

Home Depot – CVE ProXtra Program FAQs

Q: Who is eligible for a ProXtra Program Member account?

A: Pro rewards program is for contractors and other professionals who do business with The Home Depot. We have made arrangements for CVE Associations to be considered as Contractors.

Q: Is the ProXtra Program available for Unit Owners?

A: Yes, the ProXtra Program is available both for CVE Associations and CVE Unit Owners.

Q: What benefits come with the Pro Program?

A: Pro provides exclusive benefits that save you time and money from competitive pricing and special delivery options and more.

Q: Is there a cost to join ProXtra?

A: No, ProXtra is completely free and COOCVE has enrolled for all of CVE.

Q: How do I access the program?

A: For the best experience visit any local Home Depot. Of Course the Home Depot on SW 12th is very familiar with sizing and specs for CVE homes. These are the 5 simple steps to follow:

The Home Depot ProXtra

- **START SAVING**
Go In-store to ProDesk, Service Desk or Cashier
- **USE OUR ACCOUNT NUMBER WHICH IS THE COOCVE PHONE NUMBER**
954-596-0775
- **PLACE YOUR ORDER NO MATTER HOW SMALL**
MINIMUM SPEND \$1500. FOR SINGLE OR MULTIPLE ITEM ORDERS = IMMEDIATE DISCOUNT, BASED ON PROFIT MARGIN. SMALLER \$ ORDERS ADD REWARDS ONLY *
- **ADD PROJECT NAME TO ORDER TO ALLOW SPEND LEVEL TO BE TRACKED!**
HAVE ASSOCIATE ADD YOUR BUILDING NAME TO THE ORDER IN PROJECT NAME FIELD
- **PAY FOR ORDER**
AS YOU WOULD FOR ANY PURCHASE (CASH OR CREDIT CARD)

• **Turnkey Program Coming**
WILL INCLUDE ITEM, DISCOUNT, PERMIT, INSTALLATION
*Rewards on purchases less than \$1,500 will go to top 2 purchasing Associations and 1 additional discretionary award by COOCVE

Q: How much can I save?

A: Orders over \$1,500. Are eligible for immediate cash discounts. The order is transmitted electronically by the Associate to a "Bid Room" and it is instantly returned with the final pricing.

The savings go to the Association or individual unit owner.

Orders under \$1,500 attract rewards such as cash coupons and \$ off tool rentals. Periodically the top 2 purchasing Associations and 1 Discretionary reward from COOCVE will be distributed.

There are reward tiers that start at \$2,500. And increase. It is important that all purchase +/- \$1,500 go through the program to get us into higher award tiers and potential special categories for large cumulative spending on specific items.

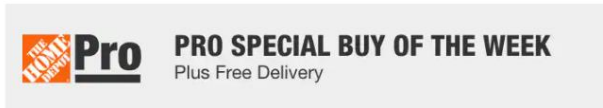
Q: Are there other benefits or ways to save?

A: Yes. Paint purchases have savings up to 20%; there is a special ProXtra flyer with savings not available to regular retail customers; purchase deals; the ProXtra web site has a "Specials" Tab which shows:

- Special Buy Of The Day
- Special Buy Of The Week
- Bulk Pricing
- Local Ad
- Savings Center

Look for the following logos on the website for these and other ProXtra savings on the web site at: https://www.homedepot.com/c/Savings_Center

More Ways to Save



Q: Are all products eligible for cash discounts?

A: While thousands of products are included, some items may be excluded generally for supply chain issues.

Q: Is the cash discount a fixed percentage or amount?

A: Other than paint (up to 20% discount) cash discounts are based on the profit margin to Home Depot. For example, appliances are a very competitive category, already heavily discounted by Home Depot and an example of a low margin product.

Q: I hear that a "turnkey" program is coming. What is this?

A: We are working to secure experienced installers for anyone interested in "all in pricing". This would include the item (e.g. water heater), discount, permit and installation. Note that the discount is already taken into account in the quote provided and in many cases these installers have "special" discounts based on large volume that exceed what we would attain.

While the turnkey program is being finalized by us, you can find authorized installers on the following page:

<https://www.homedepot.com/services/h/providers>

Once on that page, select the type of installation or service you are looking for, zip code and you will be taken to the page specific to the type service you chose.

DISCLAIMER:

This program is being offered by Home Depot and being made available to CVE Associations and Unit Owners. COOCVE and its volunteers will not be held liable for any disputes, damages or losses. The program does not represent an endorsement by COOCVE or its volunteers.

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