

The Tidy Fairies Company Policy: Pets During Cleaning Services

Policy Statement:

This policy outlines the procedures and requirements regarding pets during cleaning services to ensure the safety and comfort of both our team and the animals.

Policy Details:

1. Notification:

- Clients must inform us in advance if there are pets present in the home. This allows us to plan our service effectively.

2. Safety and Comfort:

- **Ill or Skittish Pets:**
 - Pets with poor or skittish temperaments should be placed outside or secured safely in a confined area during the cleaning to maximize safety for both our team and the animal.
- **Escape Risk:**
 - If a pet is likely to try to escape upon entry or exit, it should be kept securely in a confined area for the duration of the cleaning.

3. Animal Waste:

- Our team will not clean up or remove animal waste (faeces, urine, etc.) and related items. Clients are responsible for addressing these issues prior to our arrival.

Effective Date:

01/10/2024

Review Date:

This policy will be reviewed annually or as required.

Approval:

Directors
The Tidy Fairies
07/09/2024