

## **Rescheduling, Refunds, and Cancellations**

### **Rescheduling**

In an event of a Client being unable to participate in a class they have pre-paid for, a written notice must be given to the Kingston Latin Beats (KLB) Dance Club, either through email or Facebook message, at least one hour before said class, in order to qualify for rescheduling. If the Client qualifies for a rescheduling, they will be given a one-week credit. The credit must be used within one week of the date of the original class, if unused, the credit will be lost and KLB Dance Club reserves the right keep 100% of the payment made by the Client.

### **Cancellations**

No cancellations are available at this time. Refer to “Refunds” section, in case of special circumstances.

### **Refunds**

If Client cancels for any reason whatsoever, Client is not entitled to any refund of any amounts previously paid to Kingston Latin Beats (KLB) Dance Club. KLB Dance Club may provide a refund in limited cases where it deems, in its sole discretion, to be appropriate and in an amount to be determined by KLB Dance Club on a case by case basis.