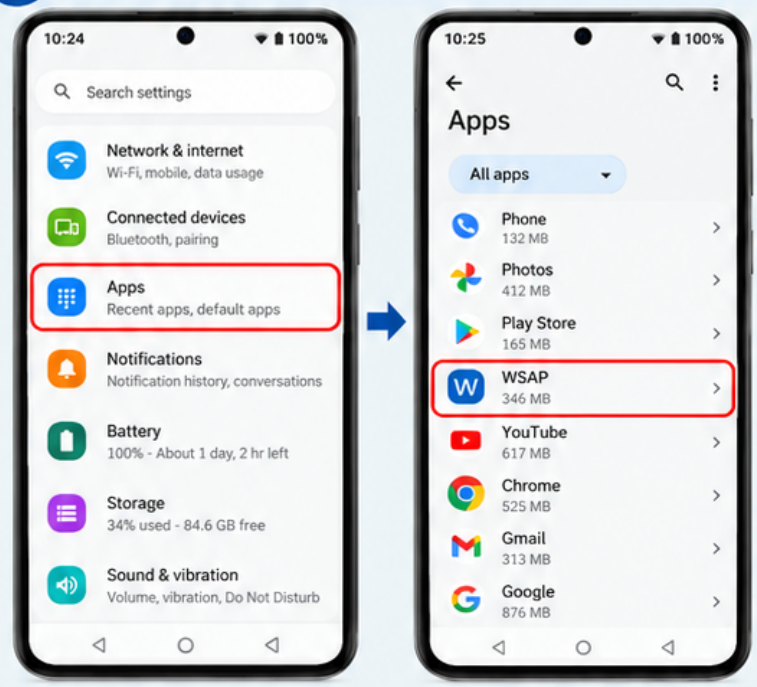
IMPORTANT - Mandatory WSAP V6 Migration

Android Guide - clear cache and data before installing the new version

Objective: completely remove the old WSAP version before installing WSAP V6.

Step 1 - Open the WSAP application settings

1 **Open Settings > Apps > WSAP**



On your Android phone, open **Settings**, then **Applications** and select **WSAP**.

On your Android phone:

1. Open **Settings**.
2. Select **Applications** (or Apps).
3. Search for and select WSAP.

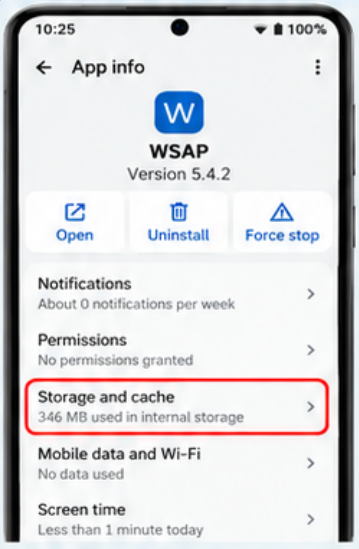
Menu names may vary slightly depending on the phone brand and Android version.

Step 2 - Open Storage and cache

On the WSAP application information page, select **Storage and cache**.

This step provides access to the local data of the old application before it is uninstalled.

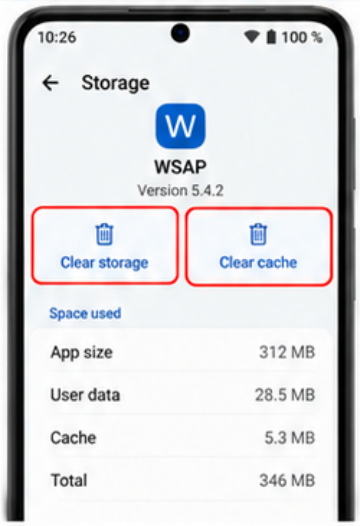
2 **Open Storage and cache**



On the WSAP application information page, select **Storage and cache**.

Step 3 - Clear storage and clear cache

3 Clear storage and clear cache



Tap:

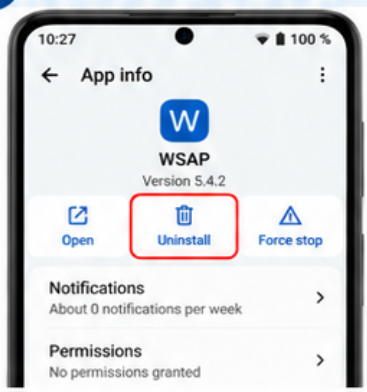
1. Clear storage (or Clear data)
2. Clear cache

Confirm any prompts from the phone, if applicable.

Important: this step deletes the local data from the old application before migration.

Step 4 - Uninstall the old WSAP application

4 Uninstall WSAP and wait



Return to the WSAP information page and select Uninstall.

Do not reinstall the old version. Wait for the SMS message sent for the migration to WSAP V6.

Step 5 - Install and activate WSAP V6

You will receive an SMS containing:

- the official link to the new WSAP V6 application on Google Play;
- your unique user code for activation.

Then: download WSAP V6, open the application, enter your code, allow the requested permissions, verify that WSAP is connected, and perform the WSAP/SOS test required by your organization.

IMPORTANT - PLEASE NOTE

This update is mandatory.
The old WSAP version will no longer communicate with Conexgo V6.
Do not rely on WSAP for supervision until the new application has been installed, activated, connected, and tested.
If you encounter any issue, contact your supervisor or Laxson Solutions Technical Support.