exclude any of your rights under the Act. If you wish to seek further information on the Act, see [www.privacy.org.nz](http://www.privacy.org.nz).

## 2. CHANGES TO THIS POLICY

- 2.1 We may change this policy by uploading a revised policy onto the website. The change will apply from the date that we upload the revised policy.

## 3. WE COLLECT THE FOLLOWING INFORMATION ABOUT YOU

- 3.1 Name;
- 3.2 Contact information;
- 3.3 Location;
- 3.4 Computer or network;
- 3.5 The way you interact with us, including the way you interact with us on any of our social media accounts;
- 3.6 Billing or purchase information.

## 4. COOKIES

- 4.1 Cookies are small pieces of information that are stored in a browser-related file on your computer's hard drive when you use our website. Cookies are widely used on most major websites. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs.

A cookie in no way gives us access to your computer or any information about you other than the data you choose to share with us.

4.2 We may use information contained in cookies to make assumptions about the user of the computer and to provide users of that computer with focused advertising that we believe may be of interest, based on that information.

4.3 You can choose to accept or decline cookies. Most web browsers automatically accept cookies, however you may disable cookies by changing the settings on your browser. If you choose to disable cookies, this may mean that you cannot use all of the features of the website.

## **5. WHO DO WE COLLECT YOUR PERSONAL INFORMATION FROM**

5.1 You, when you provide that personal information to us, including via the website and any related service, through any registration or subscription process, through any contact with us (e.g. telephone call or email), or when you buy or use our services and products

5.2 Third parties where you have authorised this or the information is publicly available.

## **6. COLLECTING YOUR PERSONAL INFORMATION**

6.1 We collect your personal information in order to:

- a. Verify your identity;
- b. Respond to communications from you, including any complaints;
- c. Market our services and products to you;
- d. Improve the products and services that we provide you;
- e. Bill you and collect money that you owe us, including authorising and processing credit card payments.
- f. Do any other thing authorised by you or the Act.

## **7. DISCLOSING YOUR PERSONAL INFORMATION**

7.1 We may disclose your personal information to:

- a. A person who can require us to supply your information (for example, a regulatory authority);
- b. Any other person authorised by the Act or another law;
- c. Any other person authorised by you;

- d. any business that supports our services and products, including any person that hosts or maintains any underlying IT system or data centre that we use to provide the website or other services and products;
  - e. other third parties (for anonymised statistical information);
- 7.2 A business that supports our services and products may be located outside New Zealand. This may mean your personal information is held and processed outside New Zealand. We may transfer your information in the case of a sale, merger, consolidation, liquidation, reorganisation or acquisition.
- 7.3 We may transfer your information in the case of a sale, merger, consolidation, liquidation, reorganisation or acquisition.

## **8. PROTECTING YOUR PERSONAL INFORMATION**

- 8.1 We will take reasonable steps to keep your personal information safe from loss, unauthorised activity, or other misuse.

## **9. INTERNET USE**

- 9.1 While we take reasonable steps to maintain secure internet connections, if you provide us with personal information over the internet, the provision of that information is at your own risk.
- 9.2 If you post your personal information on the website's (message board/chat room), you acknowledge and agree that the information you post is publicly available.
- 9.3 If you follow a link on our website to another site, the owner of that site will have its own privacy policy relating to your personal information. We suggest you review that site's privacy policy before you provide personal information.

## **10. CONTACTING US**

- 10.1 If you have any questions about this privacy policy, our privacy practices, or if you would like to request access to, or correction of, your personal information, you can contact us at [dol@doggosoffleash.co.nz](mailto:dol@doggosoffleash.co.nz).