

Speak Japanese 123

Support@SpeakJapanese123.com

I. Commitment

To get the most from Japanese language lessons it is important that all Students study regularly. Such effort helps students reach interim goals for which they are working and help students realize a sense of achievement and accomplishment having mastered some basic skills - this keeps the lessons moving with forward momentum. Of course, mastering any language is a lot of fun and can be very satisfying!

[For students in secondary school, students and parents are expected to make language study a priority. Parental involvement and support is invaluable and is readily apparent to the student. If the parent is apathetic or indifferent toward the student's studies, this may be reflected in the student. While I understand that there are many demands on students that have diverse interests, weekly attendance of lessons and regular study and practice is expected. This teaches the student commitment, dedication and respect and is essential for consistent growth and improvement.]

II. Computer and Internet Requirements

Of course, for on-line internet lessons you must have access to a computer and internet access with sufficient upload and download speeds to accommodate video transmission. Lessons will be conducted using Zoom software. Minimum computer and

minimum internet speed requirements are published on the Zoom website for "1:1 video calling": <https://support.zoom.us/hc/en-us/articles/201362023-System-requirements-for-Windows-macOS-and-Linux>. Your internet upload and download speeds

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may be obtained from your internet provider. A faster computer may also assist and help reduce dropped video or delayed frames.

III. Structure and Payment

While lessons are available for a single lesson and package lessons, package lessons provide, the most affordable and provide continued continuity and the most opportunity for a student's progress.

Lesson Tuition shall be paid using the PayPal.com web site at the time of booking the first lesson. *[Note: additional payment options are coming in 2023]*. A PayPal invoice shall be sent to your e-mail. You may then go into PayPal.com to send the payment to the Lesson Provider. Payments must be confirmed before the first lesson; so it is recommended to send payments early (at least one night before the first lesson). Please contact us at if there is any discrepancy with your invoiced amount.

Note: Payment for lessons indicate the acceptance to the Lesson Terms and Conditions. You agree that you are 18 and older when making the payment and you agree to the Lesson Terms and Conditions.

Note: A web site booking calendar and payment system is in work, and will be available in coming months.

III. Attendance

Students are expected to attend weekly lessons at the regular lesson time established at the beginning of the package booking. Under special circumstances, a limited number of non-regular lesson times may be booked. Please remember that the lesson time is a standing commitment toward achieving your goals. Please consider the following when scheduling appointments

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such as dentist visits, vacations, etc. If an unavoidable conflict does arise and attendance at a lesson is not possible, to be excused, notice must be given **at least 3 hours in advance** via text message to (+1-206-889-3675). Of course, earlier notification is much appreciated. Do not consider the lesson cancelled until you receive confirmation.

Any other notification (less than 3 hours) is insufficient and cannot be excused. There will be no refunds or makeup classes for unexcused absences. Excused absences include family vacations and school events. Unexcused absences will not be rescheduled. Unexcused absences include forgotten lessons, birthday parties, studying for a test, working on a project, etc.

Sudden illness or injury the day of the lesson is considered an excused absence if we are notified via cell phone text message (+1-206-889-3675) (if possible).

Students will have the opportunity to reschedule excused absences for any combination of lesson packages in the last 13 weeks (91 days). Student may reschedule an unlimited number of excused absences. However, all booked lessons must be completed within 13 weeks (91 days) after the first lesson booking following payment - no refunds shall be provided.

IMPORTANT: Rescheduling for excused absences beyond 2 times within a 13 week period from date of first lesson booking is possible; however, rebooking priority for any given week shall first be given to students with 2 or fewer excused absences since their initial booking date and to new students. Therefore, it is strongly recommended to stay on schedule with weekly lessons, and to not rebook too often, to ensure optimal learning, and to prevent the possibility for lesson expiration. Re-booking a lesson must be completed by e-mail at booking@SpeakJapanese123.com. The re-booking shall be

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considered confirmed after receiving a confirmation e-mail response.

If the language instructor must cancel a lesson for professional or personal reasons (such as sickness or other), it will be either made up or refunded.

IV. Lesson Video and Copyright Protection

Lesson video, audio and instruction content shall not be copied, duplicated, published, publicly displayed, leased, or sold by the Student as these lesson materials have copyright protection. Video content remains the property of the Lesson Provider.

V. Privacy Policy

Your Privacy is very important to us. We shall not sell or give away your personal information, except as required by law. Speak Japanese 123 website is hosted by GoDaddy™ and cookies may be collected by the web hosting providers. Please visit the GoDaddy™ web site for their latest privacy policies. Should our company change name or ownership, your personal information shall be transferred to the new company entity. Your financial information remains with PayPal provider under their agreement with you. Should any images, video, and audio of the Student lesson exist, these recordings shall be considered personal information, and not be shared or reused without your permission.

VI. Terms

The following terms apply “Student” shall be defined as the receiver of instruction, and also the parent or guardian if the student is under the age of 18 years old. “Lesson Provider” shall be defined as the instruction content owner(s).

VII. Updates to Lesson Terms and Conditions

The Lesson Provider reserves the right to update the Terms and Conditions at any time and a new set of terms and Conditions shall be made available on the website or upon request. The Lesson Terms and Conditions effective at the time of lesson payment shall apply. Copyright protection for instruction content owner(s) and content publishers is implied and remains in effect for all (past and future) lessons provided.

Payment for lessons indicates acceptance to the Lesson Terms and Conditions above.*

** For students under 18 years of age, a Parent/Guardian must agree to the Lesson Terms and Conditions and pay the lesson fee.*