

## What is included



G-SAFE Unit includes a silicone cover with a Velcro attachment.



Magnetic USB charger cable



USB charger block



Protective storage casing

## How to use your device

### TURN THE WEARABLE ON AND OFF



**Turn ON the G-SAFE:**  
Press the bottom side button for 3 seconds or until you hear a 'beep' and feel a vibration



The screen will illuminate, showing the remaining battery percentage, cell signal strength, and the current date. The G-SAFE is now ready for use. **NOTE:** The screen will enter sleep mode after a few seconds. To wake it up, simply press the lower side button again.



**At the end of your shift,** connect the device to the provided charger block using the USB magnetic cable onto the connection pins to ensure it's fully charged for next use. Once the battery reaches 100%, the device will automatically shut off after a few minutes



To adjust the volume during a call, press the top right button multiple times to increase the volume, and the bottom button to decrease it. **Please note that you must be on a call to make these adjustments.**

## ALERT PROCEDURE

### SOS ALERT



**Press and hold the SOS button for 3 seconds.** You will hear a ring, feel a vibration, and see the SOS indicator flash twice on the screen, signaling that the notification is in progress and compile the information and send out the alerts. After a few seconds, if the connection permits, a call will be placed to the designated recipient

### FALL DETECTION



If the **G-SAFE** detects a fall detection, it will emit a beep, and ring, and display "MD" on the screen. The unit will then compile the information and send out the alert and call, which may take a few moments.

**Please note that the automatic fall detection does not detect all falls, if you have fallen and the device did not trigger the alert, Press on the SOS button to get help.**

**Alert Cancellation:** If you ever quickly realize that the alert has been triggered but it is a false alert, by pressing the SOS button for 2 seconds, this will show **canceled** on screen and cancel the alert call. On the other hand, if not canceled in time, it is possible that the alert will still be sent out. When validating, just advise that it is a false alarm. If the fall detection is too sensitive, please notify your supervisor and they will contact us for reducing the sensitivity remotely.

## Regular maintenance of your Device

To ensure proper contact during charging and maintain the cleanliness of the charging pins, regularly check your device to see if dust or debris have accumulated on the connector pins and clean the rear contact pins on both the device and the charging cable.



Back contact pins of the device



Clean the back contact pins with a soft cloth in order to remove dust and accumulated dirt.



Clean the charger cable pins (very lightly) to remove dust and accumulated dirt.



Cleaning the pins regularly helps to maintain a good charging contact and prolongs your device lifespan.