

Privacy Policy for Renew Health & Wellness

Effective Date: September 27, 2025

Introduction

Renew Health & Wellness (“we,” “us,” or “our”) is committed to protecting the privacy and security of all individuals who use our website and services, including both adults and children under the age of 13. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By accessing our website or providing information to us, you agree to the terms of this Privacy Policy.

Information We Collect

We may collect the following types of information from both adults and children:

- **Personal Information:** Name, address, email address, phone number, date of birth, and other identifying information.
- **Health Information:** Medical history, treatment information, and other health-related data necessary for providing our services.
- **Parental/Guardian Information:** For children under 13, we collect parent or guardian contact information and consent as required by law.
- **Technical Information:** IP address, browser type, device information, and usage data collected through cookies and similar technologies.

Children’s Privacy

We comply with the Children’s Online Privacy Protection Act (COPPA). We do not knowingly collect personal information from children under 13 without verifiable parental consent. If you are a parent or guardian and believe your child has provided us with personal information without your consent, please contact us at renew@renew662.com so we can take appropriate action.

How We Use Your Information

We use the information we collect to:

- Provide, manage, and improve our services
- Communicate with you about appointments, services, and updates
- Respond to inquiries and requests
- Comply with legal and regulatory requirements
- Ensure the security and integrity of our website and services

How We Share Your Information

We do not sell your personal information. We may share information in the following circumstances:

- With service providers who assist us in operating our website and providing our services (subject to confidentiality agreements)
- As required by law, regulation, or legal process
- To protect the rights, property, or safety of Renew Health & Wellness, our patients, or others
- With your explicit consent

Parental Rights and Choices

Parents and guardians have the right to review, delete, or refuse further collection of their child's personal information. To exercise these rights, please contact us at renew@renew662.com.

Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure.

Your Rights

Depending on your location and applicable law, you may have the right to access, correct, or delete your personal information. To exercise these rights, please contact us at renew@renew662.com.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

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