



REFUND POLICY

PLEASE READ ENTIRE DOCUMENT

1. If a player withdraws from the United Football Academy (hereinafter referred to as "UFA") for **any reason whatsoever** after 15 days of the season registration/academy membership start date ("Annual Start Date"), **HEREINAFTER DATED AS December 1, 2023**, there will be **no refund** of any fees including any deposit(s) that had been paid as of the academy membership date and the player will remain responsible for the payment of any outstanding or future fees still owed to the UFA including any fees due pursuant to the UFA payment plan.
2. Refunds requested prior to the academy membership date will be processed less the UFA's administration fee of \$350.00.
3. Subsequent to accepting a place in the UFA program through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement, or team coach replacement.
4. If a player is suspended or expelled at any time, pursuant to the UFA's policies, rules or Codes of Conduct (**REFER TO CODE OF CONDUCT DOCUMENT POSTED AT www.unitedacademy.com/forms**), there will be no refund of any fees including any deposit(s) paid to date and the player will remain responsible for the payment of any outstanding or future fees still owed to the UFA including any fees due pursuant to the UFA payment plan.
5. If a player withdraws from the UFA due to medical reasons, the Refund Request Form must be received within 14 days from injury/illness and submitted in-person to the UFA office along with supporting medical documentation from a physician. In such circumstances, a player will receive a partial refund (pro-rated) if the withdrawal occurs before 60 days of the season registration start date. There are no refunds if the withdrawal occurs after 60 days from the season registration start date. Under such circumstances, the player will remain responsible, depending on the timing of the withdrawal, for the payment of any outstanding or future fees still owed to the UFA including any fees due pursuant to the UFA payment plan.
6. If any outstanding balance is owed to the UFA from a player who withdraws for any reason, in accordance with Ontario Soccer policies regarding "members in good standing", the player will not be released from the UFA and will not be free to register with any other Club or Academy until that balance has been paid.
7. All NSF cheques are subject to a \$50.00 administration fee.

UNPAID REGISTRATION POLICY



The United Football Academy issues registration invitations in advance of the commencement of the annual program start date, offering players/parents time to review their invitation. If registration has not been received 30 days prior to the academy membership date, players are notified and subsequently removed from consideration for the program.

FEES IN ARREARS POLICY

If a player's fees are in arrears more than four (4) weeks the United Football Academy will suspend training and game play until arrears are paid and the player account is in good standing.

CIRCUMSTANCES OF FORCE MAJEURE

If there is any cancellation, modification, suspension, postponement, delay or shortening of any UFA soccer programs, events or travel due to any causes beyond UFA's reasonable control, such as an event or circumstance of force majeure, UFA is not liable or responsible to provide any refunds. A force majeure event or circumstance is beyond the reasonable control and without the fault or negligence of UFA. A force majeure event or circumstance may include, but is not limited to the following: acts of God, radiation or contamination, pressure waves, earthquakes, field closures, labour disputes, strikes, riot, war, COVID-19, diseases, pandemics, epidemics, plague, natural disasters, floods, fires, severe/adverse weather conditions, travel bans, governmental acts, interventions or regulations.

DISCLAIMER

While we have applied to the York Region Soccer Association ("YRSA") for Membership, there are no certainties it will be granted. If we are not granted membership in the YRSA there is no certainty we will be able to place teams in any of their leagues. We will update the status as we get more information.

While we have taken proactive steps with other leagues and governing bodies to play in their leagues, there still remains the possibility that we will not be able to enter our teams in league play in 2024.

I agree to the Refund Policy listed above date this _____ day of _____ 20__

Player (if over 18 years of age)

Parent/Guardian (if under 18 years of age)