

Front of House – Gracey’s Pizza – Chiswell Green, St Albans

£12.50 - £15/hr DoE | Full-time / Part-time available | Start: September

Help Us Make Every Guest Feel Like a Regular

Gracey’s Pizza is a growing independent pizza business bringing bold, characterful pies to the people of Hertfordshire & London. Our style is a hybrid — where the best bits of the American East Coast’s long, hard baking approach meet the ingredients and fermentation finesse of the Neapolitan tradition.

From our buzzing pizzeria in St Albans — where it all began — we serve our local community thin, crispy pies made with an exceptional level of craft and care. We’re all about great service, consistency, and creating a team environment where people enjoy coming to work.

Now we’re looking for an amazing Front of House team member to join us — someone who brings energy, warmth, and professionalism to every shift. Whether you’re seating dine-in guests, serving at the counter, pouring drinks, or packing up a takeaway order, your goal is simple: to help every customer feel relaxed, looked after, and happy to tip well by the end of their visit.

What you’ll bring:

- Previous front-of-house or hospitality experience in a fast-paced setting
- A warm, welcoming personality and natural attentiveness to guest needs
- Confidence taking orders, running food & drinks, and managing the flow of service
- Excellent communication and teamwork on shift
- Strong attention to detail — from table setup to final bill
- Reliability, punctuality, and a proactive mindset
- A genuine desire to give customers a great experience

If you’ve worked in restaurants, cafes, coffee shops, pubs, bars, or pizzerias before — great. But if you’re enthusiastic, fast on your feet, and love making people feel good, we can show you the ropes.

What We Offer:

- £12.50 - £15 per hour, depending on experience. Or an equivalent salary if preferred (Advertised rate applies to applicants aged 21 and over; rates for younger applicants may differ in line with statutory requirements.)
- Tips shared fairly across the team
- Company pension
- Christmas bonus
- Free pizza & soft drinks on shift
- Staff & F&F discounts
- A fun, supportive team environment where you can be yourself
- Opportunities for progression as we expand

If you’re someone who wants to help shape a place where customers feel genuinely welcome, we’d love to hear from you.

To apply please send a CV to jobs@graceyspizza.com, with “FOH St Albans” in the email subject