



Suggestion Box February 2020

Thank You for taking the time to submit to our online and physical suggestion box. Your feedback is appreciated.

Location	Comment	Response
Edmonton - MCH	Thanks for the jump box, it's rad!!!!	Thanks for the feedback! We appreciate the compliment, the jump box is rad.
Edmonton - RAH	17.5 , 22.5 kg dumbbells please	We will take into consideration for purchase in the new fiscal year.
Edmonton - UAH	Open treadmill at UAH keeps stopping suddenly in the middle of a workout. Please fix!	Please provide us with more detail when this happens so that we can figure out what is wrong. Please connect with staff, email pulsegen@ahs.ca or leave us your contact information on the Suggestion Form so that we can get additional details from you.
Edmonton - RAH	Battle Ropes, please 😊	Due to the limited space available we will not be adding battle ropes.
Edmonton - UAH	Just to let you know I found chewed gum in the treadmills. This happened 2X already. It always happens at night. Thanks.	Thank You for letting us know. Signage has been put up to address this issue.
Edmonton - RAH	Another reminder for people to clean after themselves! It's ridiculous especially considering we are all adults. Some of the stuff left is to heavy for everyone to be able to move. And wipe after themselves. Gross!	Thank You for your concern. We have signs in the facility reminding people to unrack their weights.
Edmonton - RAH	Where is the remote? And can the volume be limited on the TV's.	The remote is kept on the rack next to the exit doors. There is sign up above it. Sometimes the remote is not put back and we need to search for it. We will look into the possibility of limiting the volume of the TV's.
Edmonton - RAH	Could we get more floor mats for stretching? Thank You.	There are additional floor mats located by the emergency exit, just past the dumbbell rack.
Edmonton - RAH	Please fix the back of the leg press.	Please provide us with more detail - what is broken? . Please connect with a staff, o email pulsegen@ahs.ca or leave us your contact information on the Suggestion Form so that we can get additional details from you.