



A Closer Look at Our Technology and Implementation Process

Your teams have many demands on their time and resources. The thought of yet another tech integration can be daunting. But we've designed our entire implementation process to make it easy for you to launch and manage Allconnect, whether your company is a new or existing partner in our family.

Our systems can be fully customized to integrate with yours, reducing burden on your teams and allowing you to avoid costly upfront investments. This also increases your speed to market with an additional channel that enables you to capture new revenue and expand your customer base quickly.

WE CAN
HAVE YOU
UP AND
RUNNING IN
60
DAYS

HOW WE PARTNER WITH YOUR INTERNAL TEAMS

We make the process easy for our utility partners. Each implementation is managed by a dedicated team who has the experience and expertise needed to align teams, anticipate and remove barriers, and develop customized project plans and workflows.

From early kickoff and planning to proactive risk management, our partners rely on us to guide them through flawless, efficient implementations.

SECURITY AND FRAUD PREVENTION: HOW WE SAFEGUARD SYSTEMS AND CUSTOMER DATA

You can rest assured our team is focused on safeguarding your data around the clock. We employ rigorous, continuous testing on all our hardware and software components system-wide and have advanced, multilayer security built into every touchpoint. We are PCI DSS and SAS 70 compliant.

Should you have unique security and anti-fraud needs, we will work closely with you to design an approach that will fully satisfy your requirements.

HOW WE SAFEGUARD SYSTEMS AND DATA (CONT)

Our constant vigilance has proven effective year after year, enabling us to serve our partners and their customers safely and securely. The many security measures we take include:

- Annual security audit and penetration testing by outside consulting firm
- Intrusion prevention and detection software
- Multi-layer application security
- Internal controls including imaged PCs and role-based permissions
- Encrypted data transmission and storage
- Dual high-end firewalls
- Strict policies and procedures for restricted user access

TECHNOLOGY SUPPORT HELP DESK

Our help desk is available 24 hours a day, seven days a week should you ever need to contact us. We have more than 50 dedicated, full-time technical professionals ready to assist you.

Scalability: System design that allows for growth and flexibility

Our state-of-the-art platform, along with our experience and nimble approach, make it easy for you to grow with us as your business and customer base expand and evolve.

To Learn More

If you have questions regarding our technology or would like to learn how we can ensure a seamless implementation for you and your future customers, contact us at 404-260-2316 or partners@allconnect.com.