

Fuel is included in the charter pricing for most trips.

Free Fish Cleaning...And We Bag And Ice Them For Free!

Frequently Asked Questions

CHANGING YOUR DATES

Availability on many Charters is limited. Some Charters may be sold out and not available for any new dates you are looking to switch. No changes are permitted within 48 hours.

CANCELLATION POLICY

Cancellations to a reservation can be made up until 10 days before your trip. Cancellations within 10 days are non-refundable unless the trip can be resold. Trips require a \$200 deposit to a credit card.

NO-SHOW POLICY

We are unable to issue a refund for a no-show under any circumstances. If you do not show or cancel outside of the timeframe agreed upon above, the \$200 deposit will be charged to the credit card we have on file.

LATE ARRIVAL POLICY

If you are running late, we will wait for you. The time of your reservation is when the trip time starts, not when you arrive to the boat. As a result, the time spent out on the water will be reduced in relation to your delayed arrival time.

WHAT TO BRING

Food for yourselves. Drinks- NO GLASS CONTAINERS. You may bring beer, liquor or wine, but we can't tolerate excess consumption. We provide iced bottled water. Staying hydrated is crucial to fun on sea. SOFT SOLE, CLOSE-TOED SHOES- No boots, no black soles. NO FLIP-FLOPS OR BARE FEET. SUNSCREEN – sunburns don't usually show up until after the fun. YOUR FISHING LICENSE- or you don't get onboard the boat.

WHAT NOT TO BRING

DO NOT BRING ILLEGAL DRUGS OR FIREARMS OF ANY KIND. NO GLASS CONTAINERS.

GEAR

We provide rods, reels and tackle. If you are negligent and drop one overboard, you are responsible for replacement. The credit card used for deposit will be billed between \$150-\$500 depending upon which rod/reel combo was lost.

FISHING REGULATIONS

We follow all state and federal laws governing Texas and Federal waters. Fishing licenses are the responsibility of the chartering group. You can check regulations at Texas Parks and Wildlife website or offices. Where required, you MUST have a current fishing license to board the boat. We will only catch and keep fish in season and within current catch limits.

CUSTOMER SATISFACTION POLICY

Our goal is to provide the best possible service to you and work with you on any issues or disputes you might have as it relates to your trip. If you are not satisfied with our service, please

approach one of our staff during or immediately after your trip. We will do our best to work with you as your satisfaction is important to us.

BAD WEATHER POLICY

Most charters in run rain or shine. If the boat is unable to go out due to port closure, inclement weather, or any other reason, you are entitled to a 100% refund. However, if the charter is still going out, then our cancellation policy as stated above applies.

MECHANICAL ISSUES

This is a mechanical craft- if the boat has mechanical issues and cannot leave port, you will receive 100% refund. We will do our best to reschedule your trip at a date/time convenient to you. We cannot guarantee all trips will go as scheduled. If the boat experiences a mechanical issue off-shore, we will do our best to resolve the issue and continue fishing. The trip will be considered complete unless you cannot continue fishing safely. If your trip is cut short, we will adjust the rate accordingly.

PRIVACY POLICY

We will never share your e-mail address with anyone else under any circumstances without your express permission, and will never sell your e-mail address to anyone. We value your privacy and your security

OTHER POLICIES

These charters all subject to the following rules of etiquette, at the discretion of our captain. You may not be allowed on the boat if you:

- 1) Show signs of intoxication
- 2) Show signs of infectious disease
- 3) Are pregnant or otherwise physically at-risk for adventurous activities
- 4) Are unruly or otherwise disrupt the enjoyment of the other participants or put the crew at risk in any way
- 5) Action Outdoors Charters reserves the right to refuse service to anyone at our discretion.

The enforcement is the sole responsibility of the captain or crew. If the captain or crew determine that there is a violation of any safety or health standard, we cannot be responsible for a refund.

GUARANTEE

We do not make any guarantee you will catch fish. We will do our best to provide opportunity to catch fish, but catching is not always guaranteed. We do not guarantee specific species will be caught.

YOUR PHOTO

We reserve the right to use your photo/likeness in marketing material exclusively for the sole purpose of promoting Action Outdoor and our services. This includes but not limited to, website and print material.

Triggerfish

Many fishermen (not us) considered these fish as a nuisance. Now people realize just how wonderful to eat they are and strict limits

Are in place in both state and federal waters. Remember when fajitas were considered a by product of a side of beef? Same deal here.

Bonito

Mostly caught while trolling for other species, these fish are actually part of the Tuna family. While most people consider them as inedible they put up one heck of a fight (That is why we fish right?) and make spectacular bait for big Snapper and Grouper

Sheepshead

Your mom ever tell you that you are what you eat? Well these guys are named after there Sheep like teeth dine on mostly shrimp and shellfish. Frequently caught on Texas water trips Sheepshead taste like lobster dipped in butter!



Shark

Everyone wants to catch at least one. Careful when bringing them on board as they can almost fold in half since they have no bones. Some species are very good to eat. We often catch Atlantic Sharp nose and Sandbar, but the 200 + lb Hammerhead is not uncommon.