

Trinity Medical Imaging

Physician Feedback Survey

To assist us in monitoring the quality of our services, we would appreciate it if you could please take a few minutes to complete this questionnaire.

1. Usefulness of the Physician's portal for reports & images.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

2. Quality of reports.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

3. Length of time to obtain routine appointments.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

4. Length of time to have a patient with an urgent problem attended to.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

5. Length of time to obtain a verbal report for an urgent request.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

6. Front desk staff are friendly, courteous and helpful.

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

7. Our technical staff are friendly, courteous and helpful

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

8. Did you find the atmosphere of the clinic pleasant?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

9. Would you recommend other physicians our clinical services?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

10. Are you satisfied with our hours of operation?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

11. Does our staff help assist with patient bookings at our facility?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

12. Are you connected with Hospital Report Manager (HRM) to receive our reports?

Yes No