

# Faship Privacy Policy

**Effective Date:** 2025-3-20

Faship LLC ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services, visit our website, or interact with us via mobile applications, email, or SMS.

By using our services, you agree to the collection and use of your information in accordance with this policy.

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## 1. Information We Collect

We collect the following types of information:

### a. Personal Information

- Name
- Phone number
- Email address
- Delivery address
- Billing and payment information
- Business name (for B2B clients)

### b. Automatically Collected Information

- Device type and browser
- IP address
- Location data (for delivery tracking)
- Usage logs (pages viewed, time on site, etc.)

### c. Communication Data

- SMS opt-in status and preferences
  - Email communications
  - Customer support inquiries
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## 2. How We Use Your Information

We use your information to:

- Provide and manage deliveries and logistics services
  - Communicate with you about your orders or account
  - Send notifications and service updates (via SMS or email)
  - Improve our website, app, and overall user experience
  - Prevent fraud and ensure safety and compliance
  - Send promotional offers (if you have opted in)
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### **3. Sharing Your Information**

We do **not** sell your personal information. We may share your information only as needed with:

- Delivery partners and drivers for order fulfillment
  - Payment processors for secure transactions
  - Service providers who help us operate our business (e.g., IT, marketing, analytics)
  - Legal or regulatory authorities, if required by law
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### **4. SMS & Email Communication**

By providing your phone number or email, you may receive delivery updates, service-related alerts, and optional promotional content. You can opt out at any time by following the instructions in the message or contacting us.

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### **5. Data Security**

We implement commercially reasonable security measures to protect your personal data. However, no method of transmission over the internet or electronic storage is 100% secure.

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### **6. Your Privacy Rights**

Depending on your location, you may have rights under applicable privacy laws, such as:

- Access to your data
- Correction of inaccurate data
- Deletion of your data
- Opting out of promotional communications

To exercise your rights, please contact us at the information below.

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## **7. Children's Privacy**

Our services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children.

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## **8. Third-Party Links**

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of those sites.

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## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. When we do, we will revise the "Last Updated" date at the top. Your continued use of our services after any changes means you accept the revised policy.

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## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy or your personal data, please contact us:

### **Faship**

Email: [connect@faship.co](mailto:connect@faship.co)

Phone: 1-408-900-9818

Address: 1765 Landess Ave. #80

Website: <https://faship.co>